#### ANSWERS TO QUESTIONS ON NOTICE

#### Finance and Administration Portfolio

#### ComSuper

February Estimates Hearings 2003-04 - 17 February 2004

Question: F39.1

**Outcome ComSuper** 

**Topic: Administered Programme Details** 

Hansard page: N/A

Written Question on Notice: 17 February 2004

#### Senator Conroy asked:

Could you please provide a list of all administered programmes in the CSS Board, including:

- A description of the programme;
- Number of people directly receiving funds/assistance under the programme;
- A breakdown on those receiving funds/assistance under the programme by electorate;
- The policy objective of the programme;
- Whether the programme is ongoing:
- The Funding in each financial year of the forward estimates for the programme (with a breakdown of administered and departmental expenses), including:
  - How much funding was allocated for the programme;
  - How much is committed to the programme;
  - How much is unspent.
- Indication of whether an evaluation of the programme effectiveness has been conducted:
  - If so, when that evaluation occurred; and
  - If so, the conclusion of that evaluation.

#### Answer:

ComSuper is not responsible for any administered programmes.

## ANSWERS TO QUESTIONS ON NOTICE

#### Finance and Administration Portfolio

#### ComSuper

February Estimates Hearings 2003-04 – 17 February 2004

Question: F39.2

**Outcome ComSuper** 

**Topic: Senior Executive Officer Numbers** 

Hansard page: N/A

Written Question on Notice: 17 February 2004

## Senator Conroy asked:

How many Senior Executive Officers (or equivalent) were employed in ComSuper in 1996-97, 1997-98, 1998-99, 1999-00, 2000-01, 2001-02, 2002-03, 2003-04.

1996/97	8
1997/98	7
1998/99	8
1999/00	7
2000/01	8
2001/02	7
2002/03	5
2003/04	8

## ANSWERS TO QUESTIONS ON NOTICE

## Finance and Administration Portfolio

#### PSS/CSS Boards

February Estimates Hearings 2003-04 - 17 February 2004

Question: F39.3

**Outcome ComSuper** 

Topic: Senior Base/Top Wages for APS Staff

Hansard page: N/A

Written Question on Notice: 17 February 2004

## **Senator Conroy asked:**

What was the base and top (including performance pay) wages of APS 1, 2, 3, 4, 5, 6 (or equivalent), Executive Level 1 and 2 (or equivalent), and SES Band 1, Band 2 and Band 3 (or equivalent) in ComSuper in 1996-97, 1997-98, 1998-99, 1999-00, 2000-01, 2001-02, 2002-03, 2003-04.

#### Answer:

See attached document.

## Senate Finance and Public Administration Committee

Senate Estimates - February 2004 (Questions on Notice for ComSuper- Senator Conroy)

