

ENVIRONMENT AND COMMUNICATIONS LEGISLATION COMMITTEE

QUESTIONS ON NOTICE – BUDGET ESTIMATES – MAY 2013

BROADBAND, COMMUNICATIONS AND THE DIGITAL ECONOMY PORTFOLIO

Q No	Program: Division or Agency	Senator	Broad Topic	Question	Proof Hansard Date/Page or Written	Date Received	Date Tabled
1	ABC	Ludlam	Production facility in Perth	<p><b>Senator LUDLAM:</b> ....I want to ask you about the production facility in Perth. Could you provide us, on notice if you wish, a breakdown on how the ABC Perth production facilities are being used, with particular regard to co-production ventures, the time that it is rented to external entities, the time it is standing empty—I think there are two big stages there—and the time it is being used purely for in-house ABC.</p> <p><b>Mr Scott:</b> Yes, we will get that on notice for you.</p>	29/5/13 Pg 93	11/11/13	
2	ABC	Ludlam	Radio National	<p><b>Senator LUDLAM:</b> We have discussed RN in the past and the loss of the drama unit and the value of some of Radio National's specialist radio programming, which is also of a very high standard. Could you provide us with an update as to what has happened with the creative audio unit?</p> <p><b>Mr Scott:</b> I saw a reference to it the other day. Let me take that on notice and come back to you on that.</p> <p><b>Senator LUDLAM:</b> So you are not sure what has happened to that?</p> <p><b>Mr Scott:</b> I believe it is developing as planned and as announced—I think that was the reference I saw to it—but I will have to come back to you with more detail.</p> <p><b>Senator LUDLAM:</b> How much has RN spent on outsourcing programs in the last financial year? I understand it is in the order of a quarter of a million dollars.</p> <p><b>Mr Scott:</b> 'Outsourcing programs'—what do you mean by that exactly?</p> <p><b>Senator LUDLAM:</b> As opposed to in-house production, how much does Radio National spend on contracting or subcontracting?</p> <p><b>Mr Scott:</b> Again, I would have to check that. If you look at public broadcasting around the world, on radio it is often a mixed model. The vast majority of our content is developed in house, but that is not to say that there are not talented Australian producers who do not actually want to be staff members for us that can develop a season of radio content, and we are happy with that in the mix.</p> <p><b>Senator LUDLAM:</b> I get that.</p> <p><b>Mr Scott:</b> I can come back to you with the detail on it.</p> <p><b>Senator LUDLAM:</b> I understand. I am not necessarily speaking about co-production. I mean buying in things like <i>This American Life</i>.</p> <p><b>Mr Scott:</b> Our model on Radio National and NewsRadio does allow us to buy in some content. I would be a great defender of the policy that allows <i>This American Life</i> to go to air. It is regarded around the world as one of the finest examples in the genre of factual storytelling. It is very popular online as well; we have a good audience response to it. I think it is a pretty reasonable thing to have as part of the mix. There has always been a level of repeats on Radio National; that has been part of the programming. I am happy for us to put some programs like <i>This American Life</i> into the mix. We will bring details of that to you.</p> <p><b>Senator LUDLAM:</b> I am not offering a critique of that particular program, by the way; I was just</p>	29/5/13 Pg 94	11/11/13	

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				using it as an example. Could you provide us with the proportion that RN spent on that kind of content? <b>Mr Scott:</b> Yes.			
3	ABC	Abetz	Mr Skelton	<b>Senator ABETZ:</b> So how can you credibly maintain that Mr Skelton is impartial and a suitable choice to be the ABC's fact-checker? I will give you a few examples: 'Gordon nails Brandis'; 'Morrison, the LP's one-trick pony'— <b>Senator Conroy:</b> Absolutely factually accurate at all points! What is your problem? <b>Senator ABETZ:</b> 'The Liberal bird-brained backbencher slams Gestapo data retention'— <b>Senator Conroy:</b> There are many different definitions! <b>Senator ABETZ:</b> that was about Mr Ciobo. 'Joe's not the sharpest pencil in the box when it comes to numbers'; 'Rudd wept and Julia triumphant'; 'The honeymoon will be too long for the monk'—all these from Mr Skelton. Are you still saying you will not comment on individual tweets? There are dozens and dozens of them showing a partiality against the coalition. <b>Senator Conroy:</b> In your biased view. <b>Senator ABETZ:</b> Mr Scott, do you understand that we in the coalition do not accept that this man will go about his task with impartiality given his past track record of complete and utter partiality, including some quite offensive tweets? What I would invite you to do is take all of these tweets on notice and come back to the committee and explain how this builds confidence in the community's mind that Mr Skelton will go about his task with impartiality. I will table those for the committee. <b>Mr Scott:</b> I will take that on notice.	29/5/13 Pg 98	11/11/13	
4	ABC	Abetz	Mr Skelton	<b>Senator ABETZ:</b> Did Mr Skelton ever raise the idea of a fact-checking unit with the ABC prior to his appointment? <b>Mr Scott:</b> Not with me. <b>Senator ABETZ:</b> With anybody else? Take that on notice, please.	29/5/13 Pg 101	11/11/13	
5	ABC	Bilyk	Production Unit in Tasmania	<b>Senator BILYK:</b> I have a couple of questions. I want to go back to the issue of the production unit in Tassie being closed. Do you have a final number on how much the redundancies cost? <b>Mr Scott:</b> I will get that on notice for you, Senator. <b>Senator BILYK:</b> Out of all of that, there was going to be one position left. Has that been filled? <b>Mr Scott:</b> I think so. Again, I will come back to you on that point. <b>Senator BILYK:</b> Could you take that on notice and let me know. I was wondering whether it had been filled and whether in fact Mr Skelton might be based in Tasmania.	29/5/13 Pg 105	11/11/13	
6	ABC	Bilyk	Landline position - Tasmania	<b>Mr Scott:</b> There is a <i>Landline</i> position that we are creating there. I will get you an update on that. <b>Senator BILYK:</b> Okay. Thank you..... ..... <b>Senator BILYK:</b> I just want to go back again to the position in Tassie—that one position. <b>Mr Scott:</b> Yes. <b>Senator BILYK:</b> If the position has not yet been filled, or the person has not yet started, can you give me a time line in your response as to what that might be. <b>Mr Scott:</b> We will come back to you on notice.	29/5/13 Pg 106-107	11/11/13	
7	ABC	Singh	Production	<b>Senator SINGH:</b> With the recent closure of the whole Tas production unit, how much of the file	29/5/13	11/11/13	

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			Unit in Tasmania - closure	<p>footage that would have been located there has been archived to Sydney, and how much has not been?</p> <p><b>Mr Scott:</b> Does the content of the final paragraph answer your question: 3,700 cans are moving to Sydney and Hobart archives still house and manage the 9,109 videotapes in the collection, the digital archive of one-inch tapes and the news service, as well? So some has gone to Sydney but a significant amount still remains in Hobart. Just the film has gone, not the videotape.</p> <p><b>Senator SINGH:</b> I am talking about film.</p> <p><b>Mr Scott:</b> The film has gone. All the film is coming into one place.</p> <p><b>Senator SINGH:</b> Was any film thrown out during the closure of the production unit?</p> <p><b>Mr Pendleton:</b> No, I am not aware of any film being thrown out.</p> <p><b>Senator SINGH:</b> Could you take that on notice?</p> <p><b>Mr Pendleton:</b> Yes.</p>	Pg 108-109		
8	ABC	Singh	Production Unit closures	<p><b>Senator SINGH:</b> I presume the ABC has some kind of strategy when it closes down parts of its operation, whether it happened in WA or in Tasmania, and you would seek to ensure that things are done in a systematic way so that certain file footage, for example, that is of value I am sure to the ABC, and certainly to the broader community, is looked after, filed and archived in the appropriate way.</p> <p><b>Mr Pendleton:</b> If you are talking about the technical equipment of the facilities itself—the edit suites that are down there—by and large most of that equipment is at end of life. It will be—</p> <p><b>Senator SINGH:</b> What do you do when it is at end of life? Do you throw it out?</p> <p><b>Mr Scott:</b> If there were still production there it would be part of the capital replenishment process as we went through and refreshed the facilities. Those facilities will not be refreshed. Because of extending the life of our kit the way we do, we will take a lot of that stuff and use it for spares in other facilities around the country.</p> <p><b>Senator SINGH:</b> Can you provide the committee with details of what happened with the closure of that unit, and whether things were taken as spares.</p> <p><b>Mr Pendleton:</b> I do not think we have taken anything out of there yet, but it is certainly being considered.</p> <p><b>Senator SINGH:</b> Mr Scott was there last week. I think he would know what it looks like.</p> <p><b>Mr Scott:</b> People were working on that last week when I was there. I was told that, as Mr Pendleton said, a lot of that equipment was at end of life and that—</p> <p><b>Senator SINGH:</b> But even if something is at end of life you do not necessarily throw it out.</p> <p><b>Mr Scott:</b> No.</p> <p><b>Mr Pendleton:</b> No.</p> <p><b>Senator SINGH:</b> It could be used for community broadcasting, radio and what have you. It is not necessarily at the complete end of life.</p> <p><b>Mr Pendleton:</b> We re-purpose it.</p> <p><b>Mr Scott:</b> And we often try to re-purpose it. We can give you the detail around that. The work around that planning was going on when I was there last week.</p>	29/5/13 Pg 109	11/11/13	

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9	ABC	Birmingham	Radio Australia – signal blockage	<p><b>Senator BIRMINGHAM:</b> To a different issue quickly: how many times has Radio Australia's signal into Asia been jammed over the last 12 months?</p> <p><b>Mr Scott:</b> I would have to check on that. My experience on this here and also in other media outlets is that signals or website can go down or disappear from time to time and then come back. We are given no notice when they go down and we are given no notice when they come back. It is a mystery to us in some respects.</p> <p><b>Senator BIRMINGHAM:</b> Is there a level of frequency?</p> <p><b>Mr Scott:</b> No. I would say it is at best from time to time.</p> <p><b>Senator BIRMINGHAM:</b> What does 'from time to time' mean?</p> <p><b>Mr Scott:</b> Two or three times I can recall over recent years. Often it emerges as a transmission issue. This is short wave.</p> <p><b>Senator BIRMINGHAM:</b> Was there an issue earlier this year?</p> <p><b>Mr Scott:</b> There was an issue this year. For a period of time it went down and then came back.</p> <p><b>Senator BIRMINGHAM:</b> How long a period of time?</p> <p><b>Mr Scott:</b> Ten days or two weeks—something like that. I can check that and put it on notice.</p>	29/5/13 Pg 112	11/11/13	
10	ABC	Williams	David Morrow	<p><b>Senator WILLIAMS:</b> ...How many complaints did you receive and what was the nature of those complaints about Mr Morrow?</p> <p><b>Mr Scott:</b> I would have to take the tally on notice. There were a number of concerns raised and I can get the precise number.</p> <p><b>Senator WILLIAMS:</b> Could you also get the comments in support of Mr Morrow.</p>	29/5/13 Pg 114- 115	11/11/13	
11	ABC	McKenzie	Staffing	<p><b>Senator McKENZIE:</b> You do. I am just conscious of time. I only have you for eight minutes and I have already put a lot on notice. I appreciate that workplace has changed in 25 years.</p> <p><b>Mr Scott:</b> What we try and do is manage the workload of our staff so that with we are managing the output to the staff that we have. If we had more staff and more dollars we would be able to create more output and invest it in programming.</p> <p><b>Senator McKENZIE:</b> I want to be clear, from a management perspective, there are no significant issues of understaffing either in geographies or in areas within the organisation?</p> <p><b>Mr Scott:</b> I can come back to you on notice on it. I think all our divisional heads would like more staff. I think all our production teams would like more staff, but we manage best we can. The issue that remains a challenge for us—the minister is across this and aware of this—is around capital. We are conscience that to be the kind of broadcaster we are now in a digital era puts very significant demands on our capital budget. We are concerned that we need more capital funding to fund the footprint of local radio stations and the eight state territory capitals that we put out. We have had independent reports that have validated that. That is a matter we raised with the previous government, we have raised with this government and we will continue to raise in our budgetary negotiations.</p> <p><b>Senator McKENZIE:</b> I am taking it out of the PBS that you have got an average staff of 4,542. Could you let me know on notice—unless you can get it quickly—how many staff are employed in the 51 regional radio stations.</p>	29/5/13 Pg 115	11/11/13	

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				<p><b>Mr Scott:</b> We will take that on notice, yes.</p> <p><b>Senator McKENZIE:</b> I would also like a breakdown of full-time, part-time and casual. For those casuals, I would like the average number of hours worked per week.</p> <p><b>Mr Scott:</b> We will get a team to work on that.</p>			
12	ABC	McKenzie	Radio Budget	<p><b>Senator McKENZIE:</b> I am assuming that is program 1.1 on page 64. What proportion of the radio budget is dedicated to or has been spent, maybe in the last 12 months, on emergency broadcasting? You are saying it comes out of that?</p> <p><b>Mr Pendleton:</b> Yes.</p> <p><b>Mr Scott:</b> It comes out of that. Sometimes there is additional money that we have had to provide quarterly to top it up.</p> <p><b>Senator McKENZIE:</b> I would like to see over time, since you have had that increased responsibility, what impact that has had on your budget bottom line.</p> <p><b>Mr Scott:</b> Yes, we are happy to provide that.</p> <p><b>Senator McKENZIE:</b> In terms of how often you have had to increase your footprint—and I am thinking particularly of morning radio in regional areas specifically, not Tony Delroy into Bendigo—</p> <p><b>Mr Scott:</b> There is no bigger footprint than Tony Delroy.</p> <p><b>Senator McKENZIE:</b> You are not telling me anything I do not already know! How often does that occur?</p> <p><b>Mr Scott:</b> I am sure we can give you a sense of that.</p>	29/5/13 Pg 116	11/11/13	
13	ABC	McKenzie	Budget - <i>Minuscule</i>	<p><b>Senator McKENZIE:</b> No, actually, this is a true Bourke-ian representation moment. I would like to know the amount of public money that has been spent on the program <i>Minuscule</i>.</p> <p><b>Mr Scott:</b> It is an acquisition.</p> <p><b>Senator McKENZIE:</b> It is and it is a French program.</p> <p><b>Mr Scott:</b> No program divides our audience more with passionate supporters and those who detest it. Which category does your question come from?</p> <p><b>Senator McKENZIE:</b> I cannot tell you that, but please note: there are seven credit slides in what is less than a five-minute program.</p> <p><b>Mr Scott:</b> Animation does that. I thank you for—</p> <p><b>Senator McKENZIE:</b> Details of the cost of this French program in public dollars would be appreciated.</p> <p><b>Mr Scott:</b> Yes, Senator.</p> <p><b>Senator McKENZIE:</b> And also an explanation of why your major presenters—your big names; your Tony Joneses of the world—are on salary packages.</p> <p><b>CHAIR:</b> Mr Scott, you should take that on notice.</p>	29/5/13 Pg 116-117	11/11/13	
14	ABC	Fawcett	ABC program - <i>Mission</i>	<p>1. The Four Corners program presented by Kerry O'Brien entitled 'Mission Accomplished?'" centred on the town of Sangin in Helmand Province of Afghanistan. This was acknowledged by Four Corners as one of the most difficult areas in Afghanistan. Why was this particular</p>	Written	11/11/13	

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			<i>Accomplished</i>	<p>location selected in isolation and not balanced by other areas where security forces are operating effectively?</p> <ol style="list-style-type: none"> <li>Why did the program concentrate on the Uniformed Police Units who are the least trained and professional of the security forces and not present the work of the Special Operations Forces or the National Police Force, both of which are far more dedicated and professional units?</li> <li>One of Australia's focuses in Afghanistan is building the capacity of the Afghan National Police to assist with civil policing functions in Uruzgan. Why was there no presentation of personnel trained by Australians to provide balance and show the worth and effectiveness of Australia's involvement in Afghanistan?</li> <li>Mr O'Brien stated that a growing body of evidence suggests that the Afghanistan security forces will not be able to cope when the ISAF pull out in 2014. There is also a growing amount of evidence to suggest that the Afghan Special Forces are coping well and have been described publically as very competent by US Army Major General Tony Thomas and Chief of US Navy, Admiral William McRaven. In the interest of balanced reporting why were instances of success in Afghanistan not portrayed as well?</li> <li>The ABC Code of Practice states that it will "Gather and present news and information with due impartiality" and also that it will "not unduly favour one perspective over another." How does the ABC reconcile this overtly biased view of Afghanistan security forces with its Code of Practice?</li> <li>What was the cost of producing this documentary?</li> </ol>			
15	ABC	McKenzie	ABC Local Radio stations - live streaming	Can you please advise when live streaming services will be provided for ABC Local Radio stations – such as Mildura, Horsham, Bendigo, Ballarat etc?	Written	11/11/13	
16	ABC	Birmingham	Staffing	<ol style="list-style-type: none"> <li>How many ongoing staff recruited this financial year to date? What classification are these staff?</li> <li>How many non-ongoing positions exist or have been created this financial year to date? What classification are these staff?</li> <li>This financial year to date, how many employees have been employed on contract and what is the average length of their employment period?</li> </ol>	Written	11/11/13	
17	ABC	Birmingham	Staffing	<ol style="list-style-type: none"> <li>How many ongoing staff left the department/agency this financial year to date? What classification were these staff?</li> <li>How many non-ongoing staff left department/agency this financial year to date? What classification were these staff?</li> <li>How many contract staff left department/agency in the year this financial year to date? What classification were these staff?</li> </ol>	Written	11/11/13	
18	ABC	Birmingham	Staffing	<ol style="list-style-type: none"> <li>How many staff reductions/voluntary redundancies have occurred this financial year to date? What was the reason for these reductions?</li> </ol>	Written	11/11/13	

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				<ol style="list-style-type: none"> <li>2. Were any of these reductions involuntary redundancies? If yes, provide details.</li> <li>3. Are there any plans for further staff reductions/voluntary redundancies? If so, please advise details including if there is a reduction target, how this will be achieved, and if any services/programs will be cut.</li> <li>4. If there are plans for staff reductions, please give the reason why these are happening.</li> <li>5. Are there any plans for involuntary redundancies? If yes, provide details.</li> </ol>			
19	ABC	Birmingham	Public Service efficiencies	<p>Please provide details of the amended operational efficiencies your agency will make as per 2013-14 Budget Measure 'Public Service efficiencies' (see 2013-14 Budget Paper No 2 p108). In addition, please provide the following detail:</p> <ol style="list-style-type: none"> <li>1. Can you quantify the estimated savings for each year over the forward estimates for savings achieved by implementing more efficient management structures, through a reduction in expenditure on staff across the Executive Level (EL) 1 and 2, and Senior Executive Service (SES) levels?</li> <li>2. Can you quantify the estimated savings for each year over the forward estimates for savings achieved by revising down the occupational density target for all new leases, buildings and major fit-outs undertaken by agencies from 16 square metres per occupied workpoint down to 14 square metres?</li> </ol>	Written	11/11/13	
20	ABC	Birmingham	Public Service efficiencies	<ol style="list-style-type: none"> <li>1. Has there been a reduction in business flights? What are the estimated savings for each year over the forward estimates?</li> <li>2. Has there been a reduction in the use of external consultants and contractors? Has this impacted on the Department/agency, and how? What are the estimated savings for each year over the forward estimates?</li> <li>3. Provide an update of moving recruitment advertising online. Is any recruitment still in printed materials, and if yes, why? What are the estimated savings for each year over the forward estimates?</li> <li>4. Has the department/agency reduced its printing costs? If no, why not? Have printing costs increased, and if yes why and how much? Has the five per cent savings target been achieved – if yes, how, or if it will not, why not? What are the estimated savings for each year over the forward estimates?</li> </ol>	Written	11/11/13	
21	ABC	Birmingham	Printing costs	<p>How many documents (include the amount of copies) have been printed this financial year to date? How many of these printed documents were also published online?</p>	Written	11/11/13	
22	ABC	Birmingham	Graduate Recruitment	<ol style="list-style-type: none"> <li>1. Provide an update on expenditure for 2014 Graduate Recruitment to date? Please itemise and detail costs.</li> <li>2. Has any travel been incurred for 2014 Graduate Recruitment? Please itemise and detail costs.</li> </ol>	Written	11/11/13	
23	ABC	Birmingham	Advertising	<ol style="list-style-type: none"> <li>1. What was the total cost of all advertising for the financial year to date?</li> <li>2. Is the advertising campaign or non-campaign advertising? Provide details of each advertising, including the program the advertising was for, the total spend and the business that provided the advertising services.</li> <li>3. Has the Department of Finance and Deregulation provided any advice about the advertising?</li> </ol>	Written	11/11/13	

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				<p>Provide details of each advertising item.</p> <p>4. Has the Peer Review Group (PRG) and/or Independent Communications Committee (ICC) provided any advice about the advertising? Provide details of each advertising item.</p> <p>5. Did the Advertising comply with the Guidelines on Information and Advertising Campaigns by Australian Government Departments and Agencies? Provide the details for each advertising item.</p> <p>6. Provide details for any other communications program, including details of the program, the total spend and the business that provided the communication services.</p> <p>7. What advertising – Campaign and Non-Campaign – and other communications programs is the Department/Agency undertaking, or are planning to undertake?</p>			
24	ABC	Birmingham	Hospitality and Entertainment	<p>1. What is the Department/Agency's hospitality spend for this financial year to date? Detail date, location, purpose and cost of all events including any catering and drinks costs.</p> <p>2. What is the Department/Agency's entertainment spend for this financial year to date? Detail date, location, purpose and cost of all events including any catering and drinks costs.</p> <p>3. What hospitality spend is the Department/Agency's planning on spending? Detail date, location, purpose and cost of all events including any catering and drinks costs.</p> <p>4. What entertainment spend is the Department/Agency's planning on spending? Detail date, location, purpose and cost of all events including any catering and drinks costs.</p> <p>5. Is the Department/Agency planning on reducing any of its spending on these items? If so, how will reductions be achieved and what are the estimated savings over each year of the forward estimates?</p>	Written	11/11/13	
25	ABC	Birmingham	Meeting Costs	<p>1. What is the Department/Agency's meeting spend for this financial year to date? Detail date, location, purpose and cost of all events, including any catering and drinks costs.</p> <p>2. What meeting spend is the Department/Agency's planning on spending? Detail date, location, purpose and cost of all events including any catering and drinks costs.</p>	Written	11/11/13	
26	ABC	Birmingham	Program Launch Costs	<p>1. What is the Department/Agency's program launch spend for this financial year to date? Detail date, location, purpose and cost of all events, including any catering and drinks costs.</p> <p>2. What program launch spend is the Department/Agency's planning on spending? Detail date, location, purpose and cost of all events including any catering and drinks costs.</p>	Written	11/11/13	
27	ABC	Birmingham	Freedom of Information	<p>1. Has the department/agency received any updated advice on how to respond to FOI requests?</p> <p>2. What is the total cost to the department to process FOI requests for this financial year to date?</p> <p>3. How many FOI requests has the Department received for this financial year to date? How many requests have been denied and how many have been granted? Has the department failed to meet the processing times outlined in the FOI Act for any requests? If so, how many and why? Do any of these requests remain outstanding? If so, how many and why?</p>	Written	11/11/13	
28	ABC	Birmingham	Consultancies	<p>1. How many consultancies have been undertaken this financial year to date? Identify the name of the consultant, the subject matter of the consultancy, the duration and cost of the arrangement, and the method of procurement (ie. open tender, direct source, etc). Also include total value for all consultancies.</p>	Written	11/11/13	



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				2. How many consultancies are planned for this calendar year? Have these been published in your Annual Procurement Plan (APP) on the AusTender website and if not why not? In each case please identify the subject matter, duration, cost and method of procurement as above, and the name of the consultant if known.			
29	ABC	Birmingham	Media Monitoring	1. What was the total cost of media monitoring services, including press clippings, electronic media transcripts etcetera, provided to the department/agency for this financial year to date? a. Which agency or agencies provided these services? b. What is the estimated budget to provide these services for the year 2012-13? c. What has been spent providing these services this financial year to date?	Written	11/11/13	
30	ABC	Birmingham	Social Media	1. Has there been any changes to department and agency social media or protocols about staff access and useage of Youtube; online social media, such as Facebook, MySpace and Twitter; and access to online discussions forums and blogs since May 2012 Budget Estimates? If yes, please explain and provide copies of any advice that has been issue. 2. Does the department/agency monitor usage of social media? a. If yes, provide details of the useage (for example details could include average hours per employee, hours when useage peaks). b. Has there been a change to the department/agency protocols due to staff useage? c. If no, why not? Will the department/agency monitor useage in the future? 3. Does social media impact on employee productivity? Provide details (details could include increased internet usage in general or increased internet usage in standard business hours)	Written	11/11/13	
31	ABC	Birmingham	Internet	Has the Department experienced any internet problems, such as but not limited to slow internet, or internet blackouts? If yes, what was the reason for this? Did it impact the Minister's office?	Written	11/11/13	
32	ABC	Birmingham	Staff Amenities	What amenities are provided to staff? Provide a list, including any costs and the reason for providing the amenity.	Written	11/11/13	
33	ABC	Birmingham	Coffee Machines - Purchased	1. Has the department/agency purchased coffee machines for staff useage? If yes, provide a list that includes the type of coffee machine, the cost, the amount, and any ongoing costs such as purchase of coffee or coffee pods and when the machine was purchased. 2. Why were coffee machines purchased? 3. Has there been a noticeable difference in staff productivity since coffee machines were purchased? Are staff leaving the office premises less during business hours as a result? 4. Where did the funding for the coffee machines come from? 5. Who has access? 6. Who is responsible for the maintenance of the coffee machines? How much was spent on maintenance in this financial year to date, include a list of what maintenance has been undertaken. Where does the funding for maintenance come from? 7. What are the ongoing costs of the coffee machine, such as the cost of coffee?	Written	11/11/13	
34	ABC	Birmingham	Coffee Machines - Rented	1. Does the department/agency rent coffee machines for staff useage? If yes, provide a list that includes the type of coffee machine, the cost, the amount, and any ongoing costs such as purchase of coffee or coffee pods and when the machine was purchased.	Written	11/11/13	

Q No	Program: Division or Agency	Senator	Broad Topic	Question	Proof Hansard Date/Page or Written	Date Received	Date Tabled
				<ol style="list-style-type: none"> <li>2. Why are coffee machines rented?</li> <li>3. Has there been a noticeable difference in staff productivity since coffee machines were rented? Are staff leaving the office premises less during business hours as a result?</li> <li>4. Where does the funding for the coffee machines come from?</li> <li>5. Who has access?</li> <li>6. Who is responsible for the maintenance of the coffee machines? How much was spent on maintenance in this financial year to date, include a list of what maintenance has been undertaken. Where does the funding for maintenance come from?</li> <li>7. What are the ongoing costs of the coffee machine, such as the cost of coffee?</li> </ol>			
35	ABC	Birmingham	Contractors	<p>For this financial year to date:</p> <ol style="list-style-type: none"> <li>1. Has the department/agency ever employed Hawker Britton in any capacity or is it considering employing Hawker Britton? If yes, provide details (including the work undertaken and the cost).</li> <li>2. Has the department/agency ever employed Shannon's Way in any capacity or is it considering employing Shannon's Way? If yes, provide details (including the work undertaken and the cost).</li> <li>3. Has the department/agency ever employed John Utting &amp; UMR Research Group in any capacity or is it considering employing John Utting &amp; UMR Research Group? If yes, provide details (including the work undertaken and the cost).</li> <li>4. Has the department/agency ever employed McCann-Erickson in any capacity or is it considering employing McCann-Erickson? If yes, provide details (including the work undertaken and the cost).</li> <li>5. Has the department/agency ever employed Cutting Edge in any capacity or is it considering employing Cutting Edge? If yes, provide details (including the work undertaken and the cost).</li> <li>6. Has the department/agency ever employed Ikon Communications in any capacity or is it considering employing Ikon Communications? If yes, provide details (including the work undertaken and the cost).</li> <li>7. Has the department/agency ever employed CMAX Communications in any capacity or is it considering employing CMAX Communications? If yes, provide details (including the work undertaken and the cost).</li> <li>8. Has the department/agency ever employed Boston Consulting Group in any capacity or is it considering employing Boston Consulting Group? If yes, provide details (including the work undertaken and the cost).</li> <li>9. Has the department/agency ever employed McKinsey &amp; Company in any capacity or is it considering employing McKinsey &amp; Company? If yes, provide details.</li> <li>10. What contractors have been employed by the department/agency? If yes, provide details (including the work undertaken and the cost).</li> </ol>	Written	11/11/13	
36	ABC	Birmingham	Grants	<ol style="list-style-type: none"> <li>1. Could the department/agency provide an update list of all grants, including ad hoc and one-off grants for this financial year to date? Please provide details of the recipients, the amount, the</li> </ol>	Written	11/11/13	

Q No	Program: Division or Agency	Senator	Broad Topic	Question	Proof Hansard Date/Page or Written	Date Received	Date Tabled
				intended use of the grants and what locations have benefited from the grants. 2. Have all grant agreement details been published on its website within the required timeframe? If not, provide details.			
37	ABC	Birmingham	Government Payments of Accounts	For this financial year to date, has the department/agency paid its accounts to contractors/consultants etc in accordance with Government policy in terms of time for payment (i.e. within 30 days)? 1. If not, why not? Provide details, including what has been the timeframe for payment of accounts? Please provide a breakdown, average statistics etc as appropriate to give insight into how this issue is being approached) 2. For accounts not paid within 30 days, is interest being paid on overdue amounts and if so how much has been paid by the portfolio/department agency for the current financial year and the previous financial year? 3. Where interest is being paid, what rate of interest is being paid and how is this rate determined?	Written	11/11/13	
38	ABC	Birmingham	Stationery requirements	What are the department/agency's stationery costs for the financial year to date?	Written	11/11/13	
39	ABC	Birmingham	Media Subscriptions	1. What pay TV subscriptions does your department/agency have? 2. Please provide a list of what channels and the reason for each channel. 3. What is the cost for this financial year to date? 4. What newspaper subscriptions does your department/agency have? 5. Please provide a list of newspaper subscriptions and the reason for each. 6. What is the cost for this financial year to date? 7. What magazine subscriptions does your department/agency have? 8. Please provide a list of magazine subscriptions and the reason for each. 9. What is the cost for this financial year to date?	Written	11/11/13	
40	ABC	Birmingham	Travel Costs	1. For the financial year to date, please detail all travel for Departmental/Agency officers that accompanied the Minister and/or Parliamentary Secretary on their travel. Please include a total cost plus a breakdown that include airfares (and type of airfare), accommodation, meals and other travel expenses (such as incidentals). 2. For the financial year to date, please detail all travel for Departmental officers. Please include a total cost plus a breakdown that include airfares (and type of airfare), accommodation, meals and other travel expenses (such as incidentals). Also provide a reason and brief explanation for the travel. 3. What travel is planned for the rest of this financial year? Also provide a reason and brief explanation for the travel. 4. What travel is planned for the rest of this calendar year? Also provide a reason and brief explanation for the travel. 5. What is the policy for business class airfare tickets? Is there still a reduction in business flights as per the media release by the Minister for Finance and Deregulation and the Special	Written	11/11/13	

Q No	Program: Division or Agency	Senator	Broad Topic	Question	Proof Hansard Date/Page or Written	Date Received	Date Tabled
				<p>Minister of State dated 25 September 2012?</p> <p>6. Are lounge memberships provided to any employees? If yes, what lounge memberships, to how many employees and their classification, the reason for the provision of lounge membership and the total costs of the lounge memberships.</p> <p>7. When SES employees travel, do any support or administrative staff (such as an Executive Assistant) travel with them? If yes, provide details of why such a staff member is needed and the costs of the support staff travel.</p> <p>8. Does the department/agency elect to offset emissions for employees work related travel? If yes, what is the cost?</p>			
41	ABC	Birmingham	Legal costs	<p>1. What sum did each portfolio department and agency spend on legal services for this financial year to date within the department/agency? Please provide a list of each service and costs.</p> <p>2. What sum did each portfolio department and agency spend on legal services this financial year to date from the Australian Government Solicitor? Please provide a list of each service and costs.</p> <p>3. What sum did each portfolio department and agency spend on legal services this financial year to date from private firms? Please provide a list of each service and costs.</p> <p>4. What sum did each portfolio department and agency spend on legal services this financial year to date from other sources? Please provide a list of each service and costs.</p>	Written	11/11/13	
42	ABC	Birmingham	Education expenses	<p>1. What is the department/agency's guidelines on study?</p> <p>2. For this financial year to date, detail all education expenses (i.e. in house courses and tertiary studies) for each portfolio department and agency. Include what type of course, the total cost, cost per participant, the employment classification of each participant, how many participants and the amount of study leave granted to each participant (provide a breakdown for each employment classification). Also include the reason for the study and how it is beneficial for the department/agency.</p>	Written	11/11/13	
43	ABC	Birmingham	Executive Coaching and Leadership Training	<p>In relation to executive coaching and/or other leadership training services purchased by each department/agency, please provide the following information for this financial year to date:</p> <p>1. Total spending on these services</p> <p>2. The number of employees offered these services and their employment classification</p> <p>3. The number of employees who have utilised these services, their employment classification and how much study leave each employee was granted (provide a breakdown for each employment classification)</p> <p>4. The names of all service providers engaged</p> <p>5. For each service purchased form a provider listed under (4), please provide:</p> <p>a. The name and nature of the service purchased</p> <p>b. Whether the service is one-on-one or group based</p> <p>c. The number of employees who received the service and their employment classification</p> <p>d. The total number of hours involved for all employees (provide a breakdown for each employment classification)</p>	Written	11/11/13	

Q No	Program: Division or Agency	Senator	Broad Topic	Question	Proof Hansard Date/Page or Written	Date Received	Date Tabled
				<ul style="list-style-type: none"> <li>e. The total amount spent on the service</li> <li>f. A description of the fees charged (i.e. per hour, complete package)</li> </ul> <p>6. Where a service was provided at any location other than the department or agency's own premises, please provide:</p> <ul style="list-style-type: none"> <li>a. The location used</li> <li>b. The number of employees who took part on each occasion (provide a breakdown for each employment classification)</li> <li>c. The total number of hours involved for all employees who took part (provide a breakdown for each employment classification)</li> <li>d. Any costs the department or agency's incurred to use the location</li> </ul>			
44	ABC	Birmingham	Media Training	<p>In relation to media training services purchased by each department/agency, please provide the following information for this financial year to date:</p> <ul style="list-style-type: none"> <li>1. Total spending on these services</li> <li>2. The number of employees offered these services and their employment classification</li> <li>3. The number of employees who have utilised these services, their employment classification and how much study leave each employee was granted (provide a breakdown for each employment classification)</li> <li>4. The names of all service providers engaged</li> <li>5. For each service purchased form a provider listed under (4), please provide: <ul style="list-style-type: none"> <li>a. The name and nature of the service purchased</li> <li>b. Whether the service is one-on-one or group based</li> <li>c. The number of employees who received the service and their employment classification (provide a breakdown for each employment classification)</li> <li>d. The total number of hours involved for all employees (provide a breakdown for each employment classification)</li> <li>e. The total amount spent on the service</li> <li>f. A description of the fees charged (i.e. per hour, complete package)</li> </ul> </li> <li>6. Where a service was provided at any location other than the department or agency's own premises, please provide: <ul style="list-style-type: none"> <li>a. The location used</li> <li>b. The number of employees who took part on each occasion</li> <li>c. The total number of hours involved for all employees who took part (provide a breakdown for each employment classification)</li> <li>d. Any costs the department or agency's incurred to use the location</li> </ul> </li> </ul>	Written	11/11/13	
45	ABC	Birmingham	Paid Parental Leave	<ul style="list-style-type: none"> <li>1. Please list how many staff in each department and agency are eligible to receive payments under the Government's Paid Parental Leave scheme?</li> <li>2. For this financial year to date list which department/agency is providing its employees with payments under the Government's Paid Parental Leave scheme? Please list how many staff and their classification are in receipt of these payments.</li> </ul>	Written	11/11/13	

