

**SENATE EMPLOYMENT, WORKPLACE RELATIONS AND EDUCATION
LEGISLATION COMMITTEE**

**2003-2004 SUPPLEMENTARY BUDGET ESTIMATES HEARING
6 NOVEMBER 2003**

EMPLOYMENT AND WORKPLACE RELATIONS PORTFOLIO

QUESTIONS ON NOTICE

Outcome 1: An effectively functioning labour market

Output Group 1.2: Labour market programme management and delivery

Output 1.2.2: Employment Services

Question Number: W304-04

Question:

Senator Webber asked at *Hansard* page 86:

What is the total cost of the SMS service to date?

Answer:

The current SMS contract is for an initial three year period. Costs are as follows:

- 'one-off' IT infrastructure set up costs of \$20,557;
- annual support costs of \$202,623 - this includes operational and technical support as well as data service rental; and
- SMS transaction costs from service commencement in April 2003 to 31 October 2003 of \$158,740.