Senate Community Affairs Committee ANSWERS TO ESTIMATES QUESTIONS ON NOTICE FAMILIES, HOUSING, COMMUNITY SERVICES AND INDIGENOUS AFFAIRS PORTFOLIO

2011-12 Budget Estimates Hearings

Outcome Number: 5 Question No: 316

Topic: A Better Start for Children with Disability

Hansard Page: Written

Senator Fifield asked:

Can the Department provide a month by month breakdown of the number of complaints each category received regarding the Better Start initiative through the Better Start helpline?

Answer:

In May 2011 two complaints were received on the Better Start helpline about the age limit for eligibility. In June 2011, one complaint was received on the helpline about disability types not eligible for Better Start.