Q No	Program: Division or Agency	Senator	Broad Topic	Question	Proof Hansard Date/Page or Written	Date Received	Date Tabled
				3. What is the paid parental scheme offered by each department and agency? How many staff have used the scheme this financial year to date.			
46	ABC	Birmingham	Corporate Cars	<ol style="list-style-type: none"> <li>1. How cars are owned by each department/agency?</li> <li>2. Where is the car/s located?</li> <li>3. What is the car/s used for?</li> <li>4. What is the cost of each car for this financial year to date?</li> <li>5. How far did each car travel this financial year to date?</li> </ol>	Written	11/11/13	
47	ABC	Birmingham	Taxi Costs	<ol style="list-style-type: none"> <li>1. How much did each department/agency spend on taxis this financial year to date? Provide a breakdown for each business group in each department/agency.</li> <li>2. What are the reasons for taxi costs?</li> </ol>	Written	11/11/13	
48	ABC	Birmingham	Hire Cars	<ol style="list-style-type: none"> <li>1. How much did each department/agency spend on hire cars this financial year to date? Provide a breakdown of each business group in each department/agency.</li> <li>2. What are the reasons for hire car costs?</li> </ol>	Written	11/11/13	
49	ABC	Birmingham	Credit Cards	<p>Provide a breakdown for each employment classification that has a corporate credit card. Please update details of the following?</p> <ol style="list-style-type: none"> <li>1. What action is taken if the corporate credit card is misused?</li> <li>2. How is corporate credit card use monitored?</li> <li>3. What happens if misuse of a corporate credit card is discovered?</li> <li>4. Have any instances of corporate credit card misuse have been discovered? List staff classification and what the misuse was, and the action taken.</li> <li>5. What action is taken to prevent corporate credit card misuse?</li> </ol>	Written	11/11/13	
50	ABC	Birmingham	Electricity Purchasing	<ol style="list-style-type: none"> <li>1. What are the details of the department/agency electricity purchasing agreement?</li> <li>2. What are the department/agency electricity costs for this financial year to date?</li> </ol>	Written	11/11/13	
51	ABC	Birmingham	Briefings for the Australian Greens and Independents	<ol style="list-style-type: none"> <li>1. Have any briefings and/or provision of information been provided to the Australian Greens? If yes, please include: <ol style="list-style-type: none"> <li>a. How are briefings requests commissioned?</li> <li>b. What briefings have been undertaken? Provide details and a copy of each briefing.</li> <li>c. Provide details of what information has been provided and a copy of the information.</li> <li>d. Have any briefings request been unable to proceed? If yes, provide details of what the requests were and why it could not proceed.</li> <li>e. How long is spent preparing and undertaking briefings/information requests for the Australian Greens? How many staff are involved and how many hours? Provide a breakdown for each employment classification.</li> </ol> </li> <li>2. Have any briefings and/or provision of information been provided to Independents? If yes, please include: <ol style="list-style-type: none"> <li>a. How are briefings requests commissioned?</li> <li>b. What briefings have been undertaken? Provide details and a copy of each briefing.</li> <li>c. Provide details of what information has been provided and a copy of the information.</li> <li>d. Have any briefings request been unable to proceed? If yes, provide details of what the</li> </ol> </li> </ol>	Written	11/11/13	

Q No	Program: Division or Agency	Senator	Broad Topic	Question	Proof Hansard Date/Page or Written	Date Received	Date Tabled
				<p>requests were and why it could not proceed.</p> <p>e. How long is spent preparing and undertaking briefings/information requests for the Independents? How many staff are involved and how many hours? Provide a breakdown for each employment classification.</p> <p>f. Which Independents have requested briefings and/or information?</p>			
52	ABC	Birmingham	Shredders	Has the department/agencies purchased any shredders this financial year? If yes, provide details of how many shredders were purchased, the cost of each shredder, why each new shredder was needed and the purpose for which the shredder is to be used.	Written	11/11/13	
53	ABC	Birmingham	Protective security policy framework	Provide an update for your department/agency, including what is your current compliance level, what are you doing to manage risk, what is being done to comply with the mandatory requirements and details of any department/agency specific policies and procedures.	Written	11/11/13	
54	ABC	Birmingham	Office Locations	<p>Please provide a list of all office locations for all departments and agencies within the portfolio by:</p> <p>a. Department/Agency;</p> <p>b. Location;</p> <p>c. Leased or Owned;</p> <p>d. Size;</p> <p>e. Number of Staff at each location and classification;</p> <p>f. If rented, the amount and breakdown of rent per square metre;</p> <p>g. If owned, the value of the building;</p> <p>h. Depreciation of buildings that are owned;</p> <p>i. Type of functions and work undertaken.</p>	Written	11/11/13	
55	ABC	Birmingham	Communications Staff	<p>1. For all departments and agencies, please provide – in relation to all public relations, communications and media staff – the following:</p> <p>a. How many ongoing staff, the classification, the type of work they undertake and their location.</p> <p>b. How many non-ongoing staff, their classification, type of work they undertake and their location</p> <p>c. How many contractors, their classification, type of work they undertake and their location</p> <p>d. How many are graphic designers?</p> <p>e. How many are media managers?</p> <p>f. How many organise events?</p> <p>2. Do any departments/agencies have independent media studios? If yes, why? When was it established? What is the set up cost? What is the ongoing cost? How many staff work there and what are their classifications?</p>	Written	11/11/13	
56	ABC	Birmingham	Provision of Equipment	Is electronic equipment (such as ipad, laptop, wireless card, vasco token, blackberry, mobile phone (list type if relevant), thumb drive) provided to department/agency staff? If yes provide details of what is provided, the purchase cost, the ongoing cost and a breakdown of what staff and staff classification receives it.	Written	11/11/13	

Q No	Program: Division or Agency	Senator	Broad Topic	Question	Proof Hansard Date/Page or Written	Date Received	Date Tabled
57	ACMA	Birmingham	ACMA website	<b>Senator BIRMINGHAM:</b> How many individual users visit the ACMA website every month? <b>Mr Chapman:</b> We will have to take that on notice—I am not sure.	29/5/13 Pg 123	11/11/13	
58	ACMA	Birmingham	Wireless audio devices	<b>Senator BIRMINGHAM:</b> ACMA has made frequent references to the ability of some wireless audio devices to be retuned. What proportion of devices currently operating the 700 megahertz band are realistically capable of being retuned? <b>Ms Cahill:</b> I would have to take that on notice. I do not have the details. <b>Senator BIRMINGHAM:</b> Are you acting on advice when you talk about the potential for retuning; and is there a realistic belief that it is a significant enough part to hold out that hope for people? <b>Ms Cahill:</b> There is a raft of equipment, as I have said, that ranges from very sophisticated equipment used by professional production houses that have significant tune ranges. The details of that I do not have but I will take that on notice.	29/5/13 Pg 124	11/11/13	
59	ACMA	Birmingham	Wireless audio devices	<b>Senator BIRMINGHAM:</b> Has any consideration been given or is any consideration being given to pairing the 733 and the 748 megahertz sections to create a 25 megahertz band available for wireless audio devices, even if it is just as an interim measure until relisting of spectrum for auction? <b>Ms Cahill:</b> I would have to take that on notice. I am sorry, but I do not have the details.	29/5/13 Pg 125	11/11/13	
60	ACMA	Cameron	Ofcom	<b>Mr Chapman:</b> What I was going to finish that observation with was that we concluded at the time that we did not necessarily have the legislative remit and the protection afforded by legislation to be seen to be endorsing companies or to be accrediting. That was my recollection from 2011. What I would like to do is take your query on notice and give you a better answer. <b>CHAIR:</b> Could you also look at Ofcom and what their legislative capacity is to deal with it? If we have a problem, we should deal with. I think consumers need that support from ACMA to get a decent deal. <b>Mr Chapman:</b> Certainly, Chairman, I will do that.	29/5/13 Pg 134	11/11/13	
61	ACMA	McKenzie	Social media – legal recourse	Given that the Corporative Arrangement for Complaints Handling on Social Networking Sites (the Arrangement) is not legally binding, what recourse is there on participating sites like Facebook and Twitter if they breach the guidelines?	Written	11/11/13	
62	ACMA	McKenzie	Cybersafety	I understand that a Student Mentoring Module has been developed for the Cybersmart Professional Development program, to help teachers develop student action teams. 1. Can the Department please advise how many modules have been downloaded? 2. How many people have undertaken the program? 3. What is the total cost of delivering the program?	Written	11/11/13	
63	ACMA	McKenzie	Cybersafety	1. How many teachers have completed the Australian Communication and Media Authority's Connect. Ed online professional development program? 2. How is the program funded? 3. What is the cost of delivering the training?	Written	11/11/13	
64	ACMA	Birmingham	Staffing	1. How many ongoing staff recruited this financial year to date? What classification are these staff? 2. How many non-ongoing positions exist or have been created this financial year to date? What	Written	11/11/13	



Q No	Program: Division or Agency	Senator	Broad Topic	Question	Proof Hansard Date/Page or Written	Date Received	Date Tabled
				classification are these staff? 3. This financial year to date, how many employees have been employed on contract and what is the average length of their employment period?			
65	ACMA	Birmingham	Staffing	1. How many ongoing staff left the department/agency this financial year to date? What classification were these staff? 2. How many non-ongoing staff left department/agency this financial year to date? What classification were these staff? 3. How many contract staff left department/agency in the year this financial year to date? What classification were these staff?	Written	11/11/13	
66	ACMA	Birmingham	Staffing	1. How many staff reductions/voluntary redundancies have occurred this financial year to date? What was the reason for these reductions? 2. Were any of these reductions involuntary redundancies? If yes, provide details. 3. Are there any plans for further staff reductions/voluntary redundancies? If so, please advise details including if there is a reduction target, how this will be achieved, and if any services/programs will be cut. 4. If there are plans for staff reductions, please give the reason why these are happening. 5. Are there any plans for involuntary redundancies? If yes, provide details.	Written	11/11/13	
67	ACMA	Birmingham	Public Service efficiencies	Please provide details of the amended operational efficiencies your agency will make as per 2013-14 Budget Measure 'Public Service efficiencies' (see 2013-14 Budget Paper No 2 p108). In addition, please provide the following detail: 1. Can you quantify the estimated savings for each year over the forward estimates for savings achieved by implementing more efficient management structures, through a reduction in expenditure on staff across the Executive Level (EL) 1 and 2, and Senior Executive Service (SES) levels? 2. Can you quantify the estimated savings for each year over the forward estimates for savings achieved by revising down the occupational density target for all new leases, buildings and major fit-outs undertaken by agencies from 16 square metres per occupied workpoint down to 14 square metres?	Written	11/11/13	
68	ACMA	Birmingham	Public Service efficiencies	1. Has there been a reduction in business flights? What are the estimated savings for each year over the forward estimates? 2. Has there been a reduction in the use of external consultants and contractors? Has this impacted on the Department/agency, and how? What are the estimated savings for each year over the forward estimates? 3. Provide an update of moving recruitment advertising online. Is any recruitment still in printed materials, and if yes, why? What are the estimated savings for each year over the forward estimates? 4. Has the department/agency reduced its printing costs? If no, why not? Have printing costs increased, and if yes why and how much? Has the five per cent savings target been achieved – if yes, how, or if it will not, why not? What are the estimated savings for each year over the	Written	11/11/13	

Q No	Program: Division or Agency	Senator	Broad Topic	Question	Proof Hansard Date/Page or Written	Date Received	Date Tabled
				forward estimates?			
69	ACMA	Birmingham	Printing costs	How many documents (include the amount of copies) have been printed this financial year to date? How many of these printed documents were also published online?	Written	11/11/13	
70	ACMA	Birmingham	Graduate Recruitment	1. Provide an update on expenditure for 2014 Graduate Recruitment to date? Please itemise and detail costs. 2. Has any travel been incurred for 2014 Graduate Recruitment? Please itemise and detail costs.	Written	11/11/13	
71	ACMA	Birmingham	Advertising	1. What was the total cost of all advertising for the financial year to date? 2. Is the advertising campaign or non-campaign advertising? Provide details of each advertising, including the program the advertising was for, the total spend and the business that provided the advertising services. 3. Has the Department of Finance and Deregulation provided any advice about the advertising? Provide details of each advertising item. 4. Has the Peer Review Group (PRG) and/or Independent Communications Committee (ICC) provided any advice about the advertising? Provide details of each advertising item. 5. Did the Advertising comply with the Guidelines on Information and Advertising Campaigns by Australian Government Departments and Agencies? Provide the details for each advertising item. 6. Provide details for any other communications program, including details of the program, the total spend and the business that provided the communication services. 7. What advertising – Campaign and Non-Campaign – and other communications programs is the Department/Agency undertaking, or are planning to undertake?	Written	11/11/13	
72	ACMA	Birmingham	Hospitality and Entertainment	1. What is the Department/Agency's hospitality spend for this financial year to date? Detail date, location, purpose and cost of all events including any catering and drinks costs. 2. What is the Department/Agency's entertainment spend for this financial year to date? Detail date, location, purpose and cost of all events including any catering and drinks costs. 3. What hospitality spend is the Department/Agency's planning on spending? Detail date, location, purpose and cost of all events including any catering and drinks costs. 4. What entertainment spend is the Department/Agency's planning on spending? Detail date, location, purpose and cost of all events including any catering and drinks costs. 5. Is the Department/Agency planning on reducing any of its spending on these items? If so, how will reductions be achieved and what are the estimated savings over each year of the forward estimates?	Written	11/11/13	
73	ACMA	Birmingham	Meeting Costs	1. What is the Department/Agency's meeting spend for this financial year to date? Detail date, location, purpose and cost of all events, including any catering and drinks costs. 2. What meeting spend is the Department/Agency's planning on spending? Detail date, location, purpose and cost of all events including any catering and drinks costs.	Written	11/11/13	
74	ACMA	Birmingham	Program Launch Costs	1. What is the Department/Agency's program launch spend for this financial year to date? Detail date, location, purpose and cost of all events, including any catering and drinks costs. 2. What program launch spend is the Department/Agency's planning on spending? Detail date,	Written	11/11/13	

Q No	Program: Division or Agency	Senator	Broad Topic	Question	Proof Hansard Date/Page or Written	Date Received	Date Tabled
				location, purpose and cost of all events including any catering and drinks costs.			
75	ACMA	Birmingham	Freedom of Information	<ol style="list-style-type: none"> <li>1. Has the department/agency received any updated advice on how to respond to FOI requests?</li> <li>2. What is the total cost to the department to process FOI requests for this financial year to date?</li> <li>3. How many FOI requests has the Department received for this financial year to date? How many requests have been denied and how many have been granted? Has the department failed to meet the processing times outlined in the FOI Act for any requests? If so, how many and why? Do any of these requests remain outstanding? If so, how many and why?</li> </ol>	Written	11/11/13	
76	ACMA	Birmingham	Consultancies	<ol style="list-style-type: none"> <li>1. How many consultancies have been undertaken this financial year to date? Identify the name of the consultant, the subject matter of the consultancy, the duration and cost of the arrangement, and the method of procurement (ie. open tender, direct source, etc). Also include total value for all consultancies.</li> <li>2. How many consultancies are planned for this calendar year? Have these been published in your Annual Procurement Plan (APP) on the AusTender website and if not why not? In each case please identify the subject matter, duration, cost and method of procurement as above, and the name of the consultant if known.</li> </ol>	Written	11/11/13	
77	ACMA	Birmingham	Media Monitoring	<ol style="list-style-type: none"> <li>1. What was the total cost of media monitoring services, including press clippings, electronic media transcripts etcetera, provided to the department/agency for this financial year to date? <ol style="list-style-type: none"> <li>a. Which agency or agencies provided these services?</li> <li>b. What is the estimated budget to provide these services for the year 2012-13?</li> <li>c. What has been spent providing these services this financial year to date?</li> </ol> </li> </ol>	Written	11/11/13	
78	ACMA	Birmingham	Social Media	<ol style="list-style-type: none"> <li>1. Has there been any changes to department and agency social media or protocols about staff access and useage of Youtube; online social media, such as Facebook, MySpace and Twitter; and access to online discussions forums and blogs since May 2012 Budget Estimates? If yes, please explain and provide copies of any advice that has been issue.</li> <li>2. Does the department/agency monitor usage of social media? <ol style="list-style-type: none"> <li>a. If yes, provide details of the useage (for example details could include average hours per employee, hours when useage peaks).</li> <li>b. Has there been a change to the department/agency protocols due to staff useage?</li> <li>c. If no, why not? Will the department/agency monitor useage in the future?</li> </ol> </li> <li>3. Does social media impact on employee productivity? Provide details (details could include increased internet usage in general or increased internet usage in standard business hours)</li> </ol>	Written	11/11/13	
79	ACMA	Birmingham	Internet	Has the Department experienced any internet problems, such as but not limited to slow internet, or internet blackouts? If yes, what was the reason for this? Did it impact the Minister's office?	Written	11/11/13	
80	ACMA	Birmingham	Staff Amenities	What amenities are provided to staff? Provide a list, including any costs and the reason for providing the amenity.	Written	11/11/13	
81	ACMA	Birmingham	Coffee Machines - Purchased	<ol style="list-style-type: none"> <li>1. Has the department/agency purchased coffee machines for staff useage? If yes, provide a list that includes the type of coffee machine, the cost, the amount, and any ongoing costs such as purchase of coffee or coffee pods and when the machine was purchased.</li> <li>2. Why were coffee machines purchased?</li> </ol>	Written	11/11/13	

Q No	Program: Division or Agency	Senator	Broad Topic	Question	Proof Hansard Date/Page or Written	Date Received	Date Tabled
				<ol style="list-style-type: none"> <li>3. Has there been a noticeable difference in staff productivity since coffee machines were purchased? Are staff leaving the office premises less during business hours as a result?</li> <li>4. Where did the funding for the coffee machines come from?</li> <li>5. Who has access?</li> <li>6. Who is responsible for the maintenance of the coffee machines? How much was spent on maintenance in this financial year to date, include a list of what maintenance has been undertaken. Where does the funding for maintenance come from?</li> <li>7. What are the ongoing costs of the coffee machine, such as the cost of coffee?</li> </ol>			
82	ACMA	Birmingham	Coffee Machines - Rented	<ol style="list-style-type: none"> <li>1. Does the department/agency rent coffee machines for staff useage? If yes, provide a list that includes the type of coffee machine, the cost, the amount, and any ongoing costs such as purchase of coffee or coffee pods and when the machine was purchased.</li> <li>2. Why are coffee machines rented?</li> <li>3. Has there been a noticeable difference in staff productivity since coffee machines were rented? Are staff leaving the office premises less during business hours as a result?</li> <li>4. Where does the funding for the coffee machines come from?</li> <li>5. Who has access?</li> <li>6. Who is responsible for the maintenance of the coffee machines? How much was spent on maintenance in this financial year to date, include a list of what maintenance has been undertaken. Where does the funding for maintenance come from?</li> <li>7. What are the ongoing costs of the coffee machine, such as the cost of coffee?</li> </ol>	Written	11/11/13	
83	ACMA	Birmingham	Contractors	<p>For this financial year to date:</p> <ol style="list-style-type: none"> <li>1. Has the department/agency ever employed Hawker Britton in any capacity or is it considering employing Hawker Britton? If yes, provide details (including the work undertaken and the cost).</li> <li>2. Has the department/agency ever employed Shannon's Way in any capacity or is it considering employing Shannon's Way? If yes, provide details (including the work undertaken and the cost).</li> <li>3. Has the department/agency ever employed John Utting &amp; UMR Research Group in any capacity or is it considering employing John Utting &amp; UMR Research Group? If yes, provide details (including the work undertaken and the cost).</li> <li>4. Has the department/agency ever employed McCann-Erickson in any capacity or is it considering employing McCann-Erickson? If yes, provide details (including the work undertaken and the cost).</li> <li>5. Has the department/agency ever employed Cutting Edge in any capacity or is it considering employing Cutting Edge? If yes, provide details (including the work undertaken and the cost).</li> <li>6. Has the department/agency ever employed Ikon Communications in any capacity or is it considering employing Ikon Communications? If yes, provide details (including the work undertaken and the cost).</li> <li>7. Has the department/agency ever employed CMAX Communications in any capacity or is it</li> </ol>	Written	11/11/13	

Q No	Program: Division or Agency	Senator	Broad Topic	Question	Proof Hansard Date/Page or Written	Date Received	Date Tabled
				<p>considering employing CMAX Communications? If yes, provide details (including the work undertaken and the cost).</p> <p>8. Has the department/agency ever employed Boston Consulting Group in any capacity or is it considering employing Boston Consulting Group? If yes, provide details (including the work undertaken and the cost).</p> <p>9. Has the department/agency ever employed McKinsey &amp; Company in any capacity or is it considering employing McKinsey &amp; Company? If yes, provide details.</p> <p>10. What contractors have been employed by the department/agency? If yes, provide details (including the work undertaken and the cost).</p>			
84	ACMA	Birmingham	Grants	<p>1. Could the department/agency provide an update list of all grants, including ad hoc and one-off grants for this financial year to date? Please provide details of the recipients, the amount, the intended use of the grants and what locations have benefited from the grants.</p> <p>2. Have all grant agreement details been published on its website within the required timeframe? If not, provide details.</p>	Written	11/11/13	
85	ACMA	Birmingham	Government Payments of Accounts	<p>For this financial year to date, has the department/agency paid its accounts to contractors/consultants etc in accordance with Government policy in terms of time for payment (i.e. within 30 days)?</p> <p>1. If not, why not? Provide details, including what has been the timeframe for payment of accounts? Please provide a breakdown, average statistics etc as appropriate to give insight into how this issue is being approached)</p> <p>2. For accounts not paid within 30 days, is interest being paid on overdue amounts and if so how much has been paid by the portfolio/department agency for the current financial year and the previous financial year?</p> <p>3. Where interest is being paid, what rate of interest is being paid and how is this rate determined?</p>	Written	11/11/13	
86	ACMA	Birmingham	Stationery requirements	What are the department/agency's stationery costs for the financial year to date?	Written	11/11/13	
87	ACMA	Birmingham	Media Subscriptions	<p>1. What pay TV subscriptions does your department/agency have?</p> <p>2. Please provide a list of what channels and the reason for each channel.</p> <p>3. What is the cost for this financial year to date?</p> <p>4. What newspaper subscriptions does your department/agency have?</p> <p>5. Please provide a list of newspaper subscriptions and the reason for each.</p> <p>6. What is the cost for this financial year to date?</p> <p>7. What magazine subscriptions does your department/agency have?</p> <p>8. Please provide a list of magazine subscriptions and the reason for each.</p> <p>9. What is the cost for this financial year to date?</p>	Written	11/11/13	
88	ACMA	Birmingham	Travel Costs	1. For the financial year to date, please detail all travel for Departmental/Agency officers that accompanied the Minister and/or Parliamentary Secretary on their travel. Please include a total cost plus a breakdown that include airfares (and type of airfare), accommodation, meals	Written	11/11/13	

Q No	Program: Division or Agency	Senator	Broad Topic	Question	Proof Hansard Date/Page or Written	Date Received	Date Tabled
				<p>and other travel expenses (such as incidentals).</p> <ol style="list-style-type: none"> <li>For the financial year to date, please detail all travel for Departmental officers. Please include a total cost plus a breakdown that include airfares (and type of airfare), accommodation, meals and other travel expenses (such as incidentals). Also provide a reason and brief explanation for the travel.</li> <li>What travel is planned for the rest of this financial year? Also provide a reason and brief explanation for the travel.</li> <li>What travel is planned for the rest of this calendar year? Also provide a reason and brief explanation for the travel.</li> <li>What is the policy for business class airfare tickets? Is there still a reduction in business flights as per the media release by the Minister for Finance and Deregulation and the Special Minister of State dated 25 September 2012?</li> <li>Are lounge memberships provided to any employees? If yes, what lounge memberships, to how many employees and their classification, the reason for the provision of lounge membership and the total costs of the lounge memberships.</li> <li>When SES employees travel, do any support or administrative staff (such as an Executive Assistant) travel with them? If yes, provide details of why such a staff member is needed and the costs of the support staff travel.</li> <li>Does the department/agency elect to offset emissions for employees work related travel? If yes, what is the cost?</li> </ol>			
89	ACMA	Birmingham	Legal costs	<ol style="list-style-type: none"> <li>What sum did each portfolio department and agency spend on legal services for this financial year to date within the department/agency? Please provide a list of each service and costs.</li> <li>What sum did each portfolio department and agency spend on legal services this financial year to date from the Australian Government Solicitor? Please provide a list of each service and costs.</li> <li>What sum did each portfolio department and agency spend on legal services this financial year to date from private firms? Please provide a list of each service and costs.</li> <li>What sum did each portfolio department and agency spend on legal services this financial year to date from other sources? Please provide a list of each service and costs.</li> </ol>	Written	11/11/13	
90	ACMA	Birmingham	Education expenses	<ol style="list-style-type: none"> <li>What is the department/agency's guidelines on study?</li> <li>For this financial year to date, detail all education expenses (i.e. in house courses and tertiary studies) for each portfolio department and agency. Include what type of course, the total cost, cost per participant, the employment classification of each participant, how many participants and the amount of study leave granted to each participant (provide a breakdown for each employment classification). Also include the reason for the study and how it is beneficial for the department/agency.</li> </ol>	Written	11/11/13	
91	ACMA	Birmingham	Executive Coaching and	<p>In relation to executive coaching and/or other leadership training services purchased by each department/agency, please provide the following information for this financial year to date:</p> <ol style="list-style-type: none"> <li>Total spending on these services</li> </ol>	Written	11/11/13	

Q No	Program: Division or Agency	Senator	Broad Topic	Question	Proof Hansard Date/Page or Written	Date Received	Date Tabled
			Leadership Training	<ol style="list-style-type: none"> <li>2. The number of employees offered these services and their employment classification</li> <li>3. The number of employees who have utilised these services, their employment classification and how much study leave each employee was granted (provide a breakdown for each employment classification)</li> <li>4. The names of all service providers engaged</li> <li>5. For each service purchased form a provider listed under (4), please provide: <ol style="list-style-type: none"> <li>a. The name and nature of the service purchased</li> <li>b. Whether the service is one-on-one or group based</li> <li>c. The number of employees who received the service and their employment classification</li> <li>d. The total number of hours involved for all employees (provide a breakdown for each employment classification)</li> <li>e. The total amount spent on the service</li> <li>f. A description of the fees charged (i.e. per hour, complete package)</li> </ol> </li> <li>6. Where a service was provided at any location other than the department or agency's own premises, please provide: <ol style="list-style-type: none"> <li>a. The location used</li> <li>b. The number of employees who took part on each occasion (provide a breakdown for each employment classification)</li> <li>c. The total number of hours involved for all employees who took part (provide a breakdown for each employment classification)</li> <li>d. Any costs the department or agency's incurred to use the location</li> </ol> </li> </ol>			
92	ACMA	Birmingham	Media Training	<p>In relation to media training services purchased by each department/agency, please provide the following information for this financial year to date:</p> <ol style="list-style-type: none"> <li>1. Total spending on these services</li> <li>2. The number of employees offered these services and their employment classification</li> <li>3. The number of employees who have utilised these services, their employment classification and how much study leave each employee was granted (provide a breakdown for each employment classification)</li> <li>4. The names of all service providers engaged</li> <li>5. For each service purchased form a provider listed under (4), please provide: <ol style="list-style-type: none"> <li>a. The name and nature of the service purchased</li> <li>b. Whether the service is one-on-one or group based</li> <li>c. The number of employees who received the service and their employment classification (provide a breakdown for each employment classification)</li> <li>d. The total number of hours involved for all employees (provide a breakdown for each employment classification)</li> <li>e. The total amount spent on the service</li> <li>f. A description of the fees charged (i.e. per hour, complete package)</li> </ol> </li> <li>6. Where a service was provided at any location other than the department or agency's own premises, please provide:</li> </ol>	Written	11/11/13	

Q No	Program: Division or Agency	Senator	Broad Topic	Question	Proof Hansard Date/Page or Written	Date Received	Date Tabled
				<ul style="list-style-type: none"> <li>a. The location used</li> <li>b. The number of employees who took part on each occasion</li> <li>c. The total number of hours involved for all employees who took part (provide a breakdown for each employment classification)</li> <li>d. Any costs the department or agency's incurred to use the location</li> </ul>			
93	ACMA	Birmingham	Paid Parental Leave	<ul style="list-style-type: none"> <li>1. Please list how many staff in each department and agency are eligible to receive payments under the Government's Paid Parental Leave scheme?</li> <li>2. For this financial year to date list which department/agency is providing its employees with payments under the Government's Paid Parental Leave scheme? Please list how many staff and their classification are in receipt of these payments.</li> <li>3. What is the paid parental scheme offered by each department and agency? How many staff have used the scheme this financial year to date.</li> </ul>	Written	11/11/13	
94	ACMA	Birmingham	Corporate Cars	<ul style="list-style-type: none"> <li>1. How cars are owned by each department/agency?</li> <li>2. Where is the car/s located?</li> <li>3. What is the car/s used for?</li> <li>4. What is the cost of each car for this financial year to date?</li> <li>5. How far did each car travel this financial year to date?</li> </ul>	Written	11/11/13	
95	ACMA	Birmingham	Taxi Costs	<ul style="list-style-type: none"> <li>1. How much did each department/agency spend on taxis this financial year to date? Provide a breakdown for each business group in each department/agency.</li> <li>2. What are the reasons for taxi costs?</li> </ul>	Written	11/11/13	
96	ACMA	Birmingham	Hire Cars	<ul style="list-style-type: none"> <li>1. How much did each department/agency spend on hire cars this financial year to date? Provide a breakdown of each business group in each department/agency.</li> <li>2. What are the reasons for hire car costs?</li> </ul>	Written	11/11/13	
97	ACMA	Birmingham	Credit Cards	<p>Provide a breakdown for each employment classification that has a corporate credit card. Please update details of the following?</p> <ul style="list-style-type: none"> <li>1. What action is taken if the corporate credit card is misused?</li> <li>2. How is corporate credit card use monitored?</li> <li>3. What happens if misuse of a corporate credit card is discovered?</li> <li>4. Have any instances of corporate credit card misuse have been discovered? List staff classification and what the misuse was, and the action taken.</li> <li>5. What action is taken to prevent corporate credit card misuse?</li> </ul>	Written	11/11/13	
98	ACMA	Birmingham	Electricity Purchasing	<ul style="list-style-type: none"> <li>1. What are the details of the department/agency electricity purchasing agreement?</li> <li>2. What are the department/agency electricity costs for this financial year to date?</li> </ul>	Written	11/11/13	
99	ACMA	Birmingham	Briefings for the Australian Greens and Independents	<ul style="list-style-type: none"> <li>1. Have any briefings and/or provision of information been provided to the Australian Greens? If yes, please include: <ul style="list-style-type: none"> <li>a. How are briefings requests commissioned?</li> <li>b. What briefings have been undertaken? Provide details and a copy of each briefing.</li> <li>c. Provide details of what information has been provided and a copy of the information.</li> <li>d. Have any briefings request been unable to proceed? If yes, provide details of what the</li> </ul> </li> </ul>	Written	11/11/13	



Q No	Program: Division or Agency	Senator	Broad Topic	Question	Proof Hansard Date/Page or Written	Date Received	Date Tabled
				<p>requests were and why it could not proceed.</p> <p>e. How long is spent preparing and undertaking briefings/information requests for the Australian Greens? How many staff are involved and how many hours? Provide a breakdown for each employment classification.</p> <p>2. Have any briefings and/or provision of information been provided to Independents? If yes, please include:</p> <p>a. How are briefings requests commissioned?</p> <p>b. What briefings have been undertaken? Provide details and a copy of each briefing.</p> <p>c. Provide details of what information has been provided and a copy of the information.</p> <p>d. Have any briefings request been unable to proceed? If yes, provide details of what the requests were and why it could not proceed.</p> <p>e. How long is spent preparing and undertaking briefings/information requests for the Independents? How many staff are involved and how many hours? Provide a breakdown for each employment classification.</p> <p>f. Which Independents have requested briefings and/or information?</p>			
100	ACMA	Birmingham	Shredders	Has the department/agencies purchased any shredders this financial year? If yes, provide details of how many shredders were purchased, the cost of each shredder, why each new shredder was needed and the purpose for which the shredder is to be used.	Written	11/11/13	
101	ACMA	Birmingham	Protective security policy framework	Provide an update for your department/agency, including what is your current compliance level, what are you doing to manage risk, what is being done to comply with the mandatory requirements and details of any department/agency specific policies and procedures.	Written	11/11/13	
102	ACMA	Birmingham	Office Locations	<p>Please provide a list of all office locations for all departments and agencies within the portfolio by:</p> <p>a. Department/Agency;</p> <p>b. Location;</p> <p>c. Leased or Owned;</p> <p>d. Size;</p> <p>e. Number of Staff at each location and classification;</p> <p>f. If rented, the amount and breakdown of rent per square metre;</p> <p>g. If owned, the value of the building;</p> <p>h. Depreciation of buildings that are owned;</p> <p>i. Type of functions and work undertaken.</p>	Written	11/11/13	
103	ACMA	Birmingham	Communications Staff	<p>1. For all departments and agencies, please provide – in relation to all public relations, communications and media staff – the following:</p> <p>a. How many ongoing staff, the classification, the type of work they undertake and their location.</p> <p>b. How many non-ongoing staff, their classification, type of work they undertake and their location</p> <p>c. How many contractors, their classification, type of work they undertake and their location</p>	Written	11/11/13	

Q No	Program: Division or Agency	Senator	Broad Topic	Question	Proof Hansard Date/Page or Written	Date Received	Date Tabled
				<p>d. How many are graphic designers?  e. How many are media managers?  f. How many organise events?</p> <p>2. Do any departments/agencies have independent media studios? If yes, why? When was it established? What is the set up cost? What is the ongoing cost? How many staff work there and what are their classifications?</p>			
104	ACMA	Birmingham	Provision of Equipment	Is electronic equipment (such as ipad, laptop, wireless card, vasco token, blackberry, mobile phone (list type if relevant), thumb drive) provided to department/agency staff? If yes provide details of what is provided, the purchase cost, the ongoing cost and a breakdown of what staff and staff classification receives it.	Written	11/11/13	
105	SBS	Birmingham	Broadcast Tower	<p><b>Senator BIRMINGHAM:</b> I know these things are always subject to commercial discussions; but for an average broadcast tower, if there is such a thing, are you able to give us what the annual operating maintenance type cost is? What does it cost to have ABC and SBS broadcasting out of one additional tower around Australia each year?</p> <p><b>Mr Ebeid:</b> I will happily take that on notice and get those figures to you, but I could not tell you off the top of my head. From what I have seen, those figures do vary greatly, depending on the remoteness of the sites to larger towns and whether those sites are manned or unmanned et cetera. They really do vary from town to town and site to site.</p>	30/5/13 Pg 16	11/11/13	
106	SBS	Abetz	<i>Dateline</i> apology	<p><b>Senator ABETZ:</b> We got the indication in the written answer to question No. 2165, at the bottom of the answer to question 2: '<i>Dateline</i> apologises to Hydro Tasmania and to Ta Ann Tasmania for these inaccuracies.' I then asked how many complaints had been received, and we were told there were two and two apologies. Yet, when I asked again, I was told that it was Hydro Tasmania, Ta Ann Tasmania and Sarawak Energy Berhad. Have we apologised to Sarawak Energy Berhad as well?</p> <p><b>Mr Ebeid:</b> I believe we have, yes. I think the apology was, in general, to the three—</p> <p><b>Senator ABETZ:</b> No, it was not: '<i>Dateline</i> apologises to Hydro Tasmania and to Ta Ann Tasmania for these inaccuracies.' You specifically mentioned two—not mentioning the third. At all times we had been told that two formal complaints had been dealt with. It is quite clear that there were three. All I want to check up on is that the third one has, in fact, been apologised to.</p> <p><b>Mr Ebeid:</b> If you give me one second—</p> <p><b>Senator ABETZ:</b> Or do you say that their complaint was not a formal complaint? If so, what is the difference between a 'complaint' and a 'formal complaint'?</p> <p><b>Mr Ebeid:</b> A formal complaint is when the complainant refers to our codes—that we have actually breached our codes—and an informal complaint is one where they are just unhappy about something that is not necessarily breaching our codes.</p> <p><b>Senator ABETZ:</b> So, when I ask about 'complaints' and you answer 'formal complaints'—</p> <p><b>Mr Ebeid:</b> There is a difference.</p> <p><b>Senator ABETZ:</b> Yes, to the unsuspecting punter. I would have thought, for transparency and accuracy, you might have told us upfront that there were, in fact, three complaints and then three</p>	30/5/13 Pg 17	11/11/13	

