## **Senate Standing Committee on Economics**

## ANSWERS TO QUESTIONS ON NOTICE

Industry, Innovation, Science, Research and Tertiary Education Portfolio
Additional Estimates Hearing 2011-12
15 February 2012

AGENCY/DEPARTMENT: AUSTRALIAN SKILLS QUALITY AUTHORITY (ASQA)

**TOPIC:** ASQA Accreditation Applications

**REFERENCE:** Written Question – Senator Payne

**QUESTION No:** AI-76

What advice and assistance is available to applicants for ASQA accreditation in the preparation of applications, in particular in relation to meeting ASQA application guidelines?

## **ANSWER**

There are three methods for applicants to seek assistance when preparing ASQA applications:

- o via the ASQA Info Line which can be contacted either via phone on 1300 701 801 between 9 am and 7 pm EST or via email at <a href="mailto:enquiries@asqa.gov.au">enquiries@asqa.gov.au</a>. Applicants are able to ask specific questions regarding the requirements of each section of the applications;
- o via the appropriate application guide which can be found on the ASQA website. These guides provide step by step detail on what information is required for each section of the application; and
- o via ASQA's online application system, ASQAnet, which has an accompanying video tutorial which provides assistance on the application submission process.