# SENATE EMPLOYMENT, WORKPLACE RELATIONS AND EDUCATION LEGISLATION COMMITTEE 

## 2003-2004 ADDITIONAL ESTIMATES HEARING <br> 19 FEBRUARY 2004

## EMPLOYMENT AND WORKPLACE RELATIONS PORTFOLIO

## QUESTIONS ON NOTICE

## Outcome: Agencies

Question Number: W325-04

## Question:

Senator Harradine asked in writing:
Of the total number of claims made to Comcare for which Comcare makes a determination to not accept or not to continue to accept liability, how many of these are appealed and how many of these appeals are successful - please provide a breakdown for the last five years of claims rejected and successfully appealed?

## Answer:

Table A shows the volume of new claim rejected and outcomes post appeal, Table B relates to discontinued or "ceased" claims. The claims data below where a decision is made in favour of a claimant at the Administrative Appeals Tribunal level represents and includes decisions arising from matters "set aside" by the AAT at hearing and favourable outcomes settled through either conciliation conferences or matters settled prior to a formal hearing occurring.

Table A

| Year <br> Claim <br> Received | Claims <br> Rejected | Appealed | Claims where <br> decision <br> reconsidered and <br> varied in favour of <br> claimant at first <br> level of appeal | Claims where <br> decision made in <br> favour of claimant <br> at second level of <br> appeal (AAT) |
| :--- | :---: | :---: | :--- | :--- |
| $1998 / 1999$ | 936 | 436 | 111 | 99 |
| $1999 / 2000$ | 838 | 373 | 98 | 119 |
| $2000 / 2001$ | 820 | 371 | 90 | 114 |
| $2001 / 2002$ | 949 | 447 | 127 | 95 |
| $2002 / 2003$ | 717 | 348 | 106 | 18 |
| $2003 / 2004$ | 260 | 53 | 20 | 0 |
| Totals | $\mathbf{4 , 5 2 0}$ | $\mathbf{2 , 0 2 8}$ | $\mathbf{5 5 2}$ | $\mathbf{4 4 5}$ |

Data as at end January 2004

Table B

| Year <br> Claim <br> Received | Claims which <br> were originally <br> accepted and then <br> ongoing access to <br> benefits ceased <br> post review via a <br> formal <br> determination | Appealed | Claims where <br> decision <br> reconsidered and <br> varied in favour of <br> claimant at first <br> level of appeal | Claims where <br> decision made in <br> favour of claimant <br> at second level of <br> appeal (AAT) |
| :--- | :--- | :---: | :--- | :--- |
| $1998 / 1999$ | 641 | 104 | 36 | 26 |
| $1999 / 2000$ | 597 | 95 | 28 | 27 |
| $2000 / 2001$ | 396 | 90 | 25 | 16 |
| $2001 / 2002$ | 413 | 86 | 30 | 4 |
| $2002 / 2003$ | 173 | 33 | 12 | 0 |
| $2003 / 2004$ | 21 | 1 | 0 | 0 |
| Totals | $\mathbf{2 , 2 4 1}$ | $\mathbf{4 0 9}$ | $\mathbf{1 3 1}$ | $\mathbf{7 3}$ |

Data as at end January 2004

