

Senate Finance and Public Administration Legislation Committee
ANSWERS TO QUESTIONS ON NOTICE
Supplementary Budget Estimates 2015 - 2016

Prime Minister and Cabinet Portfolio

Department/Agency: Department of the Prime Minister and Cabinet

Outcome/Program: Outcome 2: Indigenous

Topic: CDP/Remote Employment

Senator: Dodson, Patrick

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Question:

1. Can you please provide a list of all the communities in which the CDP program is currently running?

2. Can you please provide the following data in relation to CDP:

- a) Number of participants by community in each quarter since the program was implemented
- b) Number of breaches by community in each quarter since the program was implemented
- c) Number of Penalties by community in each quarter since the program was implemented

3. Can you please outline compliance requirements for CDP participants, and also for their non-remote counterparts? Please provide a table of key differences

4. How many penalties are, on average, applied to CDP participants per year?

5. What is the nature of these penalties under the current arrangements?

6. How does this compare with the number of penalties applied to a JobActive participant, over the same period?

7. And what is the current value of the penalties applied to JobActive providers?

8. Are there different compliance requirements placed on CDP participants than there are on JobActive participants?

9. Does the department assume that harsher penalties are likely to result in higher rates of compliance?

10. Are CDP participants being informed of their Work Health & Safety rights and responsibilities in their respective workplaces? How many Health & Safety Representatives have been appointed to ensure CDP programs fulfil their obligations under the relevant State

& Territory Occupational Health & Safety Acts?

11. What is the injury rate of CDP participants and how does it compare with the injury rate of work for the dole program?
12. What steps are the department taking to reduce the incidents of workplace injuries and illnesses?
13. What measures are being implemented to protect staff and, particularly family members of CDP participants who are required to cut their own family member off a payment?
14. What measures are being implemented to deal with the issue of providers who are not fulfilling their responsibilities?

Answer:

1. A list of the communities in which the Community Development Programme (CDP) is currently running is attached Attachment A.
2. a), b) and c) A table of financial penalties and suspensions, applied to CDP job seekers in 2015-16, for each quarter since 1 July 2015 is at Attachment B. This data is broken down by type of penalty and suspension.

The provision of data at the region or community level would reveal matters that are commercial-in-confidence or breach the privacy of individual job-seekers.

3. Compliance requirements for CDP job-seekers are set out in the national Job Seeker Compliance Framework. This Framework applies in the same way to all job-seekers Australia-wide in remote, regional and metropolitan areas. There are no key differences.
4. 146,654 penalties were applied to 20,409 CDP job seekers in 2015-16, which was the first full year of operation of CDP. Around 86 per cent (125,742) of penalties were No Show No Pay penalties in 2015-16. Each No Show No Pay penalty applied is equivalent to one day—one tenth of an individual's fortnightly income support payment.
5. The Department of Employment is responsible for the Job Seeker Compliance Framework. Information about the types of failures and consequences (penalties) that can apply under the Framework is set out in Attachment C.

As noted in the answer to Question 3, these requirements apply in the same way to all job-seekers in remote and non-remote Australia. In addition, a suite of robust protections apply to all job-seekers to ensure that penalties are applied fairly and appropriately.

Job-seekers are not penalised if they have a reasonable excuse for not attending activities. A job seeker will immediately start receiving their income support again once they re-engage with their provider and attend their activities.

Further, the Department of Human Services (DHS) must conduct a Comprehensive Compliance Assessment (CCA) if a job seeker has been persistently non-compliant, for example if they have received three applied No Show No Pay penalties within a six month period, to determine if they had any barriers which explain their non-compliance. In addition, a provider may request a CCA or DHS may initiate a CCA if they believe there is an unknown issue affecting the job seeker's ability to participate.

Finally, job seekers can appeal to DHS to review a decision on a financial penalty if they believe that it has been unfairly imposed. Job seekers also have formal mechanisms to appeal decisions the Administrative Appeals Tribunal and the Courts.

