

# Senate Finance and Public Administration Legislation Committee —Additional Estimates Hearing—February 2012

## Answers to Questions on Notice

### Parliamentary departments, Department of Parliamentary Services

Topic: 2020

Question: 51

Hansard reference F&PA p.25, 13 February 2012

**Date set by the committee for the return of answer: 30 March 2012**

**CHAIR:** Can you tell me how many staff are employed in that area?

**Ms Hanley:** I cannot off the top of my head, but I can get that.

**CHAIR:** Can you take that on notice for us and whether there is been a decrease or an increase?

**Ms Hanley:** Yes.

#### Answer

1 There are currently nine first-line support staff and 12 second-line support staff servicing 2020 calls—this is comprised of ongoing full-time and contract staff. These first- and second-line staff are also supported by all other DPS IT staff and vendors.

2 Ongoing IT staffing levels for the past four years are noted below. This does not take into account the 10 contractors who are currently in the IT area. There were two contractors in 2008–09.

	2008–09	2009–10	2010–11	2011–12
July	72	65	60	56
December	72	64	59	52*

\* Recruitment action is under way to fill several vacant positions.