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				<p>apologies. I just wonder why I had to find this out by asking further questions. I fully accept that mistakes and oversights occur. But, when you do realise that two becomes three, is there not a duty to then inform the committee as soon as possible that there was this error?</p> <p><b>Mr Ebeid:</b> I am just looking at my notes of the time line; I think that the letter we received from the Sarawak Energy board came in after we spoke at the October Senate estimates. So, at that point, it would have been two.</p> <p><b>Senator ABETZ:</b> Right.</p> <p><b>Mr Ebeid:</b> I will confirm that that was the case.</p> <p><b>Senator ABETZ:</b> That is a very fair explanation—</p> <p><b>Mr Ebeid:</b> I am just looking at the time line.</p> <p><b>Senator ABETZ:</b> At the time, there was the view that all three had been hardly done by. But take it on notice. If that complaint came in afterwards, that is more than fair enough, and fully understandable.</p> <p><b>Mr Ebeid:</b> I do have in my time line that we also definitely responded to the letters for Sarawak, and that is right.</p> <p><b>Senator ABETZ:</b> Did you then put that up on your website?</p> <p><b>Mr Ebeid:</b> No, we have not done that. That is not normally our practice. But the reason we put up the letters for both Ta Ann and Hydro Tasmania is that they had published their letters of complaint on their website. Therefore, they had made them publicly available. Normally, complainants would be complaining in their letters to us and we would be treating those as confidential. So, unless we get their permission, we would not put their letters up.</p>			
107	SBS	Abetz	Mufti of Australia – Destroyed tape recordings	<p><b>Senator ABETZ:</b> Turning to another topic, it has been asserted—and I do not put it any stronger than that—that SBS had a tape or film of the then Mufti of Australia praising suicide bombers. This was in his mosque. Then, after the September 11th attacks, SBS destroyed the tapes. The chances are that you would not know anything about it, but I do ask you on notice but also publicly to ascertain whether that actually occurred.</p> <p><b>Senator Conroy:</b> Is this in 2001? Michael was not at the company in 2001.</p> <p><b>Senator ABETZ:</b> No. If so, why they were destroyed? Did it ever enter anybody's mind that that sort of film might be fairly important potentially evidentiary-wise?</p> <p><b>Mr Ebeid:</b> I would be more than happy to look at it. I do find it very far fetched. We do not—</p> <p><b>Senator ABETZ:</b> Let us hope so.</p> <p><b>Mr Ebeid:</b> Yes. I do find it far fetched, but I would be very happy to look into it, if we can actually find anything out going back that far.</p> <p><b>Senator ABETZ:</b> If you can and, if you cannot, let us know and I will go back to the source.</p> <p><b>Mr Ebeid:</b> In fact, even our news director was not around back then; so it might be difficult.</p> <p><b>Senator ABETZ:</b> I accept what you are saying. I would be interested to ascertain the veracity of that assertion.</p> <p><b>Mr Ebeid:</b> If you do have any details, I would be happy to get them from you off-line and I can follow them up, if I have them.</p> <p><b>Senator ABETZ:</b> Yes, I do, in fact. I will pass that on to your good government affairs adviser,</p>	30/5/13 Pg 18	11/11/13	

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				indeed. <b>Mr Ebeid:</b> I would be happy to. <b>Senator Conroy:</b> He was not at SBS at the time. <b>Senator ABETZ:</b> Nor was he at the time. <b>Senator Conroy:</b> No. <b>Senator ABETZ:</b> Thank you.			
108	SBS	Birmingham	Radio language hours	<b>Senator BIRMINGHAM:</b> Then the discrepancy in the number of hours broadcast in language does not make sense. If you have for the National Radio Network 108 hours broadcast in language, for the Melbourne FM station 220 hours broadcast in language and for the Sydney FM radio station 220 hours broadcast in language, how is it that the National Radio Network has half the number of hours broadcast in language across the week? <b>Mr Ebeid:</b> I think I know what you are getting at now. I am going to need to take that on notice and have a look at these figures and see where the duplication is because I cannot answer that question now.	30/5/13 Pg 19	11/11/13	
109	SBS	Ludlam	NITV	<b>Senator LUDLAM:</b> Thank you for coming, Mr Ebeid, and thank you for your answers to questions that I put on notice about the transition of NITV into SBS, among other things. That looks to me like it has been a very successful transition. What can you tell us about the trends in the number of viewers that NITV has had since being brought into the SBS stable? <b>Mr Ebeid:</b> Obviously, going from a pay-TV-only channel to a free-to-air channel has increased their viewership significantly. I do not have the reach figures with me at the moment. I think the reach figure is around 1.1 or 1.2 million, but I will have to check that. We know that we are appealing certainly to the broader community as well, which is one of our hopes—that it is a channel not just for Indigenous Australians but for all Australians to really get a good view, a window, into Indigenous culture and stories; and that has been working well as well. <b>Senator LUDLAM:</b> Great. Would you check those figures and provide them to us? <b>Mr Ebeid:</b> I will get them to you, yes. I know that the channel does vary from evening to evening in terms of its share, depending on its content, obviously. It does range sometimes up to about 0.6 per cent of a share, which is terrific for the channel. <b>Senator LUDLAM:</b> It would be good to see it benchmarked against the SBS main channel. How many staff in total does NITV have on board? I think you said 43 in your answer to my question. <b>Mr Ebeid:</b> That sounds about right.	30/5/13 Pg 21	11/11/13	
110	SBS	Ludlam	SBS advertising	<b>Senator LUDLAM:</b> I turn now to what is probably one of your least favourite subjects—but I guess that is what I get to do—which is in-program advertising on the station. When SBS introduced in-program advertising in late 2006, SBS justified the disruption of programs with the commercial breaks on the basis that the revenue from in-program ads would be used to commission Australian content. In a media release issued by your predecessor on 1 June 2006, in notice of that particular change, it was stated: Since advertising was introduced in 1991, SBS has directed all advertising revenue to program making and the commissioning of programs from independent Australian filmmakers.	30/5/13 Pg 22	11/11/13	

Q No	Program: Division or Agency	Senator	Broad Topic	Question	Proof Hansard Date/Page or Written	Date Received	Date Tabled
				<p>It has been revealed within the last financial year that only 37 per cent of television advertising dollars were used to make Australian programs. I just wonder when that policy changed.</p> <p><b>Mr Ebeid:</b> Where did the 37 per cent figure that you have quoted come from?</p> <p><b>Senator LUDLAM:</b> An answer to question No. 2386, subquestion 11, from 19 October 2012, I think in response to the last estimates round or the one before last. That would have had the minister's name on it, I suspect, rather than yours. The figure that actually came out was TV advertising revenue of \$46 million, of which \$17.4 million was used to commission Australian content. So clearly there has been a bit of a shift over time.</p> <p><b>Mr Ebeid:</b> I will have to take it on notice and come back to you on that. From our accounting perspective, we certainly do not divide up our commercial revenues to say what percentage of that goes to television production. I will need to have a look at where that came from.</p> <p><b>Senator LUDLAM:</b> That is okay. It is question No. 2386 and, if you do not have that in front of you—</p> <p><b>Mr Ebeid:</b> Yes. It does sound odd to me.</p> <p><b>Senator LUDLAM:</b> What sounds odd to me is that there was clearly a policy and the policy has clearly changed. Whether there is direct hypothecation or not, the station is clearly not spending anything like its total advertising revenue on Australian content production.</p> <p><b>Senator LUDLAM:</b> Having now together outlined this issue, my question is whether SBS would be willing to revert to its former policy. You might like to take that on notice as well.</p> <p><b>Mr Ebeid:</b> Yes. What I would say on that as a general thing is that, over the last five years or so—or I suppose more than that; since that policy was made, it would be nine years—our costs across the business have increased dramatically. We have also invested in new online and digital services which have needed to be funded. I dare say that a fair percentage of our advertising revenues have also had to be diverted to fund our digital and online platforms. So it would be almost impossible to revert to that 2006 policy of saying a blanket 100 per cent of all TV advertising would go to Australian production. I do not think that is realistic, because our costs have increased dramatically across the board. For example, taking on the additional languages in radio has cost the organisation a couple of million dollars more a year. That all needs to be funded. The revenue that we get from advertising goes towards all parts of SBS; it is not specific to just TV production.</p> <p><b>Senator LUDLAM:</b> I am certainly not contending with you that SBS is not facing funding pressures—everybody in the room agrees with that—although the lift in the last budget was extremely welcome. It is just that there was a policy expressed and at some point it changed. I wonder whether there was an announcement that perhaps we have missed or whether it has just quietly slipped over time.</p> <p><b>Mr Ebeid:</b> Certainly, as I say, it is not a policy decision since I have been there, but I will have a look at what has changed.</p> <p><b>Senator LUDLAM:</b> I suspect it would have predated your arrival. If we go back through successive budgets, we will find it has been slipping probably since that first year. If it is of value, I have a copy of the question that I can table for you.</p> <p><b>Mr Ebeid:</b> I will grab that at the end, thank you.</p>			

Q No	Program: Division or Agency	Senator	Broad Topic	Question	Proof Hansard Date/Page or Written	Date Received	Date Tabled
111	SBS	Ludlam	SBS advertising	<p><b>Senator LUDLAM:</b> My next question is really around the March amendments to the SBS Act, in which advertising for SBS digital media services was deregulated. There do not appear to be any restrictions there. I wonder what policy SBS is applying to digital media streaming, catch-up programming and that kind of stuff and whether ads are only placed in natural program breaks, or whether the same logic that is applied to your scheduled programming also applies to your streaming service.</p> <p><b>Mr Ebeid:</b> You are absolutely right; there is nothing in our act that does limit our advertising on our online services. However, we have taken a view internally to apply similar guidelines for our TV as we do for our online. In fact, it would be less at the moment. We would have only a couple of pre-rolls, for example, and mid-rolls of programs in our online service, whereas we would have more than that on our television service.</p> <p><b>Senator LUDLAM:</b> Is it likely to be less overall?</p> <p><b>Mr Ebeid:</b> Yes. Overall, I think it would be less because when you are sitting in front of a mobile device or a PC, that time is obviously exaggerated. Sitting through five minutes of ads, I think, would be a bad service for our audiences. We obviously do not want to be providing a bad service, so we have taken a view internally that we would certainly not exceed—and we are using the same rules that we are applying on TV to online.</p> <p><b>Senator LUDLAM:</b> If there are any metrics lying around that you could provide to us on that—</p> <p><b>Mr Ebeid:</b> Yes, that is easy. We do have metrics on that and I can provide them to you.</p>	30/5/13 Pg 23	11/11/13	
112	SBS	Birmingham	Staffing	<ol style="list-style-type: none"> <li>1. How many ongoing staff recruited this financial year to date? What classification are these staff?</li> <li>2. How many non-ongoing positions exist or have been created this financial year to date? What classification are these staff?</li> <li>3. This financial year to date, how many employees have been employed on contract and what is the average length of their employment period?</li> </ol>	Written	11/11/13	
113	SBS	Birmingham	Staffing	<ol style="list-style-type: none"> <li>1. How many ongoing staff left the department/agency this financial year to date? What classification were these staff?</li> <li>2. How many non-ongoing staff left department/agency this financial year to date? What classification were these staff?</li> <li>3. How many contract staff left department/agency in the year this financial year to date? What classification were these staff?</li> </ol>	Written	11/11/13	
114	SBS	Birmingham	Staffing	<ol style="list-style-type: none"> <li>1. How many staff reductions/voluntary redundancies have occurred this financial year to date? What was the reason for these reductions?</li> <li>2. Were any of these reductions involuntary redundancies? If yes, provide details.</li> <li>3. Are there any plans for further staff reductions/voluntary redundancies? If so, please advise details including if there is a reduction target, how this will be achieved, and if any services/programs will be cut.</li> <li>4. If there are plans for staff reductions, please give the reason why these are happening.</li> <li>5. Are there any plans for involuntary redundancies? If yes, provide details.</li> </ol>	Written	11/11/13	

Q No	Program: Division or Agency	Senator	Broad Topic	Question	Proof Hansard Date/Page or Written	Date Received	Date Tabled
115	SBS	Birmingham	Public Service efficiencies	<p>Please provide details of the amended operational efficiencies your agency will make as per 2013-14 Budget Measure 'Public Service efficiencies' (see 2013-14 Budget Paper No 2 p108).</p> <p>In addition, please provide the following detail:</p> <ol style="list-style-type: none"> <li>1. Can you quantify the estimated savings for each year over the forward estimates for savings achieved by implementing more efficient management structures, through a reduction in expenditure on staff across the Executive Level (EL) 1 and 2, and Senior Executive Service (SES) levels?</li> <li>2. Can you quantify the estimated savings for each year over the forward estimates for savings achieved by revising down the occupational density target for all new leases, buildings and major fit-outs undertaken by agencies from 16 square metres per occupied workpoint down to 14 square metres?</li> </ol>	Written	11/11/13	
116	SBS	Birmingham	Public Service efficiencies	<ol style="list-style-type: none"> <li>1. Has there been a reduction in business flights? What are the estimated savings for each year over the forward estimates?</li> <li>2. Has there been a reduction in the use of external consultants and contractors? Has this impacted on the Department/agency, and how? What are the estimated savings for each year over the forward estimates?</li> <li>3. Provide an update of moving recruitment advertising online. Is any recruitment still in printed materials, and if yes, why? What are the estimated savings for each year over the forward estimates?</li> <li>4. Has the department/agency reduced its printing costs? If no, why not? Have printing costs increased, and if yes why and how much? Has the five per cent savings target been achieved – if yes, how, or if it will not, why not? What are the estimated savings for each year over the forward estimates?</li> </ol>	Written	11/11/13	
117	SBS	Birmingham	Printing costs	<p>How many documents (include the amount of copies) have been printed this financial year to date? How many of these printed documents were also published online?</p>	Written	11/11/13	
118	SBS	Birmingham	Graduate Recruitment	<ol style="list-style-type: none"> <li>1. Provide an update on expenditure for 2014 Graduate Recruitment to date? Please itemise and detail costs.</li> <li>2. Has any travel been incurred for 2014 Graduate Recruitment? Please itemise and detail costs.</li> </ol>	Written	11/11/13	
119	SBS	Birmingham	Advertising	<ol style="list-style-type: none"> <li>1. What was the total cost of all advertising for the financial year to date?</li> <li>2. Is the advertising campaign or non-campaign advertising? Provide details of each advertising, including the program the advertising was for, the total spend and the business that provided the advertising services.</li> <li>3. Has the Department of Finance and Deregulation provided any advice about the advertising? Provide details of each advertising item.</li> <li>4. Has the Peer Review Group (PRG) and/or Independent Communications Committee (ICC) provided any advice about the advertising? Provide details of each advertising item.</li> <li>5. Did the Advertising comply with the Guidelines on Information and Advertising Campaigns by Australian Government Departments and Agencies? Provide the details for each advertising item.</li> </ol>	Written	11/11/13	

Q No	Program: Division or Agency	Senator	Broad Topic	Question	Proof Hansard Date/Page or Written	Date Received	Date Tabled
				<p>6. Provide details for any other communications program, including details of the program, the total spend and the business that provided the communication services.</p> <p>7. What advertising – Campaign and Non-Campaign – and other communications programs is the Department/Agency undertaking, or are planning to undertake?</p>			
120	SBS	Birmingham	Hospitality and Entertainment	<p>1. What is the Department/Agency's hospitality spend for this financial year to date? Detail date, location, purpose and cost of all events including any catering and drinks costs.</p> <p>2. What is the Department/Agency's entertainment spend for this financial year to date? Detail date, location, purpose and cost of all events including any catering and drinks costs.</p> <p>3. What hospitality spend is the Department/Agency's planning on spending? Detail date, location, purpose and cost of all events including any catering and drinks costs.</p> <p>4. What entertainment spend is the Department/Agency's planning on spending? Detail date, location, purpose and cost of all events including any catering and drinks costs.</p> <p>5. Is the Department/Agency planning on reducing any of its spending on these items? If so, how will reductions be achieved and what are the estimated savings over each year of the forward estimates?</p>	Written	11/11/13	
121	SBS	Birmingham	Meeting Costs	<p>1. What is the Department/Agency's meeting spend for this financial year to date? Detail date, location, purpose and cost of all events, including any catering and drinks costs.</p> <p>2. What meeting spend is the Department/Agency's planning on spending? Detail date, location, purpose and cost of all events including any catering and drinks costs.</p>	Written	11/11/13	
122	SBS	Birmingham	Program Launch Costs	<p>1. What is the Department/Agency's program launch spend for this financial year to date? Detail date, location, purpose and cost of all events, including any catering and drinks costs.</p> <p>2. What program launch spend is the Department/Agency's planning on spending? Detail date, location, purpose and cost of all events including any catering and drinks costs.</p>	Written	11/11/13	
123	SBS	Birmingham	Freedom of Information	<p>1. Has the department/agency received any updated advice on how to respond to FOI requests?</p> <p>2. What is the total cost to the department to process FOI requests for this financial year to date?</p> <p>3. How many FOI requests has the Department received for this financial year to date? How many requests have been denied and how many have been granted? Has the department failed to meet the processing times outlined in the FOI Act for any requests? If so, how many and why? Do any of these requests remain outstanding? If so, how many and why?</p>	Written	11/11/13	
124	SBS	Birmingham	Consultancies	<p>1. How many consultancies have been undertaken this financial year to date? Identify the name of the consultant, the subject matter of the consultancy, the duration and cost of the arrangement, and the method of procurement (ie. open tender, direct source, etc). Also include total value for all consultancies.</p> <p>2. How many consultancies are planned for this calendar year? Have these been published in your Annual Procurement Plan (APP) on the AusTender website and if not why not? In each case please identify the subject matter, duration, cost and method of procurement as above, and the name of the consultant if known.</p>	Written	11/11/13	
125	SBS	Birmingham	Media Monitoring	<p>1. What was the total cost of media monitoring services, including press clippings, electronic media transcripts etcetera, provided to the department/agency for this financial year to date?</p>	Written	11/11/13	



Q No	Program: Division or Agency	Senator	Broad Topic	Question	Proof Hansard Date/Page or Written	Date Received	Date Tabled
				<ul style="list-style-type: none"> <li>a. Which agency or agencies provided these services?</li> <li>b. What is the estimated budget to provide these services for the year 2012-13?</li> <li>c. What has been spent providing these services this financial year to date?</li> </ul>			
126	SBS	Birmingham	Social Media	<ul style="list-style-type: none"> <li>1. Has there been any changes to department and agency social media or protocols about staff access and useage of Youtube; online social media, such as Facebook, MySpace and Twitter; and access to online discussions forums and blogs since May 2012 Budget Estimates? If yes, please explain and provide copies of any advice that has been issue.</li> <li>2. Does the department/agency monitor usage of social media? <ul style="list-style-type: none"> <li>a. If yes, provide details of the usage (for example details could include average hours per employee, hours when useage peaks).</li> <li>b. Has there been a change to the department/agency protocols due to staff useage?</li> <li>c. If no, why not? Will the department/agency monitor useage in the future?</li> </ul> </li> <li>3. Does social media impact on employee productivity? Provide details (details could include increased internet usage in general or increased internet usage in standard business hours)</li> </ul>	Written	11/11/13	
127	SBS	Birmingham	Internet	Has the Department experienced any internet problems, such as but not limited to slow internet, or internet blackouts? If yes, what was the reason for this? Did it impact the Minister's office?	Written	11/11/13	
128	SBS	Birmingham	Staff Amenities	What amenities are provided to staff? Provide a list, including any costs and the reason for providing the amenity.	Written	11/11/13	
129	SBS	Birmingham	Coffee Machines - Purchased	<ul style="list-style-type: none"> <li>1. Has the department/agency purchased coffee machines for staff useage? If yes, provide a list that includes the type of coffee machine, the cost, the amount, and any ongoing costs such as purchase of coffee or coffee pods and when the machine was purchased.</li> <li>2. Why were coffee machines purchased?</li> <li>3. Has there been a noticeable difference in staff productivity since coffee machines were purchased? Are staff leaving the office premises less during business hours as a result?</li> <li>4. Where did the funding for the coffee machines come from?</li> <li>5. Who has access?</li> <li>6. Who is responsible for the maintenance of the coffee machines? How much was spent on maintenance in this financial year to date, include a list of what maintenance has been undertaken. Where does the funding for maintenance come from?</li> <li>7. What are the ongoing costs of the coffee machine, such as the cost of coffee?</li> </ul>	Written	11/11/13	
130	SBS	Birmingham	Coffee Machines - Rented	<ul style="list-style-type: none"> <li>1. Does the department/agency rent coffee machines for staff useage? If yes, provide a list that includes the type of coffee machine, the cost, the amount, and any ongoing costs such as purchase of coffee or coffee pods and when the machine was purchased.</li> <li>2. Why are coffee machines rented?</li> <li>3. Has there been a noticeable difference in staff productivity since coffee machines were rented? Are staff leaving the office premises less during business hours as a result?</li> <li>4. Where does the funding for the coffee machines come from?</li> <li>5. Who has access?</li> <li>6. Who is responsible for the maintenance of the coffee machines? How much was spent on</li> </ul>	Written	11/11/13	

Q No	Program: Division or Agency	Senator	Broad Topic	Question	Proof Hansard Date/Page or Written	Date Received	Date Tabled
				<p>maintenance in this financial year to date, include a list of what maintenance has been undertaken. Where does the funding for maintenance come from?</p> <p>7. What are the ongoing costs of the coffee machine, such as the cost of coffee?</p>			
131	SBS	Birmingham	Contractors	<p>For this financial year to date:</p> <ol style="list-style-type: none"> <li>1. Has the department/agency ever employed Hawker Britton in any capacity or is it considering employing Hawker Britton? If yes, provide details (including the work undertaken and the cost).</li> <li>2. Has the department/agency ever employed Shannon's Way in any capacity or is it considering employing Shannon's Way? If yes, provide details (including the work undertaken and the cost).</li> <li>3. Has the department/agency ever employed John Utting &amp; UMR Research Group in any capacity or is it considering employing John Utting &amp; UMR Research Group? If yes, provide details (including the work undertaken and the cost).</li> <li>4. Has the department/agency ever employed McCann-Erickson in any capacity or is it considering employing McCann-Erickson? If yes, provide details (including the work undertaken and the cost).</li> <li>5. Has the department/agency ever employed Cutting Edge in any capacity or is it considering employing Cutting Edge? If yes, provide details (including the work undertaken and the cost).</li> <li>6. Has the department/agency ever employed Ikon Communications in any capacity or is it considering employing Ikon Communications? If yes, provide details (including the work undertaken and the cost).</li> <li>7. Has the department/agency ever employed CMAX Communications in any capacity or is it considering employing CMAX Communications? If yes, provide details (including the work undertaken and the cost).</li> <li>8. Has the department/agency ever employed Boston Consulting Group in any capacity or is it considering employing Boston Consulting Group? If yes, provide details (including the work undertaken and the cost).</li> <li>9. Has the department/agency ever employed McKinsey &amp; Company in any capacity or is it considering employing McKinsey &amp; Company? If yes, provide details.</li> <li>10. What contractors have been employed by the department/agency? If yes, provide details (including the work undertaken and the cost).</li> </ol>	Written	11/11/13	
132	SBS	Birmingham	Grants	<ol style="list-style-type: none"> <li>1. Could the department/agency provide an update list of all grants, including ad hoc and one-off grants for this financial year to date? Please provide details of the recipients, the amount, the intended use of the grants and what locations have benefited from the grants.</li> <li>2. Have all grant agreement details been published on its website within the required timeframe? If not, provide details.</li> </ol>	Written	11/11/13	
133	SBS	Birmingham	Government Payments of Accounts	<p>For this financial year to date, has the department/agency paid its accounts to contractors/consultants etc in accordance with Government policy in terms of time for payment (i.e. within 30 days)?</p>	Written	11/11/13	

Q No	Program: Division or Agency	Senator	Broad Topic	Question	Proof Hansard Date/Page or Written	Date Received	Date Tabled
				<ol style="list-style-type: none"> <li>1. If not, why not? Provide details, including what has been the timeframe for payment of accounts? Please provide a breakdown, average statistics etc as appropriate to give insight into how this issue is being approached)</li> <li>2. For accounts not paid within 30 days, is interest being paid on overdue amounts and if so how much has been paid by the portfolio/department agency for the current financial year and the previous financial year?</li> <li>3. Where interest is being paid, what rate of interest is being paid and how is this rate determined?</li> </ol>			
134	SBS	Birmingham	Stationery requirements	What are the department/agency's stationery costs for the financial year to date?	Written	11/11/13	
135	SBS	Birmingham	Media Subscriptions	<ol style="list-style-type: none"> <li>1. What pay TV subscriptions does your department/agency have?</li> <li>2. Please provide a list of what channels and the reason for each channel.</li> <li>3. What is the cost for this financial year to date?</li> <li>4. What newspaper subscriptions does your department/agency have?</li> <li>5. Please provide a list of newspaper subscriptions and the reason for each.</li> <li>6. What is the cost for this financial year to date?</li> <li>7. What magazine subscriptions does your department/agency have?</li> <li>8. Please provide a list of magazine subscriptions and the reason for each.</li> <li>9. What is the cost for this financial year to date?</li> </ol>	Written	11/11/13	
136	SBS	Birmingham	Travel Costs	<ol style="list-style-type: none"> <li>1. For the financial year to date, please detail all travel for Departmental/Agency officers that accompanied the Minister and/or Parliamentary Secretary on their travel. Please include a total cost plus a breakdown that include airfares (and type of airfare), accommodation, meals and other travel expenses (such as incidentals).</li> <li>2. For the financial year to date, please detail all travel for Departmental officers. Please include a total cost plus a breakdown that include airfares (and type of airfare), accommodation, meals and other travel expenses (such as incidentals). Also provide a reason and brief explanation for the travel.</li> <li>3. What travel is planned for the rest of this financial year? Also provide a reason and brief explanation for the travel.</li> <li>4. What travel is planned for the rest of this calendar year? Also provide a reason and brief explanation for the travel.</li> <li>5. What is the policy for business class airfare tickets? Is there still a reduction in business flights as per the media release by the Minister for Finance and Deregulation and the Special Minister of State dated 25 September 2012?</li> <li>6. Are lounge memberships provided to any employees? If yes, what lounge memberships, to how many employees and their classification, the reason for the provision of lounge membership and the total costs of the lounge memberships.</li> <li>7. When SES employees travel, do any support or administrative staff (such as an Executive Assistant) travel with them? If yes, provide details of why such a staff member is needed and</li> </ol>	Written	11/11/13	

Q No	Program: Division or Agency	Senator	Broad Topic	Question	Proof Hansard Date/Page or Written	Date Received	Date Tabled
				the costs of the support staff travel. 8. Does the department/agency elect to offset emissions for employees work related travel? If yes, what is the cost?			
137	SBS	Birmingham	Legal costs	<ol style="list-style-type: none"> <li>1. What sum did each portfolio department and agency spend on legal services for this financial year to date within the department/agency? Please provide a list of each service and costs.</li> <li>2. What sum did each portfolio department and agency spend on legal services this financial year to date from the Australian Government Solicitor? Please provide a list of each service and costs.</li> <li>3. What sum did each portfolio department and agency spend on legal services this financial year to date from private firms? Please provide a list of each service and costs.</li> <li>4. What sum did each portfolio department and agency spend on legal services this financial year to date from other sources? Please provide a list of each service and costs.</li> </ol>	Written	11/11/13	
138	SBS	Birmingham	Education expenses	<ol style="list-style-type: none"> <li>1. What is the department/agency's guidelines on study?</li> <li>2. For this financial year to date, detail all education expenses (i.e. in house courses and tertiary studies) for each portfolio department and agency. Include what type of course, the total cost, cost per participant, the employment classification of each participant, how many participants and the amount of study leave granted to each participant (provide a breakdown for each employment classification). Also include the reason for the study and how it is beneficial for the department/agency.</li> </ol>	Written	11/11/13	
139	SBS	Birmingham	Executive Coaching and Leadership Training	<p>In relation to executive coaching and/or other leadership training services purchased by each department/agency, please provide the following information for this financial year to date:</p> <ol style="list-style-type: none"> <li>1. Total spending on these services</li> <li>2. The number of employees offered these services and their employment classification</li> <li>3. The number of employees who have utilised these services, their employment classification and how much study leave each employee was granted (provide a breakdown for each employment classification)</li> <li>4. The names of all service providers engaged</li> <li>5. For each service purchased form a provider listed under (4), please provide: <ol style="list-style-type: none"> <li>a. The name and nature of the service purchased</li> <li>b. Whether the service is one-on-one or group based</li> <li>c. The number of employees who received the service and their employment classification</li> <li>d. The total number of hours involved for all employees (provide a breakdown for each employment classification)</li> <li>e. The total amount spent on the service</li> <li>f. A description of the fees charged (i.e. per hour, complete package)</li> </ol> </li> <li>6. Where a service was provided at any location other than the department or agency's own premises, please provide: <ol style="list-style-type: none"> <li>a. The location used</li> <li>b. The number of employees who took part on each occasion (provide a breakdown for each</li> </ol> </li> </ol>	Written	11/11/13	

Q No	Program: Division or Agency	Senator	Broad Topic	Question	Proof Hansard Date/Page or Written	Date Received	Date Tabled
				<p>employment classification)</p> <p>c. The total number of hours involved for all employees who took part (provide a breakdown for each employment classification)</p> <p>d. Any costs the department or agency's incurred to use the location</p>			
140	SBS	Birmingham	Media Training	<p>In relation to media training services purchased by each department/agency, please provide the following information for this financial year to date:</p> <ol style="list-style-type: none"> <li>1. Total spending on these services</li> <li>2. The number of employees offered these services and their employment classification</li> <li>3. The number of employees who have utilised these services, their employment classification and how much study leave each employee was granted (provide a breakdown for each employment classification)</li> <li>4. The names of all service providers engaged</li> <li>5. For each service purchased form a provider listed under (4), please provide: <ol style="list-style-type: none"> <li>a. The name and nature of the service purchased</li> <li>b. Whether the service is one-on-one or group based</li> <li>c. The number of employees who received the service and their employment classification (provide a breakdown for each employment classification)</li> <li>d. The total number of hours involved for all employees (provide a breakdown for each employment classification)</li> <li>e. The total amount spent on the service</li> <li>f. A description of the fees charged (i.e. per hour, complete package)</li> </ol> </li> <li>6. Where a service was provided at any location other than the department or agency's own premises, please provide: <ol style="list-style-type: none"> <li>a. The location used</li> <li>b. The number of employees who took part on each occasion</li> <li>c. The total number of hours involved for all employees who took part (provide a breakdown for each employment classification)</li> <li>d. Any costs the department or agency's incurred to use the location</li> </ol> </li> </ol>	Written	11/11/13	
141	SBS	Birmingham	Paid Parental Leave	<ol style="list-style-type: none"> <li>1. Please list how many staff in each department and agency are eligible to receive payments under the Government's Paid Parental Leave scheme?</li> <li>2. For this financial year to date list which department/agency is providing its employees with payments under the Government's Paid Parental Leave scheme? Please list how many staff and their classification are in receipt of these payments.</li> <li>3. What is the paid parental scheme offered by each department and agency? How many staff have used the scheme this financial year to date.</li> </ol>	Written	11/11/13	
142	SBS	Birmingham	Corporate Cars	<ol style="list-style-type: none"> <li>1. How cars are owned by each department/agency?</li> <li>2. Where is the car/s located?</li> <li>3. What is the car/s used for?</li> <li>4. What is the cost of each car for this financial year to date?</li> </ol>	Written	11/11/13	

Q No	Program: Division or Agency	Senator	Broad Topic	Question	Proof Hansard Date/Page or Written	Date Received	Date Tabled
				5. How far did each car travel this financial year to date?			
143	SBS	Birmingham	Taxi Costs	1. How much did each department/agency spend on taxis this financial year to date? Provide a breakdown for each business group in each department/agency. 2. What are the reasons for taxi costs?	Written	11/11/13	
144	SBS	Birmingham	Hire Cars	1. How much did each department/agency spend on hire cars this financial year to date? Provide a breakdown of each business group in each department/agency. 2. What are the reasons for hire car costs?	Written	11/11/13	
145	SBS	Birmingham	Credit Cards	Provide a breakdown for each employment classification that has a corporate credit card. Please update details of the following? 1. What action is taken if the corporate credit card is misused? 2. How is corporate credit card use monitored? 3. What happens if misuse of a corporate credit card is discovered? 4. Have any instances of corporate credit card misuse have been discovered? List staff classification and what the misuse was, and the action taken. 5. What action is taken to prevent corporate credit card misuse?	Written	11/11/13	
146	SBS	Birmingham	Electricity Purchasing	1. What are the details of the department/agency electricity purchasing agreement? 2. What are the department/agency electricity costs for this financial year to date?	Written	11/11/13	
147	SBS	Birmingham	Briefings for the Australian Greens and Independent s	1. Have any briefings and/or provision of information been provided to the Australian Greens? If yes, please include: a. How are briefings requests commissioned? b. What briefings have been undertaken? Provide details and a copy of each briefing. c. Provide details of what information has been provided and a copy of the information. d. Have any briefings request been unable to proceed? If yes, provide details of what the requests were and why it could not proceed. e. How long is spent preparing and undertaking briefings/information requests for the Australian Greens? How many staff are involved and how many hours? Provide a breakdown for each employment classification. 2. Have any briefings and/or provision of information been provided to Independents? If yes, please include: a. How are briefings requests commissioned? b. What briefings have been undertaken? Provide details and a copy of each briefing. c. Provide details of what information has been provided and a copy of the information. d. Have any briefings request been unable to proceed? If yes, provide details of what the requests were and why it could not proceed. e. How long is spent preparing and undertaking briefings/information requests for the Independents? How many staff are involved and how many hours? Provide a breakdown for each employment classification. f. Which Independents have requested briefings and/or information?	Written	11/11/13	
148	SBS	Birmingham	Shredders	Has the department/agencies purchased any shredders this financial year? If yes, provide details of	Written	11/11/13	

Q No	Program: Division or Agency	Senator	Broad Topic	Question	Proof Hansard Date/Page or Written	Date Received	Date Tabled
				how many shredders were purchased, the cost of each shredder, why each new shredder was needed and the purpose for which the shredder is to be used.			
149	SBS	Birmingham	Protective security policy framework	Provide an update for your department/agency, including what is your current compliance level, what are you doing to manage risk, what is being done to comply with the mandatory requirements and details of any department/agency specific policies and procedures.	Written	11/11/13	
150	SBS	Birmingham	Office Locations	Please provide a list of all office locations for all departments and agencies within the portfolio by: a. Department/Agency; b. Location; c. Leased or Owned; d. Size; e. Number of Staff at each location and classification; f. If rented, the amount and breakdown of rent per square metre; g. If owned, the value of the building; h. Depreciation of buildings that are owned; i. Type of functions and work undertaken.	Written	11/11/13	
151	SBS	Birmingham	Communications Staff	1. For all departments and agencies, please provide – in relation to all public relations, communications and media staff – the following: a. How many ongoing staff, the classification, the type of work they undertake and their location. b. How many non-ongoing staff, their classification, type of work they undertake and their location c. How many contractors, their classification, type of work they undertake and their location d. How many are graphic designers? e. How many are media managers? f. How many organise events? 2. Do any departments/agencies have independent media studios? If yes, why? When was it established? What is the set up cost? What is the ongoing cost? How many staff work there and what are their classifications?	Written	11/11/13	
152	SBS	Birmingham	Provision of Equipment	Is electronic equipment (such as ipad, laptop, wireless card, vasco token, blackberry, mobile phone (list type if relevant), thumb drive) provided to department/agency staff? If yes provide details of what is provided, the purchase cost, the ongoing cost and a breakdown of what staff and staff classification receives it.	Written	11/11/13	
153	Aust Post	Cameron	Aust Post wages	<b>CHAIR:</b> What is the base rate for a postie just coming in? <b>Ms Walsh:</b> For a postie, the average rate would vary depending, obviously, on penalty rates and overtime, but somewhere between \$47,000 and \$50,000 would be the average for a postie. <b>CHAIR:</b> Does that include overtime? <b>Ms Walsh:</b> Again, yes, that would include overtime. <b>CHAIR:</b> What is the base rate?	30/5/13 Pg 36	11/11/13	

