

SENATE STANDING COMMITTEE ON LEGAL AND CONSTITUTIONAL AFFAIRS  
ATTORNEY-GENERAL'S PORTFOLIO

**Group: 3**

**Program: Other Agency**

**Question No. AE15/060**

**Senator Ludwig asked the following written question of the 24 February and 27 March 2015 hearings:**

I refer you to question F85 asked of the department of Finance from Supplementary Estimates in 2014.

The Commonwealth Superannuation Corporation said that they spent \$12,279.91 on "Security Awareness Training" provided by the AFP.

Could you please provide the following information with regard to this training:

1. What topics were covered during this training?
2. How many people attended this training and what were their job titles?
3. What is the justification for this training?

Were there any security breaches that provided the need for this training? If yes, please detail the incident. Please include: The date of the breach; the nature of the breach; have any reviews or reports been commissioned to study the breach; was anyone disciplined as a result of the breach?

**The answer to the honourable senator's question is as follows:**

1. Topics covered in the training included:
  - situational awareness;
  - causal factors (of aggressive or abusive behaviour);
  - motivating factors (of aggressive or abusive behaviour);
  - cues to impending aggression;
  - responding to those cues;
  - types of threats and how to identify and manage them;
  - dealing with dangerous people;
  - awareness of your own physiological responses to aggression;
  - personal awareness (personal tolerances, capabilities, etc.)
  - your response to aggression;
  - defusing potential trouble;
  - how to communicate effectively;
  - being proactive rather than reactive;
  - protective posture and utilising the built environment;
  - relative positioning;
  - telephone aggression;
  - when to disengage;
  - how to disengage;
  - different cultures and customs;

- how to prepare for and manage situations in out-of-office or remote locations;
  - incident reporting – method and rationale;
  - potential outcomes (e.g. physical or mental trauma, death, etc.) and how to deal with them;
  - post incident support;
  - an overview of the law; etc.
2. 50-60 people attended training in Canberra and Sydney. Exact numbers and job titles would need to be confirmed by the Commonwealth Superannuation Corporation (CSC).
  3. CSC is best placed to answer this question.
  4. CSC is best placed to answer this question.