

**Unscheduled absence rates (days per employee per year) as reported by agencies in the State of the Service agency survey, 2006-07 to 2010-11\*\***

Agency	2006-07					2007-08					2008-09			
	Absence/ Total	Absence/ Sick	Absence/ Carers	Absence/ Other		Absence/ Total	Absence/ Sick	Absence/ Carers	Absence/ Other		Absence/ Total	Absence/ Sick	Absence/ Carers	Absence/ Other
Aboriginal Hostels Limited	10.9	7.9	0.2	2.8		12.4	9.5	0.0	2.9		15.0	12.3	0.1	2.6
Administrative Appeals Tribunal	15.8	12.5	2.0	1.3		12.4	9.6	1.3	1.6		12.8	9.8	2.3	0.7
Attorney General's Department	11.0	9.0	1.8	0.2		10.2	8.4	1.4	0.4		11.9	9.7	1.6	0.7
Australian Agency for International Development	6.7	5.1	1.1	0.5		6.9	5.5	1.3	0.1		6.7	5.1	1.3	0.3
Australian Bureau of Statistics	15.5	11.2	2.3	2.0		13.0	9.2	2.2	1.6		12.7	9.3	2.2	1.2
Australian Centre for International Agricultural Research	10.9	9.7	0.8	0.4		10.0	8.9	1.1	0.1		6.2	4.5	1.6	0.1
Australian Commission for Law Enforcement Integrity														
Australian Communications and Media Authority	10.7	7.6	1.8	1.3		12.4	9.1	2.0	1.4		12.5	9.7	1.7	1.1
Australian Competition and Consumer Commission	7.3	06-09	1.0	0.5		8.3	6.5	1.1	0.7		9.5	7.5	1.5	0.5
Australian Crime Commission	8.7	6.2	1.7	0.8		10.0	Not broken	Not broken	Not broken down		11.1	8.0	1.9	1.1
Australian Customs and Border Protection Service	10.1	7.8	1.4	1.0		11.5	Not broken	Not broken	Not broken down		12.4	9.2	2.0	1.1
Australian Electoral Commission	12.1	7.6	2.2	2.2		11.5	8.9	1.7	0.9		10.4	7.9	2.0	0.5
Australian Fair Pay Commission Secretariat	4.6	4.1	0.1	0.3		5.9	4.3	1.0	0.7		5.7	4.9	0.4	0.5
Australian Film Commission	11.4	8.5	1.4	1.5										
Australian Fisheries Management Authority											7.1	5.3	0.8	0.9
Australian Human Rights Commission	7.2	5.9	1.0	0.3		5.2	4.2	0.8	0.2		6.3	4.8	0.9	0.6
Australian Industrial Registry	11.2	8.0	1.7	1.5		11.3	8.2	1.9	1.1		9.2	6.6	2.0	0.7
Australian Institute of Aboriginal and Torres Strait Islander Studies	13.4	10.5	0.0	2.9		14.8	12.2	0.0	2.6		11.9	t broken dot	t broken dot	t broken down
Australian Institute of Family Studies	5.1	1.9	2.6	0.7		7.8	5.5	2.4	0.0		8.4	t broken dot	t broken dot	t broken down
Australian Institute of Health and Welfare	7.0	5.2	1.2	0.6		8.1	5.5	2.2	0.4		10.5	8.0	1.8	0.7
Australian National Audit Office	6.1	4.9	0.9	0.3		6.4	5.6	0.6	0.2		7.5	5.5	1.0	0.9
Australian National Maritime Museum	1.2	0.8	0.3	0.1		7.7	6.2	1.2	0.3		7.6	6.0	0.8	0.7
Australian Office of Financial Management	6.4	4.1	1.6	0.8		5.6	3.7	1.8	0.1		4.4	3.1	1.2	0.1
Australian Organ and Tissue Donation and Transplantation Authority														
Australian Pesticides and Veterinary Medicines Authority						11.1	Not broken	Not broken	Not broken down		10.1	t broken dot	t broken dot	t broken down
Australian Public Service Commission	9.6	6.9	1.3	0.6		10.7	6.5	1.6	2.7		10.3	7.9	1.8	0.6
Australian Radiation Protection and Nuclear Safety Agency	10.2	7.2	2.3	0.7		11.0	7.7	2.4	1.0		11.4	9.1	1.9	0.4
Australian Research Council	11.4	8.2	1.8	1.5		10.7	5.3	2.1	3.3		12.1	9.1	1.8	1.1
