#### **QUESTION TAKEN ON NOTICE**

## ADDITIONAL ESTIMATES HEARING: 23 February 2015

### IMMIGRATION AND BORDER PROTECTION PORTFOLIO

# (AE15/123) - Serco Staff - Programme 3.2 Compliance, Detention and Status Resolution (Departmental)

Senator Carr, Kim (L&CA) written:

The contractor, Serco, is currently negotiating an enterprise agreement with its employees.

- a. Are there any funding limits under the service agreement with the Commonwealth which would prevent the contractor from bargaining in good faith?
- b. What proportion of the money paid to the contractor under the service agreement is spent on labour costs?
- c. What proportion of those costs are salaries paid to managerial staff?
- d. What proportion of those costs are wages paid to employees covered by the enterprise agreement?
- e. What proportion of the money paid to the contractor under the service agreement is spent on administrative costs?
- f.Are there any efficiencies that could be found to fund wages and conditions for Serco immigration services employees, which reflect the emotional and physical impact of their duties?

#### Answer:

The Department of Immigration and Border Protection is not involved in the process of negotiating an enterprise agreement between Serco and its employees.

The contract with Serco does not allocate funding based on staffing levels. Internal cost allocation is managed by Serco.