

**Senate Finance and Public Administration Legislation Committee  
—Additional Estimates Hearing—24 February 2014**

**Answers to Questions on Notice**

**Parliamentary departments, Department of Parliamentary Services**

Topic: **E-mail outages**

Question: **158**

Hansard Page No **39**

**Date set by the committee for the return of answer: 11 April 2014**

**Senator WONG:** Can you tell me the number of hours per month as a result of intentional outages? Take this on notice, please. There have been.

**Ms Seittenranta:** Yes, we will take that on notice.

**Senator WONG:** On average.

**Ms Seittenranta:** Yes.

**Senator WONG:** Maybe just give me the last few months or something.

**Answer**

<b>Planned Email Maintenance</b>		
<b>Period</b>	<b>Actual Duration</b>	<b>Comments</b>
January 2014 24/01/2014	60 minutes	Mobile users only outage due to Mobile Iron upgrade
December 2013	0	
November 2013 22/11/2013	5 minutes	All users outage due to monthly maintenance
October 2013 18/10/2013	10 minutes	All users outage due to monthly maintenance
September 2013 13/09/2013	60 minutes	Mobile users only outage due to Mobile Iron upgrade
27/09/2013	5 minutes	All users outage due to monthly maintenance
August 2013	0	
July 2013 19/07/2013	49 minutes	All users outage due to monthly maintenance