



JASON HARFIELD – CHIEF EXECUTIVE OFFICER 2016/17 PERFORMANCE AGREEMENT

Corporate Performance Objectives: 60%				
Performance Outcomes	Measure/KPIs	Target	Weighting %	
	Significant attributable safety incidents (#)	0		
Safety	Total lost time injury frequency rate	5	30	
	Net profit after tax (\$)	Budgeted		
Financial stewardship	Return on assets (%)	(1.0%)	25	
	Average airport delay (top 4)	Baselined July 16		
Industry outcomes	Industry advocacy (score/100)	Baselined July 16	15	
	Our People engagement	Baselined July 16		
Organisational capacity	Diversity & inclusion index	Baselined July 16	15	
Business operations/ efficiency	Productivity - total operating cost per IFR flight hour (\$/hr)	Baselined July 16	15	

OneSKY Program Performance Objectives: 20%		
Performance Measures	Target Date	
Deliver AWO2 fixed firm price contract change proposal that represents value for money, is approved by the Board and executed by the target date	Oct 2016	
Deliver Early Voice Communication Switch fixed firm price contract change proposal that represents value for money, is approved by the Board and executed by the target date	Nov 2016	
Deliver One SKY Acquisition and Support Contract that represents value for money, is approved by the Board and executed by the target date	Mar 2017	

Accelerate Program Performance Objectives: 20%	
Performance Measures	
Implement and achieve the following outcomes of the Accelerate Program:	
 Embed the new operating model to improve customer centricity, drive continuous improvement and harness efficiencies 	
 Implement an asset management framework and P3M for program management and project delivery 	Jün 2017
Improve use of technology to enhance our service delivery	
Achieve the target annualised cost savings of \$155.8 million	

Jason Hagrield, Chief Executive Officer

10 / 1 / 2016
Date

Air Chief Marshal Angus Houston, AK, AFC, (Ret'd) Tony Mathews, Acting chair