

Senate Standing Committee on Education and Employment

QUESTIONS ON NOTICE Budget Estimates 2017 - 2018

Outcome 2 - Workplace Relations and Economic Strategy

Department of Employment Question No. EMSQ17-004293

Senator Marshall provided in writing.

Relates to previous Employment Question No EMSQ17-003979

Question

Automation of jobs/jobactive

How is the Department thinking about how the jobactive network can be used to assist those made jobless by automation or technological change?

Answer

The Organisation of Economic Development (OECD) has estimated that less than 10 per cent of current jobs in Australia and other advanced economies are at high risk of automation.

Redundant workers are eligible for employment support from a jobactive provider based on their level of need and personal circumstances. jobactive is the Government's national employment service with providers located across Australia. Redundant workers can contact their nearest jobactive provider to talk about the support available to them.

Services for job seekers from jobactive providers include help to look for work, write a résumé, prepare for interviews, use of self-help facilities as well as information about local employment and training opportunities, advice on a range of career options and employment programs in the local area.

The What's Next website www.whatsnext.employment.gov.au is an additional online self-help resource for retrenched workers. It provides a range of information on careers, training opportunities, help with résumés and practical tips on finding a new job.