

Senate Standing Committee on Education and Employment

**QUESTIONS ON NOTICE
Supplementary Budget Estimates 2014-2015**

Agency - Comcare

Department of Employment Question No. EM1162_15

Senator Ludwig provided in writing.

Question

Comcare - FOI Disclosure log

The following questions relate to requests made pursuant to the Freedom of Information Act (the Act): The following questions relate to the period from 18 September 2013: 1. For the purposes of meeting its obligations under 11C of the Act, does the Department or Agency: a. Maintain a webpage allowing download of documents released under section 11A (direct download)? b. Require individuals to contact the Department or Agency to ask for the provision of those documents (request for provision)? c. Facilitate to those documents in a different manner (if so, specify). 2. If the Department or Agency has moved from a system of meetings its 11C obligations by direct download, to a system of meeting those obligations by request for provision, provide the following information: a. The dates for which documents were made available for direct download, and the dates for which documents were made available through request for provision; b. The total number of direct downloads of documents released under 11A the Departmental or Agency website; c. The total number of requests for provision to documents that had been directly received, and how many had been processed by [date]? d. What was the average FTE allocated to monitoring incoming email, collating and forwarding documents providing under a request for provision? 1. What was the approximate cost for salaries for the FTE staff allocated to this task? 3. Has the Department or Agency charged any for access to a document under section 11C(4)? 4. If so, please provide the following information in a table: a. On how many occasions charges have been imposed; b. The amount charged for each document c. The total amount charged; d. What is the highest charge that has been imposed.

Answer

Please refer to Question on Notice EM0340_15 from Budget Estimates for related information from 18 September 2013 to 17 June 2014.

The following information is for the period 17 June 2014 to 31 October 2014.

1a. No

1b. Yes

1c. No

2a. From 1 May 2011 to 16 December 2013 documents were available for direct download from Comcare's FOI Disclosure Log. Since 17 December 2013, individuals have been required to request provision of documents.

2b. Comcare's web analytics application does not have the ability to measure retrospectively the number of direct downloads from the Comcare FOI Disclosure Log pages. To create this ability would incur an unreasonable diversion of resources and would be difficult to implement retrospectively.

2c. From 17 June 2014 to 31 October 2014, Comcare received and processed 3 requests for provision of documents listed on the agency's FOI Disclosure Log.

2d. < 0.1 FTE (APS6)

2e. \$400.00 (approximately three hours per request)

3. No

4a. No

4b. No

4c. No

4d. No