6. 207,633 penalties were applied to 118,372 JobActive job-seekers in 2015-16.
7. The Department of Employment has advised that it 'does not collect data on the current value of the penalties applied to JobActive job seekers, because the value of each penalty depends on the rate of payment each individual receives per fortnight. An individual's rate of payment can change from fortnight to fortnight'.
8. No. Refer answer to Question 3 above.
9. No. As set out in the answer to Question 3 above, the same types of penalties and suspensions are applied to all job-seekers nationally.
10. CDP providers are contractually required to ensure that all personnel and supervisors involved in delivering activities have an appropriate level of skill/knowledge, training and/or experience in Work Health and Safety (WHS) requirements both generally and specifically for each activity in which they are involved. CDP participants must also receive appropriate training to ensure they can participate safely in activities, in line with WHS requirements.

Providers are also required to provide participants with a copy of the "Participants engaged in Employment Activities Programmes – A Guide to your Insurance" booklet. This ensures that all participants receive comprehensive, clear and consistent information about their insurance.

11. To date, there have been no claims paid under the CDP programme's insurance policy for any WHS related injuries. The Department of the Prime Minister and Cabinet (PM&C) does not collect data on minor injuries sustained through participation in CDP activities.

PM&C does not have access to data on injuries sustained in JobActive Work for the Dole activities. This question should be asked of the Department of Employment.

12. CDP Providers are required under the relevant State and Territory laws, to comply with WHS legislation and regulations. In addition, PM&C requires providers to undertake a risk assessment of all activities, provide training to all CDP participants and ensure all personnel and supervisors involved in delivering activities have an appropriate level of skill/knowledge, training and/or experience in WHS requirements both generally and specifically for each activity in which they are involved.

PM&C monitors provider adherence to WHS requirements through regular site visits, formal six-monthly performance reviews, targeted assurance reviews and spot checks and responses to tip offs and feedback from the National Customer Services Line.

During site visits, PM&C departmental staff may review activity risk assessments, monitor the numbers of supervisors at an activity or conduct on-site WHS audits. The formal review of provider performance in July included an assessment of whether:

- risk assessments were conducted prior to each activity and are kept on file,
- activities were adequately supervised by suitably trained and qualified staff, and
- job seekers were briefed on emergency procedures and work place health and safety requirements.

PM&C regularly reviews the processes and procedures in place to minimise risks to job seekers.

13. Providers are not the decision maker on the application of financial penalties and suspensions. These decisions are taken by the Department of Human Services, which has responsibility for communicating directly with job-seekers on the penalty/suspension.
14. PM&C's approach to provider performance and compliance is outlined in the *CDP Programme Management Framework* which is available to providers.

Where a provider is assessed as underperforming, we will work with the provider to address the areas of underperformance. This may include placing the provider on a performance improvement plan with incremental monthly targets to bring the provider's performance to a satisfactory standard.

If the provider continues to underperform, PM&C may issue a breach notice for failure to meet its performance obligations under the Funding Agreement. A breach notice is accompanied by a requirement to undertake corrective action – i.e. what the provider needs to do to fix the breach. Corrective actions must be proportionate to the severity of the breach. They can include anything from the requirement to undertake training through to termination of a Funding Agreement.

PM&C also undertakes monitoring and assessment of compliance in relation to how the provider performs against their obligations under the Funding Agreement. Failing to comply with their obligations (for example, not keeping their offices open for the time periods specified in the funding agreement; incorrectly recording data; or failing to maintain a Customer Feedback Register) can result in a breach notice. Again, the corrective actions must be proportionate to the severity of the breach.

