

Senate Finance and Public Administration Legislation Committee
ANSWERS TO QUESTIONS ON NOTICE
BUDGET ESTIMATES 2014-15

Finance Portfolio

Department/Agency: AEC
Outcome/Program: General
Topic: Updating enrolment details

Senator: McKenzie

Question reference number: F99

Type of question: Hansard, F&PA Committee, Page 127, 29 May 2014

Date set by the committee for the return of answer: Friday, 11 July 2014

Number of pages: 1

Question:

Senator McKENZIE: I think that is a fair assumption. Could you please provide me with the number of conflicted datasets that you have had to deal with as a result of these changing procedures?

Mr Rogers: We will take that on notice.

Answer:

In an instance where information is received within the same processing time period indicating an individual resides at one address according to one of the data sources, and a different address according to the other data source, business rules operate to deliver the most appropriate outcome for the elector's circumstances.

In the instance where an elector is enrolled at one address, and two data sets are received that include two other distinct addresses (i.e. are conflicted), the AEC will not commence a process of directly updating the elector's enrolment. Instead the AEC will send a letter to the elector asking them to update their enrolment themselves.

Where an elector is enrolled and one data set reflects the same address as the currently enrolled address, and another data set clearly indicates a new residential address (i.e. the elector has advised a change of address to the third party agency) the AEC will commence the process of directly updating the elector's address including writing to the elector to advise them of the proposed action and allowing them 28 days to contact us to advise if the proposed action should not proceed.