Question: 59

**Topic:** Fee for services

Written: 22 February 2016

## Senator LUDWIG asked:

Since the change of Prime Minister on 14 September, 2015:

- 1. Have any existing services provided by the department / agency moved from being free to a user-pay service? Have any additional fees been placed on existing services? If yes please provide a list and include:
- 2. Name of the fee and a short description of what it covers.
- 3. How much is the fee (and is it a flat fee or a percentage of the service).
- 4. The date the fee came into place.
- 5. Were any reviews requested, commenced or complemented into the benefits and drawbacks of attaching the fee to the service? If yes, please detail and provide a copy of the review.
- 6. What consultation was carried out before the fee was put into place?
- 7. How was the fee put into place (e.g. through legislation, regulation changes etc)?
- 8. What justification is there for the fee?

## **Answer:**

No services provided by the department have moved from being free to user-pays since 14 September 2015.