AGENCY/DEPARTMENT: DEPARTMENT OF INNOVATION, INDUSTRY, SCIENCE AND RESEARCH

TOPIC: MARKET RESEARCH FOR ENTERPRISE CONNECT AND OTHER PROJECTS

REFERENCE: Written Question – Senator Ryan

QUESTION No.: SI-37

- The report outlines that \$177,125 was spent on two companies ACIL Tasman and Webmastermind for market research for Enterprise Connect and other projects. Please provide a breakdown of this \$177,125 was spent – how much was specifically spent on Enterprise Connect?
- 2. The total Advertising Agency Costs for Enterprise Connect is \$380,527. What was the outcome from this expenditure?
- 3. A further \$1,159,097.84 is shown to have been spent on Media Advertising Organisations on advertising placement for a number of projects, including, as listed, Enterprise Connect. How much of this \$1.1 million was spent on Enterprise Connect advertising?
- 4. Can you please provide a breakdown of all contract graphic design and advertising costs?
- 5. Please explain how you have measured the success of this expenditure.
- 6. Can you please update the above figures based for the 2010-11 financial year?

ANSWER

- 1. In 2009-10 Enterprise Connect paid \$14,300 to Webmastermind and \$32,891 to ACIL Tasman.
- 2. Promotional and communication tools including templates, fact sheets, case studies and signage to promote the range of services provided by the Enterprise Connect network.
- 3. \$92,559.
- 4. Refer page 145 of the department's 2009-10 Annual Report.
- 5. Demand from eligible firms to access Enterprise Connect has increased. As of September 2011, over 8,500 clients have accessed Enterprise Connect services.
- 6. In the 2010-11 financial year Enterprise Connect paid a total of \$213,291 to media advertising organisations: \$49,666 to Adcorp Australia, \$73,183 to Sensis, \$19,322 to Media Brands Australia, and \$71,120 to Universal McCann. No funds were expended on market research, graphic design or advertising services.