

QUESTION TAKEN ON NOTICE

ADDITIONAL ESTIMATES HEARING : 23 February 2015

IMMIGRATION AND BORDER PROTECTION PORTFOLIO

(AE15/112) - Ebola - Programme 1.2 Border Enforcement (ACBPS)

Senator Carr, Kim (L&CA) written:

- a. Has the Department of Immigration and Border Protection received complaints from the Health Department regarding the handling of re-entry issues?
- b. Has the Department of Immigration and Border Protection received any complaints regarding the handling of re-entry issues?

Answer:

- a. The Department of Health has referred several complaints it has received regarding responsibilities at the border when travellers arrive in or return to Australia after visiting an Ebola affected country.
- b. The Portfolio has also directly received complaints regarding delays or questioning at check-in before boarding a flight to Australia where an Ebola risk had been identified.

A change to the Portfolio's pre-arrival processes in January 2015 means that Australian passport holders are no longer questioned at check-in when boarding a flight to Australia when previous travel indicates they have visited an Ebola affected region.