Senate Standing Committee on Economics

ANSWERS TO QUESTIONS ON NOTICE

Innovation, Industry, Science and Research Portfolio Additional Estimates Hearing 2009-10 10 February 2010

AGENCY/DEPARTMENT: INNOVATION, INDUSTRY, SCIENCE AND RESEARCH

TOPIC: Delivery of Departmental Services

REFERENCE: Written Question – Senator Eggleston

QUESTION No.: AI-45

Has any consideration been given by the Department to;

a) The provision of a one stop shop for the delivery of all services provided by the department? If not, why not?

b) If so, what view has the Department formed and what recommendations has it made to Government regarding the provision of a one stop shop?

ANSWER

Enterprise Connect, AusIndustry, business.gov.au, and Commercialisation Australia all have important roles in delivering business services and assistance to Australian firms and all work together to provide an interconnected response to individual company needs. Companies can access all services through a single hotline 1800 024 095 or email hotline@innovation.gov.au. A full list of all Australian, state and territory government grants and assistance is available at Grant Finder.