

**SENATE EMPLOYMENT, WORKPLACE RELATIONS AND EDUCATION  
LEGISLATION COMMITTEE**

**2003-2004 SUPPLEMENTARY BUDGET ESTIMATES HEARING  
6 NOVEMBER**

**EMPLOYMENT AND WORKPLACE RELATIONS PORTFOLIO**

**QUESTIONS ON NOTICE**

**Outcome 1: An effectively functioning labour market**

**Output Group 1.1: Labour Market Policy and Analysis**

**Output 1.1.2: Research, evaluation and reporting**

**Question Number: W300-04**

**Question:**

Senator Webber asked in writing:

Can we have a copy of the full results of the Orima Research Job Seeker Omnibus Survey?

**Answer:**

This survey collects information on job seekers' experiences and satisfaction with Centrelink and employment services. The department does not report performance information about Centrelink except for the overall service quality aspect of assistance provided by Centrelink to job seekers. This is already contained in the DEWR annual report. Requests for further information should be addressed to Centrelink.

The Job Seeker Omnibus Survey also provides input to the Government's consideration of the performance of the employment services market. Information on the overall quality of services provided to job seekers by Job Network members and Community Work Coordinators is also contained in the DEWR annual report. More detailed results have not yet been publicly released.