									Year
		Year	Year	Year	Year	Year	Year	Year	-To Date
Questi		1996/97	1997/98	1998/99	1999/2000	2000/2001	2001/2002	2002/2003	2003/2004
APS1	Bottom	23,938	24,416	25,026	26,035	26,686	28,020	28,763	30,221
APS1	Тор	26,457	26,986	27,660	28,776	29,495	30,970	31,791	33,403
APS2	Bottom	27,091	27,632	28,322	29,465	30,202	31,712	32,552	34,203
APS2	Тор	30,042	30,642	31,408	32,675	33,492	35,167	36,099	37,930
APS3	Bottom	30,857	31,474	32,260	33,562	34,401	36,121	37,078	39,152
APS3	Тор	33,304	33,970	34,819	36,222	37,128	38,984	40,017	42,256
APS4	Bottom	34,391	35,078	35,954	37,405	38,340	40,257	41,324	43,420
APS4	Тор	36,408	38,087	39,039	40,613	41,628	43,709	44,867	47,142
APS5	Bottom	38,359	39,126	40,104	41,720	42,763	45,350	46,552	48,912
APS5	Тор	40,675	41,488	42,525	44,240	45,346	48,089	49,363	51,866
APS6	Bottom	41,430	42,258	43,314	45,060	46,187	48,496	49,781	52,305
APS6	Тор	47,591	48,542	49,755	51,763	53,057	55,710	57,186	60,086
EL1	Bottom (Including Perf. Pay)	50,931	54,174	55,528	57,765	59,209	62,169	63,816	67,391
EL1	Top (Including Perf. Pay)	60,687	64,348	65,956	68,615	70,330	73,846	75,803	80,049
EL2	Bottom (Including Perf. Pay)	57,983	62,482	64,044	66,625	68,291	71,706	73,606	77,150
EL2	Top (Including Perf. Pay)	72,793	80,527	82,540	85,866	88,013	92,414	94,863	99,431
SES1	Bottom (Including Perf. Pay)	68,228	71,632	73,423	76,382	78,292	85,000	85,000	88,400
SES1	Top (Including Perf. Pay)	90,332	94,382	96,742	100,640	103,156	121,000	121,000	125,840
SES2	Bottom (Including Perf. Pay)	81,856	85,533	87,671	91,204	93,484	101,520	101,520	101,520
SES2	Top (Including Perf. Pay)	111,339	115,809	118,704	123,488	126,575	137,500	139,700	145,200
SES3	Bottom (Including Perf. Pay)	115,469	117,201	125,500	129,600	159,965	159,965	150,000	156,933
SES3	Top (Including Perf. Pay)	127,016	128,921	138,050	142,560	175,962	175,962	165,000	
1		1	1	100,000[	142,000]	170,302	110,502	100,000	172,626

## ANSWERS TO QUESTIONS ON NOTICE

#### Finance and Administration Portfolio

#### ComSuper

February Estimates Hearings 2003-04 - 17 February 2004

Question: F39.4

**Outcome ComSuper** 

**Topic: Average SES Salaries** 

Hansard page: N/A

Written Question on Notice: 17 February 2004

## Senator Conroy asked:

What was the average salary for an SES (or equivalent) in ComSuper in 1996-97, 1997-98, 1998-99, 1999-00, 2000-01, 2001-02, 2002-03, 2003-04.

1996/97	\$92,844.38
1997/98	\$93,070.29
1998/99	\$96,164.00
1999/00	\$99,902.43
2000/01	\$104,712.75
2001/02	\$119,712.75
2002/03	\$121,400.00
2003/04	\$121,916.63

## ANSWERS TO QUESTIONS ON NOTICE

#### Finance and Administration Portfolio

#### ComSuper

February Estimates Hearings 2003-04 - 17 February 2004

Question: F39.5

**Outcome ComSuper** 

**Topic: Mobile Phones Issued to Staff** 

Hansard page: N/A

Written Question on Notice: 17 February 2004

## **Senator Conroy asked:**

How many staff had mobile phones issued by ComSuper in 1996-97, 1997-98, 1998-99, 1999-00, 2000-01, 2001-02, 2002-03, 2003-04 to date?

1996/97	21
1997/98	21
1998/99	24
1999/00	24
2000/01	34
2001/02	38
2002/03	56
2003/04	58

## ANSWERS TO QUESTIONS ON NOTICE

#### Finance and Administration Portfolio

#### ComSuper

February Estimates Hearings 2003-04 - 17 February 2004

Question: F39.6

**Outcome ComSuper** 

**Topic: Mobile Phones Bills** 

Hansard page: N/A

Written Question on Notice: 17 February 2004

## Senator Conroy asked:

What was the total mobile phone bill for ComSuper in 1996-97, 1997-98, 1998-99, 1999-00, 2000-01, 2001-02, 2002-03, 2003-04 to date?

1996/97	\$3,455
1997/98	\$1,801
1998/99	\$3,805
1999/00	\$10,032
2000/01	\$13,869
2001/02	\$21,009
2002/03	\$18,205
2003/04	\$10,312

# ANSWERS TO QUESTIONS ON NOTICE

## Finance and Administration Portfolio

#### **ComSuper**

February Estimates Hearings 2003-04 – 17 February 2004

Question: F39.7

**Outcome ComSuper** 

**Topic: SES Cars** 

Hansard page: N/A

Written Question on Notice: 17 February 2004

## Senator Conroy asked:

How many SES (or equivalent) were issued with cars in ComSuper in 1996-97, 1997-98, 1998-99, 1999-00, 2000-01, 2001-02, 2002-03, 2003-04?

