

Senate Finance and Public Administration Legislation Committee
ANSWERS TO QUESTIONS ON NOTICE
Supplementary Budget Estimates Hearing 19-23 October 2015

Prime Minister and Cabinet Portfolio

Department/Agency: Digital Transformation Office
Topic: Collaboration with ACT Health

Senator: Gallagher

Question reference number: 221

Type of question: Written

Date set by the committee for the return of answer: 4 December 2015

Number of pages: 1

Question:

With reference to the recent announcement that the Digital Transformation Office would work with ACT Health to reduce waiting times for patients in ACT Hospitals.

- a) What discussions have been had with the ACT Health department to-date (both written and verbal) about these plans?
- b) Could you provide a detailed outline about what exactly this plan seeks to achieve?

Answer:

- a) The DTO has had verbal and email discussions with the ACT Government, including ACT Health, about this project.
- b) The DTO adopts a user-centred design approach and the discovery phase will identify potential areas for improvement to the outpatient appointment booking service. It is not possible to say exactly what these will be until the discovery phase has been completed.