# SENATE EMPLOYMENT, WORKPLACE RELATIONS AND EDUCATION LEGISLATION COMMITTEE

## 2003-2004 SUPPLEMENTARY BUDGET ESTIMATES HEARING 6 NOVEMBER 2003

### EMPLOYMENT AND WORKPLACE RELATIONS PORTFOLIO

#### **QUESTIONS ON NOTICE**

Outcome 1: An effectively functioning labour market

Output Group 1.2: Labour market programme management and delivery

**Output 1.2.2: Employment Services** 

**Question Number: W314-04** 

**Ouestion:** 

Senator Crossin asked in writing:

How many people have accessed the Australian JobSearch database? Are figures kept to show whether this has been helpful for clients getting matched with employment?

#### **Answer:**

The department is unable to say precisely how many people access the Australian JobSearch database. Internet site usage is measured by page accesses which do not correlate to client numbers. During 2002-03 there were approximately 404 million page accesses via the internet and 292 million page accesses via the Touch Screen Kiosks. According to the Hitwise Internet Monitoring Service, JobSearch is the leading Australian Jobs Board in terms of page accesses.

Matching figures are kept only for registered job seekers with a vocational profile. From 1 July to 7 November 2003 there were 6.01 million notifications forwarded to job seekers regarding automatches to jobs. There are also a large number of job seekers, both Job Network eligible and from outside Job Network, who obtain jobs they see advertised on Australian JobSearch by applying directly to employers. The department is unable to measure or report on the extent of these additional outcomes.