

Senate Finance and Public Administration Legislation Committee
ANSWERS TO QUESTIONS ON NOTICE
BUDGET ESTIMATES 2014-15

Finance Portfolio

Department/Agency: AEC
Outcome/Program: General
Topic: Verifying details of enrolment

Senator: McKenzie
Question reference number: F98
Type of question: Hansard, F&PA Committee, Page 126, 29 May 2014
Date set by the committee for the return of answer: Friday, 11 July 2014

Number of pages: 1

Question:

Mr Carpay: At the location in their name.

Senator McKENZIE: On notice, please provide the number of people that the AEC has contacted, other than through a letter, who enrolled online, to verify details of their enrolment.

Answer:

The AEC only contacts electors to verify details of their enrolment where there is an anomaly in the information provided by the elector. This is the same process regardless of whether the enrolment application is submitted on a paper form or via the AEC's online facility.

For omissions or errors in information essential to enrolment, an AEC officer is required to contact the elector and obtain further evidence before processing the enrolment claim is finalised. If the elector does not respond to attempts made to contact them, a letter is sent advising them that their claim will not be approved until sufficient information has been provided.

To contact electors, AEC officers may make a telephone call, send an email, post a letter, conduct a personal visit, or any combination of these. The number of electors contacted by AEC officers and the means by which they have been contacted is not available as the AEC does not operate an instrument which captures this information.