

**Senate Standing Committee on Education, Employment and Workplace Relations**

**QUESTIONS ON NOTICE  
Supplementary Budget Estimates 2010-2011**

**Outcome 3 - Higher Education**

**DEEWR Question No.EW0623\_11**

**Senator Mason asked on 21/10/2010, Hansard page 7.**

**Question**

**SATISFACTION SURVEY (CN319897)**

Senator MASON—Okay, but can the parliament have access to the survey itself?  
Mr McDonald—I would need to take that on notice.

**Answer**

Results from the 2008 Survey of Employer and Australian Apprentice Satisfaction with Australian Apprenticeships Centres (AAC) survey are publicly available at [http://www.australianapprenticeships.gov.au/search/KPI\\_AAC.asp](http://www.australianapprenticeships.gov.au/search/KPI_AAC.asp). This site also reports on each AAC's performance against a number of their key performance indicators for each applicable monitoring round.

In relation to employer and Australian Apprentice satisfaction levels, the publicly available results show whether the 85 per cent benchmarks have been met or not met by each AAC operating in each Region across Australia.