

Senate Committee: Education and Employment

QUESTION ON NOTICE

Supplementary Budget Estimates 2016 - 2017

Outcome: Skills and Training

Department of Education and Training Question No. SQ16-001123

Senator Cameron, Doug provided in writing

Tracking and reporting of the VET FEE-HELP loan scheme

Question

What reporting and monitoring systems does the department have in place to track and report on the VET FEE-HELP loan scheme? How often are reports generated? Who are they provided to?

Answer

The Department of Education and Training utilises the following IT systems to track and report on the VET FEE-HELP loan scheme:

- Higher Education Information Management System (HEIMS) for VET FEE-HELP reported student data
- Higher Education Loan Program Information Technology System (HITS) for provider management data.

The department has also developed database registers that track and report on the number of student complaints.

Some reports are available through an Access Database interface and can be generated by users as needed. Other reports support reporting to the department, external agencies, including the Australian Competition and Consumer Commission (ACCC), Australian Skills Quality Authority (ASQA).

Reports on key VET FEE-HELP statistics are generated monthly and distributed to key stakeholders within the department. The VET FEE-HELP Statistical Report is published on an annual basis.