Attachment A

Communities in which the CDP is running as at 30 September 2016

NSW

Alice Edwards Village	Enngonia Reserve	Louth	Silverton
Angledool	Euabalong	Mallee Mission	Sunset Strip
Barwon	Euabalong West	Menindee	Tibooburra
Bourke	Fords Bridge	Milparinka	Tilpa
Brewarrina	Goodooga Reserve	Mossiel	Wanaaring
Byrock	Gongolgon	Murrin Bridge	Weilmoringle
Cobar	Goodooga	North Bourke	White Cliffs
Enngonia	Ivanhoe	Nymagee	Wilcannia

NT

10 Mile	Douglas-daly	Lake Bennett	Raymangirr
10 Mile Outstation	Dundee Beach	Labrapuntja	Red Sandhill
16 Mile Camp	Dundee Forest	Lajamanu	Rittarangu
Acacia Larrakia	Dundee Downs	Lambells Lagoon	Renner Springs
Acacia Hills	Eight Mile	Langarra	Robinson River
Adelaide Bore	Elitjia	Larapinta Valley	Rockhole
Amangal	Elliott	Laramba	Rorruwuy
Adelaide River	Elliott North Camp	Larrimah	Ross
Akngwertnarre	Elliott South Camp	Likkaparta	Rurrangala
Akwalirrumanja	Emungalan	Lilla	Rutjingka
Alatyeye	Emu Point	Lingara	Turner's Camp
Ali Curung	Engawala	Litchfield Park	Sandridge
Alkngarriintja	Epenarra	Inarlenge	Santa Teresa
Alyangula	Eva Valley	Livingstone	Sandpalms Roadhouse
Alyuen	Finke	Ltira	Gunyangara
Amanbidji	Fly Creek	Marrakai	Snake Well
Amoonguna	Foxalls Well	Malnjangarnak	Soakage Bore
Ampilatwatja	Galawdjapin	Malkala	Southport
Ankabadbirri	Galiwinku	Mamadawerre	Spring Creek
Angkerle Arrente A	Galupa	Manbulloo	Stapleton
Angurugu	Galawarra	Mandilbarreng	Stuart
Anmatjere	Gamardi	Mandorah	Tara
Anthepe	Gangan	Maningrida	Tablelands
Anthelk-ewlpaye	Ganpurra	Mankorlod	Tennant Creek
Aper-alwerrkngae	Gapuwiyak	Manmoyi	Timber Creek
Apmere Mwerre	Garawa 1	Manton	Tinkarli
Arawerr	Garrthalala	Manabadurma	Titjikala
Areyonga	Gatji	Eva Valley	Ti Tree

Arkanta	Gawa	Mapurru	Tjamangkurra
Arlparra	Greenbank	Mara	Tjoungouri
Artekerr	Alkupitja	Marlinja	Tommyhawk Swamp
Arumbera	Gilwi	Marrkolidjban	Tortilla Flats
Atheley	Girraween	Marla Marla	Town Beach
Atitjere	Gochin Jiny Jirra	Mataranka Town Camp	Tumbling Waters
Atneltyey	Goolminiji	Mata Mata	Twetye A
Atnwengerrepe	Garawa 2	Mataranka	Tiwi Islands
Babungi	Kakodbabuldi	Mawulyumanja	Tywenpe C
Balma	Gulmarri	Mbalkanaka	Ukaka
Baniyala	Gulunguru	Mbunghara	Ulpanyali
Banthula	Gumarrirnbang	Mcminns Lagoon	Ulpunda
Barridjowgen	Gupanga	Menngen	Undoolya
Barrkira	Gurkawuy	Merrepen	Umbakumba
Jemelke	Gurrumuru	Mewirnbi	Uminyuluk
Bardalumba	Gutjangan	Milingimbi	Undoolya Bore
Barunga	Haasts Bluff	Milikapiti	Urlampe
Itwiyethwenge	Hale	Milyakburra	Vanderlin Island
Batchelor	Artekerre	Miniyeri	Victoria River Downs
Bathurst Island	Hayes Creek	Minjilang	Village Camp
Bauhinia Downs	Humpty Doo Township	Minyalinni	Virginia
Bawaka	Herbert	Mirngatja	Victoria River
Bees Creek	Hermannsburg	Old Station	Warren Creek
Belyuen	Hughes	Mpwetyerre	Wada Wadalla
Berry Springs	Ewyenper-atwatye	Mount Bundey	Wadeye
Beswick	Hingstons Place	Mt Bundy	Wada Warra
Birany Birany	Holtze	Mt Eaglebeak	Wagait Beach
Black Tank Bore	Hoppys Camp	Mount Liebig	Wakurlpu
Blackwater	Hugh	Mount Nancy	Walkabout Bore
Binjari	Howard Springs	Mt Peachy	Walangurrimy
Bodia	New Ilparpa	Mount Swan Station	Warlpiri Transient Camp
Bonya	Ilperle-tyathe	Mudginberri	Wallace Rockhole
Bolkdjam	Ilparpa	Mulggan	Wanmarra
Borroloola	Ilpurla	Mamukala	Wandagulla
Barrow Creek	Ilpeye Ilpeye	Mulga Bore	Yimidarra
Barraratjpi	Iylentye	Mumathumburu	Wandawuy
Brumby Plains	Imanpa	Mumeka	Warruwi
Buffalo Farm	Indaringinya	Mungkarta	Watarrka
Bulgul	Inkawenyerre	Munji-marla	Wathunga
Bukudal	Inkwelaye	Mungalawurru	Weddell
Bulla	Palm Paddock	Patonga	Weemol
Bulman	Ipalala	Mooronga	Werenbun