Australian Securities and Investments Commission	9.1	7.5	1.2	0.5		11.9	9.3	1.5	1.2		10.2	7.9	1.4	0.9
Australian Sports Anti-Doping Authority	6.4	4.0	0.9	1.5		5.2	5.2	0.0	0.0		8.1	4.8	1.3	1.9
Australian Taxation Office	15.7	10.8	1.8	3.1		14.3	11.4	1.7	1.3		14.2	11.3	1.9	1.1
Australian Trade Commission	5.0	3.9	0.9	0.2		6.3	4.8	1.2	0.4		6.7	5.3	1.0	0.4
Australian Transaction Reports and Analysis Centre	6.9	4.8	1.8	0.3		8.0	6.5	1.2	0.2		10.0	8.1	1.6	0.3
Australian Transport Safety Bureau														
Australian War Memorial	8.2	7.1	0.7	0.4		8.6	7.1	1.0	0.5		9.9	8.9	0.8	0.2
Bureau of Meteorology	6.1	5.2	0.0	0.9		5.9	5.3	0.0	0.6		6.0	5.3	0.0	0.6
Cancer Australia						6.2	4.4	0.5	1.4		7.1	5.9	1.1	0.0
Centrelink	13.7	10.6	1.5	1.7		13.5	10.3	1.5	1.8		13.6	10.4	1.5	1.7
Child Support Agency	12.3	9.2	1.1	2.1		12.5	9.9	1.2	1.4					
Comcare	13.4	10.6	1.6	1.2		11.3	8.3	1.4	1.6		11.3	9.2	1.4	0.7
Commonwealth Grants Commission	6.4	4.8	1.5	0.1		10.4	7.6	1.9	0.9		4.7	3.6	0.7	0.3
Commonwealth Superannuation Administration	12.6	8.7	2.3	1.7		13.0	9.6	0.8	2.6		14.4	t broken dot	t broken dot	t broken down
CrimTrac	16.2	5.0	1.8	9.5		9.2	6.9	1.9	0.3		10.3	8.3	1.4	0.6
CRS Australia	8.4	5.6	1.4	1.5		9.0	6.7	1.4	0.9					
Defence Housing Australia	10.1	7.4	1.5	1.2		11.5	8.5	1.7	1.3		11.3	8.5	1.8	1.1
Department of Agriculture, Fisheries and Forestry	13.1	9.5	1.7	1.9		13.8	10.4	1.8	1.7		14.4	11.0	1.9	1.6
Department of Broadband, Communications and the Digital Economy						9.0	6.9	1.8	0.2		9.9	7.4	2.1	0.4
Department of Climate Change and Energy Efficiency						5.5	4.7	0.7	0.1		5.2	t broken dot	t broken dot	t broken down

Agency	2006-07					2007-08					2008-09			
	Absence/ Total	Absence/ Sick	Absence/ Carers	Absence/ Other		Absence/ Total	Absence/ Sick	Absence/ Carers	Absence/ Other		Absence/ Total	Absence/ Sick	Absence/ Carers	Absence/ Other
Department of Communications, Information Technology and the Arts	9.1	7.0	1.6	0.5										
Department of Defence	10.4	7.9	1.5	0.9		10.5	8.3	1.4	0.8		10.7	8.3	1.5	1.0
Department of Education, Employment and Workplace Relations						11.0	8.3	1.8	0.8		12.8	9.4	2.2	1.2
Department of Education, Science and Training	11.9	7.5	3.1	1.3										
Department of Employment and Workplace Relations	9.6	7.6	1.7	0.2										
Department of Families, Housing, Community Services and Indigenous Affairs	11.3	8.7	1.5	1.0		13.6	9.8	1.9	1.9		14.1	10.1	1.8	2.1
Department of Finance and Deregulation	9.8	8.2	0.4	1.2		9.4	8.4	0.2	0.8		10.0	7.4	2.0	0.6
Department of Foreign Affairs and Trade	8.7	6.5	1.6	0.5		9.0	7.0	1.5	0.5		8.1	5.4	2.2	0.4
Department of Health and Ageing	13.2	9.3	1.8	2.1		14.2	10.5	1.8	1.9		15.1	11.4	1.8	2.0
Department of Human Services	3.9	3.5	0.0	0.4		10.5	8.4	1.7	0.3		11.8	9.2	1.3	1.2
Department of Immigration and Citizenship	12.2	9.4	0.9	2.0		14.5	10.1	1.4	3.0		13.9	9.9	1.3	2.8
Department of Industry, Tourism and Resources	9.0	6.3	1.3	1.4										
Department of Infrastructure and Transport														
