

A QUESTION TAKEN ON NOTICE

SUPPLEMENTARY BUDGET ESTIMATES – 20 OCTOBER 2014

IMMIGRATION AND BORDER PROTECTION PORTFOLIO

(SE14/364) PROGRAMME – 3.5 and 3.6: Illegal Maritime Arrival (IMA) Offshore Management

Senator Carr (Written) asked:

What kinds of improvements have been seen in the management of services since Transfield had completely taken over services?

Answer:

Improvements stemming from the consolidation of service delivery include improved catering, the development of a positive engagement model, enhanced security measures and efficiencies in administration and contract management arrangements. There has also been an increase in the number of transferees engaging in programmes and activities, including education.