

## QUESTION TAKEN ON NOTICE

**BUDGET ESTIMATES HEARING : 22 May 2017**

IMMIGRATION AND BORDER PROTECTION PORTFOLIO

**(BE17/230) - Visa Processing times - Programme 2.3: Visas**

Senator Carr, Kim (L&CA) written:

Provide the name of the top 10 visas which consistently fail to be finalised within the acceptable standards set by DIBP?

How many applications have been with DIBP waiting assessment for more than:

1 year

2 years

3 years

4 year

5 year

10 years

15 year

20 years

30 years

35 year

40 years

Provide the names of all visa categories that have an assessment wait time of more than five years?

*Answer:*

**Provide the name of the top 10 visas which consistently fail to be finalised within the acceptable standards set by DIBP?**

Service standards set by the Department are indicative. Applications which fall outside these service standards may be delayed for a range of reasons, and do not constitute a failure of acceptable standards.

**How many applications have been with DIBP waiting assessment for more than 1 year, 2 years, 3 years, 4 years, 5 years, 10 years, 15 years, 20 years, 30 years, 35 years and 40 years?**

<b>Age of applications as of 31 May 2017</b>	<b>Number of applications</b>
More than 1 year and up to 2 years	51,759
More than 2 years and up to 3 years	26,160
More than 3 years and up to 4 years	20,474

More than 4 years and up to 5 years	12,434
More than 5 years and up to 10 years	18,560
More than 10 years and up to 15 years	221
More than 15 years and up to 20 years	21
More than 20 years and up to 30 years	<5
More than 30 years and up to 35 years	0
More than 35 year and up to 40 years	0

Note, the above table excludes any temporary visa application showing in departmental systems as being onhand for more than two years. This is due to these applications being considered inactive given a failure by the visa applicant to pursue their application or otherwise engage with the Department in order to finalise it. The only exception to this rule is for the Temporary Graduate (subclass 485) visa where the timeframe for exclusion in the above table is over four years.

**Provide the names of all visa categories that have an assessment wait time of more than five years?**

- Aged Dependent Relative (subclass 114) visa
- Aged Dependent Relative (subclass 838) visa
- Parent (subclasses 103) visa
- Parent (subclass 804) visa
- Remaining Relative (subclass 115) visa
- Remaining Relative (subclass 835) visa