Buluhkaduru	Irrelerirre	Imangara	White Gums
Bunhanura	Irrultja	Mutitjulu	White Gate
Burt Creek	Iwupataka	Myatt	Wiitin
Burrum	Jabiru	Miali Brumby	Willowra
Buymarr	Ji-bal Bal	Nadilmuk	Wilora
Bynoe	Jilkmungan	Nama	Williams Well
Camel Camp	Ji-marda	Ngangalala	Wallaby Beach
Cannon Hill	Jodetluk	Nangak	Warumungu
Canteen Creek	Pwerte Marnte Marnte	Nauiyu	Wogyalu
Charlotte Waters	Jomet	Nemarluk	Wollogorang
Chilla Well	Kabulwarnamyo	Ngadumiyerrka	Wonmurri
Channel Island	Kakadu	Nganmarriyanga	Woodycupaldiya
Cobourg	Kalkarindji	Ngayawilli	Woolaning
Connellan	Kalumpurlpa	Ngalpa Ngalpa	Werre-therre
Coomalie Creek	Kangaroo Island	Nguiu	Wudapulli
Coolalinga	Kapalga	Ngukurr	Wudaduk
Corella Creek	Kaporilya	Nguyarramini	Wulkabimirri
Cossack	Karnte	Nhulunbuy	Wundigalla
Costello	Kargaru	Noonamah	Wuppa
Cow Lagoon	Katherine East	Nturiya	Wurankuwu
Cox Peninsula	Katherine	Numbulwar	Wurdeja
Corkwood Bore	Katherine South	Nyewente Camp	Wurlbu
Daguragu	Kewulyi	Nyirripi	Wutunugurra
Daly River	Kings Creek	Ilyiperenye	Wuyagiba
Darwin River Dam	King Ash Bay	Old Mission	Yakala
Darwin River	Kiana Station	Pakulki	Yanyula
Dhalinbuy	Kintore	Pantyinteme	Yarralin
Dhaniya	Kalinjarri	Papunya	Yathalamarra
Dhayirri	Koolpinyah Station	Paradise Farm	Yanbakwa
Dhurambala	Knuckey Lagoon	Patonga Homestead	Yikarrakkal
Dhudupu	Kolorbidahdah	Peppimenarti	Yilan
Dhuruputjpi	Kurundi	Pertarratenge	Yinyikay
Djarrakpi	Katherine Remote	Pigeon Hole	Yirrkala
Djarrung	Kumunu	Pine Creek	Yambah
Ji-bena	Gunbalanya	Pine Creek Compound	Yuelamu
Djimalawa	Kungarrewarl	Pirlangimpi	Yuendumu
Djirribyak	Kurntapurra	Pmara Jutunta	Yulara
Kaltukatjara	Kurrulldul	Pulardi	
Donydji	Kwala	Pungalindum	
Dons Bore	Kybrook Farm	Ramingining	