Q No	Program: Division or Agency	Senator	Broad Topic	Question	Proof Hansard Date/Page or Written	Date Received	Date Tabled
				<b>Ms Walsh:</b> I can take that on notice so that I give you the correct amount.			
154	Aust Post	Cameron	Aust Post wages	<p><b>CHAIR:</b> That is fine. I am not trying to negotiate the agreement on behalf of the union here. If you are doing that sort of analysis for your wages, I assume then you have done it for your middle management and your executives?</p> <p><b>Mr Fahour:</b> Yes, we have done that.</p> <p><b>CHAIR:</b> Can you, on notice, provide us with details of that? I do not want to go there now. I do not want to get there now because there are others who want to—</p> <p><b>Mr Fahour:</b> I appreciate that, Chair, but I just wanted to say one thing. During the last 3½ years during my tenure here—it is very important that this is noted—while we have paid our employees and our award workers fairly and squarely, in three of the last four years our management across the board have had a zero pay rise. This year is no exception, and that includes the chief executive.</p>	30/5/13 Pg 37	11/11/13	
155	Aust Post	Cameron	Credit card acceptance	<p><b>Senator WILLIAMS:</b> Here we go! Is it true that some time people could not use their Westpac cards, which meant that in smaller towns they would go elsewhere to purchase goods? Did you have a problem with Westpac when you put some new software in, as far as accepting Westpac cards is concerned?</p> <p><b>Mr Fahour:</b> I am not aware of the issue that you are raising. Can I take that on notice?</p> <p><b>Senator WILLIAMS:</b> Please do, because I have had reports from a little country post office that there were changes to technology and some cards could not be accepted. Here is one story: those who do not have a card that is accepted at Australia Post are then forced to access their pensions through a money order, which costs them \$7.95. Those who have a credit card account with Westpac cannot even do that, nor can anyone with a NAB credit card. So I am saying that I have been told that there have been some changes in the credit card system and, in some areas, they simply could not access and use Westpac cards.</p> <p><b>Mr Fahour:</b> It has not arisen to my knowledge, that of Christine's or that of anybody else. We are happy to take that on notice and investigate it.</p>	30/5/13 Pg 42	11/11/13	
156	Aust Post	Williams	Marian – home deliveries and poll results	<p><b>Senator WILLIAMS:</b> ...I just want to take you to some other issues here. They concern the lack of Australia Post deliverances to private residences in Marian, which is in the federal electorate of Capricornia, Queensland. At a glance, 3,000 residents in Marian do not receive deliveries to their home addresses. Australia Post has provided 500 post office boxes, but most residents have to collect mail from the Marian post office. Why aren't Australia Post deliveries made to private residences in Marian, Queensland?</p> <p><b>Mr Fahour:</b> I am not particularly familiar with that place in Queensland. But I would say to you that, in my opening statement, I indicated that we have a community service obligation that says that we should go to 98 per cent of homes. Our forefathers who wrote our act, or whoever did the regulation, at least acknowledged that you cannot do 100 per cent; it is sometimes completely and totally not feasible to do that. I was pleased in my opening statement to say that we have exceeded our service obligation and we do 98.8 per cent. Now, that means that 1.2 per cent do not get it.</p> <p><b>Senator WILLIAMS:</b> Who might be in Marian.</p> <p><b>Mr Fahour:</b> They might be. I am happy to see if that is the case, and that is the reason why.</p>	30/5/13 Pg 43-44	11/11/13	



Q No	Program: Division or Agency	Senator	Broad Topic	Question	Proof Hansard Date/Page or Written	Date Received	Date Tabled
				<p><b>Senator WILLIAMS:</b> I will need you to look at this because, as I said, 3,000 residents in Marian do not receive deliveries to their home addresses.</p> <p><b>Mr Fahour:</b> We are happy to.</p> <p><b>Senator WILLIAMS:</b> Australia Post has set up 500 boxes, and that is all right for those who have time to go down to the post office.</p> <p><b>Mr Fahour:</b> We have some interesting information.</p> <p><b>Senator WILLIAMS:</b> Do you have some news on it?</p> <p><b>Mr Burke:</b> Yes. The situation is that, when we do not have delivery to the home or the property and the residents would like to see whether that could be possible, we have what is called a poll of the local community to see whether or not that is what they want. I will get the exact details on notice for you, but one thing is that there was a recent poll in Marian about street delivery. That poll came back with a no result; it was very close.</p> <p><b>Senator WILLIAMS:</b> It was 50.5 per cent.</p> <p><b>Mr Burke:</b> Yes; 49.5.</p> <p><b>Senator WILLIAMS:</b> There is a note here: an Australia Post poll about home delivery returned 50.5 per cent not wanting mail delivered; however, many did not realise what the purpose of the generic addressed envelope from Australia Post actually was.</p> <p><b>Mr Burke:</b> Okay.</p> <p><b>Senator WILLIAMS:</b> So I think there was a misunderstanding or misinterpretation from those who were involved in the poll.</p> <p>...</p> <p><b>Senator WILLIAMS:</b> They might. What I am saying is that here is a town of Bingara with 1,200 people and an active post office with very good service; it delivers the mail. We are talking about 3,000 people here. So, Mr Burke, can you tell me how many residents responded to the poll sent out by Australia Post last year asking residents whether they would like mail to be delivered?</p> <p><b>Mr Fahour:</b> I think we have already agreed to take that on notice and give you the detail behind the poll.</p> <p><b>Senator WILLIAMS:</b> Yes, we sort of started off—</p> <p><b>CHAIR:</b> Senator Williams, can I just indicate that we have a long list of coalition senators wanting the call; there are Labor senators as well.</p> <p><b>Senator WILLIAMS:</b> Okay; I will run through them quickly. The poll result: you will get back to me on notice?</p> <p><b>Mr Fahour:</b> Yes.</p> <p><b>Senator WILLIAMS:</b> How was the mailout to residents identified; do you know that?</p> <p><b>Mr Fahour:</b> Is this on the poll as well?</p> <p><b>Senator WILLIAMS:</b> Yes.</p> <p>...</p> <p><b>Senator WILLIAMS:</b> I think in summary—and I will leave it at that, Chair—that perhaps you can have another look at Marian with 3,000 residents. I think it needs a better look, because it is not a little twohorse town of 120 people—</p>			

Q No	Program: Division or Agency	Senator	Broad Topic	Question	Proof Hansard Date/Page or Written	Date Received	Date Tabled
				<p><b>CHAIR:</b> Senator Williams, I think you have made the point several times.</p> <p><b>Mr Fahour:</b> I accept your offer and I promise you that I will.</p>			
157	Aust Post	Joyce	Marian – home deliveries and poll results	<p><b>Senator JOYCE:</b> I went out to the Wollomombi Gorge the other day, the memorial black hole to your budget. I have just been noticing the survey that you did for the Marian post office. I know this has been brought up. I want to confirm something. When you do a survey, do you mark every person who does not respond to that survey as a no? I know that about 50.5 per cent of the people responded to your survey.</p> <p><b>CHAIR:</b> Senator Williams has already asked this question.</p> <p><b>Senator JOYCE:</b> But he did not nail the thing down.</p> <p><b>Senator Conroy:</b> Look, I am not going to have you sledge Wacka like that.</p> <p><b>Senator JOYCE:</b> Do you take every person who does not—</p> <p><b>Senator Conroy:</b> You will be a constituent of his soon.</p> <p><b>Senator JOYCE:</b> Do you mark every person who does not respond to your survey as a no?</p> <p><b>Mr Fahour:</b> Senator Joyce, we have promised to not only give on notice the answer to that question but gather the correct information on the survey and how we conducted the survey. What I said earlier in the day is that one decision we make is on the survey, but it is only one factor that we take into consideration. The other factor that we take into consideration is the LPO, the business owner who owns the post office. They strongly prefer, generally speaking, to have the customers come into the town or community so they can offer them other products and services while collecting their mail. So that is another factor that we take into consideration. We also take into consideration our ability to deliver it. Can we hire people? Can we actually create a contract? So all of these are taken into consideration. What I do want to say, Senator, is that it would be absolutely a pleasure for us to go in, review all that information, answer the question that you asked on notice and give you the detail and follow up that community example with either yourself or Senator Williams or whoever you wish. It is something that we do care about a lot, and we want to do it properly.</p> <p><b>Senator JOYCE:</b> The result is that 50.5 per cent in this post office said they did not want their mail delivered. In reality, that is not actually the result, is it?</p> <p><b>Senator Conroy:</b> It depends whether it was opt in or opt out. It actually depends on what the form of the survey was, Senator Joyce, which is why Mr Fahour has offered to go and get the exact details for you.</p> <p><b>Senator JOYCE:</b> It looks like exactly what has happened here is all non-respondents were counted as a no.</p> <p><b>Senator Conroy:</b> Well, it depends on how the survey was set up.</p> <p><b>Senator JOYCE:</b> If democracy works like that, it is a pretty strange place.</p> <p><b>Senator Conroy:</b> Gina Rinehart only gets one vote but she might get 700,000 friends.</p> <p><b>CHAIR:</b> Order!</p> <p><b>Senator Conroy:</b> Seven hundred thousand friends.</p> <p><b>CHAIR:</b> Senator Joyce, Mr Fahour has indicated both to you and Senator Williams that he will take this on notice.</p>	30/5/13 Pg 47-48	11/11/13	

Q No	Program: Division or Agency	Senator	Broad Topic	Question	Proof Hansard Date/Page or Written	Date Received	Date Tabled
				<p><b>Senator Conroy:</b> We will miss you in the Senate. We will miss you at Senate estimates.</p> <p><b>CHAIR:</b> Have you got any other questions, Senator Joyce?</p> <p><b>Senator JOYCE:</b> You are such a clown.</p> <p><b>Senator Conroy:</b> I learnt from the best, Senator Joyce.</p> <p><b>CHAIR:</b> Senator McKenzie.</p>			
158	Aust Post	Singh	Express Post delivery	<p><b>Senator SINGH:</b> I want to ask a little about the express mail delivery service, which is the yellow envelope. Why cannot Australia Post guarantee that an Express Post delivery, which obviously costs extra, will get there within 24 hours?</p> <p><b>Senator McKENZIE:</b> Hear, hear, Senator!</p> <p><b>Mr Fahour:</b> Senator, we do not guarantee.</p> <p><b>Senator SINGH:</b> Well, I can tell you it is not working.</p> <p><b>Mr Fahour:</b> It depends upon the location, you mean?</p> <p><b>Senator SINGH:</b> Well, from capital city to capital city. Would you think that that should happen within 24 hours?</p> <p><b>Mr Fahour:</b> From where to where, Senator?</p> <p><b>Senator SINGH:</b> From one capital city to another—say, Hobart to Canberra?</p> <p><b>Mr Fahour:</b> Senator, we work within the network of the airline network to enable things to happen. We publish exactly where the network is. We do have a next day guarantee.</p> <p><b>Senator SINGH:</b> Well, you are not meeting that next day guarantee, and I do not think I am the only senator here who has probably had that problem.</p> <p><b>Senator McKENZIE:</b> Canberra to Ballarat.</p> <p><b>Mr Fahour:</b> I do think it is important—</p> <p><b>Senator SINGH:</b> I know you have a guarantee, and that is why I asked the question.</p> <p><b>Mr Fahour:</b> Let me respond to your question. I take issue with your statement that we are not meeting the guarantee, because we publish the statistics and we meet that guarantee 99 per cent of the time. On average, our statistics show that Express Post is 99 per cent. Yes, there is one per cent that is not making it. When it does not make it, we have a guarantee which requires us to pay money, which we do. So our statistics show 99 per cent of the time. Our standard for our traditional business is 94 per cent. We operate at a 99 per cent efficiency. Let me give you an example. Some things happen. An example could be you put the packages onto an aeroplane, and fog happens and the aeroplane cannot make it, like some passengers could not make it yesterday.</p> <p><b>Senator HEFFERNAN:</b> Shit does happen.</p> <p><b>Mr Fahour:</b> So things happen that prohibit us physically from the aeroplane landing. Therefore, what do we do? What do you want us to do in this case?</p> <p><b>Senator SINGH:</b> Well, I am not denying that things do happen, Mr Fahour, but you are saying that this is happening for only one per cent of the users of this service.</p> <p><b>Mr Fahour:</b> I am sorry, Senator, but the facts are very clear. I just took issue with your description that it is happening a lot. The statistics show that our Express Post network delivers at 99 per cent. As a matter of fact, I have just been given the data here. If you wish, I can give you state by state. Somebody mentioned Victoria. The Victorian statistic for August last year was 99.9 per cent. In</p>	30/5/13 Pg 50-51	11/11/13	

Q No	Program: Division or Agency	Senator	Broad Topic	Question	Proof Hansard Date/Page or Written	Date Received	Date Tabled
				<p>October last year, it was 99.5 per cent. In February, it was 99.1 per cent. Year to date 2013, it is 99.5 per cent. I think we are pretty good.</p> <p><b>Senator SINGH:</b> Well, I must be just talking about that one per cent that I seem to have a lot to do with. I am not alone as a victim—other people have come to my attention—where it has been a two-day turnaround for Express Post. I would not mind if you tabled those figures for us.</p> <p><b>Mr Fahour:</b> It would be with pleasure.</p>			
159	Aust Post	Singh	Post office numbers	<p><b>Senator SINGH:</b> Has there been an increase in corporate post offices or just an increase in the LPOs?</p> <p><b>Mr Fahour:</b> There has been definitely a mix change. I am happy to get you on notice the exact answer to your question. We do publish this information in our annual report every year. We disclose the full information. That data is available.</p> <p><b>Senator SINGH:</b> You answered my last question on notice, question No. 76—it was Senator Birmingham's—which went through some of those closures between July last year and January this year. It shows that the number of retail outlets reduced by two from 4,428 to 4,426. You just said a minute ago that there has been an increase, but an answer to a question on notice, which was received not that long ago, shows that there was a reduction.</p>	30/5/13 Pg 51	11/11/13	
160	Aust Post	Heffernan	LPO closures	<ol style="list-style-type: none"> <li>1. How many Licensed Post Offices have been closed by the Licensee during the last five years: <ol style="list-style-type: none"> <li>a. in city/metropolitan areas</li> <li>b. in rural areas?</li> </ol> </li> <li>2. How many Licensed Post Offices has Australia Post closed during the last five years: <ol style="list-style-type: none"> <li>a. in city/metropolitan areas</li> <li>b. in rural areas?</li> </ol> </li> <li>3. What plans are in place to support the existence of the current Licensed Post Office network into the next 5 years?</li> <li>4. If a LPO has to close or is closed down by Australia Post, are there are avenues available for compensation?</li> <li>5. Has compensation been paid to any LPO's in the last 5 years?</li> <li>6. If not, why not?</li> </ol>	Written and 30/5/13 Pg 52-53	11/11/13	
161	Aust Post	Mckenzie	LPOs	<ol style="list-style-type: none"> <li>1. What is the exact number of licensed post offices that operate in regional Australia outside of capital cities?</li> <li>2. Does Australia Post set targets for the reduction of specific payments to Licensees of Licensed Post Offices? If so, what are they?</li> <li>3. What percentage of the total volume of mail in regional areas passes through Licensed Post Offices?</li> <li>4. What is the relationship between increased cost to the consumer and increased payment to LPOs for parcels?</li> <li>5. What is the relationship between increased cost to the consumer and increased payment to LPOs for stamps?</li> <li>6. Further to a recent agreement with LPOs, how has Australia Post accounted for the projected</li> </ol>	Written	11/11/13	

Q No	Program: Division or Agency	Senator	Broad Topic	Question	Proof Hansard Date/Page or Written	Date Received	Date Tabled
				increase in parcels in line with a changing retail industry?			
162	Aust Post	Boyce	LPO agreement	<ol style="list-style-type: none"> <li>1. As you are aware the LPO's are unhappy with their dealings with Australia Post. Are you any closer to negotiating a fair and equitable relationship with them in regard to the processing of parcels? If so, have all their concerns been satisfactorily resolved?</li> <li>2. Does this mean there is a new agreement to replace the existing arrangements in place since 1993?</li> <li>3. Do the new arrangements have the support of all LPO's?</li> </ol>	Written	11/11/13	
163	Aust Post	Boyce	LPO agreement	<ol style="list-style-type: none"> <li>1. You recently restructured your domestic parcel products- what implications does this have for the LPO's?</li> <li>2. Do you accept that there have been dramatic changes in the business activities of post offices since them especially driven by online shopping and the dramatic increase in the volume of parcel post?</li> <li>3. Have those changes been reflected in newly negotiated arrangements with LPO's?</li> <li>4. At our last Estimates officers of Australia Post gave assurances that a new deal was well underway –how is it now? – Can you detail progress please?</li> </ol>	Written	11/11/13	
164	Aust Post	Boyce	LPO – parcel fee	<ol style="list-style-type: none"> <li>1. In one case, from February this year, an LPO says this: 29.3 cents per parcel is paid to them by Australia Post based on 1993 calculations of \$260 for up to 25 parcels a week. But they are handling an average of 170 a day and up to 308 per day during the Christmas period – effectively leaving them out of pocket to the tune of \$673 each and every week. Is that fair or reasonable?</li> <li>2. By comparison, what's the commission paid to LPO's on an express post envelope? While I believe there is a trial in progress in regard to paying LPO's scanning fees for parcels. But why need a trial either you are going to pay them a fee for work done or you're not?</li> <li>3. Do those new arrangements include a fee to LPO's for parcel storage?</li> <li>4. For failed delivery?</li> </ol>	Written	11/11/13	
165	Aust Post	Boyce	Parcel lodgement changes	<ol style="list-style-type: none"> <li>1. You have recently increased the counter lodgement weight for parcels from 20 to 22 kilo's did you consult with the LPO's or their representative body POAAL about that change? Could you supply the dates, times and places where you did consult with POAAL regarding this change?</li> <li>2. Has Australia Post undertaken OHS risk assessment for staff of this weight increase? Before its introduction?</li> </ol>	Written	11/11/13	
166	Aust Post	Boyce	Parcel lockers	<ol style="list-style-type: none"> <li>1. It was reported on Wednesday in the Courier Mail that Australia Post had opened 'secure parcel lockers' at the 7-Eleven stores in Kedron and East Brisbane. Are these the first in Australia?</li> <li>2. How many more sites do you have in the pipeline?</li> <li>3. First time in the history of Australia Post that this has happened outside a post office?</li> <li>4. Did Australia Post consult with its LPO's about this plan?</li> <li>5. It would clearly have a negative effect on their revenue?</li> </ol>	Written	11/11/13	
167	Aust Post	Boyce	Internal audit	<ol style="list-style-type: none"> <li>1. Did Australia Post recently engage an outside group of accountants do an internal audit of the organisation?</li> </ol>	Written	11/11/13	

Q No	Program: Division or Agency	Senator	Broad Topic	Question	Proof Hansard Date/Page or Written	Date Received	Date Tabled
				<ol style="list-style-type: none"> <li>2. Why was that? Don't you have your own internal audit unit?</li> <li>3. I am told the contract price was \$6 million, is that correct?</li> <li>4. Who won the contract?</li> <li>5. Was that contract put out to a tender of any sort?</li> </ol>			
168	Aust Post	Boyce	Re-Direction Pricing Policy	<ol style="list-style-type: none"> <li>1. Has there been a recent change (2013) in the pricing structure for mail redirections?</li> <li>2. In terms of mail re-direction has Australia Post changed its definition of what qualifies as 'private' and what qualifies as 'business'?</li> <li>3. In regard to mail re-directions, what is your pricing policy in regard to not-for-profit organisations?</li> <li>4. The National Council of Women (Qld) had a redirection arrangement which expired on March 19, 2013. Upon renewing that arrangement the charge went from \$45 for six months to \$345 for the same period. This was done, according to Australia Post, because the word, 'National' appeared in their title and therefore they would be classified as a business and charged accordingly. In a letter from Australia Post the following was also claimed: <i><b>In considering the amount charged for services provided, Australia Post - in acting as a good corporate system - must maintain a fair method of price determination that is uniform across Australia. Australia Post is obliged under the Australian Postal Corporation Act 1989 to conduct itself in a manner consistent with sound commercial practices, and therefore determines the price for its services in competitive manner that is intended to recoup the costs associated with the provision of the service.</b></i> If you, as you say, have had a duty since 1989, why was this duty was only enacted on March 20, 2013 in regard to the National Council of Women (Qld)?</li> <li>5. You state that if an organisation has the word 'State' or 'National' in their titles they are <b>automatically</b> judged to be a 'business' entity and have to pay 'business rates'. On what basis can the inclusion of such words automatically mean the concern is described as a business?</li> <li>6. By what logic do you define a, '<i><b>not-for-profit</b></i>' operation, as a 'business' when a business is defined by its attempts to <i><b>make</b></i> a profit?</li> <li>7. Your response, in the letter narrows your definition of a 'business' by making the assumption that any organisation with 'State' or 'National' in their title automatically means that they would have large mail volumes. So ultimately your definition of what quantifies a business is mail volume. If that is the case, how then do you justify defining The National Council of Women (Qld) as a business and increasing their postal re-direction charge by over 650 % when the average mail received by The National Council of Women (Qld) is 27 mail items a month?</li> <li>8. You also say in the letter; "<i><b>Australia Post does have a variety of pricing structures that differ between people, businesses and also makes a concession for individuals recognised as requiring assistance</b></i>". The National Council of Women (Qld) is a not for profit community group that exists solely for the benefit of the community. Is it possible for Australia Post to recognise this organisation and others like it, as being eligible for concessionary rather than business pricing for the redirection service?</li> </ol>	Written	11/11/13	

Q No	Program: Division or Agency	Senator	Broad Topic	Question	Proof Hansard Date/Page or Written	Date Received	Date Tabled
169	Aust Post	MacDonald	Rockhampton Mail Centre	<p>At Supplementary Estimates hearings in October 2012 Australia Post indicated, in response to questions regarding noise complaints arising in the vicinity of the Rockhampton Mail Centre, that substantial investment would be made in parcel delivery infrastructure in Queensland (Environment and Communications Estimates hearings Tuesday 16 October, 2012, page 75).</p> <p>Mr Fahour stated (@ p.75):</p> <ul style="list-style-type: none"> <li>• “a \$2 billion investment in Australia Post to secure our future” ; and,</li> <li>• “A sizeable component will be going into the great state of Queensland and the beneficiaries will be people in Queensland, particularly in North Queensland where we will be expanding our parcel processing capability.”</li> </ul> <ol style="list-style-type: none"> <li>1. How much of the \$2 billion has been spent so far?</li> <li>2. Where and on what has this money been spent?</li> <li>3. Where specifically in North Queensland has this funding been spent on improving “parcel processing capability”?</li> <li>4. Has the Rockhampton Mail centre been one of the “beneficiaries” of this funding boot?</li> <li>5. Are parcel delivery operations continuing to occur between 2300 hours and 0700 hours on any day of the week at the Rockhampton Mail Centre?</li> <li>6. Has Australia Post received noise complaints from Rockhampton residents regarding operations at the Rockhampton Mail Centre since October last 2012?</li> <li>7. What has been Australia Post’s response to these complaints?</li> <li>8. What operational changes have been put in place at the Rockhampton Mail Centre since the issue was first brought to Australia Post’s attention in 2012?</li> <li>9. What specific measures has Australia Post implemented at the Rockhampton Mail Centre in order to comply with Rockhampton Regional Council noise abatement by laws?</li> <li>10. What specific measures has Australia Post implemented at the Rockhampton Mail Centre in order to comply with Queensland State Government noise abatement regulations?</li> <li>11. Is Australia Post relocating the Rockhampton Mail Centre?</li> <li>12. If so, how far advanced are plans for this relocation? Has a parcel of land been acquired for the new mail centre? Have tenders been sought/awarded? Has an estimated completion date been identified?</li> </ol>	Written	11/11/13	
170	Aust Post	Birmingham	Staffing	<ol style="list-style-type: none"> <li>1. How many ongoing staff recruited this financial year to date? What classification are these staff?</li> <li>2. How many non-ongoing positions exist or have been created this financial year to date? What classification are these staff?</li> <li>3. This financial year to date, how many employees have been employed on contract and what is the average length of their employment period?</li> </ol>	Written	11/11/13	
171	Aust Post	Birmingham	Staffing	<ol style="list-style-type: none"> <li>1. How many ongoing staff left the department/agency this financial year to date? What classification were these staff?</li> <li>2. How many non-ongoing staff left department/agency this financial year to date? What classification were these staff?</li> </ol>	Written	11/11/13	

Q No	Program: Division or Agency	Senator	Broad Topic	Question	Proof Hansard Date/Page or Written	Date Received	Date Tabled
				3. How many contract staff left department/agency in the year this financial year to date? What classification were these staff?			
172	Aust Post	Birmingham	Staffing	<ol style="list-style-type: none"> <li>1. How many staff reductions/voluntary redundancies have occurred this financial year to date? What was the reason for these reductions?</li> <li>2. Were any of these reductions involuntary redundancies? If yes, provide details.</li> <li>3. Are there any plans for further staff reductions/voluntary redundancies? If so, please advise details including if there is a reduction target, how this will be achieved, and if any services/programs will be cut.</li> <li>4. If there are plans for staff reductions, please give the reason why these are happening.</li> <li>5. Are there any plans for involuntary redundancies? If yes, provide details.</li> </ol>	Written	11/11/13	
173	Aust Post	Birmingham	Public Service efficiencies	<p>Please provide details of the amended operational efficiencies your agency will make as per 2013-14 Budget Measure 'Public Service efficiencies' (see 2013-14 Budget Paper No 2 p108). In addition, please provide the following detail:</p> <ol style="list-style-type: none"> <li>1. Can you quantify the estimated savings for each year over the forward estimates for savings achieved by implementing more efficient management structures, through a reduction in expenditure on staff across the Executive Level (EL) 1 and 2, and Senior Executive Service (SES) levels?</li> <li>2. Can you quantify the estimated savings for each year over the forward estimates for savings achieved by revising down the occupational density target for all new leases, buildings and major fit-outs undertaken by agencies from 16 square metres per occupied workpoint down to 14 square metres?</li> </ol>	Written	11/11/13	
174	Aust Post	Birmingham	Public Service efficiencies	<ol style="list-style-type: none"> <li>1. Has there been a reduction in business flights? What are the estimated savings for each year over the forward estimates?</li> <li>2. Has there been a reduction in the use of external consultants and contractors? Has this impacted on the Department/agency, and how? What are the estimated savings for each year over the forward estimates?</li> <li>3. Provide an update of moving recruitment advertising online. Is any recruitment still in printed materials, and if yes, why? What are the estimated savings for each year over the forward estimates?</li> <li>4. Has the department/agency reduced its printing costs? If no, why not? Have printing costs increased, and if yes why and how much? Has the five per cent savings target been achieved – if yes, how, or if it will not, why not? What are the estimated savings for each year over the forward estimates?</li> </ol>	Written	11/11/13	
175	Aust Post	Birmingham	Printing costs	<p>How many documents (include the amount of copies) have been printed this financial year to date? How many of these printed documents were also published online?</p>	Written	11/11/13	
176	Aust Post	Birmingham	Graduate Recruitment	<ol style="list-style-type: none"> <li>1. Provide an update on expenditure for 2014 Graduate Recruitment to date? Please itemise and detail costs.</li> <li>2. Has any travel been incurred for 2014 Graduate Recruitment? Please itemise and detail costs.</li> </ol>	Written	11/11/13	
177	Aust Post	Birmingham	Advertising	<ol style="list-style-type: none"> <li>1. What was the total cost of all advertising for the financial year to date?</li> </ol>	Written	11/11/13	



Q No	Program: Division or Agency	Senator	Broad Topic	Question	Proof Hansard Date/Page or Written	Date Received	Date Tabled
				<ol style="list-style-type: none"> <li>2. Is the advertising campaign or non-campaign advertising? Provide details of each advertising, including the program the advertising was for, the total spend and the business that provided the advertising services.</li> <li>3. Has the Department of Finance and Deregulation provided any advice about the advertising? Provide details of each advertising item.</li> <li>4. Has the Peer Review Group (PRG) and/or Independent Communications Committee (ICC) provided any advice about the advertising? Provide details of each advertising item.</li> <li>5. Did the Advertising comply with the Guidelines on Information and Advertising Campaigns by Australian Government Departments and Agencies? Provide the details for each advertising item.</li> <li>6. Provide details for any other communications program, including details of the program, the total spend and the business that provided the communication services.</li> <li>7. What advertising – Campaign and Non-Campaign – and other communications programs is the Department/Agency undertaking, or are planning to undertake?</li> </ol>			
178	Aust Post	Birmingham	Hospitality and Entertainment	<ol style="list-style-type: none"> <li>1. What is the Department/Agency's hospitality spend for this financial year to date? Detail date, location, purpose and cost of all events including any catering and drinks costs.</li> <li>2. What is the Department/Agency's entertainment spend for this financial year to date? Detail date, location, purpose and cost of all events including any catering and drinks costs.</li> <li>3. What hospitality spend is the Department/Agency's planning on spending? Detail date, location, purpose and cost of all events including any catering and drinks costs.</li> <li>4. What entertainment spend is the Department/Agency's planning on spending? Detail date, location, purpose and cost of all events including any catering and drinks costs.</li> <li>5. Is the Department/Agency planning on reducing any of its spending on these items? If so, how will reductions be achieved and what are the estimated savings over each year of the forward estimates?</li> </ol>	Written	11/11/13	
179	Aust Post	Birmingham	Meeting Costs	<ol style="list-style-type: none"> <li>1. What is the Department/Agency's meeting spend for this financial year to date? Detail date, location, purpose and cost of all events, including any catering and drinks costs.</li> <li>2. What meeting spend is the Department/Agency's planning on spending? Detail date, location, purpose and cost of all events including any catering and drinks costs.</li> </ol>	Written	11/11/13	
180	Aust Post	Birmingham	Program Launch Costs	<ol style="list-style-type: none"> <li>1. What is the Department/Agency's program launch spend for this financial year to date? Detail date, location, purpose and cost of all events, including any catering and drinks costs.</li> <li>2. What program launch spend is the Department/Agency's planning on spending? Detail date, location, purpose and cost of all events including any catering and drinks costs.</li> </ol>	Written	11/11/13	
181	Aust Post	Birmingham	Freedom of Information	<ol style="list-style-type: none"> <li>1. Has the department/agency received any updated advice on how to respond to FOI requests?</li> <li>2. What is the total cost to the department to process FOI requests for this financial year to date?</li> <li>3. How many FOI requests has the Department received for this financial year to date? How many requests have been denied and how many have been granted? Has the department failed to meet the processing times outlined in the FOI Act for any requests? If so, how many and why? Do any of these requests remain outstanding? If so, how many and why?</li> </ol>	Written	11/11/13	

Q No	Program: Division or Agency	Senator	Broad Topic	Question	Proof Hansard Date/Page or Written	Date Received	Date Tabled
182	Aust Post	Birmingham	Consultancies	<ol style="list-style-type: none"> <li>1. How many consultancies have been undertaken this financial year to date? Identify the name of the consultant, the subject matter of the consultancy, the duration and cost of the arrangement, and the method of procurement (ie. open tender, direct source, etc). Also include total value for all consultancies.</li> <li>2. How many consultancies are planned for this calendar year? Have these been published in your Annual Procurement Plan (APP) on the AusTender website and if not why not? In each case please identify the subject matter, duration, cost and method of procurement as above, and the name of the consultant if known.</li> </ol>	Written	11/11/13	
183	Aust Post	Birmingham	Media Monitoring	<ol style="list-style-type: none"> <li>1. What was the total cost of media monitoring services, including press clippings, electronic media transcripts etcetera, provided to the department/agency for this financial year to date? <ol style="list-style-type: none"> <li>a. Which agency or agencies provided these services?</li> <li>b. What is the estimated budget to provide these services for the year 2012-13?</li> <li>c. What has been spent providing these services this financial year to date?</li> </ol> </li> </ol>	Written	11/11/13	
184	Aust Post	Birmingham	Social Media	<ol style="list-style-type: none"> <li>1. Has there been any changes to department and agency social media or protocols about staff access and useage of Youtube; online social media, such as Facebook, MySpace and Twitter; and access to online discussions forums and blogs since May 2012 Budget Estimates? If yes, please explain and provide copies of any advice that has been issue.</li> <li>2. Does the department/agency monitor usage of social media? <ol style="list-style-type: none"> <li>a. If yes, provide details of the usage (for example details could include average hours per employee, hours when useage peaks).</li> <li>b. Has there been a change to the department/agency protocols due to staff useage?</li> <li>c. If no, why not? Will the department/agency monitor useage in the future?</li> </ol> </li> <li>3. Does social media impact on employee productivity? Provide details (details could include increased internet usage in general or increased internet usage in standard business hours)</li> </ol>	Written	11/11/13	
185	Aust Post	Birmingham	Internet	Has the Department experienced any internet problems, such as but not limited to slow internet, or internet blackouts? If yes, what was the reason for this? Did it impact the Minister's office?	Written	11/11/13	
186	Aust Post	Birmingham	Staff Amenities	What amenities are provided to staff? Provide a list, including any costs and the reason for providing the amenity.	Written	11/11/13	
187	Aust Post	Birmingham	Coffee Machines - Purchased	<ol style="list-style-type: none"> <li>1. Has the department/agency purchased coffee machines for staff useage? If yes, provide a list that includes the type of coffee machine, the cost, the amount, and any ongoing costs such as purchase of coffee or coffee pods and when the machine was purchased.</li> <li>2. Why were coffee machines purchased?</li> <li>3. Has there been a noticeable difference in staff productivity since coffee machines were purchased? Are staff leaving the office premises less during business hours as a result?</li> <li>4. Where did the funding for the coffee machines come from?</li> <li>5. Who has access?</li> <li>6. Who is responsible for the maintenance of the coffee machines? How much was spent on maintenance in this financial year to date, include a list of what maintenance has been undertaken. Where does the funding for maintenance come from?</li> </ol>	Written	11/11/13	

Q No	Program: Division or Agency	Senator	Broad Topic	Question	Proof Hansard Date/Page or Written	Date Received	Date Tabled
				7. What are the ongoing costs of the coffee machine, such as the cost of coffee?			
188	Aust Post	Birmingham	Coffee Machines - Rented	<ol style="list-style-type: none"> <li>1. Does the department/agency rent coffee machines for staff useage? If yes, provide a list that includes the type of coffee machine, the cost, the amount, and any ongoing costs such as purchase of coffee or coffee pods and when the machine was purchased.</li> <li>2. Why are coffee machines rented?</li> <li>3. Has there been a noticeable difference in staff productivity since coffee machines were rented? Are staff leaving the office premises less during business hours as a result?</li> <li>4. Where does the funding for the coffee machines come from?</li> <li>5. Who has access?</li> <li>6. Who is responsible for the maintenance of the coffee machines? How much was spent on maintenance in this financial year to date, include a list of what maintenance has been undertaken. Where does the funding for maintenance come from?</li> <li>7. What are the ongoing costs of the coffee machine, such as the cost of coffee?</li> </ol>	Written	11/11/13	
189	Aust Post	Birmingham	Contractors	<p>For this financial year to date:</p> <ol style="list-style-type: none"> <li>1. Has the department/agency ever employed Hawker Britton in any capacity or is it considering employing Hawker Britton? If yes, provide details (including the work undertaken and the cost).</li> <li>2. Has the department/agency ever employed Shannon's Way in any capacity or is it considering employing Shannon's Way? If yes, provide details (including the work undertaken and the cost).</li> <li>3. Has the department/agency ever employed John Utting &amp; UMR Research Group in any capacity or is it considering employing John Utting &amp; UMR Research Group? If yes, provide details (including the work undertaken and the cost).</li> <li>4. Has the department/agency ever employed McCann-Erickson in any capacity or is it considering employing McCann-Erickson? If yes, provide details (including the work undertaken and the cost).</li> <li>5. Has the department/agency ever employed Cutting Edge in any capacity or is it considering employing Cutting Edge? If yes, provide details (including the work undertaken and the cost).</li> <li>6. Has the department/agency ever employed Ikon Communications in any capacity or is it considering employing Ikon Communications? If yes, provide details (including the work undertaken and the cost).</li> <li>7. Has the department/agency ever employed CMAX Communications in any capacity or is it considering employing CMAX Communications? If yes, provide details (including the work undertaken and the cost).</li> <li>8. Has the department/agency ever employed Boston Consulting Group in any capacity or is it considering employing Boston Consulting Group? If yes, provide details (including the work undertaken and the cost).</li> <li>9. Has the department/agency ever employed McKinsey &amp; Company in any capacity or is it considering employing McKinsey &amp; Company? If yes, provide details.</li> </ol>	Written	11/11/13	