Department of Infrastructure, Transport, Regional Development and Local Government						11.8	8.4	2.4	1.0		11.8	8.3	2.5	1.1
Department of Innovation, Industry, Science and Research						10.4	8.1	1.5	0.8		11.6	8.5	1.9	1.2
Department of Regional Australia, Regional Development and Local Government														
Department of Resources, Energy and Tourism						9.5	7.4	1.4	0.8		8.2	6.6	1.4	0.2
Department of Sustainability, Environment, Water, Population and Communities														
Department of the Environment and Water Resources	7.5	5.6	1.2	0.7										
Department of the Environment, Water, Heritage and the Arts						7.9	6.1	1.1	0.7		8.3	6.3	1.3	0.6
Department of the Prime Minister and Cabinet	6.8	5.4	0.9	0.5		6.9	5.4	1.2	0.2		9.6	7.7	1.4	0.5
Department of the Treasury	6.4	4.8	1.1	0.5		10.0	7.9	1.4	0.6		10.1	7.8	1.4	1.0
Department of Transport and Regional Services	10.8	7.4	2.3	1.1										
Department of Veterans' Affairs	16.4	11.0	2.0	3.3		16.2	11.0	2.0	3.1		16.1	11.2	1.9	3.0
Equal Opportunity for Women in the Workplace Agency											7.7	t broken dot	t broken dot	t broken down
Fair Work Australia														
Family Court of Australia	13.0	9.4	2.2	1.4		14.6	10.5	2.6	1.4		14.2	9.7	2.7	1.9
Federal Court of Australia	6.6	5.0	0.7	0.2		7.8	6.1	1.0	0.8		7.5	6.4	0.9	0.2
Federal Magistrates Court of Australia	3.5	Not broken	Not broken	Not broken down		8.4	Not broken	Not broken	Not broken down		7.8	5.9	1.1	0.9
Food Standards Australia New Zealand	6.2	5.4	0.0	0.8		6.7	Not broken	Not broken	Not broken down		7.4	t broken dot	t broken dot	t broken down
Future Fund Management Agency						2.9	Not broken	Not broken	Not broken down		3.7	t broken dot	t broken dot	t broken down
Geoscience Australia	15.9	Not broken	Not broken	Not broken down		5.7	4.2	1.1	0.3		5.8	4.3	1.1	0.4
Great Barrier Reef Marine Park Authority	3.6	3.0	0.6	0.0		4.6	3.6	0.9	0.1		5.9	4.8	1.0	0.1
Insolvency and Trustee Service Australia	9.9	9.4	0.2	0.3		11.6	9.7	1.6	0.3		11.2	9.0	1.6	0.6
IP Australia	13.3	9.1	1.9	2.2		12.3	8.8	2.0	1.6		13.0	9.4	2.0	1.6
Medicare Australia	12.2	8.8	1.3	1.6		13.4	10.5	1.4	1.4		13.7	10.5	1.6	1.6
Migration Review Tribunal - Refugee Review Tribunal	10.5	8.3	1.1	1.0		12.5	10.6	1.6	0.4		12.2	10.1	1.7	0.5
Murray-Darling Basin Authority											2.6	1.7	0.4	0.5
National Archives of Australia	11.9	9.7	1.7	0.5		13.5	10.7	2.0	0.8		12.7	10.2	1.8	0.7
National Blood Authority	8.1	1.2	6.9	0.0		9.8	7.7	2.0	0.1		5.6	4.2	0.3	1.0
National Capital Authority	5.7	4.6	1.0	0.2		7.2	6.0	0.7	0.5		8.5	7.2	0.8	0.5
National Film and Sound Archive											11.2	8.6	1.4	1.2
National Health and Medical Research Council	11.5	7.3	1.5	2.8		12.6	8.6	1.1	2.9		12.2	t broken dot	t broken dot	t broken down
National Library of Australia	12.5	8.9	1.3	2.4		13.2	9.9	1.6	1.7		13.1	9.1	2.0	2.0
National Museum of Australia	7.9	Not broken	Not broken	Not broken down		8.8	6.8	1.2	0.8		9.9	6.8	1.6	1.4
National Native Title Tribunal	11.1	8.8	1.3	1.0		9.8	7.5	1.5	0.8		9.0	7.8	1.1	0.2
National Offshore Petroleum Safety Authority	3.2	Not broken	Not broken	Not broken down		3.7	2.7	1.0	0.0		5.9	3.8	1.3	0.8
