

Senate Finance and Public Administration Legislation Committee — Budget Estimates Hearing—May 2017

Answers to Questions on Notice

Parliamentary departments, Department of Parliamentary Services

Topic: **Parliamentary security shifts**

Question: **114**

Written: **Senator Wong**

Date set by the committee for the return of answer: 7 July 2017

With reference to the ten-hour break and fourteen hour shifts as stated in 2016-17 Additional Estimates question on notice 65, is it the case that a PSS officer could work an afternoon shift from 1500 to 2309 (7.5 hour work and a 39 minute meal break for a total of 8 hours 9 minutes) and then come in on overtime the next morning to work from 0900 to 1500 and then on a normal 1500 to 2309 shift, meaning the break was less than ten hours and the second shift took the total for that day over sixteen hours?

Would this be a breach of conditions under the enterprise bargaining agreement, as outlined in part 2 of the answer to the question on notice?

On how many occasions in 2016-17 has this occurred?

Answer

1. Yes. The described scenario is possible. While this does result in a break of less than 10 hours, the total hours worked during second day are less than 16 hours.
2. No.
3. The issues with DPS' rostering system Kronos are extensive, and have been documented in previous responses to questions on notice. Issues with the system, and the current level of manual intervention prevents the department from providing a response to this question. DPS has commenced remediation of the system, through a combination of electronic system and structural changes including the establishment of a centralised rostering office. It is anticipated that the results of this work will be realised in 2017- 2018.