Q No	Program: Division or Agency	Senator	Broad Topic	Question	Proof Hansard Date/Page or Written	Date Received	Date Tabled
				10. What contractors have been employed by the department/agency? If yes, provide details (including the work undertaken and the cost).			
190	Aust Post	Birmingham	Grants	<ol style="list-style-type: none"> <li>1. Could the department/agency provide an update list of all grants, including ad hoc and one-off grants for this financial year to date? Please provide details of the recipients, the amount, the intended use of the grants and what locations have benefited from the grants.</li> <li>2. Have all grant agreement details been published on its website within the required timeframe? If not, provide details.</li> </ol>	Written	11/11/13	
191	Aust Post	Birmingham	Government Payments of Accounts	<p>For this financial year to date, has the department/agency paid its accounts to contractors/consultants etc in accordance with Government policy in terms of time for payment (i.e. within 30 days)?</p> <ol style="list-style-type: none"> <li>1. If not, why not? Provide details, including what has been the timeframe for payment of accounts? Please provide a breakdown, average statistics etc as appropriate to give insight into how this issue is being approached)</li> <li>2. For accounts not paid within 30 days, is interest being paid on overdue amounts and if so how much has been paid by the portfolio/department agency for the current financial year and the previous financial year?</li> <li>3. Where interest is being paid, what rate of interest is being paid and how is this rate determined?</li> </ol>	Written	11/11/13	
192	Aust Post	Birmingham	Stationery requirements	What are the department/agency's stationery costs for the financial year to date?	Written	11/11/13	
193	Aust Post	Birmingham	Media Subscriptions	<ol style="list-style-type: none"> <li>1. What pay TV subscriptions does your department/agency have?</li> <li>2. Please provide a list of what channels and the reason for each channel.</li> <li>3. What is the cost for this financial year to date?</li> <li>4. What newspaper subscriptions does your department/agency have?</li> <li>5. Please provide a list of newspaper subscriptions and the reason for each.</li> <li>6. What is the cost for this financial year to date?</li> <li>7. What magazine subscriptions does your department/agency have?</li> <li>8. Please provide a list of magazine subscriptions and the reason for each.</li> <li>9. What is the cost for this financial year to date?</li> </ol>	Written	11/11/13	
194	Aust Post	Birmingham	Travel Costs	<ol style="list-style-type: none"> <li>1. For the financial year to date, please detail all travel for Departmental/Agency officers that accompanied the Minister and/or Parliamentary Secretary on their travel. Please include a total cost plus a breakdown that include airfares (and type of airfare), accommodation, meals and other travel expenses (such as incidentals).</li> <li>2. For the financial year to date, please detail all travel for Departmental officers. Please include a total cost plus a breakdown that include airfares (and type of airfare), accommodation, meals and other travel expenses (such as incidentals). Also provide a reason and brief explanation for the travel.</li> <li>3. What travel is planned for the rest of this financial year? Also provide a reason and brief explanation for the travel.</li> </ol>	Written	11/11/13	

Q No	Program: Division or Agency	Senator	Broad Topic	Question	Proof Hansard Date/Page or Written	Date Received	Date Tabled
				<ol style="list-style-type: none"> <li>4. What travel is planned for the rest of this calendar year? Also provide a reason and brief explanation for the travel.</li> <li>5. What is the policy for business class airfare tickets? Is there still a reduction in business flights as per the media release by the Minister for Finance and Deregulation and the Special Minister of State dated 25 September 2012?</li> <li>6. Are lounge memberships provided to any employees? If yes, what lounge memberships, to how many employees and their classification, the reason for the provision of lounge membership and the total costs of the lounge memberships.</li> <li>7. When SES employees travel, do any support or administrative staff (such as an Executive Assistant) travel with them? If yes, provide details of why such a staff member is needed and the costs of the support staff travel.</li> <li>8. Does the department/agency elect to offset emissions for employees work related travel? If yes, what is the cost?</li> </ol>			
195	Aust Post	Birmingham	Legal costs	<ol style="list-style-type: none"> <li>1. What sum did each portfolio department and agency spend on legal services for this financial year to date within the department/agency? Please provide a list of each service and costs.</li> <li>2. What sum did each portfolio department and agency spend on legal services this financial year to date from the Australian Government Solicitor? Please provide a list of each service and costs.</li> <li>3. What sum did each portfolio department and agency spend on legal services this financial year to date from private firms? Please provide a list of each service and costs.</li> <li>4. What sum did each portfolio department and agency spend on legal services this financial year to date from other sources? Please provide a list of each service and costs.</li> </ol>	Written	11/11/13	
196	Aust Post	Birmingham	Education expenses	<ol style="list-style-type: none"> <li>1. What is the department/agency's guidelines on study?</li> <li>2. For this financial year to date, detail all education expenses (i.e. in house courses and tertiary studies) for each portfolio department and agency. Include what type of course, the total cost, cost per participant, the employment classification of each participant, how many participants and the amount of study leave granted to each participant (provide a breakdown for each employment classification). Also include the reason for the study and how it is beneficial for the department/agency.</li> </ol>	Written	11/11/13	
197	Aust Post	Birmingham	Executive Coaching and Leadership Training	<p>In relation to executive coaching and/or other leadership training services purchased by each department/agency, please provide the following information for this financial year to date:</p> <ol style="list-style-type: none"> <li>1. Total spending on these services</li> <li>2. The number of employees offered these services and their employment classification</li> <li>3. The number of employees who have utilised these services, their employment classification and how much study leave each employee was granted (provide a breakdown for each employment classification)</li> <li>4. The names of all service providers engaged</li> <li>5. For each service purchased form a provider listed under (4), please provide: <ol style="list-style-type: none"> <li>a. The name and nature of the service purchased</li> </ol> </li> </ol>	Written	11/11/13	

Q No	Program: Division or Agency	Senator	Broad Topic	Question	Proof Hansard Date/Page or Written	Date Received	Date Tabled
				<ul style="list-style-type: none"> <li>b. Whether the service is one-on-one or group based</li> <li>c. The number of employees who received the service and their employment classification</li> <li>d. The total number of hours involved for all employees (provide a breakdown for each employment classification)</li> <li>e. The total amount spent on the service</li> <li>f. A description of the fees charged (i.e. per hour, complete package)</li> </ul> <p>6. Where a service was provided at any location other than the department or agency's own premises, please provide:</p> <ul style="list-style-type: none"> <li>a. The location used</li> <li>b. The number of employees who took part on each occasion (provide a breakdown for each employment classification)</li> <li>c. The total number of hours involved for all employees who took part (provide a breakdown for each employment classification)</li> <li>d. Any costs the department or agency's incurred to use the location</li> </ul>			
198	Aust Post	Birmingham	Media Training	<p>In relation to media training services purchased by each department/agency, please provide the following information for this financial year to date:</p> <ul style="list-style-type: none"> <li>1. Total spending on these services</li> <li>2. The number of employees offered these services and their employment classification</li> <li>3. The number of employees who have utilised these services, their employment classification and how much study leave each employee was granted (provide a breakdown for each employment classification)</li> <li>4. The names of all service providers engaged</li> <li>5. For each service purchased form a provider listed under (4), please provide: <ul style="list-style-type: none"> <li>a. The name and nature of the service purchased</li> <li>b. Whether the service is one-on-one or group based</li> <li>c. The number of employees who received the service and their employment classification (provide a breakdown for each employment classification)</li> <li>d. The total number of hours involved for all employees (provide a breakdown for each employment classification)</li> <li>e. The total amount spent on the service</li> <li>f. A description of the fees charged (i.e. per hour, complete package)</li> </ul> </li> <li>6. Where a service was provided at any location other than the department or agency's own premises, please provide: <ul style="list-style-type: none"> <li>a. The location used</li> <li>b. The number of employees who took part on each occasion</li> <li>c. The total number of hours involved for all employees who took part (provide a breakdown for each employment classification)</li> <li>d. Any costs the department or agency's incurred to use the location</li> </ul> </li> </ul>	Written	11/11/13	
199	Aust Post	Birmingham	Paid	<ul style="list-style-type: none"> <li>1. Please list how many staff in each department and agency are eligible to receive payments</li> </ul>	Written	11/11/13	

Q No	Program: Division or Agency	Senator	Broad Topic	Question	Proof Hansard Date/Page or Written	Date Received	Date Tabled
			Parental Leave	<p>under the Government's Paid Parental Leave scheme?</p> <p>2. For this financial year to date list which department/agency is providing its employees with payments under the Government's Paid Parental Leave scheme? Please list how many staff and their classification are in receipt of these payments.</p> <p>3. What is the paid parental scheme offered by each department and agency? How many staff have used the scheme this financial year to date.</p>			
200	Aust Post	Birmingham	Corporate Cars	<p>1. How cars are owned by each department/agency?</p> <p>2. Where is the car/s located?</p> <p>3. What is the car/s used for?</p> <p>4. What is the cost of each car for this financial year to date?</p> <p>5. How far did each car travel this financial year to date?</p>	Written	11/11/13	
201	Aust Post	Birmingham	Taxi Costs	<p>1. How much did each department/agency spend on taxis this financial year to date? Provide a breakdown for each business group in each department/agency.</p> <p>2. What are the reasons for taxi costs?</p>	Written	11/11/13	
202	Aust Post	Birmingham	Hire Cars	<p>1. How much did each department/agency spend on hire cars this financial year to date? Provide a breakdown of each business group in each department/agency.</p> <p>2. What are the reasons for hire car costs?</p>	Written	11/11/13	
203	Aust Post	Birmingham	Credit Cards	<p>Provide a breakdown for each employment classification that has a corporate credit card. Please update details of the following?</p> <p>1. What action is taken if the corporate credit card is misused?</p> <p>2. How is corporate credit card use monitored?</p> <p>3. What happens if misuse of a corporate credit card is discovered?</p> <p>4. Have any instances of corporate credit card misuse have been discovered? List staff classification and what the misuse was, and the action taken.</p> <p>5. What action is taken to prevent corporate credit card misuse?</p>	Written	11/11/13	
204	Aust Post	Birmingham	Electricity Purchasing	<p>1. What are the details of the department/agency electricity purchasing agreement?</p> <p>2. What are the department/agency electricity costs for this financial year to date?</p>	Written	11/11/13	
205	Aust Post	Birmingham	Briefings for the Australian Greens and Independents	<p>1. Have any briefings and/or provision of information been provided to the Australian Greens? If yes, please include:</p> <p>a. How are briefings requests commissioned?</p> <p>b. What briefings have been undertaken? Provide details and a copy of each briefing.</p> <p>c. Provide details of what information has been provided and a copy of the information.</p> <p>d. Have any briefings request been unable to proceed? If yes, provide details of what the requests were and why it could not proceed.</p> <p>e. How long is spent preparing and undertaking briefings/information requests for the Australian Greens? How many staff are involved and how many hours? Provide a breakdown for each employment classification.</p> <p>2. Have any briefings and/or provision of information been provided to Independents? If yes, please include:</p>	Written	11/11/13	

Q No	Program: Division or Agency	Senator	Broad Topic	Question	Proof Hansard Date/Page or Written	Date Received	Date Tabled
				<ul style="list-style-type: none"> <li>a. How are briefings requests commissioned?</li> <li>b. What briefings have been undertaken? Provide details and a copy of each briefing.</li> <li>c. Provide details of what information has been provided and a copy of the information.</li> <li>d. Have any briefings request been unable to proceed? If yes, provide details of what the requests were and why it could not proceed.</li> <li>e. How long is spent preparing and undertaking briefings/information requests for the Independents? How many staff are involved and how many hours? Provide a breakdown for each employment classification.</li> <li>f. Which Independents have requested briefings and/or information?</li> </ul>			
206	Aust Post	Birmingham	Shredders	Has the department/agencies purchased any shredders this financial year? If yes, provide details of how many shredders were purchased, the cost of each shredder, why each new shredder was needed and the purpose for which the shredder is to be used.	Written	11/11/13	
207	Aust Post	Birmingham	Protective security policy framework	Provide an update for your department/agency, including what is your current compliance level, what are you doing to manage risk, what is being done to comply with the mandatory requirements and details of any department/agency specific policies and procedures.	Written	11/11/13	
208	Aust Post	Birmingham	Office Locations	<p>Please provide a list of all office locations for all departments and agencies within the portfolio by:</p> <ul style="list-style-type: none"> <li>a. Department/Agency;</li> <li>b. Location;</li> <li>c. Leased or Owned;</li> <li>d. Size;</li> <li>e. Number of Staff at each location and classification;</li> <li>f. If rented, the amount and breakdown of rent per square metre;</li> <li>g. If owned, the value of the building;</li> <li>h. Depreciation of buildings that are owned;</li> <li>i. Type of functions and work undertaken.</li> </ul>	Written	11/11/13	
209	Aust Post	Birmingham	Communications Staff	<ol style="list-style-type: none"> <li>1. For all departments and agencies, please provide – in relation to all public relations, communications and media staff – the following: <ul style="list-style-type: none"> <li>a. How many ongoing staff, the classification, the type of work they undertake and their location.</li> <li>b. How many non-ongoing staff, their classification, type of work they undertake and their location</li> <li>c. How many contractors, their classification, type of work they undertake and their location</li> <li>d. How many are graphic designers?</li> <li>e. How many are media managers?</li> <li>f. How many organise events?</li> </ul> </li> <li>2. Do any departments/agencies have independent media studios? If yes, why? When was it established? What is the set up cost? What is the ongoing cost? How many staff work there and what are their classifications?</li> </ol>	Written	11/11/13	



Q No	Program: Division or Agency	Senator	Broad Topic	Question	Proof Hansard Date/Page or Written	Date Received	Date Tabled
210	Aust Post	Birmingham	Provision of Equipment	Is electronic equipment (such as ipad, laptop, wireless card, vasco token, blackberry, mobile phone (list type if relevant), thumb drive) provided to department/agency staff? If yes provide details of what is provided, the purchase cost, the ongoing cost and a breakdown of what staff and staff classification receives it.	Written	11/11/13	
211	Program 1.3	Xenophon	Gambling Advertising	<b>Senator XENOPHON:</b> Okay. My bill has been in since 20 June. You can come along to the birthday party for my bill on 20 June. There will be a nice cake there that day. You are welcome to come along. My position is that if it is a sporting program, because so many kids watch them, you should not have gambling advertising. Can you, on notice—I know that the chair has been very indulgent and has given me a lot of time on this—provide details of the representations that the government and the department have received from the industry, such as Sportsbet, Centrebet, Tom Waterhouse and other gambling agencies and the networks in relation to this in the lead up to the decision being made? <b>Mr Clarke:</b> We will take that on notice.	30/5/13 Pg 32-33	12/11/13	
212	Program 1.3	Birmingham	Sixth Digital Channel	<b>Senator BIRMINGHAM:</b> Thank you. I want to ask a question or two about the so-called sixth mux spectrum. It is the spectrum that was previously allocated for the sixth digital channel, the fourth free-to-air channel. You all know what I am talking about now? <b>Mr Clarke:</b> We have figured it out. Mr Maurer will be able to assist. Mr Maurer will first explain the terminology we use to describe the spectrum. <b>Mr Maurer:</b> I think you are referring to the band of spectrum which is in the new broadcasting band following the digital switchover, the clearance of the digital dividend for telecommunications, which ranges up from about 700 megahertz. Below that is where all the broadcasters are going to operate. At the moment, there are the main channels—ABC, SBS—and there has been speculation about either community broadcasting or an additional channel there. It is not actually my area of expertise. I deal with the digital dividend side of things. I am not quite sure what the acronym 'mux' is, to tell the truth, but it is a multi-something, where they can have multichannels basically operating within the same band of spectrum. It is about a seven megahertz range, I think. <b>Senator BIRMINGHAM:</b> Thank you for that explanation for everybody around the table. The Broadcasting Services Act was, of course, amended recently to make clear that there would not be a fourth free-to-air channel. So this band of spectrum now sits there and obviously is not going to be needed for that purpose. What are the current intentions for it? <b>Mr Besgrove:</b> I think we should take this on notice. <b>Mr Clarke:</b> Our hesitation is that I do not think we have the right people in the room for this area. It probably more relates to broadcasting policy per se as the driver of the question that you are asking. With your permission, we would prefer to take that one on notice. <b>Senator Conroy:</b> You have taken it on notice. <b>Senator BIRMINGHAM:</b> I think Mr Clarke is just trying to be polite, Minister. <b>Senator Conroy:</b> He is always polite.	30/5/13 Pg 56	12/11/13	
213	Program 1.3	McKenzie	Broadcasting Services	On 22 March 2012, the Australian Government introduced into parliament the Broadcasting Services Amendment (Anti-siphoning) Bill 2012 (the Bill). The Bill gives effect to the reforms to	Written	12/11/13	

Q No	Program: Division or Agency	Senator	Broad Topic	Question	Proof Hansard Date/Page or Written	Date Received	Date Tabled
			Amendment (Anti- siphoning) Bill 2012	<p>the anti-siphoning scheme and list announced by the minister on 25 November 2010, which followed an earlier review and consultation process. The parliament referred the Bill to the Senate Environment and Communications Legislation Committee for inquiry and report. The committee conducted hearings in relation to the Bill on 13 April 2012 and reported on 4 May 2012. I understand that the legislation was briefly debated in the Senate late last year, and was since removed from the debate.</p> <ol style="list-style-type: none"> <li>1. Can you please provide an update on where the anti-siphoning legislation is at, and when it is likely to see the light of day?</li> <li>2. How will the issues raised during the Senate inquiry be addressed, and in what form?</li> <li>3. What involvement or consultation process was extended to sports fans since the review in 2009?</li> <li>4. How was 'live' defined in the most recent revision of the legislation? Is it true to say that live was considered the same as within 24 hours for the upcoming Rio Olympics?</li> <li>5. Is the Minister happy that 'within 24 hours' and 'live' are classified as the same?</li> </ol>			
214	Program 1.2	Ludlam	Section 313 notices	<p><b>Senator LUDLAM:</b> How many agencies are actually duly authorised to use notices in this way? Who else can issue these?</p> <p><b>Mr Rizvi:</b> The legislation does not specify any particular agency.</p> <p><b>Senator LUDLAM:</b> That is true.</p> <p><b>Mr Rizvi:</b> The legislation indicates that carriers and carriage service providers are required to cooperate with agencies that have responsibilities for enforcing the criminal law, and laws imposing pecuniary penalties, protecting the public revenue and safeguarding national security.</p> <p><b>Senator LUDLAM:</b> Are you able to provide us with a list of all the agencies that that would include? I would understand that to include, for example, state policing and anticorruption authorities as well, for example, and not just federal agencies.</p> <p><b>Mr Rizvi:</b> Yes, it could cover state authorities that have those responsibilities.</p> <p><b>Senator LUDLAM:</b> That is dozens and dozens of agencies, is it not?</p> <p><b>Mr Rizvi:</b> I cannot be specific about the numbers.</p> <p><b>Senator LUDLAM:</b> Could you for us, on notice? Since the department has taken carriage of this issue, if I ask you how many agencies and which agencies are authorised to knock out content online with or without an accompanying press statement, of their own volition, against no list, no criteria, no categories and no accountability, could you provide us with a list of the agencies who are able to do that?</p> <p><b>Mr Rizvi:</b> We would have to take that on notice.</p>	30/5/13 Pg 11	12/11/13	
215	Program 1.2	Ludlam	Section 313 notices	<p><b>Senator LUDLAM:</b> I will put this to whomever wants to take it: in your reading of the act in question—and you have quoted a section out of it before when I asked you who could issue these notices in the first place—protection of public revenue was one of the criteria. Do local governments fit that definition in the collection of rates? Is that considered public revenue under this act?</p> <p><b>Mr Rizvi:</b> That would be a matter of interpretation.</p> <p><b>Senator LUDLAM:</b> So nobody knows.</p>	30/5/13 Pg 13	12/11/13	

Q No	Program: Division or Agency	Senator	Broad Topic	Question	Proof Hansard Date/Page or Written	Date Received	Date Tabled
				<p><b>Senator Conroy:</b> I do not know if Mr Rizvi—and this is no reflection on him whatsoever—is a sort of legal expert. We can take some advice on that for you.</p> <p><b>Senator LUDLAM:</b> I am probably not even allowed to ask for legal advice at the table. It is more whether local governments are able to issue these or not.</p> <p><b>Senator Conroy:</b> As I was saying, I am happy to get some advice for you on that.</p> <p><b>Senator LUDLAM:</b> Does it concern you that you do not know?</p> <p><b>Senator Conroy:</b> I am not a lawyer either, so I can't give you an interpretation. But we are happy to get you some advice.</p> <p><b>Senator LUDLAM:</b> Whether several hundred local government authorities—no disrespect—could also at their whim—</p> <p><b>Senator Conroy:</b> It sounds very disrespectful, Senator Ludlam.</p> <p><b>Senator LUDLAM:</b> No, it is not. It is extremely alarming.</p> <p><b>Senator Conroy:</b> I am happy to take it on notice.</p> <p><b>Senator LUDLAM:</b> How many agencies are able to issue these notices and knock out internet content?</p> <p><b>Senator Conroy:</b> I think that Mr Rizvi has already indicated that he will take that on notice for you. You have already asked and he has already offered to take it on notice.</p> <p><b>Senator LUDLAM:</b> I think that it is extraordinary that we don't presently know who could be issuing these notices to knock content out. It is at their discretion to put out a press release that somebody might stumble across or not.</p>			
216	Program 1.2	Birmingham	ACMA Auction advice	<p><b>Senator BIRMINGHAM:</b> Did the department request updated advice or views from the ACMA after the 26 September letter? Is that the reason there were two lots of views from ACMA provided to the department—one on 12 September and the other on 12 October? One before the Vodafone letter and one the other after the Vodafone letter?</p> <p><b>Senator Conroy:</b> We would have to take that on notice to see what correspondence was going in both directions. I do not think anyone at the table knows.</p> <p><b>Senator BIRMINGHAM:</b> I appreciate that you may not remember, but could you give the officials a chance to actually think before taking it on notice?</p> <p><b>Senator Conroy:</b> We had a look at each other. We are both shaking our heads at each other. Hansard will not record that.</p> <p><b>Mr Rizvi:</b> We would have to go and check our records.</p> <p><b>Senator BIRMINGHAM:</b> So you do not recall why were there two lots of advice from ACMA in relation to the reserve price?</p> <p><b>Senator Conroy:</b> We would have to take that on notice. You are asking us basically to reveal advice from ACMA. When you say why, it indicates a question of content. As I said, we considered all of ACMA's advice, Treasury's, finance's and international auctions when we took that decision.</p>	30/5/13 Pg 58	12/11/13	
217	Program 1.2	McKenzie	Social media – legal recourse	Given that the Corporative Arrangement for Complaints Handling on Social Networking Sites (the Arrangement) is not legally binding, what recourse is there on participating sites like Facebook and Twitter if they breach the guidelines?	Written	12/11/13	

Q No	Program: Division or Agency	Senator	Broad Topic	Question	Proof Hansard Date/Page or Written	Date Received	Date Tabled
218	Program 1.1	Cameron	FTTN – Climate issues	<p><b>CHAIR:</b> When I was in New Zealand last year—I think it was with the NBN joint committee looking at the move in New Zealand to overbuild the fibre to the node network already there—one of the issues that became clear was that there were problems with the fibre to the node operation because of the need in some of the remoter areas. Even in some of the metropolitan areas, because of the climate in New Zealand, they had to build special node boxes and have them heated and cooled—cooled in the summer and heated in the winter—which is what we would need in some areas in Australia. Has there been any analysis with any of these local governments or businesses of the problems that could occur if you had an extreme weather event that knocked out the fibre to the node? Is there a benefit in having fibre to the home or the business as distinct from these boxes that require generators to keep them going in extreme weather?</p> <p><b>Mr Rizvi:</b> Senator, I can only comment on the situation with the national broadband network in Australia. We have not encountered any of those issues. I really cannot comment whether we would if there were fibre to the node. That is a technical question which really would have to go to people who are expert in developing those sorts of systems. I really cannot comment on that. <b>CHAIR:</b> Maybe you could take that on notice and see whether there are, because there are other propositions.</p>	30/5/13 Pg 62-63	12/11/13	
219	Program 1.1	Xenophon	Asbestos – legal liability	<p><b>Senator XENOPHON:</b> No. In general terms, Minister, you made a statement this morning—and I am very grateful for that—about the exposure of members of the public to asbestos in respect of the work that Telstra may have done or not done in asbestos pits. Has at least consideration been given to the potential legal liability of the Commonwealth in respect of any asbestos claims many years hence?</p> <p><b>Senator Conroy:</b> As I said, I am happy to take that on notice. Unless Mr Clarke can advise of any further information, NBN Co. will be here to answer your questions tonight.</p> <p><b>Mr Clarke:</b> The department has not done any separate work to that. NBN Co. is the relevant Commonwealth entity in terms of those contracts and their</p>	30/5/13 Pg 64	12/11/13	
220	Program 1.1	Birmingham	NBN advertising	<p><b>Senator BIRMINGHAM:</b> I want to start by following up on some of the issues or questions flowing from the minister's opening statement today. Obviously some might be dealt with here and others might be dealt with later tonight. I am lacking a rather key individual for that purpose at present. In his absence, I will start elsewhere and come back to them. The funding for advertising of the NBN will conclude this financial year. Is that correct?</p> <p><b>Mr Robinson:</b> That is correct.</p> <p><b>Senator BIRMINGHAM:</b> And how much will have been spent in total?</p> <p><b>Mr Robinson:</b> Our total budget for the year was \$24.9 million. This is for the metropolitan advertising campaign. We will be below that by a relatively small margin. At the end of April, we had spent \$23.2 million, with some payments yet to be made.</p> <p><b>Senator BIRMINGHAM:</b> And how will the final spending breakdown relate in terms of ad-buy versus creative et cetera?</p> <p><b>Mr Robinson:</b> I would have to take that on notice.</p>	30/5/13 Pg 65	12/11/13	
221	Program 1.1	Birmingham	Asbestos	<p><b>Senator BIRMINGHAM:</b> Minister, I go to your opening statement this morning, which I wanted</p>	30/5/13	12/11/13	

Q No	Program: Division or Agency	Senator	Broad Topic	Question	Proof Hansard Date/Page or Written	Date Received	Date Tabled
			exposure	to ask you about at the outset of this session. When did you become aware of incidents and issues relating to asbestos exposure in the rollout of the NBN? <b>Senator Conroy:</b> I would have to absolutely take that on notice to make sure I am completely accurate for you. But the Ballarat issue I became aware of, I think, the night before. The journalist contacted us late in the afternoon or the night before. That august financial journalist who is chasing asbestos bags around the country called me to talk about it the night before. We take this very seriously. The only information we had was a small amount of information given to us by the journalist. So it was the night before it appeared in the paper.	Pg 67		
222	Program 1.1	Birmingham	Asbestos exposure	<b>Senator BIRMINGHAM:</b> That is essentially broad enough. Beyond those two incidents, are any others that you have been aware of? <b>Senator Conroy:</b> I am aware of an incident in Perth in which Comcare was called in around a pit in Western Australia. That investigation had some very strange findings. Senator Xenophon has just mentioned a South Australian incident. I would have to check if there are any others that come to mind that I am aware of. I would just have to go and check my records. I will take that on notice.	30/5/13 Pg 68	12/11/13	
223	Program 1.1	Cameron	Copper Network	<b>CHAIR:</b> If you had degrading copper or poor quality copper, to try to boost its capacity to carry broadband, you would need nodes closer to the actual delivery to the home, would you not? <b>Mr Robinson:</b> Yes. That is right, to reduce the length of copper that is used. <b>CHAIR:</b> It is several hundred metres maximum to maintain a really good delivery of broadband, is it not? <b>Mr Robinson:</b> I would have to check. I think, again, it depends on the quality of the copper in the last piece and the conditions that are there. It depends on what speed you are seeking to achieve. <b>CHAIR:</b> The other issue that we were advised of in New Zealand is that the copper is pressurised. Is there pressurised copper in Australia? <b>Mr Robinson:</b> I do not know. I think there is pressurised copper in Australia, but I am not sure of the extent of its use. <b>CHAIR:</b> Could you take that on notice for me? <b>Mr Robinson:</b> Certainly.	30/5/13 Pg 71-72	12/11/13	
224	Program 1.1	Birmingham	NBN weekly report	<b>Senator BIRMINGHAM:</b> So you meet monthly and you receive a weekly report from the NBN. What metrics are contained in that weekly report, Mr Robinson? <b>Mr Robinson:</b> It is a range of things, but it is mostly about rollout progress and activation. <b>Senator BIRMINGHAM:</b> Are you able to give us a little more detail on that? They are both pretty broad terms. <b>Mr Robinson:</b> Not really. It is, as I recall, pretty solely rollout and activation. There are geographic splits in there as well. There are splits in there about whether it is brownfields, greenfields et cetera. <b>Senator BIRMINGHAM:</b> So in terms of rollout progress, it is reporting on the number of premises passed at a particular point in time? <b>Mr Robinson:</b> That is right. <b>Senator BIRMINGHAM:</b> Number of FSAMs completed. Is there any extra information you can tell me? Are you able to furnish the committee with a copy of one of these weekly reports?	30/5/13 Pg 76	12/11/13	

Q No	Program: Division or Agency	Senator	Broad Topic	Question	Proof Hansard Date/Page or Written	Date Received	Date Tabled
				<p><b>Mr Robinson:</b> I am not able to provide you a copy because it is probably considered to be confidential. But I do not think it give figures like the number of FSAMs. Because it deals with geographic issues, it to some degree does geographic areas. But I am not sure that it totals up the number of FSAMs et cetera. It is just a regular report about progress on rollout and activation numbers.</p> <p><b>Senator BIRMINGHAM:</b> Could you look at whether you might be able to provide it to the committee? It might be confidential, Mr Robinson. It might be that only parts of it need to be confidential and that a partly redacted version could be given to the committee.</p> <p><b>Mr Robinson:</b> I will take that on notice.</p>			
225	Program 1.1	Birmingham	Contingent liabilities	<p><b>Senator BIRMINGHAM:</b> I do not dispute the fact, Minister. You keep wanting to repeat it ad nauseam. I am not disputing the fact. People will make their own judgements as to whether NBN Co. was being efficient in predicting it five months ahead or was being terribly negligent in setting forecasts that they clearly could not meet. Contingent liabilities.</p> <p><b>Mr Robinson:</b> Senator, Budget Paper No. 1 on page 8-9 indicates that, at 28 February, the contingent liabilities—that is, the termination liabilities—were estimated at \$3.4 billion.</p> <p><b>Senator BIRMINGHAM:</b> And how does that compare with previous updates in MYEFO and last year's budget?</p> <p><b>Mr Robinson:</b> I would have to take that on notice. If we can find the answer, we will do so.</p>	30/5/13 Pg 80	12/11/13	
226	Program 1.1	Joyce	Equity injection	<p><b>Senator JOYCE:</b> I have. Currently, the cost of funds to the Commonwealth is being interpreted as an equity injection into yours. I know that the equity injection last year was close to \$3 billion; what is it now?</p> <p><b>Mr Quigley:</b> The total equity injected is \$5.2 billion.</p> <p><b>Senator JOYCE:</b> So the government is booking the asset at around \$5.2 billion on its books?</p> <p><b>Mr Quigley:</b> I cannot answer the question for the government.</p> <p><b>Senator JOYCE:</b> What is the government booking this asset on its books at, Minister Conroy?</p> <p><b>Senator Conroy:</b> Can I have some assistance?</p> <p><b>Senator JOYCE:</b> You need a lot of that, mate.</p> <p><b>Senator Conroy:</b> As you said, it is the Nationals' broadband plan; we stole your idea!</p> <p><b>Mr Robinson:</b> The department, on behalf of the government, books an asset value for the NBN equity. I would have to take on notice what the current numbers are.</p> <p><b>Senator JOYCE:</b> So contributed equity is around \$5.2 billion. Are you expecting that the asset value that the government has booked is around \$5.2 billion?</p> <p><b>Mr Robinson:</b> I said I would have to take the current numbers on notice.</p>	30/5/13 Pg 116	12/11/13	
227	Program 1.1	Nash	National Food Plan	<p><i>The National Broadband Network (NBN) will help the food industry unlock future opportunities hard to imagine today. It will help reduce costs, increase efficiency and find new markets. The NBN will give food businesses better access to commercial information, training (especially in regional Australia) and opportunities to collaborate. This will include the Industry Innovation Network, which will assist the Food Industry Innovation Precinct to connect businesses and researchers across Australia Page 46 National Food Plan</i></p>	Written	12/11/13	

Q No	Program: Division or Agency	Senator	Broad Topic	Question	Proof Hansard Date/Page or Written	Date Received	Date Tabled
				<ol style="list-style-type: none"> <li>1. 1. In regards to the NBN how many regional areas have access to NBN?</li> <li>2. Can you break down the areas of rural and regional areas that have NBN and those that don't have access to the NBN?</li> <li>3. How much has NBN Co spent in rural and regional areas?</li> <li>4. What is the predicted expenditure on the NBN in rural and regional areas?</li> </ol>			
228	NBN Co	McKenzie	Take up rates	<p><b>Senator Conroy:</b> One of the other reasons that I did start asking questions of you, Senator McKenzie, was that I thought your characterisation, particularly if it was based on outdated information, was just fundamentally wrong in terms of take-up. They are world leading take-up rates.</p> <p><b>Senator BIRMINGHAM:</b> They might be world leading, Minister, but 'world leading' is a description, not a fact, and you might try to address that.</p> <p><b>Senator Conroy:</b> They are world leading if you compare it to dial-up, ADSL, HFC or even Verizon fibres.</p> <p><b>Senator BIRMINGHAM:</b> Do you want to tell us the take-up rate for South Hobart?</p> <p><b>Senator Conroy:</b> I do not have it handy because I got confused between South Morang being in Hobart, and South Hobart.</p> <p><b>Senator McKENZIE:</b> Can I have the take-up rate for Morang and South Hobart.</p> <p><b>Senator Conroy:</b> I will see if I can find the information during the course of the evening for you. I am just looking at a very interesting chart here that NBN Co. published.</p>	29/5/13 Pg 121	11/11/13	
229	NBN Co	Xenophon	Telstra pits - Asbestos	<p><b>Mr Quigley:</b> In doing this rollout we are dealing with the pit and duct network, which has been there for a very long time. We are well aware that there are asbestos-containing materials in that ducted pit network. We do have to deal with asbestos-containing materials.</p> <p><b>Senator XENOPHON:</b> And does dealing with it sometimes involve ripping it up?</p> <p><b>Mr Quigley:</b> It may be, in some cases, that it is the best thing to do if a pit is too badly damaged. The vast majority of the instances of dealing with pits that are badly damaged fall with Telstra because we are paying them for the job of remediation, but we cannot guarantee in every single case that there will not be one of our contractors dealing with a pit. It could be.</p> <p><b>Senator XENOPHON:</b> Telstra tells me that they handed it over sometime in February, in Seaford—</p> <p><b>Mr Quigley:</b> It could be. Generally Telstra remediate a whole area. It looks like this pit may have been missed in that. Syntheo, who was our contractor, would have taken on that remediated network and this pit might have been missed.</p> <p><b>Senator XENOPHON:</b> Could you take this on notice. My understanding is that Seaford was one area that was handed to NBN and that they had a role in remediating or dealing with those pits.</p> <p><b>Mr Quigley:</b> It could be, that is for sure.</p> <p><b>Senator XENOPHON:</b> Could you take that on notice?</p> <p><b>Mr Quigley:</b> Yes.</p> <p><b>Senator XENOPHON:</b> In this case, what shocked Mr Francis, a builder with many years experience, was the cavalier way that they were dealing with it. They were subcontractors—</p>	30/5/13 Pg 85	11/11/13	

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				<p>Ellers—for Syntheo. My concern is whether you have considered this in a legal sense: to what extent is NBN Co. responsible for loss or damage suffered by individuals—and the latency period for asbestos could be up to 40 years or 50 years in some cases—as a result of conduct by its contractors and subcontractors?</p> <p><b>Mr Quigley:</b> I will have to take that on notice. Can I say, it is not surprising that the individual, if he found such a pit on his property, was very shocked. I think we would all be shocked.</p> <p>...</p> <p><b>Senator XENOPHON:</b> Will Mr Francis be given the details of that critical incident investigation, since it was his block of land and he was in the vicinity of the asbestos that was broken up?</p> <p><b>Mr Quigley:</b> I can certainly take that on board. We obviously have a copy of the critical incident report, which we insist on from Syntheo, and if it is possible to give it to him we will do that.</p> <p><b>Senator XENOPHON:</b> Will it be given to him or not?</p> <p><b>Mr Quigley:</b> I cannot answer that now.</p>			
230	NBN Co	Xenophon	Asbestos – Legal liability	<p><b>Senator XENOPHON:</b> So they will be kept. But, given the concerns that have been raised about asbestos, are there steps to obtain legal advice about what the potential is over the years for NBN Co., and therefore the Commonwealth, in respect of this?</p> <p><b>Mr Quigley:</b> It is not something that I have put a priority on at this point. What I have been putting a priority on is making sure that we are taking the steps necessary to ensure our contractors are not exposing their workers, their subcontractors or the general public. That is where we have been putting the focus. I can take on notice the question you have asked, but to be honest I have not looked at legal liability as the first priority.</p> <p><b>Senator XENOPHON:</b> No, and I appreciate that, but I am just asking is that something that will be looked at in due course?</p> <p><b>Mr Quigley:</b> Yes, I certainly can look at that.</p>	30/5/13 Pg 86	11/11/13	
231	NBN Co	Xenophon	Asbestos investigation s	<p><b>Senator XENOPHON:</b> So just to clarify this, you have made it clear that Comcare inspectors are investigating what occurred in terms of the systems of Telstra and its contractors in Tasmania, New South Wales and Victoria. Will there also be an investigation by Comcare inspectors of what occurred with respect to NBN and its contractors in South Australia and Western Australia?</p> <p><b>Senator Conroy:</b> As I said to you, in Western Australia—</p> <p><b>Senator XENOPHON:</b> Alright, in South Australia then?</p> <p><b>Senator Conroy:</b> My understanding is that in Western Australia it happened at the time. There were two different incidents in Perth. In one Comcare, was called in and it was, I think, Telstra workers. There was an issue where I do not whether or not Comcare inspectors were called in. I am happy to take that on notice and come back to you. It was in Vic Park.</p>	30/5/13 Pg 87	11/11/13	
232	NBN Co	Xenophon	Occupationa l health and safety reports	<p><b>Senator XENOPHON:</b> I have to finish up now. On notice, can you give us details, without details of who said what, of the sorts of complaints, or the sorts of reports, you have had, including occupational health and safety complaints?</p> <p><b>Mr Quigley:</b> In fact, most of them are occupational health and safety reports because they are related to strikes where there could potentially be an injury.</p>	30/5/13 Pg 88	11/11/13	



