

**Senate Standing Committee on Education Employment and Workplace
Relations**

**QUESTIONS ON NOTICE
Additional Estimates 2011-2012**

Outcome 4 - Employment

DEEWR Question No. EW1023_12

Senator Siewert provided in writing.

Question

Social Security job seeker compliance data

At January 2011, how many staff in the Department of Human Services and the Department of Education, Employment and Workplace Relations were employed on job seeker compliance and participation failure administration? How does this figure compare to January 2010 and January 2009?

Answer

The Department of Human Services (DHS) is responsible for making compliance decisions and actioning Participation Reports submitted by employment services providers.

DHS provided the following response.

It is not possible to provide figures in relation to the number of DHS staff involved in participation failure administration. While there are centralised Participation Solutions teams and Authorised Review Officer teams in DHS with overall responsibility for job seeker compliance, all customer facing staff servicing working age customers, both in the face-to-face and call channels, also provide some level of job seeker compliance and participation failure administration.