Senate Finance and Public Administration Legislation Committee
ANSWERS TO QUESTIONS ON NOTICE
ADDITIONAL ESTIMATES 2015-16

Finance Portfolio
9 February 2016

Department/Agency: Department of Finance
Outcome/Program: General
Topic: New Electronic Workplace Environment

Senator: Wong
Question reference number: F131
Type of question: Written
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Number of pages: 4

Question:

1. How many new monitors are being acquired as part of the new electronic workplace environment?
    a) What is the brand and model of these new monitors?
    b) At what unit cost are these new monitors being acquired?
    c) How many old monitors are being replaced?
    d) What will happen with the old monitors?

2. How many new CPU boxes are being acquired as part of the new electronic workplace environment?
    a) What is the brand and model of these new CPU boxes?
    b) At what unit cost are these new CPU boxes being acquired?
    c) How many old CPU boxes are being replaced?
    d) What will happen with the old CPU boxes?

3. How many new keyboards are being acquired as part of the new electronic workplace environment?
    a) What is the brand and model of these new keyboards?
    b) At what unit cost are these new keyboards being acquired?
    c) How many old keyboards are being replaced?
    d) What will happen with the old keyboards?

4. How many new computer mice are being acquired as part of the new electronic workplace environment?
    a) What is the brand and model of these new computer mice?
    b) At what unit cost are these new computer mice being acquired?
    c) How many old computer mice are being replaced?
    d) What will happen with the old computer mice?

5. How many new laptops are being acquired as part of the new electronic workplace environment?
    a) What is the brand and model of these new laptops?
    b) At what unit cost are these new laptops being acquired?
    c) Who will receive a new laptop?
    d) How many old laptops are being replaced?
    e) What will happen with the old laptops?

6. Are Finance employees receiving new mobile phones as a result of the new electronic workplace environment?
    If yes:
    a) How many new mobile phones are being acquired as part of the new electronic workplace environment?
    b) What is the brand and model of these new mobile phones?
    c) At what unit cost are these new mobile phones being acquired?
    d) Who will receive a new mobile phone?
    e) How many old mobile phones are being replaced?
    f) What will happen with the old mobile phones?

7. Will there be a wi-fi network established in the new Finance building as part of the new electronic workplace environment? If yes:
    a) Who will be providing the wi-fi network?
    b) What will be the speed of the wi-fi network, for both uploads and downloads?
    c) What level of security will the wi-fi network be set to?
    d) What access protocols are in place to access the wi-fi network?
    e) Who will be able to access the wi-fi network?

8. How many new Surface Pros are being acquired as part of the new electronic workplace environment?
    a) At what unit cost are these new Surface Pros being acquired?
    b) Who will receive a new Surface Pro?
    c) What are these Surface Pros replacing?
    d) If they are replacing a piece of hardware, how many pieces of hardware are being replaced?
    e) What will happen with the old hardware?

Answer:

The Department of Finance signed a 4 year agreement with ASG Limited, valued at $29m (GST exclusive) for the provision of a range of ICT deliverables "As a Service" on 24 December 2015. The "As a Service" model does not have individual unit hardware prices and unit costs have not been specified. ASG's proposed solution was evaluated as an innovative, comprehensive and value for money proposition for the Department. In addition, ASG's experience in delivering similar services to Government agencies provides Finance with confidence of a successful outcome for the Department.

These deliverables include the design, build, deployment and support for:
 • A new Windows 10 operating environment;

- Desktop hardware, laptops and tablets;
- Office productivity tools;
- Email and collaboration tools;
- Mobility solutions;
- Wireless access; and
- Unified communications including phones and video conferencing.

1. 2,672.
   a) Philips 272P4QPJKEB and 272S4LPJCB.
   b) These are being provided under a managed service arrangement and are not costed as a separate item.
   c) 2,614 currently in use.
   d) Finance hardware assets are disposed of using the most practical and economic method, in accordance with operational guidelines. As a general rule, Finance's ICT assets are disposed of via auction processes, where it is economical to do so. In cases where an item of property has become worthless, the disposal method of dump and destroy is usually used.

2. 785. The managed service applies to the CPU box package which also includes: keyboard, mouse, monitor with camera, Service Desk (level 2 and 3), maintenance and support.
   a) Acer Veriton N4640G.
   b) See 1b) above.
   c) 1,672 currently in use.
   d) See 1d) above.

3. 1,874.
   a) (QY776AA) HP USB Keyboards and a mix of other keyboards that have not yet been specified.
   b) See 1b) above.
   c) 1,960 currently in use.
   d) See 1d) above.

4. 1,874.
   a) (QY777AA) HP USB Optical Scroll Mouse and a mix of other mice that have not been specified
   b) See 1b) above.
   c) 1,960 currently in use
   d) See 1d) above.

5. 570. The managed service applies to the laptop package which also includes: keyboard, mouse, docking station, laptop bag, security cable, phone headset, monitor with camera, Service Desk (level 2 and 3), maintenance and support.
   a) HP EliteBook 820 G2 Notebook PC v4.
   b) See 1b) above.
   c) This will be based on work function and the individuals have not yet been identified.
   d) 288 currently in use.
   e) See 1d) above.

6. No.
   a) – f) Nil

7. Yes.
   a) ASG.
   b) The installation is planned to include wireless 802.11ac which has a maximum speed of 1.3Gbps, which varies depending on distance from antenna and other factors.
   c) Protected and Unclassified.
   d) Yet to be determined. This will be specified in the design.
   e) Any staff with current network access for Protected. Additional access will be determined by a documented policy for Unclassified.

8. 519. The managed service applies to the Surface Pro package which also includes: keyboard, mouse, docking station, bag, security cable, phone headset, monitor with camera, Service Desk (level 2 and 3), maintenance and support.
   a) See 1b) above.
   b) This will be based on work function and the individuals have not yet been identified.
   c) Existing CPO Boxes.
   d) 519.
   e) See 1d) above.