



Auditor-General for Australia



Senator Alex Gallacher  
Chair  
Senate Standing Committees on Foreign Affairs, Defence and Trade  
By email: [fadt.sen@aph.gov.au](mailto:fadt.sen@aph.gov.au)

Dear Senator Gallacher

**The Senate Foreign Affairs, Defence and Trade References Committee report the *Constant Battle: Suicide by Veterans***

I am writing in relation to the recommendation raised in the Foreign Affairs, Defence and Trade Reference Committee Report: *The Constant Battle: Suicide by Veterans* which is directed to the Australian National Audit Office (ANAO).

**Recommendation 13:** The committee recommends that the ANAO commence the proposed performance audit of the 'Efficiency of veterans' service delivery by the Department of Veterans' Affairs' as soon as possible.

**ANAO response:** The ANAO has commenced an audit on the [Efficiency of veterans' service delivery by the Department of Veterans' Affairs](#). The audit will assess whether the Department of Veterans' Affairs is efficiently delivering services to veterans and their dependents. The high level audit criteria used to make the assessment is whether:

- Business systems and processes in the Department of Veterans' Affairs support the efficient delivery of services to veterans and their dependents; and
- Compensation, support and health services are delivered efficiently by the Department of Veterans' Affairs to veterans and their dependents.

The audit is due to table in June 2018.

Yours sincerely

A handwritten signature in black ink that reads 'Grant Hehir'.

Grant Hehir