National Science and Technology Centre	7.7	Not broken	Not broken	Not broken down										
National Water Commission	8.0	6.9	1.1	0.0							11.0	9.6	1.2	0.2
Office of National Assessments	5.2	3.7	1.0	0.5		7.2	5.2	1.5	0.4		3.5	2.4	1.0	0.2
Office of Parliamentary Counsel	7.9	6.7	0.9	0.2		11.2	9.6	1.1	0.5		7.7	6.2	1.2	0.2
Office of the Australian Building and Construction Commissioner	5.9	4.7	0.8	0.4		6.8	5.2	1.3	0.3		10.9	6.8	1.7	2.4
Office of the Australian Information Commissioner														

2006-07						2007-08					2008-09				
Agency		Absence/ Total	Absence/ Sick	Absence/ Carers	Absence/ Other		Absence/ Total	Absence/ Sick	Absence/ Carers	Absence/ Other		Absence/ Total	Absence/ Sick	Absence/ Carers	Absence/ Other
Office of the Commonwealth Director of Public Prosecutions		9.1	7.3	1.5	0.3		8.9	6.3	1.5	1.1		11.5	8.7	1.7	1.2
Office of the Commonwealth Ombudsman		10.8	8.8	0.9	1.1		11.2	9.2	1.1	0.9		9.8	8.4	0.8	0.5
Office of the Fair Work Ombudsman															
Office of the Privacy Commissioner		6.8	6.0	0.4	0.4		8.1	6.9	0.8	0.4		11.2	8.0	1.4	1.8
Office of the Renewable Energy Regulator															
Old Parliament House												3.3	2.9	0.4	0.0
Productivity Commission		8.3	6.4	1.7	0.2		7.0	5.1	1.4	0.4		7.3	5.7	1.3	0.3
Professional Services Review							3.0	1.8	0.2	1.0		10.5	8.3	2.2	0.0
Royal Australian Mint		13.0	Not broken	Not broken	Not broken down		15.5	Not broken	Not broken	Not broken down		12.7	t broken dot	t broken dot	t broken down
Safe Work Australia															
Screen Australia												11.6	6.6	1.8	3.2
Social Security Appeals Tribunal		16.8	12.0	0.5	4.3		14.5	9.7	1.5	3.3		14.5	10.5	1.0	3.0
Torres Strait Regional Authority		7.1	4.4	2.1	0.6		13.8	8.3	2.1	3.4		7.9	5.9	0.6	1.4
Workplace Authority		8.9	4.3	0.8	3.7		12.5	10.0	1.7	0.8		11.8	10.0	1.4	0.4
Workplace Ombudsman		9.0	6.3	1.4	1.3		7.7	4.9	1.0	1.8		9.2	t broken dot	t broken dot	t broken down

\*\*NOTES: Data is reported on an as received basis. Only agencies with 20+ APS employees at the time of sampling participated in the agency survey to provide unscheduled absence data for that year.  
 Where possible, agencies have been lined up with their predecessors to accommodate machinery of government changes over time.  
 Where absence rates have been calculated using the FTE measure in an agency where some employees work part-time, the rates are higher than if calculated using the headcount measure. In most agencies, this is likely to have a marginal effect but caution should be exercised in comparing between agencies.  
 Total absence includes sick leave, carer's leave, compensation leave, miscellaneous leave and unauthorised absence.  
 Other absence includes compensation leave, miscellaneous leave and unauthorised absence.  
 'Not broken down' represents agencies' advice that their human resource system does not allow the agency to report unscheduled absence by the categories of sick leave, carer's leave, compensation leave, miscellaneous leave and unauthorised absence.