QUESTION TAKEN ON NOTICE

BUDGET ESTIMATES - 26 - 27 MAY 2014

IMMIGRATION AND BORDER PROTECTION PORTFOLIO

(BE14/315) PROGRAMME – 1.2: Visa and Citizenship

Senator Carr (Written) asked:

When an "incident" occurs, what reporting procedures exist to ensure a thorough investigation?

Answer:

When an incident occurs in an Offshore Processing Centre (OPC), the Department of Immigration and Border Protection staff are required to follow the duty phone offshore operating procedures.

In the event that the incident escalates, departmental Senior Executive Services staff are immediately notified of the status of the incident.