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				<p><b>Senator Conroy:</b> And you are talking about asbestos specifically.</p> <p><b>Senator XENOPHON:</b> About oc health and safety and asbestos particularly.</p> <p><b>Mr Quigley:</b> Okay.</p> <p><b>Senator CONROY:</b> It is just that oc health and safety across the country on a project this size is an enormous—</p> <p><b>Senator XENOPHON:</b> Asbestos—</p> <p><b>Senator Conroy:</b> And asbestos could be done relatively quickly and easily.</p> <p><b>Senator XENOPHON:</b> Asbestos particularly would be useful.</p>			
233	NBN Co	Abetz	Participant workbook, NBN safety and awareness course book	<p><b>Senator ABETZ:</b> I understand that NBN Co. has a <i>NBN safety &amp; awareness course</i> participant workbook. Is anybody aware of such a document or publication?</p> <p><b>Mr Quigley:</b> We have quite a number of documents on safety. Have you got the document there?</p> <p><b>Senator ABETZ:</b> No, I do not have the document.</p> <p><b>Mr Quigley:</b> If you had it, I might recognise it. What was it again?</p> <p><b>Senator ABETZ:</b> 'Participant workbook, NBN safety and awareness course book'. The criticism that has been made of it is that there are only two pages in it dealing with the issue of asbestos. I am just wondering if NBN and the officials here are aware of that document or whether that document might have been potentially created by somebody else dealing with the NBN rollout.</p> <p><b>Mr Quigley:</b> We have a range of documents. We also have a range of courses.</p> <p><b>Senator ABETZ:</b> Can anybody help us? Do we have such a participant workbook?</p> <p><b>Senator Conroy:</b> I was a little bit confused. Were you implying that it was an NBN produced document or not an NBN produced document?</p> <p><b>Senator ABETZ:</b> I have been advised that it is an NBN Co. document; however, I am only going on advice and therefore I am willing to countenance the possibility that the advice I have been given by a punter may be incorrect.</p> <p><b>Senator Conroy:</b> I get the sense, from the looks at the table, that nobody has a copy handy, but we can take any questions on notice.</p> <p><b>Senator ABETZ:</b> If you can take that on notice, then tell us how much of that is devoted to asbestos handling.</p> <p><b>Senator Conroy:</b> Is there are particular size of the number of pages you believe—</p> <p><b>Senator ABETZ:</b> Two pages, I was told.</p> <p><b>Senator Conroy:</b> No, I was asking whether there was a number of pages that you thought was a more appropriate number. Is 10 appropriate, 20?</p> <p><b>Senator ABETZ:</b> I am the one asking the questions. I just want confirmation.</p> <p><b>Senator Conroy:</b> I just wanted to understand you question, that is all.</p> <p><b>Senator ABETZ:</b> It is whether or not there were only two pages devoted to asbestos handling. It is a very simple question and the answer will be either yes or no. If the answer is no, could you then take on notice how many pages were, if any, devoted to the issue of asbestos handling.</p> <p><b>Mr Quigley:</b> Certainly, we can. Just to give you some reassurance, Senator, our complete occupational health and management system is accredited to the Australian Standard 4801. So all of the documents we produce around our occupational health and safety measures had been through</p>	30/5/13 Pg 88	11/11/13	

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				the appropriate Australian Standards accreditation process.			
234	NBN Co	Abetz	Tier 1 contractors	<p><b>Senator ABETZ:</b> Yes, but when the NBN let the contract, the unsuspecting punter, if they were told you are just going to put in some cable and dig some ditches, chances are that was wrong. They would in fact be told that they would have to do a bit more than that, including potentially removing asbestos. One would have imagined that that would be part of the contract.</p> <p><b>Mr Quigley:</b> It is quite a substantial part of our contract. The tier 1 contract is related to issues of occupational health and safety.</p> <p><b>Senator Conroy:</b> So tier 1 contractors—</p> <p><b>Senator ABETZ:</b> Including asbestos?</p> <p><b>Mr Quigley:</b> Of course.</p> <p><b>Senator ABETZ:</b> And it was in that context that I was—</p> <p><b>Senator Conroy:</b> Yes, so let me assist. Tier 1 contractors are required to comply with all applicable laws and to meet a range of health and safety and environmental obligations under their contracts. Not doing so would likely constitute a breach of contract, and in these situations NBN Co.'s remedies include rights to issue a notice to their contractors to immediately rectify this: to immediately suspend activities in question, step in and rectify—that is, bring in environmental experts—and seek full compensation for costs. They are just some of the things that are in there, but we will get you further information.</p>	30/5/13 Pg 89	11/11/13	
235	NBN Co	Abetz	Comcare investigators - Asbestos	<p><b>Senator Conroy:</b> He was involved. I do not think he called in Comcare; I think he called in a camera. But I think Comcare was called in—</p> <p><b>Senator ABETZ:</b> So it varies from case to case?</p> <p><b>Senator Conroy:</b> So Comcare in this instance, which had nothing—as I said, NBN was not involved in it. But I think possibly even Gary Gray might have called in Comcare. From my recollection of some discussions, although I could be doing him a disservice, Don Randall called in the photographers, Gary Gray, I think, called in the Comcare investigators. In Victoria Park, I think following—we can take it on notice.</p> <p><b>Senator ABETZ:</b> Okay, just take them all on notice.</p> <p><b>Senator Conroy:</b> I am happy to take them on notice.</p>	30/5/13 Pg 90	11/11/13	
236	NBN Co	Ludlam	NBN Co contractors – 457 Visas	<p><b>Senator LUDLAM:</b> I suspect we may come back to this issue later in the evening. I just want to turn to some of the other issues that you mentioned in your opening statement but also come to the issues of contractors and subcontractors, because it is one of the things that was also blamed when the company suffered pretty significant delays that were announced between last December and whenever we were last in Sydney, in March or April. You mentioned a number of 3,650 contractors that had done safety training. Is that the total compliment of sub-contractors working through various companies for NBN Co?</p> <p><b>Mr Quigley:</b> I cannot give you the exact number, but our aim is to put every single contractor and subcontractor who works on the NBN through those courses, so I think it would be very close to that number. Obviously, day by day it changes, but that would be roughly the number.</p> <p><b>Mr Steffens:</b> Correct.</p>	30/5/13 Pg 92	11/11/13	

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				<p><b>Senator LUDLAM:</b> How many of those are on 457 visas? Do you have any figures on that?</p> <p><b>Mr Quigley:</b> I do not know. I would have to take that one on notice.</p> <p><b>Senator LUDLAM:</b> Are you likely to be able to find out? I guess I cannot ask you to judge likeliness, but would your top-tier contractors have that information? If they do, do you know whether they would pass that on to NBN Co?</p> <p><b>Mr Quigley:</b> I would have to take that on notice. I do know that there have been some specialised skills that have come in from overseas. For example, ribbon splicing would be an area.</p> <p><b>Senator LUDLAM:</b> I could understand why that was the case, because I do not imagine there was a very big jobs market for that in Australia until you turned up.</p> <p><b>Senator Conroy:</b> I think we were the first to deploy ribbon fibre.</p> <p><b>Senator LUDLAM:</b> There is a lot of skilled labour involved here; there is also a lot of semiskilled labour. Across what categories would you be able to identify the proportion of your workforce that is on those visas?</p> <p><b>Mr Quigley:</b> I do not have that—</p> <p><b>Senator LUDLAM:</b> I understand you do not have it at the table.</p> <p><b>Mr Quigley:</b> We will take it on notice.</p>			
237	NBN Co	Birmingham	Maintenance and handling of asbestos	<p><b>Senator BIRMINGHAM:</b> I have some questions on asbestos. Mr Quigley, when did NBN Co. first become aware of issues surrounding the maintenance and handling of asbestos by NBN Co. or Telstra contractors?</p> <p><b>Senator Conroy:</b> In which instance, or are you saying in every instance?</p> <p><b>Senator BIRMINGHAM:</b> In the first instance.</p> <p><b>Senator Conroy:</b> We would have to take that on notice.</p> <p><b>Mr Quigley:</b> I can give a general answer, Minister. We have anticipated from the beginning of the project that we would have to deal with asbestos-containing material. That is the nature of the network that exists in the ground today, as it does, by the way, in lots of other infrastructure—fences, houses, all sorts of things. We anticipated we would have to deal with it, therefore we put the procedures in place as we developed our occupational health and safety system.</p> <p><b>Senator BIRMINGHAM:</b> So when was the first time you became aware that those procedures had not been appropriately followed?</p> <p><b>Mr Quigley:</b> I would have to look up in our register when the very first incident was that we have of an asbestos related report. That may not necessarily be an incident; it could be a procedural issue, as we talked about in Tasmania. But I would have to check on that.</p> <p><b>Senator BIRMINGHAM:</b> I appreciate there are logs of procedural issues, and it is important in terms of keeping the holistic approach to managing your occupational health and safety issues intact that that is done. Are we talking, in terms of more serious issues, days, weeks or months when you first became aware of issues that alerted a concern that has led to the types of discussions and engagements that have obviously happened in the last day or two?</p> <p><b>Mr Quigley:</b> I know of, obviously, the incident that took place that was referred to by Senator Xenophon in South Australia. I would have to check our logs to see if there was any incident where there was something like that earlier. I simply cannot answer that one off the top of my head.</p>	30/5/13 Pg 95	11/11/13	

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238	NBN Co	Birmingham	Maintenance and handling of asbestos	<p><b>Senator BIRMINGHAM:</b> In a location like Ballarat, where Telstra remediation work is happening on the ground and NBN Co. rollout is happening on the ground simultaneously, how short can the time frame get between indicating to Telstra that you need access to these pits and Telstra having to hand them over?</p> <p><b>Mr Quigley:</b> We start to do the work, the subsequent work, to remediation only after Telstra has handed them over to us and they finish that work. I know of no instance where we were simultaneously or concurrently working on the same pits.</p> <p><b>Senator BIRMINGHAM:</b> How short can the time notice get?</p> <p><b>Mr Quigley:</b> I do not know. That is a scheduling issue and will vary all over the place</p> <p><b>Senator Conroy:</b> We are happy to take it on notice.</p> <p><b>Senator BIRMINGHAM:</b> Again, unless Mr Steffens or somebody else is able to answer—</p> <p><b>Mr Steffens:</b> The remediation activities in FSAMs vary widely. It can be that Telstra hands over areas within six to eight weeks, and sometimes it takes substantially longer. It typically depends on the volume of work required in the area to be remediated.</p> <p><b>Senator Conroy:</b> I think he is saying it is on a site-by-site basis.</p>	30/5/13 Pg 96	11/11/13	
239	NBN Co	Birmingham	Penrith Council - Asbestos	<p><b>Senator BIRMINGHAM:</b> Minister, have you or the department or NBN Co. received correspondence from Penrith council in relation to the asbestos issue?</p> <p><b>Senator Conroy:</b> I believe a letter has been sent. I have not seen it yet. I have been in estimates all day but I think my office has informed me that we have received a letter. As I have been here almost all day and even in meetings in the breaks all day I have not had a chance to read the letter myself yet.</p> <p><b>Senator BIRMINGHAM:</b> And if you have not read it you certainly have not dealt with it or responded to it.</p> <p><b>Senator Conroy:</b> No, but I understand there is a meeting tonight in Penrith being attended by residents, Comcare and possibly Telstra, and I believe the local member, David Bradbury, is also attending.</p> <p><b>Senator BIRMINGHAM:</b> Will NBN Co. or the department have any representatives there?</p> <p><b>Senator Conroy:</b> As it is the department's estimates, most of the department are here. I cannot speak for NBN Co.; I am not sure.</p> <p><b>Mr Quigley:</b> Not that we know of. We may but we will have to take that on notice.</p>	30/5/13 Pg 98-99	11/11/13	
240	NBN Co	Birmingham	NBN Co board	<p><b>Senator BIRMINGHAM:</b> How has the board, since Ms McKenna became chair, reinforced to management their accountability to the board? Have there been any particular changes in the way management is expected to present their accountability to the board under Ms McKenna?</p> <p><b>Senator Conroy:</b> I am happy to take on notice—</p>	30/5/13 Pg 100	11/11/13	
241	NBN Co	Birmingham	NBN Co board	<p><b>Senator BIRMINGHAM:</b> Mr Quigley, have you changed the presentation of management reports to the board since Ms McKenna?</p> <p><b>Senator Conroy:</b> I have already taken that question on notice as I am entitled to. Would you like to ask another question?</p>	30/5/13 Pg 101	11/11/13	
242	NBN Co	Birmingham	Performance	<p><b>Senator BIRMINGHAM:</b> Has Mr Quigley had a performance review since Ms McKenna was</p>	30/5/13	11/11/13	

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			review – Mr Quigley	appointed? <b>Senator Conroy:</b> I will take that on notice. I would expect that all executives of NBN Co. go through performance reviews.	Pg 101		
243	NBN Co	Birmingham	Term of Mr Quigley's appointment	<b>Senator BIRMINGHAM:</b> When does Mr Quigley's appointment as chief executive require reappointment. <b>Senator Conroy:</b> For accuracy—and I am not trying to be difficult, Senator Birmingham—I am happy to take that question on notice. We do not know the answer. <b>Mr Clarke:</b> It is in fact a matter for the board. <b>Senator Conroy:</b> It is a matter for the board, so I will happily ask Ms McKenna. I will take that on notice. <b>Senator BIRMINGHAM:</b> Once again, I am pretty sure that Mr Quigley would know when his contract is up. <b>Senator Conroy:</b> I want to make sure that I get you an exact date. <b>Senator BIRMINGHAM:</b> I am quite happy with a year. <b>Senator Conroy:</b> I would rather give you the exactly correct answer, Senator Birmingham. <b>Senator BIRMINGHAM:</b> What year does Mr Quigley's appointment as chief executive— <b>Senator Conroy:</b> I have no idea. I will get the exact answer for you, Senator Birmingham. I do not know the answer to the question. <b>Senator BIRMINGHAM:</b> Once again, the gentleman sitting to your right does, I am sure. <b>Senator Conroy:</b> I have taken it on notice.	30/5/13 Pg 102	11/11/13	
244	NBN Co	Joyce	NBN Co - telecommunications revenue	<b>Senator JOYCE:</b> I noted in the last year's financial statements that the telecommunications revenue is just shy of \$2 million, yet the travel expense is in excess of \$12 million—six times, actually, what you have earned. In your current revenue projections, are you on target? What is your current revenue projections, year to date, as we speak? <b>Mr Quigley:</b> What I can tell you, is we are slightly ahead of our revenue projections. As you would understand, when you are building an infrastructure project such as this, you spend a fair amount of money upfront as then, as you connect customers, the revenue grows. That is what most business— <b>Senator Conroy:</b> Did you know Telstra built and paid for their towers for 4G before they had a single customer? <b>Senator JOYCE:</b> I know you are nervous about the next budget nightmare. If you are a competent hand at the tiller here, Minister, you would be able to tell me the revenue you have received, year to date, as to where we are at the moment. So what is it? <b>CHAIR:</b> I do not think we should play silly games. <b>Senator JOYCE:</b> This is a very serious question. What is your revenue, year to date? <b>Senator Conroy:</b> I believe Mr Quigley just answered your question. <b>CHAIR:</b> Senator Joyce, do not play silly games. <b>Senator JOYCE:</b> He said it was ahead of forecast, but he did not tell me what it was. <b>Senator Conroy:</b> Are you still trying to work out the difference between gross debt and net debt? Are you still struggling on that?	30/5/13 Pg 114	11/11/13	

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				<p><b>Senator JOYCE:</b> You are under the pump, aren't you?</p> <p><b>Senator Conroy:</b> I see sweat on your forehead. That Tony Windsor has got you spooked. Armadale is not as friendly as you thought.</p> <p><b>Senator JOYCE:</b> This is as close as I have ever been to a circus, watching you.</p> <p><b>Senator Conroy:</b> Have you got a question that makes sense?</p> <p><b>Senator JOYCE:</b> I want the answer to this question; I really do.</p> <p><b>Senator Conroy:</b> We can take it on notice for you. Fire away.</p> <p><b>Senator JOYCE:</b> I just asked the question. You cannot answer it?</p> <p><b>Senator Conroy:</b> We will take it on notice.</p>			
245	NBN Co	Joyce	NBN Co finances	<p><b>Senator JOYCE:</b> Where have you got that money? It is the nation's money. Where have you got the nation's money invested?</p> <p><b>Senator Conroy:</b> The nation's money!</p> <p><b>Mr Quigley:</b> In a variety of banks. They are all AA plus rated.</p> <p><b>Senator JOYCE:</b> What sort of return are we getting on that?</p> <p><b>Senator Conroy:</b> I would have to take that on notice. I am sure Mr Quigley does not have it handy.</p>	30/5/13 Pg 115	11/11/13	
246	NBN Co	Joyce	Liabilities	<p><b>Senator JOYCE:</b> Your trade and other payables at this point in time is what figure—in your liabilities?</p> <p><b>Mr Payne:</b> I would have to take that on notice. I do not know it off the top off my head.</p>	30/5/13 Pg 118	11/11/13	
247	NBN Co	Joyce	Hedging	<p><b>Senator JOYCE:</b> What are you currently holding in derivatives and financial assets?</p> <p><b>Mr Payne:</b> They relate to forward foreign exchange contracts that we have—hedges against some of our large US dollar denominated contracts, such as the satellite purchases.</p> <p><b>Senator JOYCE:</b> What price did you hedge at?</p> <p><b>Mr Payne:</b> There are a variety of prices.</p> <p><b>Senator JOYCE:</b> Can you give me the scope? What is the average price you have hedged at?</p> <p><b>Mr Payne:</b> We would have to take that on notice.</p> <p><b>Senator JOYCE:</b> You don't have any idea about the average price you have hedged at?</p> <p><b>Mr Payne:</b> We have entered into these hedges over a period of a couple of years, so it is quite extended.</p> <p><b>Senator JOYCE:</b> So your coverage is for what amount of money?</p> <p><b>Mr Payne:</b> I think we have about \$800 million open at the moment.</p> <p><b>Senator JOYCE:</b> \$800 million open.</p> <p><b>Senator Conroy:</b> The cost of a couple of satellites.</p> <p><b>Senator JOYCE:</b> And at what point in time did you start hedging that?</p> <p><b>Mr Payne:</b> I would have to take that on notice.</p>	30/5/13 Pg 119	11/11/13	
248	NBN Co	Joyce	NBN Co receivables	<p><b>Senator JOYCE:</b> How much is in your receivables currently? You had about a million dollars at the end of last year, which seems rather low. So what are your current receivables? You must know that.</p> <p><b>Mr Payne:</b> I do not have the number on me.</p> <p><b>Senator JOYCE:</b> You do not know that either?</p>	30/5/13 Pg 120	11/11/13	

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				<p><b>Mr Payne:</b> Not off the top of my head, no.</p> <p><b>Senator Conroy:</b> We can take it on notice, Senator Joyce.</p> <p><b>Senator JOYCE:</b> You are at estimates. You are the senior financial officer, aren't you?</p> <p><b>Mr Payne:</b> Yes.</p> <p><b>Senator JOYCE:</b> Property, plant and equipment? That is static; you should know that. You must have done a reconciliation—</p> <p><b>Senator Conroy:</b> Senator Joyce, you would have to have the entire financial accounts to be able to answer all of these questions.</p> <p><b>Senator JOYCE:</b> I am talking to the senior financial officer and minister and the CEO. I thought that one of them might know.</p> <p><b>Mr Payne:</b> We obviously have all of that information, but I do not have all of that information at my fingertips.</p> <p><b>Senator JOYCE:</b> You do not have that information either.</p> <p><b>Senator Conroy:</b> We are happy to take it on notice for you, Senator Joyce.</p> <p><b>Senator JOYCE:</b> What information have brought with yourself tonight?</p> <p><b>CHAIR:</b> That question is so wide—</p> <p><b>Senator Conroy:</b> It is being rude and obnoxious. Now, we are happy to take it on notice, Senator Joyce. Is there another question you would like to ask? Would you like to ask the cost of borrowings for Malcolm Turnbull's FTTN plan?</p>			
249	NBN Co	Joyce	Contingent employee liabilities	<p><b>Senator JOYCE:</b> And in regard to your contractors, obviously your superannuation is paid up to date?</p> <p><b>Mr Payne:</b> That is all included, yes.</p> <p><b>Senator JOYCE:</b> Do you have any other contingent employee liabilities?</p> <p><b>Mr Payne:</b> For things like long service leave—</p> <p><b>Senator JOYCE:</b> Long service leave.</p> <p><b>Mr Payne:</b> We do, yes. I do not know if I have that exact balance with me. In fact, I am pretty sure I do not have that level of detail. We would have to take that on notice.</p> <p><b>Senator JOYCE:</b> For your salary and wage component, what has your average sick leave been in days? Would it be 10 per employee?</p> <p><b>Mr Payne:</b> I do not have that detail.</p> <p><b>Senator JOYCE:</b> It runs at about 10 days. I am just trying to work out what it is in your company. It is always a sign of, basically, the morale and the attitude inside the company.</p> <p><b>CHAIR:</b> I think that is a bit simplistic and naïve to be honest, but anyway.</p> <p><b>Mr Quigley:</b> We can get you that information, Senator.</p>	30/5/13 Pg 120- 121	11/11/13	
250	NBN Co	Birmingham	MYEFO	<p><b>Senator BIRMINGHAM:</b> To what extent is the brownfields rollout reprofiled over the next three years now compared to what was forecast in the MYEFO that was handed down late last year?</p> <p><b>Mr Quigley:</b> We will have to take that on notice.</p>	30/5/13 Pg 123	11/11/13	
251	NBN Co	Birmingham	Equity Injection	<p><b>Senator BIRMINGHAM:</b> And with \$3½ billion less equity injection, I would not have thought that you would be able to.</p>	30/5/13 Pg 124	11/11/13	

Q No	Program: Division or Agency	Senator	Broad Topic	Question	Proof Hansard Date/Page or Written	Date Received	Date Tabled
				<p><b>Senator Conroy:</b> It is more about sustainability of the build and the expectation of what the sector could manage.</p> <p><b>Senator BIRMINGHAM:</b> I find it hard to believe that a slower housing market and a three-month delay constitutes \$3½ billion less equity funding for the next three years.</p> <p><b>Senator Conroy:</b> We cannot help it if you do not understand the questions you are being fed. We cannot help you.</p> <p><b>Senator BIRMINGHAM:</b> Come on, Senator Conroy.</p> <p><b>Senator Conroy:</b> We cannot help you if you do not understand the questions you are being fed.</p> <p><b>Senator BIRMINGHAM:</b> So a slowdown in the housing market and three months of delay by NBN Co. is worth \$3½ billion?</p> <p><b>Mr Quigley:</b> There a lot of other factors that we have looked at.</p> <p><b>Senator Conroy:</b> We are happy to take that on notice and to try to give you a more detailed explanation to assist your understanding. I say that to you quite genuinely.</p> <p><b>Senator BIRMINGHAM:</b> When do you think we might get that detailed explanation if you take the question on notice? Would you be willing to give the committee some level of undertaking about when that might actually be returned, noting that we got 80 answers tonight to questions taken on notice last February?</p> <p><b>Senator Conroy:</b> Really? I used to get them after estimates was finished. That is amazing, I cannot believe you have them before and I am shocked! I used to get them tabled, literally, at the end of an estimates meeting. Can you believe that?</p> <p><b>Senator BIRMINGHAM:</b> You are going to take it on notice and bury it until after the election, aren't you?</p> <p><b>Senator Conroy:</b> Can you believe that? You clearly do not understand the questions you are being fed.</p> <p><b>Senator BIRMINGHAM:</b> You are going to take it on notice and bury it.</p> <p><b>Senator Conroy:</b> I am offering to take it on notice.</p> <p><b>Senator BIRMINGHAM:</b> If I have the question so wrong, then you can give us the answers quickly, can't you?</p> <p><b>Senator Conroy:</b> Hopefully, on this one we can relatively quickly. Would you like us to take it on notice to try to assist you?</p> <p><b>CHAIR:</b> Senator Birmingham and Senator Conroy, I have been very patient. Senator Birmingham, unless you have questions, the question will be taken on notice.</p>			
252	NBN Co	Birmingham	Fibre premises passed	<p><b>Senator BIRMINGHAM:</b> That is probably fair enough for that. I want to ask about the rate of contracting at present in terms of the totality of the project. Let us start with what actually has been achieved. Of the raw numbers you have given us tonight, in terms of the number of fibre premises that have been passed what percentage is that of the total target number of premises to be passed?</p> <p><b>Mr Quigley:</b> Are you talking about to mid-2021?</p> <p><b>Senator BIRMINGHAM:</b> Correct.</p> <p><b>Mr Quigley:</b> You have to divide the number we have given you by roughly 11 million.</p> <p><b>Senator BIRMINGHAM:</b> We can do that. I am pleased to say. What number of premises passed</p>	30/5/13 Pg 126	11/11/13	



Q No	Program: Division or Agency	Senator	Broad Topic	Question	Proof Hansard Date/Page or Written	Date Received	Date Tabled
				<p>have you contracted to have done?</p> <p><b>Mr Quigley:</b> That is I think on the public record. We have announced various deals with a number of suppliers and those numbers I think were in the press releases we went out with. I do not have the numbers off the top of my head.</p> <p><b>Senator Conroy:</b> It is all on the website.</p> <p><b>Mr Quigley:</b> It is on the website.</p> <p><b>Senator Conroy:</b> We can take it on notice or you can actually look up the website.</p> <p><b>Senator BIRMINGHAM:</b> I can do that, Minister—</p> <p><b>Senator Conroy:</b> You could.</p> <p><b>Senator BIRMINGHAM:</b> but there are a bunch of senior executives from NBN Co. sitting at the table here tonight and—</p> <p><b>Senator Conroy:</b> They did not know that they would be asked about questions from two years ago.</p> <p><b>Senator BIRMINGHAM:</b> I would have thought this was a pretty straightforward question. They are looking through their papers.</p> <p><b>Mr Quigley:</b> We have the information. We will certainly provide that information. They are all in the media releases. We simply have to add the numbers up.</p>			
253	NBN Co	Birmingham	Contracted builds	<p><b>Senator BIRMINGHAM:</b> In the media releases that you provided, can the number of contracted builds to be undertaken be broken down easily by the state on the data you have published?</p> <p><b>Mr Quigley:</b> Largely. The contracts we have placed generally at the state level we have nominated which state—</p> <p><b>Mr Cooney:</b> Absolutely.</p> <p><b>Senator BIRMINGHAM:</b> There seems to be a little bit of doubt on your side of the table, can you take on notice to provide please, in terms of contracts let to date for fibre rollout, what proportion of each state would be covered by the contracts already let?</p> <p><b>Mr Quigley:</b> Yes, we should be able to do that.</p> <p><b>Senator BIRMINGHAM:</b> Thank you very much, Mr Quigley.</p>	30/5/13 Pg 127	11/11/13	
254	NBN Co	Birmingham	Staffing	<ol style="list-style-type: none"> <li>1. How many ongoing staff recruited this financial year to date? What classification are these staff?</li> <li>2. How many non-ongoing positions exist or have been created this financial year to date? What classification are these staff?</li> <li>3. This financial year to date, how many employees have been employed on contract and what is the average length of their employment period?</li> </ol>	Written	11/11/13	
255	NBN Co	Birmingham	Staffing	<ol style="list-style-type: none"> <li>1. How many ongoing staff left the department/agency this financial year to date? What classification were these staff?</li> <li>2. How many non-ongoing staff left department/agency this financial year to date? What classification were these staff?</li> <li>3. How many contract staff left department/agency in the year this financial year to date? What classification were these staff?</li> </ol>	Written	11/11/13	
256	NBN Co	Birmingham	Staffing	<ol style="list-style-type: none"> <li>1. How many staff reductions/voluntary redundancies have occurred this financial year to date?</li> </ol>	Written	11/11/13	

Q No	Program: Division or Agency	Senator	Broad Topic	Question	Proof Hansard Date/Page or Written	Date Received	Date Tabled
				<p>What was the reason for these reductions?</p> <p>2. Were any of these reductions involuntary redundancies? If yes, provide details.</p> <p>3. Are there any plans for further staff reductions/voluntary redundancies? If so, please advise details including if there is a reduction target, how this will be achieved, and if any services/programs will be cut.</p> <p>4. If there are plans for staff reductions, please give the reason why these are happening.</p> <p>5. Are there any plans for involuntary redundancies? If yes, provide details.</p>			
257	NBN Co	Birmingham	Public Service efficiencies	<p>Please provide details of the amended operational efficiencies your agency will make as per 2013-14 Budget Measure 'Public Service efficiencies' (see 2013-14 Budget Paper No 2 p108).</p> <p>In addition, please provide the following detail:</p> <p>1. Can you quantify the estimated savings for each year over the forward estimates for savings achieved by implementing more efficient management structures, through a reduction in expenditure on staff across the Executive Level (EL) 1 and 2, and Senior Executive Service (SES) levels?</p> <p>2. Can you quantify the estimated savings for each year over the forward estimates for savings achieved by revising down the occupational density target for all new leases, buildings and major fit-outs undertaken by agencies from 16 square metres per occupied workpoint down to 14 square metres?</p>	Written	11/11/13	
258	NBN Co	Birmingham	Public Service efficiencies	<p>1. Has there been a reduction in business flights? What are the estimated savings for each year over the forward estimates?</p> <p>2. Has there been a reduction in the use of external consultants and contractors? Has this impacted on the Department/agency, and how? What are the estimated savings for each year over the forward estimates?</p> <p>3. Provide an update of moving recruitment advertising online. Is any recruitment still in printed materials, and if yes, why? What are the estimated savings for each year over the forward estimates?</p> <p>4. Has the department/agency reduced its printing costs? If no, why not? Have printing costs increased, and if yes why and how much? Has the five per cent savings target been achieved – if yes, how, or if it will not, why not? What are the estimated savings for each year over the forward estimates?</p>	Written	11/11/13	
259	NBN Co	Birmingham	Printing costs	<p>How many documents (include the amount of copies) have been printed this financial year to date?</p> <p>How many of these printed documents were also published online?</p>	Written	11/11/13	
260	NBN Co	Birmingham	Graduate Recruitment	<p>1. Provide an update on expenditure for 2014 Graduate Recruitment to date? Please itemise and detail costs.</p> <p>2. Has any travel been incurred for 2014 Graduate Recruitment? Please itemise and detail costs.</p>	Written	11/11/13	
261	NBN Co	Birmingham	Advertising	<p>1. What was the total cost of all advertising for the financial year to date?</p> <p>2. Is the advertising campaign or non-campaign advertising? Provide details of each advertising, including the program the advertising was for, the total spend and the business that provided the advertising services.</p>	Written	11/11/13	

Q No	Program: Division or Agency	Senator	Broad Topic	Question	Proof Hansard Date/Page or Written	Date Received	Date Tabled
				<p>3. Has the Department of Finance and Deregulation provided any advice about the advertising? Provide details of each advertising item.</p> <p>4. Has the Peer Review Group (PRG) and/or Independent Communications Committee (ICC) provided any advice about the advertising? Provide details of each advertising item.</p> <p>5. Did the Advertising comply with the Guidelines on Information and Advertising Campaigns by Australian Government Departments and Agencies? Provide the details for each advertising item.</p> <p>6. Provide details for any other communications program, including details of the program, the total spend and the business that provided the communication services.</p> <p>7. What advertising – Campaign and Non-Campaign – and other communications programs is the Department/Agency undertaking, or are planning to undertake?</p>			
262	NBN Co	Birmingham	Hospitality and Entertainment	<p>1. What is the Department/Agency's hospitality spend for this financial year to date? Detail date, location, purpose and cost of all events including any catering and drinks costs.</p> <p>2. What is the Department/Agency's entertainment spend for this financial year to date? Detail date, location, purpose and cost of all events including any catering and drinks costs.</p> <p>3. What hospitality spend is the Department/Agency's planning on spending? Detail date, location, purpose and cost of all events including any catering and drinks costs.</p> <p>4. What entertainment spend is the Department/Agency's planning on spending? Detail date, location, purpose and cost of all events including any catering and drinks costs.</p> <p>5. Is the Department/Agency planning on reducing any of its spending on these items? If so, how will reductions be achieved and what are the estimated savings over each year of the forward estimates?</p>	Written	11/11/13	
263	NBN Co	Birmingham	Meeting Costs	<p>1. What is the Department/Agency's meeting spend for this financial year to date? Detail date, location, purpose and cost of all events, including any catering and drinks costs.</p> <p>2. What meeting spend is the Department/Agency's planning on spending? Detail date, location, purpose and cost of all events including any catering and drinks costs.</p>	Written	11/11/13	
264	NBN Co	Birmingham	Program Launch Costs	<p>1. What is the Department/Agency's program launch spend for this financial year to date? Detail date, location, purpose and cost of all events, including any catering and drinks costs.</p> <p>2. What program launch spend is the Department/Agency's planning on spending? Detail date, location, purpose and cost of all events including any catering and drinks costs.</p>	Written	11/11/13	
265	NBN Co	Birmingham	Freedom of Information	<p>1. Has the department/agency received any updated advice on how to respond to FOI requests?</p> <p>2. What is the total cost to the department to process FOI requests for this financial year to date?</p> <p>3. How many FOI requests has the Department received for this financial year to date? How many requests have been denied and how many have been granted? Has the department failed to meet the processing times outlined in the FOI Act for any requests? If so, how many and why? Do any of these requests remain outstanding? If so, how many and why?</p>	Written	11/11/13	
266	NBN Co	Birmingham	Consultancies	<p>1. How many consultancies have been undertaken this financial year to date? Identify the name of the consultant, the subject matter of the consultancy, the duration and cost of the arrangement, and the method of procurement (ie. open tender, direct source, etc). Also include total value for</p>	Written	11/11/13	

