

Senate Standing Committee on Education and Employment

QUESTIONS ON NOTICE Supplementary Budget Estimates 2015 - 2016

Outcome 1 - Employment

Department of Employment Question No. EMSQ15-000350

Senator Lines provided in writing.

Question

Provision of information to Employment Service providers

1. What type of information are job seekers compelled to provide to Employment Service Providers upon commencing with jobactive?
2. Do Employment Service Providers have the authority to compel the provision of information regarding a job seekers medical conditions, injuries or disabilities, or membership of professional trade base organisations or unions?

Answer

1. None. Providers do not have the legislative authority to compel job seekers to provide information, should job seekers choose not to do so.
However, where a job seeker chooses to register directly for services with an employment service provider, they will be asked to provide basic information such as their name, age and address. If a job seeker chooses not to give the provider that information, then the provider will not be able to proceed with the direct registration.
2. No. Providers do not have the legislative authority to compel job seekers to provide information, should job seekers choose not to do so.
However, where a job seeker chooses to register directly for services with an employment service provider, they will be asked to provide basic information such as their name, age and address. If a job seeker chooses not to give the provider that information, then the provider will not be able to proceed with the direct registration.