

Senate Finance and Public Administration Legislation Committee
ANSWERS TO QUESTIONS ON NOTICE
BUDGET ESTIMATES 2017-18

Finance Portfolio
24-25 May 2017

Department/Agency: IPEA
Outcome/Program: General
Topic: Parliamentarian Enquiries

Senator: Farrell

Question reference number: F89

Type of question: Hansard Proof, 25 May 2017, F&PA Committee, page 99-100

Date set by the committee for the return of answer: Friday, 7 July 2017

Number of pages: 1

Question:

Senator FARRELL: How many inquiries has the new agency received from parliamentarians?

Ms McGregor: We can get that on notice. I do not think that we have split it in that way at the moment.

...

Senator FARRELL: That is 30 a day. How long does it take you to handle an inquiry?

Ms McGregor: It depends on the nature. I do not know that we would have an average. I can take that on notice and have a look.

...

Senator FARRELL: Yes, that would be quite a common event. How many responses have been provided?

Ms McGregor: I think probably all of those queries have been responded to. They have all been responded to.

Senator FARRELL: Are you sure?

Ms McGregor: I think most would have been. I can take that on notice and check as well, but Mr Frost is telling me yes.

Senator FARRELL: And you will have a look at the average time taken to respond?

Ms McGregor: Yes, and the time would depend on the nature of the inquiry.

Answer:

Between 3 April and 19 May 2017, the Independent Parliamentary Expenses Authority (IPEA) logged 943 calls, of which 38 inquiries were directly from Members of Parliament.

For the period 3 April to 19 May 2017, IPEA provided a first response within one business day to all inquiries received. It is not possible at this stage to provide an average time taken to handle inquiries.