Q No	Program: Division or Agency	Senator	Broad Topic	Question	Proof Hansard Date/Page or Written	Date Received	Date Tabled
				all consultancies. 2. How many consultancies are planned for this calendar year? Have these been published in your Annual Procurement Plan (APP) on the AusTender website and if not why not? In each case please identify the subject matter, duration, cost and method of procurement as above, and the name of the consultant if known.			
267	NBN Co	Birmingham	Media Monitoring	1. What was the total cost of media monitoring services, including press clippings, electronic media transcripts etcetera, provided to the department/agency for this financial year to date? a. Which agency or agencies provided these services? b. What is the estimated budget to provide these services for the year 2012-13? c. What has been spent providing these services this financial year to date?	Written	11/11/13	
268	NBN Co	Birmingham	Social Media	1. Has there been any changes to department and agency social media or protocols about staff access and useage of Youtube; online social media, such as Facebook, MySpace and Twitter; and access to online discussions forums and blogs since May 2012 Budget Estimates? If yes, please explain and provide copies of any advice that has been issue. 2. Does the department/agency monitor usage of social media? a. If yes, provide details of the useage (for example details could include average hours per employee, hours when useage peaks). b. Has there been a change to the department/agency protocols due to staff useage? c. If no, why not? Will the department/agency monitor useage in the future? 3. Does social media impact on employee productivity? Provide details (details could include increased internet usage in general or increased internet usage in standard business hours)	Written	11/11/13	
269	NBN Co	Birmingham	Internet	Has the Department experienced any internet problems, such as but not limited to slow internet, or internet blackouts? If yes, what was the reason for this? Did it impact the Minister's office?	Written	11/11/13	
270	NBN Co	Birmingham	Staff Amenities	What amenities are provided to staff? Provide a list, including any costs and the reason for providing the amenity.	Written	11/11/13	
271	NBN Co	Birmingham	Coffee Machines - Purchased	1. Has the department/agency purchased coffee machines for staff useage? If yes, provide a list that includes the type of coffee machine, the cost, the amount, and any ongoing costs such as purchase of coffee or coffee pods and when the machine was purchased. 2. Why were coffee machines purchased? 3. Has there been a noticeable difference in staff productivity since coffee machines were purchased? Are staff leaving the office premises less during business hours as a result? 4. Where did the funding for the coffee machines come from? 5. Who has access? 6. Who is responsible for the maintenance of the coffee machines? How much was spent on maintenance in this financial year to date, include a list of what maintenance has been undertaken. Where does the funding for maintenance come from? 7. What are the ongoing costs of the coffee machine, such as the cost of coffee?	Written	11/11/13	
272	NBN Co	Birmingham	Coffee Machines -	1. Does the department/agency rent coffee machines for staff useage? If yes, provide a list that includes the type of coffee machine, the cost, the amount, and any ongoing costs such as	Written	11/11/13	

Q No	Program: Division or Agency	Senator	Broad Topic	Question	Proof Hansard Date/Page or Written	Date Received	Date Tabled
			Rented	<p>purchase of coffee or coffee pods and when the machine was purchased.</p> <ol style="list-style-type: none"> <li>Why are coffee machines rented?</li> <li>Has there been a noticeable difference in staff productivity since coffee machines were rented? Are staff leaving the office premises less during business hours as a result?</li> <li>Where does the funding for the coffee machines come from?</li> <li>Who has access?</li> <li>Who is responsible for the maintenance of the coffee machines? How much was spent on maintenance in this financial year to date, include a list of what maintenance has been undertaken. Where does the funding for maintenance come from?</li> <li>What are the ongoing costs of the coffee machine, such as the cost of coffee?</li> </ol>			
273	NBN Co	Birmingham	Contractors	<p>For this financial year to date:</p> <ol style="list-style-type: none"> <li>Has the department/agency ever employed Hawker Britton in any capacity or is it considering employing Hawker Britton? If yes, provide details (including the work undertaken and the cost).</li> <li>Has the department/agency ever employed Shannon's Way in any capacity or is it considering employing Shannon's Way? If yes, provide details (including the work undertaken and the cost).</li> <li>Has the department/agency ever employed John Utting &amp; UMR Research Group in any capacity or is it considering employing John Utting &amp; UMR Research Group? If yes, provide details (including the work undertaken and the cost).</li> <li>Has the department/agency ever employed McCann-Erickson in any capacity or is it considering employing McCann-Erickson? If yes, provide details (including the work undertaken and the cost).</li> <li>Has the department/agency ever employed Cutting Edge in any capacity or is it considering employing Cutting Edge? If yes, provide details (including the work undertaken and the cost).</li> <li>Has the department/agency ever employed Ikon Communications in any capacity or is it considering employing Ikon Communications? If yes, provide details (including the work undertaken and the cost).</li> <li>Has the department/agency ever employed CMAX Communications in any capacity or is it considering employing CMAX Communications? If yes, provide details (including the work undertaken and the cost).</li> <li>Has the department/agency ever employed Boston Consulting Group in any capacity or is it considering employing Boston Consulting Group? If yes, provide details (including the work undertaken and the cost).</li> <li>Has the department/agency ever employed McKinsey &amp; Company in any capacity or is it considering employing McKinsey &amp; Company? If yes, provide details.</li> <li>What contractors have been employed by the department/agency? If yes, provide details (including the work undertaken and the cost).</li> </ol>	Written	11/11/13	
274	NBN Co	Birmingham	Grants	<ol style="list-style-type: none"> <li>Could the department/agency provide an update list of all grants, including ad hoc and one-off</li> </ol>	Written	11/11/13	

Q No	Program: Division or Agency	Senator	Broad Topic	Question	Proof Hansard Date/Page or Written	Date Received	Date Tabled
				grants for this financial year to date? Please provide details of the recipients, the amount, the intended use of the grants and what locations have benefited from the grants. 2. Have all grant agreement details been published on its website within the required timeframe? If not, provide details.			
275	NBN Co	Birmingham	Government Payments of Accounts	For this financial year to date, has the department/agency paid its accounts to contractors/consultants etc in accordance with Government policy in terms of time for payment (i.e. within 30 days)? 1. If not, why not? Provide details, including what has been the timeframe for payment of accounts? Please provide a breakdown, average statistics etc as appropriate to give insight into how this issue is being approached) 2. For accounts not paid within 30 days, is interest being paid on overdue amounts and if so how much has been paid by the portfolio/department agency for the current financial year and the previous financial year? 3. Where interest is being paid, what rate of interest is being paid and how is this rate determined?	Written	11/11/13	
276	NBN Co	Birmingham	Stationery requirements	What are the department/agency's stationery costs for the financial year to date?	Written	11/11/13	
277	NBN Co	Birmingham	Media Subscriptions	1. What pay TV subscriptions does your department/agency have? 2. Please provide a list of what channels and the reason for each channel. 3. What is the cost for this financial year to date? 4. What newspaper subscriptions does your department/agency have? 5. Please provide a list of newspaper subscriptions and the reason for each. 6. What is the cost for this financial year to date? 7. What magazine subscriptions does your department/agency have? 8. Please provide a list of magazine subscriptions and the reason for each. 9. What is the cost for this financial year to date?	Written	11/11/13	
278	NBN Co	Birmingham	Travel Costs	1. For the financial year to date, please detail all travel for Departmental/Agency officers that accompanied the Minister and/or Parliamentary Secretary on their travel. Please include a total cost plus a breakdown that include airfares (and type of airfare), accommodation, meals and other travel expenses (such as incidentals). 2. For the financial year to date, please detail all travel for Departmental officers. Please include a total cost plus a breakdown that include airfares (and type of airfare), accommodation, meals and other travel expenses (such as incidentals). Also provide a reason and brief explanation for the travel. 3. What travel is planned for the rest of this financial year? Also provide a reason and brief explanation for the travel. 4. What travel is planned for the rest of this calendar year? Also provide a reason and brief explanation for the travel. 5. What is the policy for business class airfare tickets? Is there still a reduction in business	Written	11/11/13	

Q No	Program: Division or Agency	Senator	Broad Topic	Question	Proof Hansard Date/Page or Written	Date Received	Date Tabled
				<p>flights as per the media release by the Minister for Finance and Deregulation and the Special Minister of State dated 25 September 2012?</p> <p>6. Are lounge memberships provided to any employees? If yes, what lounge memberships, to how many employees and their classification, the reason for the provision of lounge membership and the total costs of the lounge memberships.</p> <p>7. When SES employees travel, do any support or administrative staff (such as an Executive Assistant) travel with them? If yes, provide details of why such a staff member is needed and the costs of the support staff travel.</p> <p>8. Does the department/agency elect to offset emissions for employees work related travel? If yes, what is the cost?</p>			
279	NBN Co	Birmingham	Legal costs	<p>1. What sum did each portfolio department and agency spend on legal services for this financial year to date within the department/agency? Please provide a list of each service and costs.</p> <p>2. What sum did each portfolio department and agency spend on legal services this financial year to date from the Australian Government Solicitor? Please provide a list of each service and costs.</p> <p>3. What sum did each portfolio department and agency spend on legal services this financial year to date from private firms? Please provide a list of each service and costs.</p> <p>4. What sum did each portfolio department and agency spend on legal services this financial year to date from other sources? Please provide a list of each service and costs.</p>	Written	11/11/13	
280	NBN Co	Birmingham	Education expenses	<p>1. What is the department/agency's guidelines on study?</p> <p>2. For this financial year to date, detail all education expenses (i.e. in house courses and tertiary studies) for each portfolio department and agency. Include what type of course, the total cost, cost per participant, the employment classification of each participant, how many participants and the amount of study leave granted to each participant (provide a breakdown for each employment classification). Also include the reason for the study and how it is beneficial for the department/agency.</p>	Written	11/11/13	
281	NBN Co	Birmingham	Executive Coaching and Leadership Training	<p>In relation to executive coaching and/or other leadership training services purchased by each department/agency, please provide the following information for this financial year to date:</p> <p>1. Total spending on these services</p> <p>2. The number of employees offered these services and their employment classification</p> <p>3. The number of employees who have utilised these services, their employment classification and how much study leave each employee was granted (provide a breakdown for each employment classification)</p> <p>4. The names of all service providers engaged</p> <p>5. For each service purchased form a provider listed under (4), please provide:</p> <p>a. The name and nature of the service purchased</p> <p>b. Whether the service is one-on-one or group based</p> <p>c. The number of employees who received the service and their employment classification</p> <p>d. The total number of hours involved for all employees (provide a breakdown for each</p>	Written	11/11/13	

Q No	Program: Division or Agency	Senator	Broad Topic	Question	Proof Hansard Date/Page or Written	Date Received	Date Tabled
				<p>employment classification)</p> <p>e. The total amount spent on the service</p> <p>f. A description of the fees charged (i.e. per hour, complete package)</p> <p>6. Where a service was provided at any location other than the department or agency's own premises, please provide:</p> <p>a. The location used</p> <p>b. The number of employees who took part on each occasion (provide a breakdown for each employment classification)</p> <p>c. The total number of hours involved for all employees who took part (provide a breakdown for each employment classification)</p> <p>d. Any costs the department or agency's incurred to use the location</p>			
282	NBN Co	Birmingham	Media Training	<p>In relation to media training services purchased by each department/agency, please provide the following information for this financial year to date:</p> <p>1. Total spending on these services</p> <p>2. The number of employees offered these services and their employment classification</p> <p>3. The number of employees who have utilised these services, their employment classification and how much study leave each employee was granted (provide a breakdown for each employment classification)</p> <p>4. The names of all service providers engaged</p> <p>5. For each service purchased form a provider listed under (4), please provide:</p> <p>a. The name and nature of the service purchased</p> <p>b. Whether the service is one-on-one or group based</p> <p>c. The number of employees who received the service and their employment classification (provide a breakdown for each employment classification)</p> <p>d. The total number of hours involved for all employees (provide a breakdown for each employment classification)</p> <p>e. The total amount spent on the service</p> <p>f. A description of the fees charged (i.e. per hour, complete package)</p> <p>6. Where a service was provided at any location other than the department or agency's own premises, please provide:</p> <p>a. The location used</p> <p>b. The number of employees who took part on each occasion</p> <p>c. The total number of hours involved for all employees who took part (provide a breakdown for each employment classification)</p> <p>d. Any costs the department or agency's incurred to use the location</p>	Written	11/11/13	
283	NBN Co	Birmingham	Paid Parental Leave	<p>1. Please list how many staff in each department and agency are eligible to receive payments under the Government's Paid Parental Leave scheme?</p> <p>2. For this financial year to date list which department/agency is providing its employees with payments under the Government's Paid Parental Leave scheme? Please list how many staff and</p>	Written	11/11/13	



Q No	Program: Division or Agency	Senator	Broad Topic	Question	Proof Hansard Date/Page or Written	Date Received	Date Tabled
				their classification are in receipt of these payments. 3. What is the paid parental scheme offered by each department and agency? How many staff have used the scheme this financial year to date.			
284	NBN Co	Birmingham	Corporate Cars	1. How cars are owned by each department/agency? 2. Where is the car/s located? 3. What is the car/s used for? 4. What is the cost of each car for this financial year to date? 5. How far did each car travel this financial year to date?	Written	11/11/13	
285	NBN Co	Birmingham	Taxi Costs	1. How much did each department/agency spend on taxis this financial year to date? Provide a breakdown for each business group in each department/agency. 2. What are the reasons for taxi costs?	Written	11/11/13	
286	NBN Co	Birmingham	Hire Cars	1. How much did each department/agency spend on hire cars this financial year to date? Provide a breakdown of each business group in each department/agency. 2. What are the reasons for hire car costs?	Written	11/11/13	
287	NBN Co	Birmingham	Credit Cards	Provide a breakdown for each employment classification that has a corporate credit card. Please update details of the following? 1. What action is taken if the corporate credit card is misused? 2. How is corporate credit card use monitored? 3. What happens if misuse of a corporate credit card is discovered? 4. Have any instances of corporate credit card misuse have been discovered? List staff classification and what the misuse was, and the action taken. 5. What action is taken to prevent corporate credit card misuse?	Written	11/11/13	
288	NBN Co	Birmingham	Electricity Purchasing	1. What are the details of the department/agency electricity purchasing agreement? 2. What are the department/agency electricity costs for this financial year to date?	Written	11/11/13	
289	NBN Co	Birmingham	Briefings for the Australian Greens and Independent s	1. Have any briefings and/or provision of information been provided to the Australian Greens? If yes, please include: a. How are briefings requests commissioned? b. What briefings have been undertaken? Provide details and a copy of each briefing. c. Provide details of what information has been provided and a copy of the information. d. Have any briefings request been unable to proceed? If yes, provide details of what the requests were and why it could not proceed. e. How long is spent preparing and undertaking briefings/information requests for the Australian Greens? How many staff are involved and how many hours? Provide a breakdown for each employment classification. 2. Have any briefings and/or provision of information been provided to Independents? If yes, please include: a. How are briefings requests commissioned? b. What briefings have been undertaken? Provide details and a copy of each briefing. c. Provide details of what information has been provided and a copy of the information.	Written	11/11/13	

Q No	Program: Division or Agency	Senator	Broad Topic	Question	Proof Hansard Date/Page or Written	Date Received	Date Tabled
				<ul style="list-style-type: none"> <li>d. Have any briefings request been unable to proceed? If yes, provide details of what the requests were and why it could not proceed.</li> <li>e. How long is spent preparing and undertaking briefings/information requests for the Independents? How many staff are involved and how many hours? Provide a breakdown for each employment classification.</li> <li>f. Which Independents have requested briefings and/or information?</li> </ul>			
290	NBN Co	Birmingham	Shredders	Has the department/agencies purchased any shredders this financial year? If yes, provide details of how many shredders were purchased, the cost of each shredder, why each new shredder was needed and the purpose for which the shredder is to be used.	Written	11/11/13	
291	NBN Co	Birmingham	Protective security policy framework	Provide an update for your department/agency, including what is your current compliance level, what are you doing to manage risk, what is being done to comply with the mandatory requirements and details of any department/agency specific policies and procedures.	Written	11/11/13	
292	NBN Co	Birmingham	Office Locations	<p>Please provide a list of all office locations for all departments and agencies within the portfolio by:</p> <ul style="list-style-type: none"> <li>a. Department/Agency;</li> <li>b. Location;</li> <li>c. Leased or Owned;</li> <li>d. Size;</li> <li>e. Number of Staff at each location and classification;</li> <li>f. If rented, the amount and breakdown of rent per square metre;</li> <li>g. If owned, the value of the building;</li> <li>h. Depreciation of buildings that are owned;</li> <li>i. Type of functions and work undertaken.</li> </ul>	Written	11/11/13	
293	NBN Co	Birmingham	Communications Staff	<ul style="list-style-type: none"> <li>1. For all departments and agencies, please provide – in relation to all public relations, communications and media staff – the following: <ul style="list-style-type: none"> <li>a. How many ongoing staff, the classification, the type of work they undertake and their location.</li> <li>b. How many non-ongoing staff, their classification, type of work they undertake and their location</li> <li>c. How many contractors, their classification, type of work they undertake and their location</li> <li>d. How many are graphic designers?</li> <li>e. How many are media managers?</li> <li>f. How many organise events?</li> </ul> </li> <li>2. Do any departments/agencies have independent media studios? If yes, why? When was it established? What is the set up cost? What is the ongoing cost? How many staff work there and what are their classifications?</li> </ul>	Written	11/11/13	
294	NBN Co	Birmingham	Provision of Equipment	Is electronic equipment (such as ipad, laptop, wireless card, vasco token, blackberry, mobile phone (list type if relevant), thumb drive) provided to department/agency staff? If yes provide details of what is provided, the purchase cost, the ongoing cost and a breakdown of what staff and staff	Written	11/11/13	

Q No	Program: Division or Agency	Senator	Broad Topic	Question	Proof Hansard Date/Page or Written	Date Received	Date Tabled
				classification receives it.			
295	TUSMA	Birmingham	Staffing	<ol style="list-style-type: none"> <li>1. How many ongoing staff recruited this financial year to date? What classification are these staff?</li> <li>2. How many non-ongoing positions exist or have been created this financial year to date? What classification are these staff?</li> <li>3. This financial year to date, how many employees have been employed on contract and what is the average length of their employment period?</li> </ol>	Written	11/11/13	
296	TUSMA	Birmingham	Staffing	<ol style="list-style-type: none"> <li>1. How many ongoing staff left the department/agency this financial year to date? What classification were these staff?</li> <li>2. How many non-ongoing staff left department/agency this financial year to date? What classification were these staff?</li> <li>3. How many contract staff left department/agency in the year this financial year to date? What classification were these staff?</li> </ol>	Written	11/11/13	
297	TUSMA	Birmingham	Staffing	<ol style="list-style-type: none"> <li>1. How many staff reductions/voluntary redundancies have occurred this financial year to date? What was the reason for these reductions?</li> <li>2. Were any of these reductions involuntary redundancies? If yes, provide details.</li> <li>3. Are there any plans for further staff reductions/voluntary redundancies? If so, please advise details including if there is a reduction target, how this will be achieved, and if any services/programs will be cut.</li> <li>4. If there are plans for staff reductions, please give the reason why these are happening.</li> <li>5. Are there any plans for involuntary redundancies? If yes, provide details.</li> </ol>	Written	11/11/13	
298	TUSMA	Birmingham	Public Service efficiencies	<p>Please provide details of the amended operational efficiencies your agency will make as per 2013-14 Budget Measure 'Public Service efficiencies' (see 2013-14 Budget Paper No 2 p108). In addition, please provide the following detail:</p> <ol style="list-style-type: none"> <li>1. Can you quantify the estimated savings for each year over the forward estimates for savings achieved by implementing more efficient management structures, through a reduction in expenditure on staff across the Executive Level (EL) 1 and 2, and Senior Executive Service (SES) levels?</li> <li>2. Can you quantify the estimated savings for each year over the forward estimates for savings achieved by revising down the occupational density target for all new leases, buildings and major fit-outs undertaken by agencies from 16 square metres per occupied workpoint down to 14 square metres?</li> </ol>	Written	11/11/13	
299	TUSMA	Birmingham	Public Service efficiencies	<ol style="list-style-type: none"> <li>1. Has there been a reduction in business flights? What are the estimated savings for each year over the forward estimates?</li> <li>2. Has there been a reduction in the use of external consultants and contractors? Has this impacted on the Department/agency, and how? What are the estimated savings for each year over the forward estimates?</li> <li>3. Provide an update of moving recruitment advertising online. Is any recruitment still in printed materials, and if yes, why? What are the estimated savings for each year over the forward</li> </ol>	Written	11/11/13	

Q No	Program: Division or Agency	Senator	Broad Topic	Question	Proof Hansard Date/Page or Written	Date Received	Date Tabled
				estimates? 4. Has the department/agency reduced its printing costs? If no, why not? Have printing costs increased, and if yes why and how much? Has the five per cent savings target been achieved – if yes, how, or if it will not, why not? What are the estimated savings for each year over the forward estimates?			
300	TUSMA	Birmingham	Printing costs	How many documents (include the amount of copies) have been printed this financial year to date? How many of these printed documents were also published online?	Written	11/11/13	
301	TUSMA	Birmingham	Graduate Recruitment	1. Provide an update on expenditure for 2014 Graduate Recruitment to date? Please itemise and detail costs. 2. Has any travel been incurred for 2014 Graduate Recruitment? Please itemise and detail costs.	Written	11/11/13	
302	TUSMA	Birmingham	Advertising	1. What was the total cost of all advertising for the financial year to date? 2. Is the advertising campaign or non-campaign advertising? Provide details of each advertising, including the program the advertising was for, the total spend and the business that provided the advertising services. 3. Has the Department of Finance and Deregulation provided any advice about the advertising? Provide details of each advertising item. 4. Has the Peer Review Group (PRG) and/or Independent Communications Committee (ICC) provided any advice about the advertising? Provide details of each advertising item. 5. Did the Advertising comply with the Guidelines on Information and Advertising Campaigns by Australian Government Departments and Agencies? Provide the details for each advertising item. 6. Provide details for any other communications program, including details of the program, the total spend and the business that provided the communication services. 7. What advertising – Campaign and Non-Campaign – and other communications programs is the Department/Agency undertaking, or are planning to undertake?	Written	11/11/13	
303	TUSMA	Birmingham	Hospitality and Entertainment	1. What is the Department/Agency's hospitality spend for this financial year to date? Detail date, location, purpose and cost of all events including any catering and drinks costs. 2. What is the Department/Agency's entertainment spend for this financial year to date? Detail date, location, purpose and cost of all events including any catering and drinks costs. 3. What hospitality spend is the Department/Agency's planning on spending? Detail date, location, purpose and cost of all events including any catering and drinks costs. 4. What entertainment spend is the Department/Agency's planning on spending? Detail date, location, purpose and cost of all events including any catering and drinks costs. 5. Is the Department/Agency planning on reducing any of its spending on these items? If so, how will reductions be achieved and what are the estimated savings over each year of the forward estimates?	Written	11/11/13	
304	TUSMA	Birmingham	Meeting Costs	1. What is the Department/Agency's meeting spend for this financial year to date? Detail date, location, purpose and cost of all events, including any catering and drinks costs. 2. What meeting spend is the Department/Agency's planning on spending? Detail date, location,	Written	11/11/13	

Q No	Program: Division or Agency	Senator	Broad Topic	Question	Proof Hansard Date/Page or Written	Date Received	Date Tabled
				purpose and cost of all events including any catering and drinks costs.			
305	TUSMA	Birmingham	Program Launch Costs	<ol style="list-style-type: none"> <li>1. What is the Department/Agency's program launch spend for this financial year to date? Detail date, location, purpose and cost of all events, including any catering and drinks costs.</li> <li>2. What program launch spend is the Department/Agency's planning on spending? Detail date, location, purpose and cost of all events including any catering and drinks costs.</li> </ol>	Written	11/11/13	
306	TUSMA	Birmingham	Freedom of Information	<ol style="list-style-type: none"> <li>1. Has the department/agency received any updated advice on how to respond to FOI requests?</li> <li>2. What is the total cost to the department to process FOI requests for this financial year to date?</li> <li>3. How many FOI requests has the Department received for this financial year to date? How many requests have been denied and how many have been granted? Has the department failed to meet the processing times outlined in the FOI Act for any requests? If so, how many and why? Do any of these requests remain outstanding? If so, how many and why?</li> </ol>	Written	11/11/13	
307	TUSMA	Birmingham	Consultancies	<ol style="list-style-type: none"> <li>1. How many consultancies have been undertaken this financial year to date? Identify the name of the consultant, the subject matter of the consultancy, the duration and cost of the arrangement, and the method of procurement (ie. open tender, direct source, etc). Also include total value for all consultancies.</li> <li>2. How many consultancies are planned for this calendar year? Have these been published in your Annual Procurement Plan (APP) on the AusTender website and if not why not? In each case please identify the subject matter, duration, cost and method of procurement as above, and the name of the consultant if known.</li> </ol>	Written	11/11/13	
308	TUSMA	Birmingham	Media Monitoring	<ol style="list-style-type: none"> <li>1. What was the total cost of media monitoring services, including press clippings, electronic media transcripts etcetera, provided to the department/agency for this financial year to date? <ol style="list-style-type: none"> <li>a. Which agency or agencies provided these services?</li> <li>b. What is the estimated budget to provide these services for the year 2012-13?</li> <li>c. What has been spent providing these services this financial year to date?</li> </ol> </li> </ol>	Written	11/11/13	
309	TUSMA	Birmingham	Social Media	<ol style="list-style-type: none"> <li>1. Has there been any changes to department and agency social media or protocols about staff access and useage of Youtube; online social media, such as Facebook, MySpace and Twitter; and access to online discussions forums and blogs since May 2012 Budget Estimates? If yes, please explain and provide copies of any advice that has been issue.</li> <li>2. Does the department/agency monitor usage of social media? <ol style="list-style-type: none"> <li>a. If yes, provide details of the useage (for example details could include average hours per employee, hours when useage peaks).</li> <li>b. Has there been a change to the department/agency protocols due to staff useage?</li> <li>c. If no, why not? Will the department/agency monitor useage in the future?</li> </ol> </li> <li>3. Does social media impact on employee productivity? Provide details (details could include increased internet usage in general or increased internet usage in standard business hours)</li> </ol>	Written	11/11/13	
310	TUSMA	Birmingham	Internet	Has the Department experienced any internet problems, such as but not limited to slow internet, or internet blackouts? If yes, what was the reason for this? Did it impact the Minister's office?	Written	11/11/13	
311	TUSMA	Birmingham	Staff Amenities	What amenities are provided to staff? Provide a list, including any costs and the reason for providing the amenity.	Written	11/11/13	

Q No	Program: Division or Agency	Senator	Broad Topic	Question	Proof Hansard Date/Page or Written	Date Received	Date Tabled
312	TUSMA	Birmingham	Coffee Machines - Purchased	<ol style="list-style-type: none"> <li>1. Has the department/agency purchased coffee machines for staff usage? If yes, provide a list that includes the type of coffee machine, the cost, the amount, and any ongoing costs such as purchase of coffee or coffee pods and when the machine was purchased.</li> <li>2. Why were coffee machines purchased?</li> <li>3. Has there been a noticeable difference in staff productivity since coffee machines were purchased? Are staff leaving the office premises less during business hours as a result?</li> <li>4. Where did the funding for the coffee machines come from?</li> <li>5. Who has access?</li> <li>6. Who is responsible for the maintenance of the coffee machines? How much was spent on maintenance in this financial year to date, include a list of what maintenance has been undertaken. Where does the funding for maintenance come from?</li> <li>7. What are the ongoing costs of the coffee machine, such as the cost of coffee?</li> </ol>	Written	11/11/13	
313	TUSMA	Birmingham	Coffee Machines - Rented	<ol style="list-style-type: none"> <li>1. Does the department/agency rent coffee machines for staff usage? If yes, provide a list that includes the type of coffee machine, the cost, the amount, and any ongoing costs such as purchase of coffee or coffee pods and when the machine was purchased.</li> <li>2. Why are coffee machines rented?</li> <li>3. Has there been a noticeable difference in staff productivity since coffee machines were rented? Are staff leaving the office premises less during business hours as a result?</li> <li>4. Where does the funding for the coffee machines come from?</li> <li>5. Who has access?</li> <li>6. Who is responsible for the maintenance of the coffee machines? How much was spent on maintenance in this financial year to date, include a list of what maintenance has been undertaken. Where does the funding for maintenance come from?</li> <li>7. What are the ongoing costs of the coffee machine, such as the cost of coffee?</li> </ol>	Written	11/11/13	
314	TUSMA	Birmingham	Contractors	<p>For this financial year to date:</p> <ol style="list-style-type: none"> <li>1. Has the department/agency ever employed Hawker Britton in any capacity or is it considering employing Hawker Britton? If yes, provide details (including the work undertaken and the cost).</li> <li>2. Has the department/agency ever employed Shannon's Way in any capacity or is it considering employing Shannon's Way? If yes, provide details (including the work undertaken and the cost).</li> <li>3. Has the department/agency ever employed John Utting &amp; UMR Research Group in any capacity or is it considering employing John Utting &amp; UMR Research Group? If yes, provide details (including the work undertaken and the cost).</li> <li>4. Has the department/agency ever employed McCann-Erickson in any capacity or is it considering employing McCann-Erickson? If yes, provide details (including the work undertaken and the cost).</li> <li>5. Has the department/agency ever employed Cutting Edge in any capacity or is it considering employing Cutting Edge? If yes, provide details (including the work undertaken and the cost).</li> </ol>	Written	11/11/13	

Q No	Program: Division or Agency	Senator	Broad Topic	Question	Proof Hansard Date/Page or Written	Date Received	Date Tabled
				<p>6. Has the department/agency ever employed Ikon Communications in any capacity or is it considering employing Ikon Communications? If yes, provide details (including the work undertaken and the cost).</p> <p>7. Has the department/agency ever employed CMAX Communications in any capacity or is it considering employing CMAX Communications? If yes, provide details (including the work undertaken and the cost).</p> <p>8. Has the department/agency ever employed Boston Consulting Group in any capacity or is it considering employing Boston Consulting Group? If yes, provide details (including the work undertaken and the cost).</p> <p>9. Has the department/agency ever employed McKinsey &amp; Company in any capacity or is it considering employing McKinsey &amp; Company? If yes, provide details.</p> <p>10. What contractors have been employed by the department/agency? If yes, provide details (including the work undertaken and the cost).</p>			
315	TUSMA	Birmingham	Grants	<p>1. Could the department/agency provide an update list of all grants, including ad hoc and one-off grants for this financial year to date? Please provide details of the recipients, the amount, the intended use of the grants and what locations have benefited from the grants.</p> <p>2. Have all grant agreement details been published on its website within the required timeframe? If not, provide details.</p>	Written	11/11/13	
316	TUSMA	Birmingham	Government Payments of Accounts	<p>For this financial year to date, has the department/agency paid its accounts to contractors/consultants etc in accordance with Government policy in terms of time for payment (i.e. within 30 days)?</p> <p>1. If not, why not? Provide details, including what has been the timeframe for payment of accounts? Please provide a breakdown, average statistics etc as appropriate to give insight into how this issue is being approached)</p> <p>2. For accounts not paid within 30 days, is interest being paid on overdue amounts and if so how much has been paid by the portfolio/department agency for the current financial year and the previous financial year?</p> <p>3. Where interest is being paid, what rate of interest is being paid and how is this rate determined?</p>	Written	11/11/13	
317	TUSMA	Birmingham	Stationery requirements	What are the department/agency's stationery costs for the financial year to date?	Written	11/11/13	
318	TUSMA	Birmingham	Media Subscriptions	<p>1. What pay TV subscriptions does your department/agency have?</p> <p>2. Please provide a list of what channels and the reason for each channel.</p> <p>3. What is the cost for this financial year to date?</p> <p>4. What newspaper subscriptions does your department/agency have?</p> <p>5. Please provide a list of newspaper subscriptions and the reason for each.</p> <p>6. What is the cost for this financial year to date?</p> <p>7. What magazine subscriptions does your department/agency have?</p> <p>8. Please provide a list of magazine subscriptions and the reason for each.</p>	Written	11/11/13	

Q No	Program: Division or Agency	Senator	Broad Topic	Question	Proof Hansard Date/Page or Written	Date Received	Date Tabled
				9. What is the cost for this financial year to date?			
319	TUSMA	Birmingham	Travel Costs	<ol style="list-style-type: none"> <li>1. For the financial year to date, please detail all travel for Departmental/Agency officers that accompanied the Minister and/or Parliamentary Secretary on their travel. Please include a total cost plus a breakdown that include airfares (and type of airfare), accommodation, meals and other travel expenses (such as incidentals).</li> <li>2. For the financial year to date, please detail all travel for Departmental officers. Please include a total cost plus a breakdown that include airfares (and type of airfare), accommodation, meals and other travel expenses (such as incidentals). Also provide a reason and brief explanation for the travel.</li> <li>3. What travel is planned for the rest of this financial year? Also provide a reason and brief explanation for the travel.</li> <li>4. What travel is planned for the rest of this calendar year? Also provide a reason and brief explanation for the travel.</li> <li>5. What is the policy for business class airfare tickets? Is there still a reduction in business flights as per the media release by the Minister for Finance and Deregulation and the Special Minister of State dated 25 September 2012?</li> <li>6. Are lounge memberships provided to any employees? If yes, what lounge memberships, to how many employees and their classification, the reason for the provision of lounge membership and the total costs of the lounge memberships.</li> <li>7. When SES employees travel, do any support or administrative staff (such as an Executive Assistant) travel with them? If yes, provide details of why such a staff member is needed and the costs of the support staff travel.</li> <li>8. Does the department/agency elect to offset emissions for employees work related travel? If yes, what is the cost?</li> </ol>	Written	11/11/13	
320	TUSMA	Birmingham	Legal costs	<ol style="list-style-type: none"> <li>1. What sum did each portfolio department and agency spend on legal services for this financial year to date within the department/agency? Please provide a list of each service and costs.</li> <li>2. What sum did each portfolio department and agency spend on legal services this financial year to date from the Australian Government Solicitor? Please provide a list of each service and costs.</li> <li>3. What sum did each portfolio department and agency spend on legal services this financial year to date from private firms? Please provide a list of each service and costs.</li> <li>4. What sum did each portfolio department and agency spend on legal services this financial year to date from other sources? Please provide a list of each service and costs.</li> </ol>	Written	11/11/13	
321	TUSMA	Birmingham	Education expenses	<ol style="list-style-type: none"> <li>1. What is the department/agency's guidelines on study?</li> <li>2. For this financial year to date, detail all education expenses (i.e. in house courses and tertiary studies) for each portfolio department and agency. Include what type of course, the total cost, cost per participant, the employment classification of each participant, how many participants and the amount of study leave granted to each participant (provide a breakdown for each employment classification). Also include the reason for the study and how it is beneficial for</li> </ol>	Written	11/11/13	



Q No	Program: Division or Agency	Senator	Broad Topic	Question	Proof Hansard Date/Page or Written	Date Received	Date Tabled
				the department/agency.			
322	TUSMA	Birmingham	Executive Coaching and Leadership Training	<p>In relation to executive coaching and/or other leadership training services purchased by each department/agency, please provide the following information for this financial year to date:</p> <ol style="list-style-type: none"> <li>1. Total spending on these services</li> <li>2. The number of employees offered these services and their employment classification</li> <li>3. The number of employees who have utilised these services, their employment classification and how much study leave each employee was granted (provide a breakdown for each employment classification)</li> <li>4. The names of all service providers engaged</li> <li>5. For each service purchased form a provider listed under (4), please provide: <ol style="list-style-type: none"> <li>a. The name and nature of the service purchased</li> <li>b. Whether the service is one-on-one or group based</li> <li>c. The number of employees who received the service and their employment classification</li> <li>d. The total number of hours involved for all employees (provide a breakdown for each employment classification)</li> <li>e. The total amount spent on the service</li> <li>f. A description of the fees charged (i.e. per hour, complete package)</li> </ol> </li> <li>6. Where a service was provided at any location other than the department or agency's own premises, please provide: <ol style="list-style-type: none"> <li>a. The location used</li> <li>b. The number of employees who took part on each occasion (provide a breakdown for each employment classification)</li> <li>c. The total number of hours involved for all employees who took part (provide a breakdown for each employment classification)</li> <li>d. Any costs the department or agency's incurred to use the location</li> </ol> </li> </ol>	Written	11/11/13	
323	TUSMA	Birmingham	Media Training	<p>In relation to media training services purchased by each department/agency, please provide the following information for this financial year to date:</p> <ol style="list-style-type: none"> <li>1. Total spending on these services</li> <li>2. The number of employees offered these services and their employment classification</li> <li>3. The number of employees who have utilised these services, their employment classification and how much study leave each employee was granted (provide a breakdown for each employment classification)</li> <li>4. The names of all service providers engaged</li> <li>5. For each service purchased form a provider listed under (4), please provide: <ol style="list-style-type: none"> <li>a. The name and nature of the service purchased</li> <li>b. Whether the service is one-on-one or group based</li> <li>c. The number of employees who received the service and their employment classification (provide a breakdown for each employment classification)</li> <li>d. The total number of hours involved for all employees (provide a breakdown for each</li> </ol> </li> </ol>	Written	11/11/13	

