

**Senate Finance and Public Administration Legislation Committee  
—Supplementary Budget Estimates Hearing—October 2016**

**Answers to Questions on Notice**

**Parliamentary departments, Department of Parliamentary Services**

Topic: **Pay stations in the Public Car Park**

Question: **26**

Written: **Senator Wong**

**Date set by the committee for the return of answer: 2 December 2016**

With reference to the pay stations in the Public Car Park that display signs indicating they are unable to accept the new \$5 notes:

1. Given the new \$5 note has been in circulation since 1 September 2016, when did this issue first come to the attention of the Department of Parliamentary Services?
2. Was the department informed by the manufacturer of the machines, or only after a member of the public advised the department, or in some other way?
3. When is this issue expected to be rectified?
4. At what cost will this be to the department?

**Answer**

1. The issue that the pay station may possibly not accept the new \$5 note came to the attention of DPS on 31 August 2016.
2. DPS made an enquiry via email to the manufacturer of the pay station machines, CDS Worldwide Pty Ltd (CDS), on 31 August 2016. In their response on 31 August, CDS advised that:
  - The new \$5 note would be rejected by pay machines;
  - The note recycler inside the pay station machines required a firmware upgrade; and
  - CDS would send instructions, in an email, about the upgrade.
3. The firmware upgrade was received and installed by DPS on 20 October 2016. Each pay station machine was thoroughly tested to ensure that it accepted the new \$5 note, and signage to inform the public of the issue was removed. All APH pay station machines now accept the new \$5 note and no further issues have come to attention.
4. DPS paid \$330 (incl. GST) for the new software provided by CDS which was installed by a DPS technician.