

**Senate Community Affairs Committee**  
**ANSWERS TO ESTIMATES QUESTIONS ON NOTICE**  
**FAMILIES, HOUSING, COMMUNITY SERVICES AND**  
**INDIGENOUS AFFAIRS PORTFOLIO**  
**2012-13 Supplementary Estimates Hearings**

**Outcome Number:** Cross

**Question No:** 344

**Topic:** Contractors

**Hansard Page:** Written

**Senator Boyce** asked:

For 2011-12: Has the department/agency ever employed Boston Consulting Group in any capacity or is it considering employing Boston Consulting Group? If yes, provide details (including the work undertaken and the cost).

**Answer:**

For the 2011-12 financial year, the Department engaged the Boston Consulting Group through the Australian Taxation Office Business Services Panel for three work packages supporting the Department's internal Program Reform work. These included:

- Advice services for FaHCSIA's strategic program reform - \$480,600 (GST Inclusive);
- Identification of opportunities and strategies for the program suite - \$307,376 (GST Inclusive); and
- Development of a cultural change strategy and implementation capabilities - \$290,993 (GST Inclusive).

Information from the portfolio agencies is not able to be provided without the use of significant resources.