

Senate Finance and Public Administration Legislation Committee — Budget Estimates Hearing—May 2017

Answers to Questions on Notice

Parliamentary departments, Department of Parliamentary Services

Topic: **Visitor Feedback**

Question: **76**

Written: **Senator Kitching**

Date set by the committee for the return of answer: 7 July 2017

What mechanisms are available to visitors to Parliament House to provide feedback? How is the provision of feedback encouraged?

Answer

Feedback is actively sought from visitors to APH with the opportunity to provide feedback through a number of mechanisms. These include feedback cards (for all visitors and events), through the APH website, social media (i.e. Facebook), face to face surveys, school feedback cards and TripAdvisor feedback.