Q No	Program: Division or Agency	Senator	Broad Topic	Question	Proof Hansard Date/Page or Written	Date Received	Date Tabled
				<p>employment classification)</p> <p>e. The total amount spent on the service</p> <p>f. A description of the fees charged (i.e. per hour, complete package)</p> <p>6. Where a service was provided at any location other than the department or agency's own premises, please provide:</p> <p>a. The location used</p> <p>b. The number of employees who took part on each occasion</p> <p>c. The total number of hours involved for all employees who took part (provide a breakdown for each employment classification)</p> <p>d. Any costs the department or agency's incurred to use the location</p>			
324	TUSMA	Birmingham	Paid Parental Leave	<p>1. Please list how many staff in each department and agency are eligible to receive payments under the Government's Paid Parental Leave scheme?</p> <p>2. For this financial year to date list which department/agency is providing its employees with payments under the Government's Paid Parental Leave scheme? Please list how many staff and their classification are in receipt of these payments.</p> <p>3. What is the paid parental scheme offered by each department and agency? How many staff have used the scheme this financial year to date.</p>	Written	11/11/13	
325	TUSMA	Birmingham	Corporate Cars	<p>1. How cars are owned by each department/agency?</p> <p>2. Where is the car/s located?</p> <p>3. What is the car/s used for?</p> <p>4. What is the cost of each car for this financial year to date?</p> <p>5. How far did each car travel this financial year to date?</p>	Written	11/11/13	
326	TUSMA	Birmingham	Taxi Costs	<p>1. How much did each department/agency spend on taxis this financial year to date? Provide a breakdown for each business group in each department/agency.</p> <p>2. What are the reasons for taxi costs?</p>	Written	11/11/13	
327	TUSMA	Birmingham	Hire Cars	<p>1. How much did each department/agency spend on hire cars this financial year to date? Provide a breakdown of each business group in each department/agency.</p> <p>2. What are the reasons for hire car costs?</p>	Written	11/11/13	
328	TUSMA	Birmingham	Credit Cards	<p>Provide a breakdown for each employment classification that has a corporate credit card. Please update details of the following?</p> <p>1. What action is taken if the corporate credit card is misused?</p> <p>2. How is corporate credit card use monitored?</p> <p>3. What happens if misuse of a corporate credit card is discovered?</p> <p>4. Have any instances of corporate credit card misuse have been discovered? List staff classification and what the misuse was, and the action taken.</p> <p>5. What action is taken to prevent corporate credit card misuse?</p>	Written	11/11/13	
329	TUSMA	Birmingham	Electricity Purchasing	<p>1. What are the details of the department/agency electricity purchasing agreement?</p> <p>2. What are the department/agency electricity costs for this financial year to date?</p>	Written	11/11/13	
330	TUSMA	Birmingham	Briefings for	<p>1. Have any briefings and/or provision of information been provided to the Australian Greens? If</p>	Written	11/11/13	

Q No	Program: Division or Agency	Senator	Broad Topic	Question	Proof Hansard Date/Page or Written	Date Received	Date Tabled
			the Australian Greens and Independents	<p>yes, please include:</p> <ol style="list-style-type: none"> <li>a. How are briefings requests commissioned?</li> <li>b. What briefings have been undertaken? Provide details and a copy of each briefing.</li> <li>c. Provide details of what information has been provided and a copy of the information.</li> <li>d. Have any briefings request been unable to proceed? If yes, provide details of what the requests were and why it could not proceed.</li> <li>e. How long is spent preparing and undertaking briefings/information requests for the Australian Greens? How many staff are involved and how many hours? Provide a breakdown for each employment classification.</li> </ol> <p>2. Have any briefings and/or provision of information been provided to Independents? If yes, please include:</p> <ol style="list-style-type: none"> <li>a. How are briefings requests commissioned?</li> <li>b. What briefings have been undertaken? Provide details and a copy of each briefing.</li> <li>c. Provide details of what information has been provided and a copy of the information.</li> <li>d. Have any briefings request been unable to proceed? If yes, provide details of what the requests were and why it could not proceed.</li> <li>e. How long is spent preparing and undertaking briefings/information requests for the Independents? How many staff are involved and how many hours? Provide a breakdown for each employment classification.</li> <li>f. Which Independents have requested briefings and/or information?</li> </ol>			
331	TUSMA	Birmingham	Shredders	Has the department/agencies purchased any shredders this financial year? If yes, provide details of how many shredders were purchased, the cost of each shredder, why each new shredder was needed and the purpose for which the shredder is to be used.	Written	11/11/13	
332	TUSMA	Birmingham	Protective security policy framework	Provide an update for your department/agency, including what is your current compliance level, what are you doing to manage risk, what is being done to comply with the mandatory requirements and details of any department/agency specific policies and procedures.	Written	11/11/13	
333	TUSMA	Birmingham	Office Locations	<p>Please provide a list of all office locations for all departments and agencies within the portfolio by:</p> <ol style="list-style-type: none"> <li>a. Department/Agency;</li> <li>b. Location;</li> <li>c. Leased or Owned;</li> <li>d. Size;</li> <li>e. Number of Staff at each location and classification;</li> <li>f. If rented, the amount and breakdown of rent per square metre;</li> <li>g. If owned, the value of the building;</li> <li>h. Depreciation of buildings that are owned;</li> <li>i. Type of functions and work undertaken.</li> </ol>	Written	11/11/13	
334	TUSMA	Birmingham	Communications Staff	1. For all departments and agencies, please provide – in relation to all public relations, communications and media staff – the following:	Written	11/11/13	

Q No	Program: Division or Agency	Senator	Broad Topic	Question	Proof Hansard Date/Page or Written	Date Received	Date Tabled
				<ol style="list-style-type: none"> <li>How many ongoing staff, the classification, the type of work they undertake and their location.</li> <li>How many non-ongoing staff, their classification, type of work they undertake and their location</li> <li>How many contractors, their classification, type of work they undertake and their location</li> <li>How many are graphic designers?</li> <li>How many are media managers?</li> <li>How many organise events?</li> </ol> <p>2. Do any departments/agencies have independent media studios? If yes, why? When was it established? What is the set up cost? What is the ongoing cost? How many staff work there and what are their classifications?</p>			
335	TUSMA	Birmingham	Provision of Equipment	Is electronic equipment (such as ipad, laptop, wireless card, vasco token, blackberry, mobile phone (list type if relevant), thumb drive) provided to department/agency staff? If yes provide details of what is provided, the purchase cost, the ongoing cost and a breakdown of what staff and staff classification receives it.	Written	11/11/13	
336	C&B	Birmingham	Hospitality and Entertainment	<ol style="list-style-type: none"> <li>For each Minister and Parliamentary Secretary office, please detail total hospitality spend for this financial year to date. Detail date, location, purpose and cost of all events including any catering and drinks costs.</li> <li>For each Minister and Parliamentary Secretary office, please detail total entertainment spend for this financial year to date. Detail date, location, purpose and cost of all events including any catering and drinks costs.</li> <li>For each Minister and Parliamentary Secretary office, what hospitality spend is currently being planned for? Detail date, location, purpose and cost of all events including any catering and drinks costs.</li> <li>For each Minister and Parliamentary Secretary office, what entertainment spend is currently being planned for? Detail date, location, purpose and cost of all events including any catering and drinks costs.</li> </ol>	Written	11/11/13	
337	C&B	Birmingham	Meeting Costs	<ol style="list-style-type: none"> <li>For each Minister and Parliamentary Secretary office, please detail total meeting spend for this financial year to date. Detail date, location, purpose and cost of each event including any catering and drinks costs.</li> <li>For each Minister and Parliamentary Secretary office, what meeting spend is currently being planned for? Detail date, location, purpose and cost of each event including any catering and drinks costs.</li> </ol>	Written	11/11/13	
338	C&B	Birmingham	Program Launch Costs	<ol style="list-style-type: none"> <li>For each Minister and Parliamentary Secretary office, please detail total program launch spend for this financial year to date. Detail date, location, purpose and cost of each event including any catering and drinks costs.</li> <li>For each Minister and Parliamentary Secretary office, what program launch spend is currently being planned for? Detail date, location, purpose and cost of each event including any catering and drinks costs.</li> </ol>	Written	11/11/13	

Q No	Program: Division or Agency	Senator	Broad Topic	Question	Proof Hansard Date/Page or Written	Date Received	Date Tabled
339	C&B	Birmingham	Stationery requirements	How much was spent by each department and agency on the government (Ministers/Parliamentary Secretaries) stationery requirements in your portfolio (i.e. paper, envelopes, with compliments slips) this financial year to date?	Written	11/11/13	
340	C&B	Birmingham	Training for Portfolio Minister and Parliamentary Secretaries	<ol style="list-style-type: none"> <li>1. For this financial year to date, how much has been spent on training for Ministers and Parliamentary Secretaries in your portfolio? Itemise each training, cost and for which Minister and/or Parliamentary Secretary the training was for.</li> <li>2. For this financial year to date, how much has been spent on training for staff of Ministers and Parliamentary Secretaries in your portfolio? Itemise each training, cost and for which Minister and/or Parliamentary Secretary the training was for.</li> <li>3. For this financial year to date, how much has been spent on training for designed to better suit the needs of Ministers and Parliamentary Secretaries in your portfolio? Itemise each training, cost and for which Minister and/or Parliamentary Secretary the training was for, and how many employees attended and their classification.</li> </ol>	Written	11/11/13	
341	C&B	Birmingham	Provision of Equipment	<ol style="list-style-type: none"> <li>1. For departments/agencies that provide mobile phones to Ministers and/or Parliamentary Secretaries and/or their offices, what type of mobile phone is provided and the costs?</li> <li>2. For departments/agencies that provide electronic equipment to Ministers and/or Parliamentary Secretaries and/or their offices, what are the ongoing costs for this financial year to date?</li> <li>3. Does the department/agency provide their Ministers and/or Parliamentary Secretaries and/or their offices with any electronic equipment? If yes, provide details of what is provided, the cost and to who it is provided.</li> </ol>	Written	11/11/13	
342	C&B	Birmingham	Media monitoring services	<ol style="list-style-type: none"> <li>1. What is the total cost of media monitoring services, including press clippings, electronic media transcripts etcetera, provided to the Minister's office for this financial year to date? <ol style="list-style-type: none"> <li>a. Which agency or agencies provided these services?</li> <li>b. What is the estimated budget to provide these services for the year 2012-13?</li> <li>c. What has been spent providing these services this financial year to date?</li> </ol> </li> </ol>	Written	11/11/13	
343	C&B	Birmingham	Board Appointments	<ol style="list-style-type: none"> <li>1. Provide an update of the boards within this portfolio, including: board title, terms of appointment, tenure of appointment and members.</li> <li>2. What is the gender ratio on each board and across the portfolio?</li> <li>3. Please detail any board appointments for this financial year to date.</li> </ol>	Written	11/11/13	
344	C&B	Birmingham	Community Cabinet Meetings	<ol style="list-style-type: none"> <li>1. Provide an update of how many Community Cabinet meetings has the Minister attended this financial year to date? List date and location.</li> <li>2. How many Departmental Officers travelled with the Minister for the Community Cabinet meetings for this financial year to date? What was the total cost of this travel? List travel type, accommodate and any other expenses. Which Community Cabinet meetings did the Departmental Officers attend? List date and location.</li> <li>3. What was the total cost to the Department and the Ministers office for the Community Cabinet meetings for this financial year to date?</li> </ol>	Written	11/11/13	
345	C&B	Birmingham	Reviews	<p>For this financial year to date:</p> <ol style="list-style-type: none"> <li>1. How many Reviews are being undertaken?</li> </ol>	Written	11/11/13	

Q No	Program: Division or Agency	Senator	Broad Topic	Question	Proof Hansard Date/Page or Written	Date Received	Date Tabled
				<ol style="list-style-type: none"> <li>2. What reviews have concluded, and for those that are still ongoing, when will those reviews be concluded?</li> <li>3. Which of these reviews has been provided to Government?</li> <li>4. When will the Government be responding to the respective reviews that have been completed?</li> <li>5. Has the Government responded to all reviews within the timeframe? If not, why not?</li> <li>6. What is the estimated cost of each of these Reviews?</li> <li>7. What reviews are planned?</li> <li>8. When will each of these reviews be concluded?</li> </ol>			
346	C&B	Birmingham	Commissioned Reports	<p>How many Reports have been commissioned by the Government in your department/agency this financial year to date? Please provide details of each report including date commissioned, date report handed to Government, date of public release, Terms of Reference and Committee members.</p> <ol style="list-style-type: none"> <li>1. How much did each report cost/or is estimated to cost? How many departmental staff were involved in each report and at what level?</li> <li>2. What is the current status of each report? When is the Government intending to respond to these reports?</li> </ol>	Written	11/11/13	
347	C&B	Birmingham	Pre-election appointments	Provide a list of any appointments made in your portfolio that will commence after the announced election date of 14 September 2013. Provide details of the appointment including position and length.	Written	11/11/13	
348	C&B	Birmingham	Alternative Policy Costings	Has the Department undertaken any alternative policy costings or advice? If yes, provide details of what these costings or advice were, including provision of costings or advice documents and assumptions used, and who made the request and when.	Written	11/11/13	
349	C&B	Birmingham	Staffing	<ol style="list-style-type: none"> <li>1. How many ongoing staff recruited this financial year to date? What classification are these staff?</li> <li>2. How many non-ongoing positions exist or have been created this financial year to date? What classification are these staff?</li> <li>3. This financial year to date, how many employees have been employed on contract and what is the average length of their employment period?</li> </ol>	Written	11/11/13	
350	C&B	Birmingham	Staffing	<ol style="list-style-type: none"> <li>1. How many ongoing staff left the department/agency this financial year to date? What classification were these staff?</li> <li>2. How many non-ongoing staff left department/agency this financial year to date? What classification were these staff?</li> <li>3. How many contract staff left department/agency in the year this financial year to date? What classification were these staff?</li> </ol>	Written	11/11/13	
351	C&B	Birmingham	Staffing	<ol style="list-style-type: none"> <li>1. How many staff reductions/voluntary redundancies have occurred this financial year to date? What was the reason for these reductions?</li> <li>2. Were any of these reductions involuntary redundancies? If yes, provide details.</li> <li>3. Are there any plans for further staff reductions/voluntary redundancies? If so, please advise details including if there is a reduction target, how this will be achieved, and if any services/programs will be cut.</li> </ol>	Written	11/11/13	

Q No	Program: Division or Agency	Senator	Broad Topic	Question	Proof Hansard Date/Page or Written	Date Received	Date Tabled
				4. If there are plans for staff reductions, please give the reason why these are happening. 5. Are there any plans for involuntary redundancies? If yes, provide details.			
352	C&B	Birmingham	Public Service efficiencies	Please provide details of the amended operational efficiencies your agency will make as per 2013-14 Budget Measure 'Public Service efficiencies' (see 2013-14 Budget Paper No 2 p108). In addition, please provide the following detail: 1. Can you quantify the estimated savings for each year over the forward estimates for savings achieved by implementing more efficient management structures, through a reduction in expenditure on staff across the Executive Level (EL) 1 and 2, and Senior Executive Service (SES) levels? 2. Can you quantify the estimated savings for each year over the forward estimates for savings achieved by revising down the occupational density target for all new leases, buildings and major fit-outs undertaken by agencies from 16 square metres per occupied workpoint down to 14 square metres?	Written	11/11/13	
353	C&B	Birmingham	Public Service efficiencies	1. Has there been a reduction in business flights? What are the estimated savings for each year over the forward estimates? 2. Has there been a reduction in the use of external consultants and contractors? Has this impacted on the Department/agency, and how? What are the estimated savings for each year over the forward estimates? 3. Provide an update of moving recruitment advertising online. Is any recruitment still in printed materials, and if yes, why? What are the estimated savings for each year over the forward estimates? 4. Has the department/agency reduced its printing costs? If no, why not? Have printing costs increased, and if yes why and how much? Has the five per cent savings target been achieved – if yes, how, or if it will not, why not? What are the estimated savings for each year over the forward estimates?	Written	11/11/13	
354	C&B	Birmingham	Printing costs	How many documents (include the amount of copies) have been printed this financial year to date? How many of these printed documents were also published online?	Written	11/11/13	
355	C&B	Birmingham	Graduate Recruitment	1. Provide an update on expenditure for 2014 Graduate Recruitment to date? Please itemise and detail costs. 2. Has any travel been incurred for 2014 Graduate Recruitment? Please itemise and detail costs.	Written	11/11/13	
356	C&B	Birmingham	Advertising	1. What was the total cost of all advertising for the financial year to date? 2. Is the advertising campaign or non-campaign advertising? Provide details of each advertising, including the program the advertising was for, the total spend and the business that provided the advertising services. 3. Has the Department of Finance and Deregulation provided any advice about the advertising? Provide details of each advertising item. 4. Has the Peer Review Group (PRG) and/or Independent Communications Committee (ICC) provided any advice about the advertising? Provide details of each advertising item. 5. Did the Advertising comply with the Guidelines on Information and Advertising Campaigns by	Written	11/11/13	

Q No	Program: Division or Agency	Senator	Broad Topic	Question	Proof Hansard Date/Page or Written	Date Received	Date Tabled
				<p>Australian Government Departments and Agencies? Provide the details for each advertising item.</p> <p>6. Provide details for any other communications program, including details of the program, the total spend and the business that provided the communication services.</p> <p>7. What advertising – Campaign and Non-Campaign – and other communications programs is the Department/Agency undertaking, or are planning to undertake?</p>			
357	C&B	Birmingham	Hospitality and Entertainment	<p>1. What is the Department/Agency's hospitality spend for this financial year to date? Detail date, location, purpose and cost of all events including any catering and drinks costs.</p> <p>2. What is the Department/Agency's entertainment spend for this financial year to date? Detail date, location, purpose and cost of all events including any catering and drinks costs.</p> <p>3. What hospitality spend is the Department/Agency's planning on spending? Detail date, location, purpose and cost of all events including any catering and drinks costs.</p> <p>4. What entertainment spend is the Department/Agency's planning on spending? Detail date, location, purpose and cost of all events including any catering and drinks costs.</p> <p>5. Is the Department/Agency planning on reducing any of its spending on these items? If so, how will reductions be achieved and what are the estimated savings over each year of the forward estimates?</p>	Written	11/11/13	
358	C&B	Birmingham	Meeting Costs	<p>1. What is the Department/Agency's meeting spend for this financial year to date? Detail date, location, purpose and cost of all events, including any catering and drinks costs.</p> <p>2. What meeting spend is the Department/Agency's planning on spending? Detail date, location, purpose and cost of all events including any catering and drinks costs.</p>	Written	11/11/13	
359	C&B	Birmingham	Program Launch Costs	<p>1. What is the Department/Agency's program launch spend for this financial year to date? Detail date, location, purpose and cost of all events, including any catering and drinks costs.</p> <p>2. What program launch spend is the Department/Agency's planning on spending? Detail date, location, purpose and cost of all events including any catering and drinks costs.</p>	Written	11/11/13	
360	C&B	Birmingham	Freedom of Information	<p>1. Has the department/agency received any updated advice on how to respond to FOI requests?</p> <p>2. What is the total cost to the department to process FOI requests for this financial year to date?</p> <p>3. How many FOI requests has the Department received for this financial year to date? How many requests have been denied and how many have been granted? Has the department failed to meet the processing times outlined in the FOI Act for any requests? If so, how many and why? Do any of these requests remain outstanding? If so, how many and why?</p>	Written	11/11/13	
361	C&B	Birmingham	Consultancies	<p>1. How many consultancies have been undertaken this financial year to date? Identify the name of the consultant, the subject matter of the consultancy, the duration and cost of the arrangement, and the method of procurement (ie. open tender, direct source, etc). Also include total value for all consultancies.</p> <p>2. How many consultancies are planned for this calendar year? Have these been published in your Annual Procurement Plan (APP) on the AusTender website and if not why not? In each case please identify the subject matter, duration, cost and method of procurement as above, and the name of the consultant if known.</p>	Written	11/11/13	



Q No	Program: Division or Agency	Senator	Broad Topic	Question	Proof Hansard Date/Page or Written	Date Received	Date Tabled
362	C&B	Birmingham	Media Monitoring	<p>2. What was the total cost of media monitoring services, including press clippings, electronic media transcripts etcetera, provided to the department/agency for this financial year to date?</p> <p>a. Which agency or agencies provided these services?</p> <p>b. What is the estimated budget to provide these services for the year 2012-13?</p> <p>c. What has been spent providing these services this financial year to date?</p>	Written	11/11/13	
363	C&B	Birmingham	Social Media	<p>1. Has there been any changes to department and agency social media or protocols about staff access and useage of Youtube; online social media, such as Facebook, MySpace and Twitter; and access to online discussions forums and blogs since May 2012 Budget Estimates? If yes, please explain and provide copies of any advice that has been issue.</p> <p>2. Does the department/agency monitor usage of social media?</p> <p>a. If yes, provide details of the useage (for example details could include average hours per employee, hours when useage peaks).</p> <p>b. Has there been a change to the department/agency protocols due to staff useage?</p> <p>c. If no, why not? Will the department/agency monitor useage in the future?</p> <p>3. Does social media impact on employee productivity? Provide details (details could include increased internet usage in general or increased internet usage in standard business hours)</p>	Written	11/11/13	
364	C&B	Birmingham	Internet	Has the Department experienced any internet problems, such as but not limited to slow internet, or internet blackouts? If yes, what was the reason for this? Did it impact the Minister's office?	Written	11/11/13	
365	C&B	Birmingham	Staff Amenities	What amenities are provided to staff? Provide a list, including any costs and the reason for providing the amenity.	Written	11/11/13	
366	C&B	Birmingham	Coffee Machines - Purchased	<p>1. Has the department/agency purchased coffee machines for staff useage? If yes, provide a list that includes the type of coffee machine, the cost, the amount, and any ongoing costs such as purchase of coffee or coffee pods and when the machine was purchased.</p> <p>2. Why were coffee machines purchased?</p> <p>3. Has there been a noticeable difference in staff productivity since coffee machines were purchased? Are staff leaving the office premises less during business hours as a result?</p> <p>4. Where did the funding for the coffee machines come from?</p> <p>5. Who has access?</p> <p>6. Who is responsible for the maintenance of the coffee machines? How much was spent on maintenance in this financial year to date, include a list of what maintenance has been undertaken. Where does the funding for maintenance come from?</p> <p>7. What are the ongoing costs of the coffee machine, such as the cost of coffee?</p>	Written	11/11/13	
367	C&B	Birmingham	Coffee Machines - Rented	<p>1. Does the department/agency rent coffee machines for staff useage? If yes, provide a list that includes the type of coffee machine, the cost, the amount, and any ongoing costs such as purchase of coffee or coffee pods and when the machine was purchased.</p> <p>2. Why are coffee machines rented?</p> <p>3. Has there been a noticeable difference in staff productivity since coffee machines were rented? Are staff leaving the office premises less during business hours as a result?</p> <p>4. Where does the funding for the coffee machines come from?</p>	Written	11/11/13	

Q No	Program: Division or Agency	Senator	Broad Topic	Question	Proof Hansard Date/Page or Written	Date Received	Date Tabled
				5. Who has access? 6. Who is responsible for the maintenance of the coffee machines? How much was spent on maintenance in this financial year to date, include a list of what maintenance has been undertaken. Where does the funding for maintenance come from? 7. What are the ongoing costs of the coffee machine, such as the cost of coffee?			
368	C&B	Birmingham	Contractors	For this financial year to date: 1. Has the department/agency ever employed Hawker Britton in any capacity or is it considering employing Hawker Britton? If yes, provide details (including the work undertaken and the cost). 2. Has the department/agency ever employed Shannon's Way in any capacity or is it considering employing Shannon's Way? If yes, provide details (including the work undertaken and the cost). 3. Has the department/agency ever employed John Utting & UMR Research Group in any capacity or is it considering employing John Utting & UMR Research Group? If yes, provide details (including the work undertaken and the cost). 4. Has the department/agency ever employed McCann-Erickson in any capacity or is it considering employing McCann-Erickson? If yes, provide details (including the work undertaken and the cost). 5. Has the department/agency ever employed Cutting Edge in any capacity or is it considering employing Cutting Edge? If yes, provide details (including the work undertaken and the cost). 6. Has the department/agency ever employed Ikon Communications in any capacity or is it considering employing Ikon Communications? If yes, provide details (including the work undertaken and the cost). 7. Has the department/agency ever employed CMAX Communications in any capacity or is it considering employing CMAX Communications? If yes, provide details (including the work undertaken and the cost). 8. Has the department/agency ever employed Boston Consulting Group in any capacity or is it considering employing Boston Consulting Group? If yes, provide details (including the work undertaken and the cost). 9. Has the department/agency ever employed McKinsey & Company in any capacity or is it considering employing McKinsey & Company? If yes, provide details. 10. What contractors have been employed by the department/agency? If yes, provide details (including the work undertaken and the cost).	Written	11/11/13	
369	C&B	Birmingham	Grants	1. Could the department/agency provide an update list of all grants, including ad hoc and one-off grants for this financial year to date? Please provide details of the recipients, the amount, the intended use of the grants and what locations have benefited from the grants. 2. Have all grant agreement details been published on its website within the required timeframe? If not, provide details.	Written	11/11/13	
370	C&B	Birmingham	Government	For this financial year to date, has the department/agency paid its accounts to	Written	11/11/13	

Q No	Program: Division or Agency	Senator	Broad Topic	Question	Proof Hansard Date/Page or Written	Date Received	Date Tabled
			Payments of Accounts	<p>contractors/consultants etc in accordance with Government policy in terms of time for payment (i.e.within 30 days)?</p> <ol style="list-style-type: none"> <li>1. If not, why not? Provide details, including what has been the timeframe for payment of accounts? Please provide a breakdown, average statistics etc as appropriate to give insight into how this issue is being approached)</li> <li>2. For accounts not paid within 30 days, is interest being paid on overdue amounts and if so how much has been paid by the portfolio/department agency for the current financial year and the previous financial year?</li> <li>3. Where interest is being paid, what rate of interest is being paid and how is this rate determined?</li> </ol>			
371	C&B	Birmingham	Stationery requirements	What are the department/agency's stationery costs for the financial year to date?	Written	11/11/13	
372	C&B	Birmingham	Media Subscriptions	<ol style="list-style-type: none"> <li>1. What pay TV subscriptions does your department/agency have?</li> <li>2. Please provide a list of what channels and the reason for each channel.</li> <li>3. What is the cost for this financial year to date?</li> <li>4. What newspaper subscriptions does your department/agency have?</li> <li>5. Please provide a list of newspaper subscriptions and the reason for each.</li> <li>6. What is the cost for this financial year to date?</li> <li>7. What magazine subscriptions does your department/agency have?</li> <li>8. Please provide a list of magazine subscriptions and the reason for each.</li> <li>9. What is the cost for this financial year to date?</li> </ol>	Written	11/11/13	
373	C&B	Birmingham	Travel Costs	<ol style="list-style-type: none"> <li>1. For the financial year to date, please detail all travel for Departmental/Agency officers that accompanied the Minister and/or Parliamentary Secretary on their travel. Please include a total cost plus a breakdown that include airfares (and type of airfare), accommodation, meals and other travel expenses (such as incidentals).</li> <li>2. For the financial year to date, please detail all travel for Departmental officers. Please include a total cost plus a breakdown that include airfares (and type of airfare), accommodation, meals and other travel expenses (such as incidentals). Also provide a reason and brief explanation for the travel.</li> <li>3. What travel is planned for the rest of this financial year? Also provide a reason and brief explanation for the travel.</li> <li>4. What travel is planned for the rest of this calendar year? Also provide a reason and brief explanation for the travel.</li> <li>5. What is the policy for business class airfare tickets? Is there still a reduction in business flights as per the media release by the Minister for Finance and Deregulation and the Special Minister of State dated 25 September 2012?</li> <li>6. Are lounge memberships provided to any employees? If yes, what lounge memberships, to how many employees and their classification, the reason for the provision of lounge membership and the total costs of the lounge memberships.</li> </ol>	Written	11/11/13	

Q No	Program: Division or Agency	Senator	Broad Topic	Question	Proof Hansard Date/Page or Written	Date Received	Date Tabled
				<p>7. When SES employees travel, do any support or administrative staff (such as an Executive Assistant) travel with them? If yes, provide details of why such a staff member is needed and the costs of the support staff travel.</p> <p>8. Does the department/agency elect to offset emissions for employees work related travel? If yes, what is the cost?</p>			
374	Legal	Birmingham	Legal costs	<p>1. What sum did each portfolio department and agency spend on legal services for this financial year to date within the department/agency? Please provide a list of each service and costs.</p> <p>2. What sum did each portfolio department and agency spend on legal services this financial year to date from the Australian Government Solicitor? Please provide a list of each service and costs.</p> <p>3. What sum did each portfolio department and agency spend on legal services this financial year to date from private firms? Please provide a list of each service and costs.</p> <p>4. What sum did each portfolio department and agency spend on legal services this financial year to date from other sources? Please provide a list of each service and costs.</p>	Written	11/11/13	
375	C&B	Birmingham	Education expenses	<p>1. What is the department/agency's guidelines on study?</p> <p>2. For this financial year to date, detail all education expenses (i.e. in house courses and tertiary studies) for each portfolio department and agency. Include what type of course, the total cost, cost per participant, the employment classification of each participant, how many participants and the amount of study leave granted to each participant (provide a breakdown for each employment classification). Also include the reason for the study and how it is beneficial for the department/agency.</p>	Written	11/11/13	
376	C&B	Birmingham	Executive Coaching and Leadership Training	<p>In relation to executive coaching and/or other leadership training services purchased by each department/agency, please provide the following information for this financial year to date:</p> <p>1. Total spending on these services</p> <p>2. The number of employees offered these services and their employment classification</p> <p>3. The number of employees who have utilised these services, their employment classification and how much study leave each employee was granted (provide a breakdown for each employment classification)</p> <p>4. The names of all service providers engaged</p> <p>5. For each service purchased form a provider listed under (4), please provide:</p> <p>a. The name and nature of the service purchased</p> <p>b. Whether the service is one-on-one or group based</p> <p>c. The number of employees who received the service and their employment classification</p> <p>d. The total number of hours involved for all employees (provide a breakdown for each employment classification)</p> <p>e. The total amount spent on the service</p> <p>f. A description of the fees charged (i.e. per hour, complete package)</p> <p>6. Where a service was provided at any location other than the department or agency's own premises, please provide:</p>	Written	11/11/13	

Q No	Program: Division or Agency	Senator	Broad Topic	Question	Proof Hansard Date/Page or Written	Date Received	Date Tabled
				<ul style="list-style-type: none"> <li>a. The location used</li> <li>b. The number of employees who took part on each occasion (provide a breakdown for each employment classification)</li> <li>c. The total number of hours involved for all employees who took part (provide a breakdown for each employment classification)</li> <li>d. Any costs the department or agency's incurred to use the location</li> </ul>			
377	C&B	Birmingham	Media Training	<p>In relation to media training services purchased by each department/agency, please provide the following information for this financial year to date:</p> <ul style="list-style-type: none"> <li>1. Total spending on these services</li> <li>2. The number of employees offered these services and their employment classification</li> <li>3. The number of employees who have utilised these services, their employment classification and how much study leave each employee was granted (provide a breakdown for each employment classification)</li> <li>4. The names of all service providers engaged</li> <li>5. For each service purchased form a provider listed under (4), please provide: <ul style="list-style-type: none"> <li>a. The name and nature of the service purchased</li> <li>b. Whether the service is one-on-one or group based</li> <li>c. The number of employees who received the service and their employment classification (provide a breakdown for each employment classification)</li> <li>d. The total number of hours involved for all employees (provide a breakdown for each employment classification)</li> <li>e. The total amount spent on the service</li> <li>f. A description of the fees charged (i.e. per hour, complete package)</li> </ul> </li> <li>6. Where a service was provided at any location other than the department or agency's own premises, please provide: <ul style="list-style-type: none"> <li>a. The location used</li> <li>b. The number of employees who took part on each occasion</li> <li>c. The total number of hours involved for all employees who took part (provide a breakdown for each employment classification)</li> <li>d. Any costs the department or agency's incurred to use the location</li> </ul> </li> </ul>	Written	11/11/13	
378	C&B	Birmingham	Paid Parental Leave	<ul style="list-style-type: none"> <li>1. Please list how many staff in each department and agency are eligible to receive payments under the Government's Paid Parental Leave scheme?</li> <li>2. For this financial year to date list which department/agency is providing its employees with payments under the Government's Paid Parental Leave scheme? Please list how many staff and their classification are in receipt of these payments.</li> <li>3. What is the paid parental scheme offered by each department and agency? How many staff have used the scheme this financial year to date.</li> </ul>	Written	11/11/13	
379	C&B	Birmingham	Corporate Cars	<ul style="list-style-type: none"> <li>1. How cars are owned by each department/agency?</li> <li>2. Where is the car/s located?</li> </ul>	Written	11/11/13	

Q No	Program: Division or Agency	Senator	Broad Topic	Question	Proof Hansard Date/Page or Written	Date Received	Date Tabled
				3. What is the car/s used for? 4. What is the cost of each car for this financial year to date? 5. How far did each car travel this financial year to date?			
380	C&B	Birmingham	Taxi Costs	1. How much did each department/agency spend on taxis this financial year to date? Provide a breakdown for each business group in each department/agency. 2. What are the reasons for taxi costs?	Written	11/11/13	
381	C&B	Birmingham	Hire Cars	1. How much did each department/agency spend on hire cars this financial year to date? Provide a breakdown of each business group in each department/agency. 2. What are the reasons for hire car costs?	Written	11/11/13	
382	C&B	Birmingham	Credit Cards	Provide a breakdown for each employment classification that has a corporate credit card. Please update details of the following? 1. What action is taken if the corporate credit card is misused? 2. How is corporate credit card use monitored? 3. What happens if misuse of a corporate credit card is discovered? 4. Have any instances of corporate credit card misuse have been discovered? List staff classification and what the misuse was, and the action taken. 5. What action is taken to prevent corporate credit card misuse?	Written	11/11/13	
383	C&B	Birmingham	Electricity Purchasing	1. What are the details of the department/agency electricity purchasing agreement? 2. What are the department/agency electricity costs for this financial year to date?	Written	11/11/13	
384	C&B	Birmingham	Briefings for the Australian Greens and Independent s	1. Have any briefings and/or provision of information been provided to the Australian Greens? If yes, please include: a. How are briefings requests commissioned? b. What briefings have been undertaken? Provide details and a copy of each briefing. c. Provide details of what information has been provided and a copy of the information. d. Have any briefings request been unable to proceed? If yes, provide details of what the requests were and why it could not proceed. e. How long is spent preparing and undertaking briefings/information requests for the Australian Greens? How many staff are involved and how many hours? Provide a breakdown for each employment classification. 2. Have any briefings and/or provision of information been provided to Independents? If yes, please include: a. How are briefings requests commissioned? b. What briefings have been undertaken? Provide details and a copy of each briefing. c. Provide details of what information has been provided and a copy of the information. d. Have any briefings request been unable to proceed? If yes, provide details of what the requests were and why it could not proceed. e. How long is spent preparing and undertaking briefings/information requests for the Independents? How many staff are involved and how many hours? Provide a breakdown for each employment classification.	Written	11/11/13	

Q No	Program: Division or Agency	Senator	Broad Topic	Question	Proof Hansard Date/Page or Written	Date Received	Date Tabled
				f. Which Independents have requested briefings and/or information?			
385	C&B	Birmingham	Shredders	Has the department/agencies purchased any shredders this financial year? If yes, provide details of how many shredders were purchased, the cost of each shredder, why each new shredder was needed and the purpose for which the shredder is to be used.	Written	11/11/13	
386	C&B	Birmingham	Protective security policy framework	Provide an update for your department/agency, including what is your current compliance level, what are you doing to manage risk, what is being done to comply with the mandatory requirements and details of any department/agency specific policies and procedures.	Written	11/11/13	
387	C&B	Birmingham	Office Locations	Please provide a list of all office locations for all departments and agencies within the portfolio by: a. Department/Agency; b. Location; c. Leased or Owned; d. Size; e. Number of Staff at each location and classification; f. If rented, the amount and breakdown of rent per square metre; g. If owned, the value of the building; h. Depreciation of buildings that are owned; i. Type of functions and work undertaken.	Written	11/11/13	
388	C&B	Birmingham	Communications Staff	1. For all departments and agencies, please provide – in relation to all public relations, communications and media staff – the following: a. How many ongoing staff, the classification, the type of work they undertake and their location. b. How many non-ongoing staff, their classification, type of work they undertake and their location c. How many contractors, their classification, type of work they undertake and their location d. How many are graphic designers? e. How many are media managers? f. How many organise events? 2. Do any departments/agencies have independent media studios? If yes, why? When was it established? What is the set up cost? What is the ongoing cost? How many staff work there and what are their classifications?	Written	11/11/13	
389	C&B	Birmingham	Provision of Equipment	Is electronic equipment (such as ipad, laptop, wireless card, vasco token, blackberry, mobile phone (list type if relevant), thumb drive) provided to department/agency staff? If yes provide details of what is provided, the purchase cost, the ongoing cost and a breakdown of what staff and staff classification receives it.	Written	11/11/13	