QLD

Adavale	Cunnamulla	Kowanyama	Prairie
Almaden	Daintree	Kowrowa	Prince Of Wales
Alpha	Dajarra	Kubin Village	Quilpie
Alpurrurulam	Darnley Island	Kuranda	Richmond
Amby	Dauan Island	Lakeland	Rocky Point
Aramac	Degarra	Laura	Rosella Plains
Arriga	Dimbulah	Lockhart River	Rossville
Augathella	Diwan	Lower Daintree	Saibai Island
Aurukun	Doomadgee	Longreach	Seisia
Ayton	Duchess	Mantaka	Speewah
Badu Community	Edward River	Mabuiag Island	Stamford
Bamaga	Einasleigh	Mapoon	Stephen Island
Barcaldine	Eromanga	Marmanya	Stonehenge
Bedourie	Eulo	Maxwelton	St Pauls Village
Biboolhra	Forsayth	Mitchell	South Wellesley Isl
Bidungu	Forest Creek	Moa Island	Tambo
Birdsville	Georgetown	Mona Mona	Thargomindah
Blackall	Gregory Downs	Morven	Thursday Island
Bloomfield	Gregory	Mount Carbine	Torrens Creek
Boigu Community	Gumhole	Mount Molloy	Trunding
Boulia	Gununa	Mount Surprise	Umagico
Barcaldine Downs	Hammond Island	Mungallala	Urandangi
Burketown	Helenvale	Murray Island	Warraber Island
Camooweal	Hope Vale	Mutchilba	Watsonville
Cape Tribulation	Horn Island	Muttaburra	Weipa
Charleville	Hughenden	Nanum	Wellesley Islands
Cheepie	Hungerford	Napranum	Winton
Chewko	Ilfracombe	Nelia	Windorah
China Camp	Injinoo	New Mapoon	Wujal Wujal
Chillagoe	Irvinebank	Normanton	Wyandra
Cloncurry	Isisford	Paddys Green	Yam Island
Coconut Island	Jericho	Palm Island	Yaraka
Coen	Julatten	Palmer	Yorke Island
Cooladdi	Julia Creek	Peppan	Yowah
Cooktown	Karumba	Petford	
Cow Bay	Kimberley	Piturie	
Croydon	Koah	Pormpuraaw	

SA

Amata	Elliston	Mitchellville	Scotdesco
Andamooka	Emu Farm	Marla	Sheringa
Appila	Ernabella	Mount Drummond	Sleaford
Arno Bay	Fowlers Bay	Mount Hope	Smoky Bay
Bangor	Fregon	Mount Wedge	Streaky Bay
Baroota	Hammond	Mount Willoughby	Telowie
Beltana	Haslam	Mudamuckla	Thevenard
Betts Corner	Hawker	Murdinga	Tiatukia
Booleroo	Hawson	Murray Town	Tia Tuckia
Boston	Iga Warta	Murputja	Tulka
Bramfield	Indulkana	Myrtle Springs	Tumby Bay
Bruce	Innamincka	Nepabunna	Umoona
Butler	Iron Knob	North Shields	Umuwa
Caralue	Kalka	Nunjikomrita	Ungarra
Ceduna	Kelly	Nyapari	Venus Bay
Ceduna (town Camp)	Kellidie Bay	Oak Valley	Waddikee
Chandada	Kimba	Koongawa	Wangary
Cleve	Kingoonya	Oodnadatta	Warramboo
Cockaleechie	Koonibba	Parachilna	Warevilla
Coffin Bay	Kyancutta	Point Boston	Watinuma
Coober Pedy	Leigh Creek	Penong	Whites Flat
Coomunga	Leigh Creek Station	Perlubie	Wilmington
Copley	Lipson	Pimba	Willowie
Cortlinye	Lock	Pipalyatjara	Wirrabara
Coulta	Louth Bay	Pearlah	Wirrulla
Cowell	Lyndhurst	Poochera	Wanilla
Cradock	Mambray Creek	Poonindie	Wongyarra
Cummins	Mangalo	Weeroona Island	Wudinna
Darke Peak	Marree	Port Germein	Yalata
Denial Bay	Mount Cooper	Port Gibbon	Yallunda Flat
Dinah Line	Melrose	Port Kenny	Yappala
Duck Ponds	Miltalie	Port Neill	Yarilena
Dundee	Mimili	Quorn	Yunyarinyi
Dunjiba	Minbrie	Roxby Downs	
Eagle Bore	Minnipa	Rudall	
Edillilie	Mintabie	Sceale Bay	

