

**Senate Standing Committee on Education Employment and Workplace
Relations**

**QUESTIONS ON NOTICE
Supplementary Budget Estimates 2011-2012**

Agency - Fair Work Australia

DEEWR Question No. EW0724_12

Senator Abetz asked on 19 October 2011 , Hansard page 14

Question

Tweet possibly regarding FWA

Senator ABETZ: Alright. It has been suggested to me that it might be \$50,000, but you can take that on notice. They tell me Fair Work Australia is into twittering. Is that correct? Ms O'Neill: No. CHAIR: What about tweeting? Senator ABETZ: Is it different? Ms O'Neill: No bird noises of any variety. Senator ABETZ: No bird noises of any variety. The Australian Financial Review reported on 2 September: All a-twitter Here's a tweet from Fair Work Australia sent last Friday, after a hectic week of news coverage of the Craig Thomson affair: 'We are currently expecting higher than average call volumes and you may have to wait to speak to a Fair Work adviser: Call centre: 5 minutes, Live Chat: 35 minutes, Email: 10 business days,' it said. Since then, it can only have become harder for FWA, which has remained in the news. So nobody knows anything about this? Ms O'Neill: I will take it on notice, but I suspect that it is a reference to the Fair Work Ombudsman rather than Fair Work Australia.

Answer

Fair Work Australia has provided the following response:

Fair Work Australia does not currently provide information through Twitter.