Senate Standing Committee on Education and Employment

QUESTIONS ON NOTICE Supplementary Budget Estimates 2014-2015

Cross Portfolio

Department of Employment Question No. EM1575 15

Senator Cameron asked on 23 October 2014 on proof Hansard page 6

Question

Shared Service Centre MoUs with agencies

Senator CAMERON: That is interesting. Could you then provide us details and table the MoUs? Ms Leon: There are MoUs with a number of agencies, but yes, we can take that on notice. Senator CAMERON: That would be helpful, thank you. Do you have a cost centre? Can we then identify the cost of the— Ms Leon: Of the services, yes. Senator CAMERON: Thank you for that. That is good. Senator LUDWIG: Does the MoU describe what that role is or is there another document that outlines that role? Ms Leon: The role of the Shared Services Centre? I can provide you with a document that outline the role of the Shared Services Centre and the services they provide, yes.

Answer

Role of the SSC

The Department of Employment reached agreement with the Department of Education in December 2013 to establish a Shared Services Centre (SSC). The Role of the SSC is to deliver corporate and enabling services (including information technology, HR and finance services) to both departments, following Machinery of Government changes that abolished the former Department of Education, Employment and Workplace Relations (DEEWR). The SSC also provides a mix of corporate and enabling services to eleven other agencies. A matrix of services and users was tabled at the Budget Supplementary hearings in October.

MoUs

Of the eleven other agencies that receive services from the SSC, seven of these arrangements are provided under MOUs established by the former DEEWR. New MoUs are being developed for the remaining agencies.