WA

Ajana	Fitzroy Crossing	Mantamaru	Pia Wadjari
Arrino	Galeru	Mardiawah Loop	Pippingarra
Balgo	Ganinyi	Marmion Village	Pinjin
Balganjirr	Gascoyne Junction	Meekatharra	Port Denison
Barrel Well	Gibson Desert North	Menzies	Port Hedland
Baula Wah	Gibb River	Mercedes Cove	Point Samson
Bawoorrooga	Gibson	Merkanooka	Pullout Springs
Baynton	Gidgee Gully	Monjingup	Punmu
Bayulu	Gillaroong	Milba	Punju Njamal
Bandy Creek	Glen Hill	Millars Well	Ravensthorpe
Beagle Bay	Gooda Binya	Mimbi	Rawlinna
Bell Springs	Googarr Goonyool	Miniata	Red Hill
Bidyadanga	Goose Hill	Mindibungu	Roebourne
Bindi Bindi	Gregory	Mingenew	Sandstone
Biridu	Green Head	Mingalalka	Shark Bay
Blackstone	Greenough	Mindi Rardi	South Greenough
Bulgarra	Guda Guda	Mingullatharndo	South Hedland
Bobieding	Gulberang	Mirima	Speewah Valley
Bondini Reserve	Gurrbalgun	Minilya	Springfield
Bonniefield	Gutha	Moonyoonooka	South Carnarvon
Bow River	Halls Creek Region	Molly Springs	South Plantations
Boodarie	Halls Creek	Moongardie	Strelley
Bringo	Hamelin Pool	Morard	Tardun
Brockman	Hollow Springs	Morapoi	Telfer
Burrinunga	Hopetoun	Morawa	Three Springs
Buller	Horrocks	Mount Magnet	Tjirrkarli
Bungardi	Howatharra	Mount Hill	Tjukurla
Burringurrah	Imintji	Mount Margaret	Tjuntjuntjarra
Burawa	Innawonga	Mowanjam	Tkalka Boorda
Camballin	Irrungadji	Marble Bar	Tom Price
Carnamah	Irwin	Marta Marta	Wakathuni
Carnarvon	Isseka	Merivale	Walkaway
Cascade	Jarlmadangah	Mt Edgar	Wanarn
Cheeditha	Jerdacuttup	Mount Wittenoom	Wangkatjunka
Chile Creek	Jigalong	Mud Springs	Wandanooka
Cheela Plains	Jimbalakudunj	Mulan	Warrayu
Cocos Keeling Home Island	Jinparinya	Mulga Queen	Warburton
Cocos Island	Jimbilum	Muludja	Warradarge
Cockatoo Springs	Joy Springs	Mullewa	Waringarri
Cocos Keeling West Island	Jundaru	Munthanmar	Warakurna
Condingup	Junjuwa	Munglinup	Warralang
Coonana	Kadjina	Myrup	Warmun
Coolgardie	Kalbarri	Nabawa	Wedgefield