1996/97	6
1997/98	6
1998/99	7
1999/00	6
2000/01	6
2001/02	5
2002/03	4
2003/04	5

## ANSWERS TO QUESTIONS ON NOTICE

## Finance and Administration Portfolio

#### ComSuper

February Estimates Hearings 2003-04 - 17 February 2004

Question: F39.8

**Outcome ComSuper** 

**Topic: Management Retreats/Training** 

Hansard page: N/A

Written Question on Notice: 17 February 2004

## Senator Conroy asked:

Could you please list all 'management retreats/training' conducted by ComSuper, which were attended by employees in 2000-01, 2001-02, 2002-03, 2003-04 to date. For such meetings held off-site (from ComSuper) could you please indicate:

- where (location and hotel) and when they were held;
- how much was spent in total;
- how much was spent on accommodation;
- how much was spent on food;
- how much was spent on alcohol/drinks; and
- how much was spent on transport.

1996/97	Nil
1997/98	Nil
1998/99	Nil
1999/00	Nil
2000/01	Nil
2001/02	Nil
2002/03	The Boathouse and The Hyatt Hotel (Canberra) \$6,004.00
2003/04	The Boathouse and In-House Training (Canberra) \$2,789.00

## ANSWERS TO QUESTIONS ON NOTICE

#### Finance and Administration Portfolio

#### ComSuper

February Estimates Hearings 2003-04 – 17 February 2004

Question: F39.9

**Outcome ComSuper** 

**Topic: Overseas Travel - Employees** 

Hansard page: N/A

Written Question on Notice: 17 February 2004

## Senator Conroy asked:

How many overseas trips were taken by employees in ComSuper in 1996-97, 1997-98, 1998-99, 1999-00, 2000-01, 2001-02, 2002-03, 2003-04 to date.

1996/97	Nil
1997/98	Nil
1998/99	Nil
1999/00	1
2000/01	1
2001/02	1
2002/03	2
2003/04	Nil

## ANSWERS TO QUESTIONS ON NOTICE

#### Finance and Administration Portfolio

#### ComSuper

February Estimates Hearings 2003-04 – 17 February 2004

Question: F39.10

**Outcome ComSuper** 

**Topic: Overseas Travel - Employees** 

Hansard page: N/A

Written Question on Notice: 17 February 2004

## Senator Conroy asked:

What were the destinations of each of these overseas trips (F39.9).

#### Answer:

The destinations in respect of overseas trips undertaken by employees and members of ComSuper were as follows:

1999/00: USA/Canada 2000/01: USA/Canada

2001/02: USA

2002/03 USA/Canada/China

## ANSWERS TO QUESTIONS ON NOTICE

#### Finance and Administration Portfolio

#### ComSuper

February Estimates Hearings 2003-04 – 17 February 2004

Question: F39.11

**Outcome ComSuper** 

**Topic: Overseas Travel - Employees** 

Hansard page: N/A

Written Question on Notice: 17 February 2004

## **Senator Conroy asked:**

What was the total cost of overseas trips of staff for by ComSuper in 1996-97, 1997-98, 1998-99, 1999-00, 2000-01, 2001-02, 2002-03, 2003-04 to date.

• With a breakdown on the cost of accommodation allowances, food allowances and airflights.

#### Answer:

ComSuper's cost of overseas trips undertaken by employees weer as follows:

Total Cost	\$60,410	\$55,692	\$52,476	\$41,526
Incidentals Allowance				
Airfares, Meal &	\$41,438	\$38,524	\$31,234	\$26,505
Accommodation	\$19,971	\$17,169	\$21,242	\$15,020
	1999/00	2000/01	2001/02	2002/03

## ANSWERS TO QUESTIONS ON NOTICE

#### Finance and Administration Portfolio

#### ComSuper

February Estimates Hearings 2003-04 - 17 February 2004

Question: F39.12

**Outcome ComSuper** 

**Topic: Domestic Travel** 

Hansard page: N/A

Written Question on Notice: 17 February 2004

## **Senator Conroy asked:**

What was the total cost of domestic trips of staff for by ComSuper in 1996-97, 1997-98, 1998-99, 1999-00, 2000-01, 2001-02, 2002-03, 2003-04 to date.

