

QUESTION TAKEN ON NOTICE

BUDGET ESTIMATES HEARING : 23 May 2017

IMMIGRATION AND BORDER PROTECTION PORTFOLIO

(BE17/109) - Support to protection visa applicants - Programme 2.4: Refugee and Humanitarian Assistance

Senator McKim, Nick (L&CA 61) asked:

Senator McKIM: I hear from the sector that it is about six to eight hours of support required to fill out this form.

Mr Pezzullo: I think what Ms Lauman said is that, in the pilot at least, the translated element of it was in the order of 2½ hours.

Senator McKIM: That is right. My question then becomes: through that pilot, are you able to differentiate between the provision of supports for other things and support for the filling out of the 866 form?

Ms Lauman: I am not sure whether we would have the data on that. I would have to take that on notice.

Senator McKIM: Could you just have a look, take it on notice and let me know through the process. Thank you. That is my alarm bell going off, Chair.

Answer:

No, the pilot does not provide information on what the access to translation service was used for.

The purpose of the interpreter support under the pilot has to directly assist in the provision of information necessary to complete form 866. The Department is not able to identify if interpreter support was used for other ancillary purposes.