Coorow	Kalumburu	Nambi Village	Weymul
Coral Bay	Kambalda	Nanson	White Peak
Cosmo Newberry	Kandiwal	Narra Tarra	Wicherina
Cotton Creek	Kanpa	Neridup	Wickham
Crocodile Hole	Karalundi	Ngalingkadji	Windidda
Cue	Karijini	Ngurawaana	Widgiemooltha
Dalyup	Karmulinunga	Ngaanyatjarra-Giles	Wiluna Community
Dampier	Karnparrmi	Ngumpnan	Wiluna
Dampier Peninsula	Kiwirrkurra	Nicholson Camp	Wingellina
			Wongatha
Darlingunaya	Koongie Park	Nickol	Wonganarra
Denham	Koorabye	Northampton	Woolah
			Woodstock
Derby Region	Kookynie	Norseman	Homestead
Derby	Kurrawang	Nullagine	Wuggabun
Dillon Springs	Karratha	Nullywah	Wurrenranginy
Dindiloa	Kununurra Region	Ngurtuwarta	Wyndham
Djarindjin	Kunawarritji	Newman	Christmas Island
Djugerari	Kundat Djaru	Oakajee	Yakanarra
Dodnun	Kununurra	Ogilvie	Yalgoo
Dongara	Kupartiya	One Arm Point	Yandeyarra
East Bowes	Kupungarri	Onslow	Yardgee
East Chapman	Kurnangki	Ora Banda	Yetna
Emu Creek	Kutkabubba	Pago	Yirralallem
Eneabba	Lagrange	Pandanus Pk	Yiyili
Eradu	Lamboo Station	Pannawonica	Youngaleena
Eucla	Latham	Parakupan	Yunggul
Exmouth	Laverton	Paraburadoo	Yulga Jinna
Five Mile	Leeman	Parnpajinya	Yulumbu
Fitzroy Xing Region	Leinster	Patjarr	Yuna
Flying Fox	Leonora	Paynes Find	Yungnora
Flywell	Lombadina	Pegs Creek	
Four Mile	Looma	Perenjori	
Frazier Downs	Madura	Petermarer Creek	

Quarterly Penalties incurred by CDP job seekers in 2015-16 (by State)

Quarters for 15-16 FY	Financial Penalty Type	WA	SA	NSW & QLD	NT	NATIONAL
Jul 15 - Sept 15	No Show No Pay	2,088	846	4911	6,553	14,398
	Non-Attendance Failures	11	12	9	15	47
	Reconnection	2	1	9	20	32
	Serious failures			1	1	2
	CCAs	202	49	532	863	1,646
	UE NPPs	12	3	13	25	53
	Total Financial Penalty events	2,315	911	5475	7,477	16,178
Oct 15 - Dec 15	No Show No Pay	4,650	2,316	8798	14,365	30,129
	Non-Attendance Failures	88	6	26	73	193
	Reconnection	20	7	17	61	105
	Serious failures				4	4
	CCAs	413	383	1202	2,150	4,148
	UE NPPs	15	4	10	21	50
	Total Financial Penalty events	5,186	2,716	10053	16,674	34,629
Jan 16 - Mar 16	No Show No Pay	7,905	2,211	10063	19,841	40,020
	Non-Attendance Failures	57	1	11	213	282
	Reconnection	30	4	11	126	171
	Serious failures	2			1	3
	CCAs	743	373	1462	3,094	5,672
	UE NPPs	5	1	8	21	35
	Total Financial Penalty events	8,742	2,590	11555	23,296	46,183

Apr 16 - Jun 16	No Show No Pay	8,019	2,017	9089	22,070	41,195
	Non-Attendance Failures	5		22	126	153
	Reconnection	117	54	71	537	779
	Serious failures	1			2	3
	CCAs	1,228	404	1546	4,305	7,483
	UE NPPs	8	1	11	31	51
	Total Financial Penalty events	9,378	2,476	10739	27,071	49,664
Total FY	No Show No Pay	22,662	7,390	32,861	62,829	125,742
	Non-Attendance Failures	161	19	68	427	675
	Reconnection	169	66	108	744	1,087
	Serious failures	3	0	1	8	12
	CCAs	2,586	1,209	4742	10,412	18,949
	UE NPPs	40	9	42	98	189
	Total Financial Penalty events	25,621	8,693	37,822	74,518	146,654

* Note that job seekers may move between states and so the national total is not equivalent to the sum of unique job seekers in each state.

