

## Shared Services Centre customer service provision

\*The following table does not include ad-hoc services.

\*\*Partner departments will separately be providing select services to restricted client agencies from 1 July 2014. These services include ministerial and parliamentary services, internal audit, budget and reporting and legal services. These are not shown below.

Corporate Services																					
	Assurance	Customer Assist							Digital Solutions	Finance							HR	Information	Property		
	Business Continuity Emergency Management Fraud Investigation Services Fraud Prevention Services	Audio and Video Collaboration	Building Access	Computers and Peripherals	Contact centre	Mobile Services	Service Desk	Telephone	Audiovisual and Theatre Design Social media Support Websites	Accounts Payable	Accounts Receivable	Asset Management	Credit Card Management	Financial Viability	Procurement and Grant Support	Taxation	Travel	Treasury	APSC Indigenous Cadets Indigenous Australian Government Development Programme (IAGDP) Interactive Learning Services Pay and Conditions Payroll Administration Recruitment	Business Analytics Library Mailroom Services Records Management	EVS Fleet Management Property and Facilities Protective Security Relocations and Fitouts
<b>Partner Departments</b>																					
Education	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	
Employment	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	
<b>Client Agencies</b>																					
Asbestos Safety and Eradication Agency		Y	Y	Y		Y	Y	Y	Y	Y	Y	Y		Y		Y	Y	Y	Y	Y	
Australian Public Service Commission		Y		Y			Y	Y												Y	
Australian Skills Quality Authority		Y	Y	Y			Y	Y											Y	Y	
Comcare																					
Dept of Industry																			Y	Y	
Dept of the Prime Minister and Cabinet					Y		Y		Y	Y			Y				Y		Y	Y	
Department of Social Services					Y		Y												Y		
Fair Work Building & Construction		Y	Y	Y			Y	Y												Y	
Fair Work Ombudsman	Y	Y	Y	Y			Y	Y	Y										Y	Y	
IP Australia																					
Safe Work Australia		Y	Y	Y		Y	Y	Y	Y	Y		Y					Y	Y	Y	Y	
Workplace Gender and Equality Agency		Y	Y	Y			Y	Y										Y	Y		

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