• With a breakdown on the cost of accommodation allowances, food allowances and airflights.

#### Answer:

ComSuper's cost of domestic trips undertaken by employees were as follows:

<b>Total Cost</b>	\$205,064	\$379,128	\$244,445	\$149,950	\$101,741
Meals, Incidentals & Airfares	\$200,751	\$335,864	\$208,413	\$138,662	\$89,795
Accommodation & Allowances	1999/00 4,313	2000/01 \$43,264	2001/02 \$36,032	2002/03 \$11,289	2003/04 \$11,946

Data for the years 1996-97, 1997-98 and 1998-99 cannot be provided because of incomplete records, lack of information and changed accounting sytems.

## ANSWERS TO QUESTIONS ON NOTICE

#### Finance and Administration Portfolio

#### ComSuper

February Estimates Hearings 2003-04 - 17 February 2004

Question: F39.13

**Outcome ComSuper** 

Topic: Overseas Travel - Ministerial Staff

Hansard page: N/A

Written Question on Notice: 17 February 2004

## Senator Conroy asked:

How many overseas trips of Ministerial Staff were paid for by ComSuper in 1996-97, 1997-98, 1998-99, 1999-00, 2000-01, 2001-02, 2002-03, 2003-04 to date.

#### Answer:

ComSuper has not paid for any overseas trips of Ministerial Staff over the periods 1996/97 to 2003/04.

#### ANSWERS TO QUESTIONS ON NOTICE

#### Finance and Administration Portfolio

#### ComSuper

February Estimates Hearings 2003-04 - 17 February 2004

Question: F39.14

**Outcome ComSuper** 

Topic: Cost of Overseas Travel - Ministerial Staff

Hansard page: N/A

Written Question on Notice: 17 February 2004

## Senator Conroy asked:

What was the total cost of overseas trips of Ministerial Staff were paid for by ComSuper in 1996-97, 1997-98, 1998-99, 1999-00, 2000-01, 2001-02, 2002-03, 2003-04 to date.

#### Answer:

ComSuper has not paid for any overseas trips of Ministerial Staff over the periods 1996/97 to 2003/04.

## ANSWERS TO QUESTIONS ON NOTICE

# Finance and Administration Portfolio ComSuper

February Estimates Hearings 2003-04 - 17 February 2004

Question: F39.15

**Outcome ComSuper** 

**Topic: Advertising** 

Hansard page: N/A

Written Question on Notice: 17 February 2004

## Senator Conroy asked:

How much was spent on advertising by ComSuper in 1996-97, 1997-98, 1998-99, 1999-00, 2000-01, 2001-02, 2002-03, 2003-04 to date.

#### Answer:

ComSuper has not paid for any advertising over the periods 1996/97 to 2003/04.

## ANSWERS TO QUESTIONS ON NOTICE

#### Finance and Administration Portfolio

#### ComSuper

February Estimates Hearings 2003-04 - 17 February 2004

Question: F39.16

**Outcome ComSuper** 

Topic: Publications Re Electoral Breakdown Spend

Hansard page: N/A

Written Question on Notice: 17 February 2004

## **Senator Conroy asked:**

Did ComSuper produce publications that provided electorate breakdowns on spending on government programmes in 1996-97, 1997-98, 1998-99, 1999-00, 2000-01, 2001-02, 2002-03, 2003-04 to date.

#### Answer:

ComSuper has not produced any publications during this period that provide electorate breakdowns on spending on government programmes during the periods 1996-97 to 2003-04.

