

**Senate Finance and Public Administration Legislation Committee
—Additional Estimates Hearing—February 2017**

Answers to Questions on Notice

Parliamentary departments, Department of Parliamentary Services

Topic: **Food Strategy report**

Question: **47**

Written **Senator Wong**

Date set by the committee for the return of answer: 13 April 2017

With reference to the executive summary of the Food Strategy report at the bottom of page 10:

In considering the option to bring part or all food service operations in-house, the complex operating environment, the scope and range of service delivery and limited information regarding operating costs of the current operations make effective risk management in the transitioning to an in-house operating model challenging.

Limited exemplars for the transitioning of complex, multi-faceted food service operations to an in-house model point to some of the challenges in pursuing this option. To reduce the risk associated with bringing part or all food service operations in-house, it would be desirable to establish transparent financial reporting including disclosure of key operating costs and the obligation for the operator to document all internal systems and process for lodgement with DPS.

What risk management strategies have been put in place to manage the transition of catering operations to an in-house model?

Answer

A Catering Project Board was established to oversee the transition of catering operations to an in-house model. The Board considered regular risk assessments in relation to the transition, in accordance with the department's Risk Management Policy and Framework. Treatment strategies to mitigate those risks, together with timeframes, were monitored by the Board throughout the transition.