** NSW and QLD have been merged together to protect the identities of the smaller number of communities and service providers working with CDP in both states.

Quarterly Suspensions incurred by CDP job seekers in 2015-16 (by State)

Quarters for 15-16 FY	Suspension Type	WA	SA	NSW & QLD	NT	NATIONAL
Jul 15 - Sept 15	Suspension - NAR	5,073	808	4245	10,020	20,146
	Suspension - Reconnection	97	14	98	163	372
	Suspension - Third Party	11	1	8	12	32
	Suspension - Activity	1,418	766	3395	3,229	8,808
	Suspension - Total	6,599	1,589	7746	13,424	29,358
Oct 15 - Dec 15	Suspension - NAR	4,521	683	2909	7,223	15,336
	Suspension - Reconnection	156	22	123	268	569
	Suspension - Third Party	11		9	8	28
	Suspension - Activity	2,779	840	5443	6,506	15,568
	Suspension - Total	7,467	1,545	8484	14,005	31,501
Jan 16 - Mar 16	Suspension - NAR	4,797	909	3163	9,508	18,377
	Suspension - Reconnection	209	30	182	361	782
	Suspension - Third Party	5		1	3	9
	Suspension - Activity	4,208	796	6437	8,346	19,787
	Suspension - Total	9,219	1,735	9783	18,218	38,955
Apr 16 - Jun 16	Suspension - NAR	4,240	595	3092	8,300	16,227
	Suspension - Reconnection	120	29	172	395	716
	Suspension - Third Party	4			4	8
	Suspension - Activity	3,238	1,212	5778	9,423	19,651
	Suspension - Total	7,602	1,836	9042	18,122	36,602

Total FY	Suspension - NAR	18,631	2,995	13,409	35,051	70,086
	Suspension - Reconnection	582	95	575	1,187	2,439
	Suspension - Third Party	31	1	18	27	77
	Suspension - Activity	11,643	3,614	21053	27,504	63,814
	Suspension - Total	30,887	6,705	35,055	63,769	136,416

* NSW and QLD have been merged together to protect the identities of the smaller number of communities and service provider working with CDP in these States

Attachment C

A ‘**financial penalty**’ results in the job seeker losing part of their income support payment, which is not back paid. Financial penalties that can be applied to job seekers include:

- Failing to attend or behave appropriately at an activity or job interview without a reasonable excuse (No Show No Pay)—job seekers lose one tenth of their fortnightly income support payment for each No Show No Pay penalty applied.
- Failing to attend appointments or reengage with their provider—job seekers lose one tenth of their fortnightly income support per day until they re-engage with their provider.
- Serious failures for persistent non-compliance or failing to take up suitable employment—job seekers lose payment for eight weeks. These can only be applied if the job seeker has been assessed by a specialist DHS officer.
 - Nearly 95% are waived in CDP regions (and over 70% are waived within 28 days) as the job seeker can agree to go back to attending their activities or can have the penalty waived if it will cause financial hardship.

A ‘**suspension**’ is a hold on a job seeker’s income support payment which is lifted and back paid once they reengage with their provider. Suspensions can be applied to job seekers for:

- Failing to attend or behave appropriately at an activity or job interview without a reasonable excuse.
- Failing to attend appointments or reengage with their provider.

A job seeker’s income support payment may also be ‘**cancelled**’ for a range of reasons including:

- Failure to comply with a requirement such as reporting their earnings to Centrelink
- Failure to complete a Job Plan with their provider or meet the conditions of their Job Plan.
- No longer qualifying for the payment due to a change of circumstances, failure to respond to a notice, leaving Australia, or being imprisoned (payment is suspended for up to 13 weeks and then cancelled).