

**Senate Finance and Public Administration Legislation Committee**  
**ANSWERS TO QUESTIONS ON NOTICE**  
Additional Estimates 2016 - 2017

Prime Minister and Cabinet Portfolio

**Department/Agency:** Department of the Prime Minister and Cabinet  
**Outcome/Program:** Outcome 2: Indigenous  
**Topic:** CDP

**Senator:** Siewert, Rachel

**Question reference number:** 225

**Type of question:** Written

**Date set by the committee for the return of answer:** 13 April 2017

**Number of pages:** 6

**Question:**

1. How many have gone beyond 26 weeks employment?
2. How many who have come off income support are <25 years of age?
3. Please provide information by region, on no show no pay penalties; and all other penalty types
4. Please provide by region employment targets and whether or not employment target met in each region
5. Please provide the latest employment figures for 13 week and 26 week outcomes by region. Please breakdown as part-time and full-time.
6. Please provide details of expenditure each financial year from 2013/4 with breakdown into:
  - RJCP (2013/4-2014/5)
    - o Outcomes
    - o Service fees
    - o Employment Pathway Fund
  - CDP (2015/6)
    - o Outcomes
    - o WfD fees
    - o Basic fees
  - Administrative costs of PM&C and of DHS related to CDP

7. Are their interpreters involved in any part of the CDP?

**Answer:**

1. We continue to monitor for observable trends. The Community Development Programme (CDP) evaluation currently underway will examine CDP's effectiveness in achieving sustainable work transitions.

It is important to note that it is generally difficult to track employment outcomes beyond 26 weeks as job seekers may exit from the caseload shortly after obtaining their 26 week outcomes.

2. As provided in the response to question on notice 202 of Supplementary Budget Estimates 2016-17, since 1 July 2015, 1,765 people receiving an activity tested income support payment in CDP regions had their income support payment cancelled without returning to another income support payment within 12 months (as at 28 October 2016). Of these, 490 recipients were younger than 25 years of age.

The above data is analysed on a 12-monthly basis, to allow for observable trends to be tracked. Data will be available after October 2017.

3. A table showing application of no show no pay penalties and other financial penalty types for the period 1 October 2016 – 31 December 2016 is at Attachment A, as provided in the response to question on notice 98 from Additional Estimates 2016 – 2017. This data is provided by state rather than by region, to protect the identities of communities and service providers.
4. The Regional Employment Targets (RETs) are designed to ensure providers achieve a minimum number of 26-week employment outcomes, consistent with the aims of CDP.

RETs are set at the beginning of a provider review period and are given to the provider as a target to work towards over the coming six months. To ensure the RET provides a fair measure of a provider's performance the methodology underpinning the setting of targets adjusts the RET over time, accounting for ongoing changes to remote labour market conditions.

At the start of the review period, providers are given an opportunity to make a case for further changes to their RET, based on their on-the-ground evidence of changes to local labour markets, for instance the recent closure of a mine or another major employer.

Specific targets and employment outcomes are unable to be provided in order to protect the identities of communities and service providers and the integrity of the provider review process.

5. Under the CDP, employment is monitored by "employment placements" and "employment outcomes". Employment placement is achieved when a job seeker

commences work. Employment outcomes are achieved at 13 weeks and 26 weeks of employment.

Employment outcomes data is provided below by state rather than region, to protect the identities of communities and service providers.

The number of 26-week and 13-week employment outcomes achieved between 1 July 2015 and 31 December 2016 are as follows:

**26 Week Outcomes**

Outcome Type	NT	SA	WA	NSW & QLD*	Total
Full-Time	1,020	251	823	1,122	3,216
Part-Time	345	82	196	359	982
Total	1,365	333	1,019	1,481	4,198

\*NSW and QLD have been merged together to protect the identities of the smaller number of communities and a service provider in NSW.

