

QUESTION TAKEN ON NOTICE

SUPPLEMENTARY BUDGET ESTIMATES HEARING : 17 October 2016

IMMIGRATION AND BORDER PROTECTION PORTFOLIO

(SE16/014) – Annual Report – missed targets – Internal Product (DIBP)

Senator Carr, Kim (L&CA 64) asked:

Senator KIM CARR: If I was to go through those: I see volume of cargo subject to inspection—
Mr Pezzullo: Regrettably, we missed our target there, and the assistant commissioner can explain why, in operational terms, this occurred—because we had to pull staff off cargo examination to provide a shadow workforce in behind protected industrial action, which was regrettable, and it relates to the sort of guerrilla warfare that I referred to earlier.

Senator KIM CARR: So that is the union's fault, is it?

Mr Pezzullo: Well, regrettably, it is the design of protected industrial action. I would not want to attribute motive to anyone. Would you like me to explain why—

Senator KIM CARR: Well, you can go on about this, because the point I am making is that there are very significant numbers of targets that have not been met: compliance activities, management of travellers' goods, passenger and crew arrivals, immigration status of the majority of noncitizens located in the Australian community in breach of immigration laws, processing international passengers, visa applications not finalised within the applicable standards of service, percentage of citizen conferral applications decided within the delivery service standards, aerial surveillance coverage, revenue collection—a very significant number, wouldn't you say, Mr Pezzullo?

Mr Pezzullo: We can step through each and every one.

Senator KIM CARR: We can go through it, and I will ask you to take that on notice—why each one of the targets mentioned in this report has not been met. Could I get a report on each one of those?

Answer:

Refer to response to SE16/107