

# **Senate Finance and Public Administration Legislation Committee — Budget Estimates Hearing—May 2017**

## **Answers to Questions on Notice**

### **Parliamentary departments, Department of Parliamentary Services**

Topic: **Positive Feedback numbers**

Question: **78**

Written: **Senator Kitching**

**Date set by the committee for the return of answer: 7 July 2017**

What positive visitor feedback was received? What constructive feedback was received?

#### **Answer**

97% of visitor feedback recorded by DPS for 2015-16 was positive.

3% of visitor feedback recorded by DPS for 2015-16 was constructive.

96% of visitor feedback recorded by DPS for the period 1 July 2016 to 31 May 2017 was positive.

4% of visitor feedback recorded by DPS for the period 1 July 2016 to 31 May 2017 was constructive.