**13 Week Outcomes**

Outcome Type	NT	SA	WA	NSW & QLD*	Total
Full-Time	1,255	284	979	1,348	3,866
Part-Time	701	125	359	686	1,871
Total	1,956	409	1,338	2,034	5,737

\*NSW and QLD have been merged together to protect the identities of the smaller number of communities and a service provider in NSW.

**6. Remote Jobs and Communities Programme (RJCP) expenditure**

<b>Total Expenditure on RJCP – 2013/14</b>	
Total	\$128.933 million
<b>Breakdown</b>	
Outcomes [education/training, employment, job placements, participation]	\$7.577 million
Service Fees	\$87.626 million
Other*	\$33.73 million
Employment Pathway Fund**	N/A

\* other items include the Participation Account for activity related expenses and Youth Corps.

\*\*The Employment Pathway Fund was not part of RJCP as it was a Job Services Australia Fund.

<b>Total Expenditure on RJCP – 2014/15</b>	
Total	\$260.510 million
<b>Breakdown</b>	
Outcomes [education/training, employment, job placements, participation]	\$20.407 million
Service Fees	\$61.858 million
Other	\$178.245 million

Employment Pathway Fund

N/A

\* other items include the Participation Account for activity related expenses and Youth Corps.

\*\*The Employment Pathway Fund was not part of RJCP as it was a Job Services Australia Fund.

CDP 2015-16 expenditure

CDP provides for a range of different types of services under the CDP Funding Agreement. These services can include:

- basic Services, to help job seekers prepare for and find work (for instance, resume creation and interview practice)
- delivering work-like activities to help job seekers build skills while contributing to their communities on a day-to-day basis
- employment outcome payments for supporting job seekers into employment and ensuring they stay in employment.

<b>Total Expenditure on CDP – 2015/16</b>	
Total	\$268.52 million
<b>Breakdown</b>	
Employment Outcomes	\$18.92 million
CDP Activity Outcome payments	\$204.2 million
Basic Services payments	\$45.4 million

The CDP programme in 2015-26 included transitional and residual costs associated with the former CDEP and RJCP. Expenditure is demand driven and varies based on the size of the caseload, activity fulfilment requirements and the level of employment outcomes achieved.

<b>Residual RJCP Expenditure – 2015/16</b>	
[Participation Account, Youth Corps]	\$25.771 million
Total	

Administrative costs of PM&C and of DHS related to CDP

We are unable to process your request to provide administrative (resourcing) costs of PM&C related to CDP as it would substantially and unreasonably divert the resources of the department from its other operations. Questions regarding the Department of Human Services (DHS) costs should be addressed to DHS.

7. CDP providers are required to offer the services of an interpreter to ensure job seekers fully understand their rights and obligations under the programme, to minimise the risk of financial suspensions and penalties. CDP providers also need to understand job seekers requirements and aspirations to allow them to tailor services appropriately and assist them to move along a pathway towards employment.

Many CDP providers employ local Indigenous people from the community that speak and understand local language in front-line roles. Providers can also provide the relevant training to support CDP job seekers into available interpreter jobs.

Providers are also encouraged to link with interpreting services to engage interpreters when required or to access interpreting services through informal mechanisms, including family members of the job seeker. CDP providers are required to keep records of the use of interpreters in the delivery of their services.

Most PM&C consultation with Aboriginal and Torres Strait Islander people, including consultation on CDP, is done face to face by PM&C regional network staff and national office staff. To enhance engagement, PM&C uses Indigenous language interpreters, and designs products in plain English or in language. Examples are:

- national and local radio broadcasters, including Indigenous broadcasters
- flipchart and flyers
- booklets and online learning.

