

SENATE STANDING COMMITTEE ON LEGAL AND CONSTITUTIONAL AFFAIRS  
ATTORNEY-GENERAL'S PORTFOLIO

**Group: 1**

**Program: Other Agency**

**Question No. SBE14/023**

**Senator Ludwig asked the following written question from the 20 November and 11 December 2014 hearings.**

Senator SIEWERT: Thank you. Are you able to break down that 38 per cent into what areas of complaint they were around? We have talked about employment in the past. I am wondering if you are able to give me a breakdown in categories of what that percentage of disability complaints were about.

Prof. Triggs: Yes, I can give you some answers to that. With regard to the Disability Discrimination Act, 33 per cent of complaints concerned employment and 39 per cent concerned the provision of goods, services and facilities. It might also be interesting to you to know that the main recorded disabilities are 18 per cent mental health and 18 per cent physical disabilities.

Senator SIEWERT: So that is 36 per cent. Is that what you were saying?

Prof. Triggs: I have just given you two examples of the primary disabilities that make up the group.

Senator SIEWERT: So 18 per cent for mental health—

Prof. Triggs: And 18 per cent for physical disabilities.

Senator SIEWERT: What were the remaining complaints under the Disability Act—33 employment, 39 goods, services and facilities?

Prof. Triggs: I will have to take that one on notice. They tend to be miscellaneous and not readily categorised, but I can ask whether there is more detail on that—the balance of about 30 per cent. If I can get a little bit more detail for you; we will be happy to send it to you.

**The answer to the honourable senator's question is as follows:**

Complaints received under the Disability Discrimination Act in the 2013-14 reporting year by area

Disability Discrimination Act - Areas	Number	Percentage
Employment	337	33%
Goods, services and facilities	404	39%
Access to premises	83	8%
Land	2	-
Accommodation	32	3%
Superannuation, insurance	13	1%

Disability Discrimination Act - Areas	Number	Percentage
Education	87	8%
Clubs, incorporated associations	25	2%
Administration of Commonwealth laws and programs	46	5%
Sport	4	-
Requests for information	1	-
Qualifying bodies	5	1%
Registered organisations	-	-
<b>Total*</b>	<b>1 039</b>	<b>100%</b>

\* One complaint may relate to more than one area and therefore the total number of complaints received will be less than the total areas of complaint.