

## **Senate Standing Committee on Education and Employment**

### **QUESTIONS ON NOTICE Budget Estimates 2017 - 2018**

#### **Outcome 1 - Employment**

**Department of Employment Question No. EMSQ17-004217**

**Senator Kakoschke-Moore provided in writing.**

#### **Question**

##### **Investigation of outcome payments**

– What are the number of or percentage of 'outcome payments' to job agencies over the past year that have:

- a) been investigated,
- b) found to not have verifiable evidence,
- c) been overturned (i.e., job agency required to pay back the payment).

#### **Answer**

For the period 1 July 2016 to 31 March 2017, almost 380,000 jobactive employment outcome payments were made to providers. Of these, just over 320,000 were verified by the Department of Human Services. The Department of Employment has reviewed almost 7,500 of the remaining claims, and either partially or fully recovered 291 claims where the evidence provided did not support the payment.