Attachment A

Financial penalties applied to CDP job seekers  
(from 1 October 2016 to 31 December 2016)

Quarters for 15-16 FY	Financial Penalty Type	WA	SA	NSW & QLD	NT	NATIONAL
Jul 15 - Sept 15	No Show No Pay	2,088	846	4,911	6,553	14,398
	Non-Attendance Failures	<20	<20	<20	<20	47
	Reconnection	<20	<20	<20	<20	32
	Serious failures (including Comprehensive Compliance Assessment triggered)	202	49	533	864	1,648
	Unemployment Non Payment Periods	<20	<20	<20	25	53
	<b>Total Financial Penalty events</b>	<b>2,315</b>	<b>911</b>	<b>5,475</b>	<b>7,477</b>	<b>16,178</b>
Oct 15 - Dec 15	No Show No Pay	4,650	2,316	8,798	14,365	30,129
	Non-Attendance Failures	88	<20	26	73	193
	Reconnection	np	<20	<20	61	105
	Serious failures (including Comprehensive Compliance Assessment triggered)	413	383	1,202	2,154	4,152
	Unemployment Non Payment Periods	<20	<20	<20	21	50
	<b>Total Financial Penalty events</b>	<b>5,186</b>	<b>2,716</b>	<b>10,053</b>	<b>16,674</b>	<b>34,629</b>
Jan 16 - Mar 16	No Show No Pay	7,905	2,211	10,063	19,841	40,020
	Non-Attendance Failures	57	<20	<20	213	282
	Reconnection	np	<20	<20	126	171
	Serious failures (including Comprehensive Compliance Assessment triggered)	745	373	1,462	3,095	5,675
	Unemployment Non Payment Periods	<20	<20	<20	21	35
	<b>Total Financial Penalty events</b>	<b>8,742</b>	<b>2,590</b>	<b>11,555</b>	<b>23,296</b>	<b>46,183</b>
Apr 16 - Jun 16	No Show No Pay	8,019	2,017	9,089	22,070	41,195
	Non-Attendance Failures	<20	<20	np	126	153
	Reconnection	117	54	71	537	779
	Serious failures (including Comprehensive Compliance Assessment triggered)	1,229	404	1,546	4,307	7,486
	Unemployment Non Payment Periods	<20	<20	<20	31	51
	<b>Total Financial Penalty events</b>	<b>9,378</b>	<b>2,476</b>	<b>10,739</b>	<b>27,071</b>	<b>49,664</b>
<b>Total FY 2015-16</b>	No Show No Pay	22,662	7,390	32,861	62,829	125,742
	Non-Attendance Failures	161	<20	68	427	675
	Reconnection	169	66	108	744	1,087

Quarters for 15-16 FY	Financial Penalty Type	WA	SA	NSW & QLD	NT	NATIONAL
	Serious failures (including Comprehensive Compliance Assessment triggered)	2,589	1,209	4,743	10,420	18,961
	Unemployment Non Payment Periods	40	<20	42	98	189
	<b>Total Financial Penalty events</b>	<b>25,621</b>	<b>8,693</b>	<b>37,822</b>	<b>74,518</b>	<b>146,654</b>
Jul 16 – Sep 16	No Show No Pay	9,118	2,661	9,552	23,912	45,243
	Non-Attendance Failures	<20	<20	np	np	102
	Reconnection	104	77	116	502	799
	Serious failures (including Comprehensive Compliance Assessment triggered)	1,531	531	1,710	5,042	8,814
	Unemployment Non Payment Periods	<20	<20	<20	<20	39
	<b>Total Financial Penalty events</b>	<b>10,768</b>	<b>3,270</b>	<b>11,420</b>	<b>29,539</b>	<b>54,997</b>
Oct 16 – Dec 16	No Show No Pay	7,674	2,022	7,676	17,750	35,122
	Non-Attendance Failures	<20	<20	<20	24	36
	Reconnection	140	68	148	541	897
	Serious failures (including Comprehensive Compliance Assessment triggered)	1,370	463	1,517	4,201	7,551
	Unemployment Non Payment Periods	<20	<20	<20	26	50
	<b>Total Financial Penalty Events</b>	<b>9,199</b>	<b>2,558</b>	<b>9,357</b>	<b>22,542</b>	<b>43,656</b>

\* NSW and QLD have been merged together to protect the identities of the smaller number of communities and service provider working with CDP in NSW.