

**Senate Standing Committee on Education and Employment**

**QUESTIONS ON NOTICE  
Budget Estimates 2017 - 2018**

**Outcome 1 - Employment**

**Department of Employment Question No. EMSQ17-004213**

**Senator Kakoschke-Moore provided in writing.**

**Question**

**Complaints about providers**

- Do you have to be with the same provider still to complain about them?
- What happens when you switch providers and you want to make a complaint about your old provider?

**Answer**

No.

Complaints can be made to the National Customer Service Line.