

Senate Standing Committee on Education and Employment

QUESTIONS ON NOTICE Supplementary Budget Estimates 2015 - 2016

Agency - Fair Work Ombudsman

Department of Employment Question No. EMSQ15-000329

Senator O'Neill asked on 21 October 2015 on proof Hansard page 139

Question

FWO - Compliance rates

Senator O'NEILL: Cleaning up from some things a little earlier on, you talked about the compliance rate in hospitality and the compliance rate for retail workers. I would be really interested to get some data about that on notice—this was earlier in the evening.

Ms Parker: With the Fair Work Ombudsman, I think we would need to put that on notice.

Answer

In 2014–15 the Fair Work Ombudsman finalised 18,030 matters from dispute form lodgements.

Of the total matters finalised:

- 14 per cent related to the accommodation and food services industry and \$2,069,967 was recovered for 578 employees in this industry.
- 10 per cent related to the retail industry and \$1,165,173 was recovered for 349 employees in this industry.

The Fair Work Ombudsman also conducts campaigns in certain industries, regions and workplace issues. Campaigns are designed in response to information we gather from sources, including contravention rates.

Campaign reports and media releases relating to campaigns and audits in the retail and accommodation and food services industries can be found at www.fairwork.gov.au.