## ANSWERS TO QUESTIONS ON NOTICE

#### Finance and Administration Portfolio

#### **ComSuper**

February Estimates Hearings 2003-04 - 17 February 2004

Question: F39.17

**Outcome ComSuper** 

Topic: Advertising Re Electoral Breakdown Spend

Hansard page: N/A

Written Question on Notice: 17 February 2004

## Senator Conroy asked:

How much was spent on advertising which provided electorate breakdowns on spending on government programmes within ComSuper in 1996-97, 1997-98, 1998-99, 1999-00, 2000-01, 2001-02, 2002-03, 2003-04 to date.

#### Answer:

ComSuper has not undertaken any advertising during this period that provides electorate breakdowns on spending on government programmes during the periods 1996-97 to 2003-04. The amount spent by ComSuper is therefore nil.

## ANSWERS TO QUESTIONS ON NOTICE

#### Finance and Administration Portfolio

#### ComSuper

February Estimates Hearings 2003-04 - 17 February 2004

Question: F39.18

**Outcome ComSuper** 

**Topic: Consultancies** 

Hansard page: N/A

Written Question on Notice: 17 February 2004

## Senator Conroy asked:

How much was spent on consultancies by ComSuper in 1996-97, 1997-98, 1998-99, 1999-00, 2000-01, 2001-02, 2002-03, 2003-04 to date.

#### Answer:

ComSuper's costs of consultancies are as follows:

1996/97	\$212,636
1997/98	\$217,425
1998/99	\$121,043
1999/00	\$1,528,509
2000/01	\$1,174,276
2001/02	\$1,209,448
2002/03	\$941,091
2003/04	\$550,761

## ANSWERS TO QUESTIONS ON NOTICE

#### Finance and Administration Portfolio

#### ComSuper

February Estimates Hearings 2003-04 – 17 February 2004

Question: F39.19

**Outcome ComSuper** 

Topic: Attitudinal Survey on Programmes and Results

Hansard page: N/A

Written Question on Notice: 17 February 2004

## Senator Conroy asked:

Did ComSuper conduct any surveys of attitudes towards programmes run by their department in 1996-97, 1997-98, 1998-99, 1999-00, 2000-01, 2001-02, 2002-03, 2003-04 to date.

#### Answer:

In 1997-98 ComSuper initiated a series of client satisfaction surveys using the Canberra-based independent research firm, Orima Research. Surveys have been conducted at regular intervals in each of the financial years 1997-98 to the present.

#### ANSWERS TO QUESTIONS ON NOTICE

#### Finance and Administration Portfolio

#### ComSuper

February Estimates Hearings 2003-04 - 17 February 2004

Question: F39.20

**Outcome ComSuper** 

**Topic: Which Programmes Surveyed** 

Hansard page: N/A

Written Question on Notice: 17 February 2004

## Senator Conroy asked:

On what programmes administered by ComSuper were surveys conducted.

#### Answer:

Members of the CSS, PSS, MSBS and DFRDB superannuation schemes administered by ComSuper, who had recent contact with one of ComSuper's services, were surveyed in the period 1997-98 to the present. The services surveyed included provision of annual member statements for contributing and preserved benefit members, CPI increase notices for pensioners, telephone advisory services for all member types, written estimates of benefit entitlements, payment of benefit entitlements and member education seminars. In 2002-03 these surveys were extended to cover services provided to employers.

#### ANSWERS TO QUESTIONS ON NOTICE

#### Finance and Administration Portfolio

#### ComSuper

February Estimates Hearings 2003-04 - 17 February 2004

Question: F39.21

**Outcome ComSuper** 

**Topic: Findings of Surveys** 

Hansard page: N/A

Written Question on Notice: 17 February 2004

## Senator Conroy asked:

What were the findings of these surveys.

#### Answer:

ComSuper's overall Quality Service Index, as derived from survey results, shows a high and gradually increasing level of client satisfaction.

Results from client satisfaction surveys are referred to in the Annual Reports of the Commissioner for Superannuation 2001-02 and 2002-03.

Further detail is available from the ComSuper website at the address:

http://www.comsuper.gov.au/pages/surveys.htm